HP 9000 Networking Installing and Administering Internet Services

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Edition 5

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1 Product Overview

The Internet Services 21

Military Standards and Request for Comment Documents 24

2 Installing and Configuring Internet Services

Updating Your Network Map 27

Installing the Internet Services Software 28

Configuring the Name Service Switch 29

Default Configuration 32

The /etc/nsswitch.conf File 33

To Check the Syntax of the **hosts** Line 35

To Check the Current hosts Configuration 36

To Trace a Host Name Lookup 37

Configuring Internet Addresses 38

To Choose a Name Service 39

To Edit the /etc/hosts File 40

To Configure Routes 41

To Change a Host's IP Address 43

Configuring the Internet Daemon, inetd 44

To Edit the /etc/inetd.conf File 45

To Edit the /var/adm/inetd.sec File 46

Configuring rwhod, the Server for rwho and ruptime 47

```
Configuring Logging for the Internet Services 48
  To Configure syslogd
  To Maintain System Log Files 50
  To Configure inetd Connection Logging 51
  To Configure ftpd Logging 51
  Configuring Anonymous ftp Access 52
  To Add User ftp to /etc/passwd
                                        52
  To Create the Anonymous ftp Directory 53
  Restricting ftp Access with /etc/ftpusers 56
  Configuring Files to Bypass Security 57
  To Configure the /etc/hosts.equiv File 58
  To Configure the $HOME/.rhosts File 59
  To Disable Use of $HOME/.rhosts
                                        60
  To Configure the $HOME/.netrc File 61
3 Secure Internet Services
  Overview of the Secure Internet Services 65
  Overview of the Secure Environment and the Kerberos V5 Protocol 67
  Components of the Secure Environment 68
  A Simplified Description of the Kerberos V5 Protocol 68
  Related Kerberos Terms and Concepts 70
  Secure Environment Configurations 74
  Configuration Requirements of the Secure Environment 80
  Requirements on the KDC 80
  Requirements on the Security Clients 80
```

Installing and Enabling the Secure Internet Services 83 System Requirements for the Secure Internet Services 83 Installing and Enabling the Secure Internet Services Product 83 Disabling and Removing the Secure Internet Services Product 85
Configuring the Secure Internet Services 86 Requirements on the KDC 86 Requirements on the Security Clients 86
Verifying the Secure Internet Services 88 Secure Environment Checklist 88 Verifying Usage of Secure Internet Services 89
Troubleshooting the Secure Internet Services 90 The Verification Checklist 90 Security-related Error Messages 90 Common Problems 90
Using the Secure Internet Services 91 Overview of the User's Session 91 Bypassing and Enforcing Kerberos Authentication 91 Other Comments on Using the Secure Internet Services 92
Sources for Additional Information 94 Additional HP Documentation 94 Relevant Man Pages 94 Related RFCs 94

4 Configuring and Administering the BIND Name Service

Overview of the BIND Name Service 97 Benefits of Using BIND 98

The DNS Name Space 99 How BIND Works 100 How BIND Resolves Host Names 102 Creating and Registering a New Domain 104 Configuring the Name Service Switch 105 Choosing Name Servers for Your Domain 107 To Choose the Type of Name Server to Run 108 To Choose Which Servers Will Be Master Servers 108 Configuring a Primary Master Name Server 109 To Create the Data Files for a Primary Master Server 110 To Set the Default Domain Name 111 The Primary Master Server's Boot File 112 The Primary Master Server's Cache File 113 The **db.127.0.0** File 115 The Primary Master Server's **db**. domain Files 117 The Primary Master Server's **db**. net Files 120 To Add a Host to the Domain Data Files 123 To Delete a Host from the Domain Data Files 123 Configuring a Secondary Master Name Server 124 To Create the Secondary Master Server's Data Files Using 125 hosts_to_named To Create the Secondary Master Server's Data Files Manually 126 To Set the Default Domain Name 127 Configuring a Caching-Only Name Server 128

Configuring the Resolver to Query a Remote Name Server 130

Starting the Name Server Daemon 132 Verifying the Name Server 133 Updating Network-Related Files 134 To Update /etc/hosts.equiv and \$HOME/.rhosts 134 To Update /var/adm/inetd.sec and \$HOME/.netrc 134 To Update /etc/hosts 134 Delegating a Subdomain 135 Configuring a Root Name Server 136 Configuring BIND in sam 138 Troubleshooting the BIND Name Server 139 Troubleshooting Tools and Techniques 140 The **ping** command 140 The **nslookup** command 140 The **syslogd** Utility 140 Name Server Debugging 141 Dumping the Name Server Database 142 Problem Symptoms 143 Name Server Problems 145 Understanding Name Server Debugging Output 151 Example 1: No Retransmissions 151 Example 2: Retransmissions 153 Name Server Statistics 155

5 Installing and Administering sendmail

Deciding Whether to Install sendmail 161

Installing sendmail 162 Installing sendmail on a Standalone System 162 Installing sendmail on a Mail Server Installing sendmail on a Mail Client Verifying Your sendmail Installation Mailing to a Local User 167 Mailing to a Remote User with UUCP Addressing 168 Mailing to a Remote User with the SMTP Transport 169 Creating sendmail Aliases 170 Adding sendmail Aliases to the Alias Database 171 Configuring Owners for Mailing Lists 173 Avoiding Alias Loops 174 Creating a Postmaster Alias 174 Verifying Your sendmail Aliases 175 Managing sendmail Aliases with NIS (Network Information Service) 176 Modifying Your NIS Aliases Database 176 Rewriting the "From" Line on Outgoing Mail 177 Forwarding Your Own Mail with a .forward File 178 How sendmail Works 179 Message Structure 179 How sendmail Collects Messages 180 How sendmail Routes Messages 180 The Default Routing Configuration 182 MX Records 184 Default Client-Server Operation 187 How sendmail Handles Errors 188 How sendmail Handles "Permanent" Failures How sendmail Handles "Temporary" Failures

Modifying the Default sendmail Configuration File 191

The sendmail Configuration File 191

Restarting sendmail 192
Example Modifications 192
Configuring a sendmail Client to Relay All Mail to a Server 192
Forwarding Non-Domain Mail to a Gateway 193

Migrating the sendmail Configuration File 194

Security 196

Troubleshooting sendmail 198

Keeping the Aliases Database Up to Date 199
Updating Your NIS Aliases Database 199
Verifying Address Resolution and Aliasing 200
Verifying Message Delivery 201
Contacting the sendmail Daemon to Verify Connectivity 202
Setting Your Domain Name 202
Attempting to Start Multiple sendmail Daemons 203
Configuring and Reading the sendmail Log 204
Setting Log Levels 204
Understanding syslog Entries 206
Storing Off Old sendmail Log Files 207
Printing and Reading the Mail Queue 208

6 Configuring TFTP and BOOTP Servers

Chapter Overview 215

The Files in the Mail Queue 209

How BOOTP Works 216

Address Determination and Bootfile Selection 216

File Transfer 218

Booting RMP Clients 219

Configuring the TFTP Server 221

Procedure for Configuring tftpd 221 Verify Your tftpd Installation 223

Configuring the BOOTP Server 224

Procedure for Configuring bootpd 224 Verify Your bootpd Installation 225

Adding Client or Relay Information 227

Collecting Client Information 227
Collecting Relay Information 228
Understanding Boot File Configurations 228
Parameter Tags and Descriptions 230
Examples of Adding BOOTP Clients 232
Example 1: Adding an HP 700/X Terminal as a Client 232
Example 2: Adding a Relay Entry 234

Command Options for Using TFTP 237

Troubleshooting BOOTP and TFTP Servers 238

Helpful Configuration Changes 238
Common bootpd Problems 239
Common tftpd Problems 243
Error Logging 246
Information Log Level 246
Notice Log Level 248
Error Log Level 249

7 DHCP

Configuration Overview 253

DHCP Device Groups 253

Fixed-Address Devices 254

Devices Booting From Remote Servers 255

Configuration Files 257

Options 257 Migration 257

Tools 259

Getting Started Information 260

8 Configuring NTP

Overview 263

NTP Time Server Hierarchy 263 Time Server Roles 265

Configuration 268

Configuration Overview 268
Guidelines for Configuration 269
Configuration File 271
Configuring Relationships with Other Time Servers 271
Configuring External Clocks 273
Configuring a Driftfile 274
Configuring Authentication 275
Restricting Incoming NTP Packets 277

Starting xntpd 280

Stopping xntpd 281

Querying xntpd 282

Troubleshooting ntp 284

To Find Out if xntpd is Running 284 NTP Associations 284 Query with Debug Option 285

Common Problems 286

Problem 1: No suitable server for synchronization found. 286 Problem 2: Version 1 and 2 NTP Servers Do Not Respond 287

Reporting Problems 288

9 Configuring gated

Overview 291

Advantages 291

When to Use gated 292

Protocols 292

Configuration Overview 295

Configuring the RIP Protocol 298

RIP Protocol Statement 299 Controlling RIP Traffic 302

Sample RIP Configurations 302

A: Cluster Node (or Isolated Node) 304

B: Cluster (or Root) Server Node 304

C: End System on a LAN with RIP Routers 305

D: Major Router 305

E: Major Router 305

```
Configuring the OSPF Protocol 306
Planning Your OSPF Configuration 309
Enabling OSPF 310
Defining Areas 310
Networks 312
Interfaces 314
Stub Areas 321
Defining Backbones 323
Authentication 325
Cost 327
AS External Routes (AS Boundary Routers Only) 329
Sample OSPF Configuration 331
A: Internal Router (Non-Stub Area) 332
B: Area Border Router 333
C: Internal Router (Stub Area) 334
Accessing the OSPF MIB 334
Customizing Routes 335
Specifying a Default Router 335
Installing Static Routes 336
Setting Interface States 336
Specifying Tracing Options 337
Specifying Route Preference 339
Importing and Exporting Routes 341
import Statements 341
export Statements 341
Examples of import and export Statements 342
Starting gated 343
To Find Out if gated is Running 344
```

Troubleshooting gated 345 Troubleshooting Tools and Techniques 345 Checking for Syntax Errors in the Configuration File 345 gated Tracing 345 gated Routing Table 346 ripquery 346 ospf_monitor 347 Common Problems 348 Problem 1: gated does not do what you thought you had configured it to do. 348 Problem 2: gated deletes routes from the routing table 351 Problem 3: gated adds routes that appear to be incorrect. 351 Problem 4: gated does not add routes that you think it should. 352 Migrating from gated 2.0 to 3.0 353

10 Configuring mrouted

Overview of Multicasting 357 DVMRP 357 IP Multicast Addresses 359 Multicast Groups 360

Configuring mrouted 361
Configuration File Commands 361

Starting mrouted 365

Verifying mrouted Operation 366

Displaying mrouted Routing Tables 367

Multicast Routing Support Tools 369 mrinfo 369

map-mbone 369

netstat 369

Sources for Additional Information 370

RFC documents 370 Other Documents 370

11 Using rdist

Overview 373

Setting Up remsh 375

Creating the Distfile 376

Variable Definitions 377

File Distribution Commands 378

Changed Files List Commands 381

Starting rdist 382

Example Output on the Master Host 383

Troubleshooting rdist 385

12 Troubleshooting Internet Services

Chapter Overview 389

Characterizing the Problem 390

Diagnostic Tools Summary 392

Diagnosing Repeater and Gateway Problems 393

Flowchart Format 395

Troubleshooting the Internet Services 396

Error Messages 396 Services Checklist 397

Flowchart 1. Checking for a Server 398

Flowchart 2. Security for **telnet** and **ftp** 403

Flowchart 3. Security for Berkeley Services 406

Reporting Problems to Your Hewlett-Packard Support Contact 409

Product Overview

Product Overview

The HP 9000 Internet Services enable your HP 9000 computer to transfer files, log into remote hosts, execute commands remotely, and exchange mail with remote hosts on the network. The Internet Services product was previously called the ARPA Services.

A link product, such as LAN/9000 or X.25/9000, must be installed for the Internet Services to function. The link product provides the hardware and software needed for communication by an HP 9000 computer over an IEEE 802.3, Ethernet Local Area Network, or X.25 packet switch network. NS and NFS Services also require link software and can run concurrently on the same node with the Internet Services.

The information in this manual applies to all HP 9000 computer systems unless specifically noted otherwise.

The Internet Services

The HP 9000 Internet Services product combines services developed by the University of California at Berkeley (UCB), Cornell University, Carnegie-Mellon University (CMU), and Hewlett-Packard.

ARPA Services include the set of services developed by UCB for the Advanced Research Projects Agency (ARPA): ftp, and telnet. ARPA services are used to communicate with HP-UX, UNIX, and non-UNIX systems.

Berkeley Services include the set of services developed by UCB to implement UCB protocols: BIND, sendmail, finger, the rexec library, rcp, rlogin, remsh, ruptime, rwho, and rdist. Berkeley Services are used to communicate with HP-UX or UNIX systems.

The Internet Services product also contains several other services: BOOTP, tftp, rbootd, NTP, and DDFA.

For more information on the Internet Services, see *TCP/IP Network Administration* by Craig Hunt, published by O'Reilly and Associates.

For more information on DNS and BIND, see *DNS and BIND*, by Paul Albitz and Cricket Liu, published by O'Reilly and Associates, Inc.

For more information on **sendmail**, see *sendmail*, by Bryan Costales with Eric Allman and Neil Richert, published by O'Reilly and Associates, Inc.

Table 1 lists the Internet Services.

Product Overview The Internet Services

Table 1 The Internet Services

ftp	Copies files among hosts on the network that support Internet Services. For more information, see "Installing and Configuring Internet Services" on page 25, or type man 1 ftp or man 1M ftpd.
telnet	Allows you to log onto a remote host that supports Internet Services. For more information, see "Installing and Configuring Internet Services" on page 25, or type man 1 telnet or man 1M telenetd.
sendmail	Works with your network's mailers (for example, elm and mailx) to perform internetwork mail routing among UNIX and non-UNIX hosts on the network. For more information, see "Installing and Administering sendmail" on page 159, or type man 1M sendmail.
BIND	Implements the Domain Name System (DNS). The Berkeley Internet Name Domain (BIND) Service, is a distributed database service that resolves host names and facilitates internetwork mail. For more information, see "Configuring and Administering the BIND Name Service" on page 95, or type man 1M named.
finger	Allows users to look up information about other users on the network. For more information, see "Installing and Configuring Internet Services" on page 25, or type man 1 finger or man 1M fingerd.
ВООТР	Allows some diskless systems, such as the HP 700/X terminal, to load network and configuration parameters from a server on the network. For more information, see "Configuring TFTP and BOOTP Servers" on page 213, or type man 1M bootpd.
tftp	Used with bootp to allow some diskless systems, such as the HP 700/X terminal, to transfer files containing bootstrap code, fonts, or other configuration information. For more information, see "Configuring TFTP and BOOTP Servers" on page 213, or type man 1 tftp or man 1M tftpd.
gated	Dynamically determines routing over internets from one node to another. For more information, see "Configuring gated" on page 289, or type man 1M gated.
mrouted	Implements the Distance-Vector Multicast Routing Protocol (DVMRP) for routing IP multicast datagrams. For more information, see "Configuring mrouted" on page 355, or type man 1M mrouted.
NTP	Maintains the local clock on an HP-UX workstation in agreement with Internet-standard time servers. For more information, see "Configuring NTP" on page 261, or type man 1M xntpd.
rexec	A library routine used to execute commands on a remote UNIX host on the network. For more information, see "Installing and Configuring Internet Services" on page 25, or type man 3N rexec or man 1M rexecd.

 Table 1
 The Internet Services

rcp	Allows you to transfer files between UNIX hosts on the network. For more information, see "Installing and Configuring Internet Services" on page 25, or type man 1 rcp.
rlogin	Allows you to log onto a remote UNIX host. For more information, see "Installing and Configuring Internet Services" on page 25, or type man 1 rlogin or man 1M rlogind.
remsh	Allows you to execute commands on a remote UNIX host. remsh is the same command as rsh in 4.3 BSD. For more information, see "Installing and Configuring Internet Services" on page 25, or type man 1 remsh or man 1M remshd .
ruptime	Lists information about specified UNIX nodes that are running the rwhod daemon. ruptime is not supported over X.25 networks or networks using the PPL (SLIP) product. For more information, see "Installing and Configuring Internet Services" on page 25, or type man 1 ruptime or man 1M rwhod .
rwho	Lists information about specified UNIX nodes that are running the rwhod daemon. rwho is not supported over X.25 networks or networks using the PPL (SLIP) product. For more information, see "Installing and Configuring Internet Services" on page 25, or type man 1 rwho or man 1M rwhod .
rdist	Distributes and maintains identical copies of files across multiple hosts. For more information, see "Using rdist" on page 371, or type man 1 rdist.
rbootd	RMP is an HP-proprietary boot and file transfer protocol used in early Series 700 workstations and in the Datacommunications and Terminal Controllers (DTC/9000). For more information, see "Configuring TFTP and BOOTP Servers" on page 213, or type man 1M rbootd.
whois	Lists information about specified people and organizations listed in the Network Information Center (NIC) database. A direct socket connection to the NIC is required. For more information, type man 1 whois.
DDFA	Allows access from HP-UX systems and user-written applications to HP DTCs. For more information, see the <i>DTC Device File Access Utilities</i> Manual.
Secure Internet Services	An optionally installable product that includes the following services: ftp, rcp, remsh, rlogin and telnet. The alternate versions of these services have been enhanced to incorporate Kerberos Version 5 Beta 4 authentication and authorization. For more information, see "Secure Internet Services" on page 63.

Military Standards and Request for Comment Documents

To obtain information about available MIL-STD specifications, contact the following:

Department of the Navy Naval Publications and Forms Center 5801 Tabor Avenue Philadelphia, PA 19120-5099

To obtain information about available RFCs, contact the following:

Government Systems, Inc. Attn: Network Information Center 14200 Park Meadow Drive Suite 200 Chantilly, VA 22021

phone: (703) 802-8400

is the number of the RFC.

You can also obtain copies of RFCs by anonymous ftp, from venera.isi.edu. The RFCs are in the directory in-notes under the anonymous ftp directory. The RFC files are called rfc###.txt, where

Also, the following RFCs are located in the /usr/share/doc directory:

1034: "Domain Names—Concepts and Facilities"

1035: "Domain Names—Implementation and Specification"

1535: "A Security Problem and Proposed Correction With Widely Deployed DNS Software" 2

Installing and Configuring Internet Services

Installing and Configuring Internet Services

This chapter describes how to install the Internet Services and configure them for your system. It contains the following sections:

- Updating Your Network Map
- Installing the Internet Services Software
- Configuring the Name Service Switch
- Configuring Internet Addresses
- Configuring the Internet Daemon, inetd
- Configuring rwhod, the Server for rwho and ruptime
- Configuring Logging for the Internet Services
- Configuring Anonymous ftp Access
- Restricting ftp Access with /etc/ftpusers
- Configuring Files to Bypass Security

Updating Your Network Map

Before you install the Internet Services, take the time to update your network map to indicate that the Internet Services are installed on your node. A network map provides information about the configuration of the computers on the network. As node manager, it is your responsibility to keep the network map up to date when you add or delete computers or make cable changes.

See the *Installing and Administering LAN/9000 Software* manual for information about creating and maintaining a network map.

If you are using HP's OpenView Network Node Manager to maintain a map of your network, after you configure Internet Services on your node and generate network traffic, your node will be discovered automatically and added to the map.

Installing the Internet Services Software

Before you begin to install the software, make sure you have the correct operating system on your computer. The HP-UX operating system, the required link software, and the Internet Services software must all be the same version. You can check your HP-UX operating system version with the uname -r command.

Use the HP-UX Software Distributor (SD) to install the Internet Services file set. Issue the following command to start the SD swinstall utility:

/usr/sbin/swinstall

The Software Distributor is documented in *Managing HP-UX Software with SD-UX*.

Configuring the Name Service Switch

The Name Service Switch determines where your system will look for the information that is traditionally stored in the following files:

```
/etc/hosts
/etc/protocols
/etc/services
/etc/networks
/etc/netgroup
/etc/rpc
```

For all types of information except host information, you can configure your system to use NIS (one of the NFS Services), the local /etc file, or both, in any order. For host information, you can configure your system to use BIND (DNS), NIS, the /etc/hosts file, or any combination of the three, in any order.

The default Name Service Switch configuration is adequate for most installations, so you probably do not have to change it. The default configuration is explained in "Default Configuration" on page 32.

NOTE:

Configuring the Name Service Switch is a separate task from configuring the name services themselves. You must also configure the name services before you can use them. The Name Service Switch just determines which name services are queried and in what order.

The ability to consult more than one name service for host information is often called **hostname fallback**. The Name Service Switch provides **client-side hostname fallback**, because it is incorporated into client-side programs (for example, **gethostbyname**), which request host information.

The Network Information Service (NIS), one of the NFS Services, allows you to configure a **server-side hostname fallback**. This feature causes the NIS server to query BIND when it fails to find requested host information in its database. The NIS server then returns the host information to the client through NIS. This server-side hostname fallback is intended for use with clients like PCs that do not have a feature like the Name Service Switch. Hewlett-Packard recommends that you use the Name Service Switch if

Installing and Configuring Internet Services Configuring the Name Service Switch

possible, instead of the server-side hostname fallback provided by NIS. For more information on the NIS server-side hostname fallback, see *Installing and Administering NFS Services*.

You can use SAM to configure the Name Service Switch. Type sam at the HP-UX prompt.

Following are some suggestions for customizing your Name Service Switch configuration:

• If you want your system to consult the local /etc/netgroup file when it fails to find a netgroup in the NIS netgroup database, create or modify the netgroup line in the /etc/nsswitch.conf file as follows:

netgroup: nis [NOTFOUND=continue] files

 If you want your system to consult BIND (DNS) when it fails to find a host name in NIS, create or modify the hosts line in the /etc/nsswitch.conf file as follows:

hosts: nis [NOTFOUND=continue] dns files

With this configuration, if NIS does not contain the requested information, and BIND is not configured, the /etc/hosts file is consulted.

• If you want your system to consult NIS if it fails to find a host name in BIND or if the BIND name servers are not responding, create or modify the hosts line in the /etc/nsswitch.conf file as follows:

hosts: dns [NOTFOUND=continue TRYAGAIN=continue] nis files

With this configuration, if BIND does not return the requested information, and NIS is not running, the /etc/hosts file is consulted.

HP recommends that you maintain at least a minimal /etc/hosts file that includes important addresses like gateways, diskless boot servers and root servers, and your host's own IP address. HP also recommends that you include the word files in the hosts line to help ensure a successful system boot using the /etc/hosts file when BIND and NIS are not available.

CAUTION:

Changing the default configuration can complicate troubleshooting. The default configuration is designed to preserve the authority of the name service you are using. It switches from BIND to NIS only if BIND is not enabled. It switches from NIS to the local /etc file only if NIS is not enabled. It is very difficult to diagnose problems when multiple name servers are configured and enabled for use.

Default Configuration

A default nsswitch.conf file is supplied in the /usr/newconfig/etc directory. It contains the following lines:

```
hosts: dns nis files
protocols: nis files
services: nis files
networks: nis files
netgroup: nis files
rpc: nis files
```

This is the default configuration. In other words, if you copy /usr/newconfig/etc/nsswitch.conf to /etc/nsswitch.conf, the Name Service Switch behaves the same way it would if no /etc/nsswitch.conf file existed.

Figure 1 illustrates the default behavior of the Name Service Switch for host information lookups.

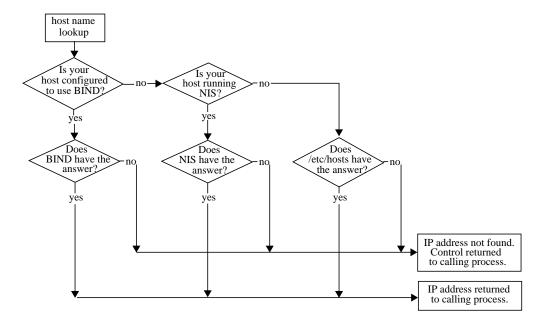


Figure 1 Default Behavior of the Name Service Switch

The /etc/nsswitch.conf File

The configuration file for the Name Service Switch is /etc/nsswitch.conf, which consists of lines with the following syntax:

info_type: source [status=action status=action...] source ...

Table 2 displays the possible values for each variable.

Table 2 Values for Variables in the /etc/nsswitch.conf File

info_type	A type of configuration information. Possible values are as follows:		
	hosts	Host names and IP addresses, as in /etc/hosts.	
	protocols	Protocol names and numbers, as in /etc/protocols.	
	services	Service names, port numbers, and protocols, as in /etc/services.	
	networks	Network names and IP addresses, as in /etc/networks.	
	netgroup	NFS netgroup names and members, as in /etc/netgroup.	
	rpc	RPC program names and numbers, as in /etc/rpc.	
source	A name service where information can be found. Possible values are as follows:		
	dns	Berkeley Internet Name Domain (BIND), the Berkeley implementation of the Domain Name System (DNS).	
	nis	The Network Information Service (NIS), one of the NFS Services.	
	files	The appropriate /etc file (/etc/hosts, /etc/services, etc.).	
status	The result of querying the source . Possible values are as follows:		
	SUCCESS	The query was successful, and the information was found.	
	NOTFOUND	The source responded to the query, indicating that it did not have the requested information.	
	UNAVAIL	The query failed, because the source is not configured on your local system, or because the server system is not running the name service.	
	TRYAGAIN	The query failed or timed out because the server system is not responding.	

Table 2 Values for Variables in the /etc/nsswitch.conf File

action	The action to be taken based on the status of the query. Possible values are as follows:	
	return	End the search and return control to the calling process, without querying the next source in the list.
	continue	Continue the search by querying the next source in the list.

If you specify any **status=action** pairs, the set of **status=action** pairs for each source must be enclosed in square brackets [].

If the /etc/nsswitch.conf file does not exist, or if no source is specified in it, the default search order is as follows:

- 1 DNS (for host information only)
- 2 NIS
- 3 local /etc file

The default **status=action** pairs are as follows:

SUCCESS=return NOTFOUND=return UNAVAIL=continue TRYAGAIN=return

The default search order for host information is shown in Figure 1 on page 32.

For more information on the Name Service Switch, type man 4 switch at the HP-UX prompt.

To Check the Syntax of the hosts Line

To check the syntax of the hosts line in /etc/nsswitch.conf file, start nslookup with the swdebug option, as follows:

```
nslookup -swdebug
```

You will see the output of the parser as it reads the hosts line in your nsswitch.conf file. If your hosts line is syntactically correct, you will see the line __nsw_getconfig: PARSE SUCCESSFUL. If your hosts line contains a syntax error, you will see the line __nsw_getconfig: ERR-SYNTAX ERROR.

The following example checks the syntax of a **hosts** line that is missing a closing square bracket:

```
# cat /etc/nsswitch.conf
hosts: dns [notfound=continue] nis [notfound=continue files

# nslookup -swdebug
__nsw[/etc/nsswitch.conf] 1->hosts: dns [notfound=continue] nis [notfound=continue files
__nsw[/etc/nsswitch.conf]LS->L<hosts>L<:>L<dns>L<[>L<notfound>L<=>L<continue>L<]>L<notfound>L<=>L<continue>L<files>^Missing =^
_nsw.error_recovery: ERR- Error Recovery Completed
__nsw_getconfig: ERR- SYNTAX ERROR
__nsw_getdefault: default hosts lookup policy
Default Name Server: hpindbu.cup.hp.com
```

The parser indicates the error with carats (^). In this case, the parser reads the word files as another status following notfound=continue, because it has not encountered a closing square bracket. If the word files were a status, it must be followed by an equal sign, and it is not. So the parser displays the message ^Missing =^.

NOTE:

The parser checks only the position of the elements with respect to the delimiters:, [, and]. It does not check the spelling of all the elements. For example, if you type dsn instead of dns, you receive the PARSE SUCCESSFUL message. However, when you attempt a host name lookup, dsn is not a known name service, so DNS is not queried, and the lookup switches to the next configured source.

To Check the Current hosts Configuration

To check the Name Service Switch configuration that your system is currently using for host information, start nslookup and issue the policy command, as follows:

```
# nslookup
> policy
```

The output for the default configuration is as follows:

```
# Lookups = 3
dns [RRCR] nis [RRCR] files [RRRR]
```

The letters in square brackets stand for (R)eturn or (C)ontinue. They represent the values of the four status values, SUCCESS, NOTFOUND, UNAVAIL, and TRYAGAIN. In the example, the status=action pairs configured for dns and nis are

```
SUCCESS=return
NOTFOUND=return
UNAVAIL=continue
TRYAGAIN=return
```

For the following hosts line

```
hosts: dns [NOTFOUND=continue] files
```

the policy command displays the following:

```
# Lookups = 2
dns [RCCR] files [RRRR]
```

To stop the nslookup program, type exit.

To Trace a Host Name Lookup

To trace a host name lookup, start **nslookup**, set the **swtrace** option, and perform a lookup, as follows:

```
# nslookup
> set swtrace
> hostname
```

For the nsswitch.conf file containing the hosts line

```
hosts: dns [NOTFOUND=continue] nis [NOTFOUND=continue] files
```

the following example tries all three name services before it finds an answer:

```
# nslookup
> set swtrace
> romney
Name Server: hpindbu.cup.hp.com
Address: 15.13.104.13
lookup source is DNS
Name Server: hpindbu.cup.hp.com
Address: 15.13.104.13
*** hpindbu.cup.hp.com can't find romney: Non-existent domain
Switching to next source in the policy
lookup source is NIS
Default NIS Server: hpntc43c
Address: 15.13.119.52
Aliases: hpntc43c.cup.hp.com, hpntc43c-119, 3c-119
*** No address information is available for "romney"
Switching to next source in the policy
lookup source is FILES
Using /etc/hosts on: hpntc2k
Name: romney
Address: 15.13.104.128
```

NOTE:

If you do not set **swtrace**, **nslookup** displays only the first name service where it looks for a host, even if it finds the host in another name service.

Configuring Internet Addresses

This section tells you how to configure your host to find other hosts on the network, by host name or IP address. It contains the following sections:

- To Choose a Name Service
- To Edit the /etc/hosts File
- To Configure Routes
- To Change a Host's IP Address

To Choose a Name Service

HP-UX provides three ways of translating host names to IP addresses or IP addresses to host names:

- The /etc/hosts file, a simple ASCII file that is searched sequentially.
- BIND (Berkeley Internet Name Domain), which is Berkeley's implementation of the Domain Name System (DNS).
- NIS (Network Information Service), one of the NFS Services. (NIS used to be called "Yellow Pages".)

By configuring the Name Service Switch, you can use these name services in any order you choose. See "Configuring the Name Service Switch" on page 29.

If you have a large network, or you need to connect to Internet hosts outside your local network, use BIND as your primary name service. When you use BIND, you administer a central database containing only the hosts on your local network, and you have access to the databases on all the other hosts on the Internet. See Chapter 4 for instructions on configuring BIND.

If you have a large network and little need for Internet connectivity, you can use NIS as your primary name service. The NIS hosts database is administered centrally on one of your hosts, but it must contain the names and IP addresses of all the other hosts in your network. For information on NIS, see *Installing and Administering NFS Services*.

If you have a small network and little need for Internet connectivity, you can use the /etc/hosts file as your primary name service. Each host in your network needs a copy of the /etc/hosts file containing the names and addresses of all the other hosts in your network. For information on the /etc/hosts file, see "To Edit the /etc/hosts File" on page 40.

If you choose to use BIND or NIS as your primary name service, you still need to configure a minimal /etc/hosts file so that your host can boot if BIND or NIS is not available.

To Edit the /etc/hosts File

You can use any text editor to edit the /etc/hosts file. If you are not running BIND or NIS, you can use SAM. SAM (System Administration Manager) is Hewlett-Packard's windows-based user interface for performing system administration tasks. To run SAM, type sam at the HP-UX prompt. SAM has an extensive online help facility.

- 1 If no /etc/hosts file exists on your host, copy /usr/newconfig/etc/hosts to /etc/hosts, or use ftp to copy the /etc/hosts file to your host from another host on your network. Type man 1 ftp for more information.
- 2 Make sure your /etc/hosts file contains the following line:

127.0.0.1 localhost loopback

3 Add your own host's IP address, name, and aliases to the /etc/hosts file, as in the following example:

15.13.131.213 hpindlpk romney

The first field is the IP address, the second is the official host name (as returned by the **hostname** command), and any remaining fields are aliases. Type **man** 4 hosts for more information.

- 4 If your host has more than one network interface installed, add a line to /etc/hosts for each interface. The /etc/hosts entries for your host will have the same official host name but different aliases and different IP addresses.
- 5 Add any other hosts to the /etc/hosts file that you need to reach. If you will use a BIND or NIS server on a different host, add that host to your /etc/hosts file.
 - If you have no default gateway configured, and you add a host that is not on your subnet, SAM will prompt you for the gateway. To stop the prompting, configure a default gateway.
- **6** If you are not using SAM, you must configure a gateway for each host that is not on your subnet. See "To Configure Routes" on page 41.
- 7 Make sure the /etc/hosts file is owned by user root and group other, and make sure the permissions are set to 0444 (-r--r--).

To Configure Routes

1 If you use only one gateway to reach all systems on other parts of the network, configure a default gateway.

You can use SAM to configure a default gateway, or if you are not using SAM, issue the following command:

```
/usr/sbin/route add default gateway_address 1
```

where gateway_address is the IP address of the gateway host.

Then, set the following environment variables in the /etc/rc.config.d/netconf file:

```
ROUTE_DESTINATION[0]="default"
ROUTE_GATEWAY[0]="gateway_address"
ROUTE_COUNT[0]="1"
```

If the default gateway is your own host, set the **ROUTE_COUNT** variable to 0. Otherwise, set it to 1.

2 If your host is a gateway, configure the destination networks that can be reached from its network interfaces. Issue the following command for each network interface on your host:

```
/usr/sbin/route add net destination IP_address
```

where **destination** is a network address reachable by your host, and **IP_address** is the address of the network interface.

Then, create a new set of routing variables in the

/etc/rc.config.d/netconf file for each network interface. Whenever you create a new set of variables, increment the number in square brackets, as in the following example:

```
ROUTE_DESTINATION[1]="15.13.131.0"
ROUTE_GATEWAY[1]="15.13.131.213"
ROUTE_COUNT[1]="0"
```

Installing and Configuring Internet Services Configuring Internet Addresses

3 If you will not be using gated, configure routes to all the networks you need to reach. Type the following command for each network you need to reach from your host:

/usr/sbin/route add net network_address gateway_address

Then, create a new set of routing variables in the /etc/rc.config.d/netconf file for each new route. Whenever you create a new set of variables, increment the number in square brackets.

```
ROUTE_DESTINATION[n]="network_address"
ROUTE_GATEWAY[n]="gateway_address"
ROUTE_COUNT[n]="1"
```

If **ROUTE_GATEWAY[n]** is your own host, set **ROUTE_COUNT[n]** to 0. Otherwise, set it to 1.

4 Type the following command to verify the routes you have configured:

```
/usr/bin/netstat -r
```

For more information on static routing, type man 1M route or man 7 routing at the HP-UX prompt.

If you have a large and complicated network, use **gated** for dynamic routing. See Chapter 9 for more information.

To Change a Host's IP Address

When you use SAM to change a host's IP address, SAM does *not* perform all these steps. For example, SAM does not update BIND or NIS databases.

- 1 Change the host's IP address in the /etc/hosts file. See "To Edit the /etc/hosts File" on page 40.
- 2 Change the IP_ADDRESS[n] variable in the /etc/rc.config.d/netconf file to the new IP address.
- 3 If the host is on a network that uses BIND, change the host's IP address in the data files of the authoritative name servers. See "Configuring and Administering the BIND Name Service" on page 95.

If the host is on a network that uses NIS, change its IP address in the /etc/hosts file on the NIS master server, and issue the following commands to regenerate the hosts database and push it out to the NIS slave servers:

cd var/yp
/usr/ccs/bin/make hosts

- 4 If the host is moving to a different subnet, change the ROUTE_DESTINATION, ROUTE_GATEWAY, and BROADCAST_ADDRESS[n] variables in /etc/rc.config.d/netconf.
 - If the host is moving to a nework that uses a different subnet mask, change the SUBNET_MASK[n] variable in /etc/rc.config.d/netconf.
- 5 If the host is moving to a different network, you may have to configure new routes for it. See "To Configure Routes" on page 41.
- 6 If the host is on a network that uses **gated**, change its IP address on all the **gated** routers. See "Configuring gated" on page 289.
- 7 If the host is a BOOTP client, change its IP address in the /etc/bootptab file on the BOOTP server. If the host is a BOOTP server, and a BOOTP relay agent is configured to relay boot requests to the host, change the host's IP address in the /etc/bootptab file on the BOOTP relay agent. See "Configuring TFTP and BOOTP Servers" on page 213.
- 8 If the host is an NTP server, change its IP address in the /etc/ntp.conf file on NTP clients. If the host is an NTP client and is moving to another network, you might have to configure a different NTP server in its /etc/ntp.conf file. See "Configuring NTP" on page 261.
- 9 Reboot the host.

Configuring the Internet Daemon, inetd

The internet daemon, /usr/sbin/inetd, is the master server for many of the Internet Services. The inetd daemon listens for connection requests for the services listed in its configuration file and starts up the appropriate server when it receives a request.

The inetd daemon is always started as part of the boot process, by the startup script /sbin/init.d/inetd.

The /etc/inetd.conf file is the inetd configuration file, which lists the services that may be started by inetd. In addition to the configuration file, you can configure an optional security file called /var/adm/inetd.sec, which restricts access to the services started by inetd.

This section gives instructions for completing the following tasks:

- To Edit the /etc/inetd.conf File
- To Edit the /var/adm/inetd.sec File

If you want to write your own service and tie it in to **inetd**, see the *Berkeley IPC Programmer's Guide*.

To Edit the /etc/inetd.conf File

1 Make sure the following lines exist in /etc/inetd.conf. If any of the lines starts with a sharp sign (#), remove the sharp sign to enable the service.

```
ftp stream tcp nowait root /usr/lbin/ftpd ftpd -l
telnet stream tcp nowait root /usr/lbin/telnetd telnetd
tftp dgram udp wait root /usr/lbin/tftpd tftpd
bootps dgram udp wait root /usr/lbin/bootpd bootpd
finger stream tcp nowait bin /usr/lbin/fingerd fingerd
login stream tcp nowait root /usr/lbin/rlogind rlogind
shell stream tcp nowait root /usr/lbin/remshd remshd
exec stream tcp nowait root /usr/lbin/rexecd rexecd
```

To disable any of these services, comment out the line by typing a sharp sign (#) as the first character on the line.

2 If you made any changes to /etc/inetd.conf, type the following command to force inetd to read its configuration file:

```
/usr/sbin/inetd -c
```

3 Make sure /etc/inetd.conf is owned by user root and group other, and make sure its permissions are set to 0444 (-r--r--).

For more information, type man 4 inetd.conf or man 1M inetd.

To Edit the /var/adm/inetd.sec File

The /var/adm/inetd.sec file is a security file that inetd reads to determine which remote hosts are allowed access to the services on your host. The inetd.sec file is optional; you do not need it to run the Internet Services.

You can use either a text editor or SAM to edit the <code>inetd.sec</code> file. SAM (System Administration Manager) is Hewlett-Packard's windows-based user interface for performing system administration tasks. To run SAM, type <code>sam</code> at the HP-UX prompt. SAM has an extensive online help facility.

- 1 If the /var/adm/inetd.sec file does not exist on your host, copy /usr/newconfig/var/adm/inetd.sec to /var/adm/inetd.sec.
- 2 Create one line in **inetd.sec** for each service to which you want to restrict access. Do not create more than one line for any service.

Each line in the /var/adm/inetd.sec file has the following syntax:

where **service_name** is the first field in an entry in the /etc/inetd.conf file, and host_specifier is a host name, IP address, IP address range, or the wildcard character (*).

3 Make sure the /var/adm/inetd.sec file is owned by user root and group other, and make sure its permissions are set to 0444 (-r--r--).

Following are some example lines from an inetd.sec file:

```
login allow 10.*
shell deny vandal hun
tftp deny *
```

The first example allows access to rlogin from any IP address beginning with 10. The second example denies access to remsh and rcp from hosts vandal and hun. The third example denies everyone access to tftp.

Only the services configured in /etc/inetd.conf can be configured in /var/adm/inetd.sec.

For more information, type man 4 inetd.sec or man 1M inetd.

Configuring rwhod, the Server for rwho and ruptime

The rwhod daemon checks the state of your host and generates status messages, which it broadcasts on the network every 180 seconds. It also listens for status messages broadcast by rwhod daemons on remote hosts, and it records these messages in a database of files in /var/spool/rwho. The files are named whod.hostname, where hostname is the name of the remote host from which the status information came. The status messages are displayed when users issue the rwho or ruptime command.

- 1 In the /etc/rc.config.d/netdaemons file, set the RWHOD variable to 1.
- 2 Issue the following command to start the **rwhod** daemon:

/sbin/init.d/rwhod start

Status information collected by **rwhod** for the local host and from each remote host includes the following:

- System load average.
- Host name as returned by gethostbyname.
- · Users logged in.
- Time of last activity for logged-in users.

Because UDP (User Datagram protocol) broadcasts do not go through gateways, **rwho** and **ruptime** do not report status for hosts that can be reached only through a gateway.

For more information on **rwhod**, see the following man pages: **rwhod**(1M), **rwho**(1), and **ruptime**(1).

Configuring Logging for the Internet Services

This section tells you how to complete the following tasks:

- To Configure syslogd
- To Maintain System Log Files
- To Configure inetd Connection Logging
- To Configure ftpd Logging

To Configure syslogd

The Internet daemons and servers log informational and error messages through syslog. You can monitor these messages by running syslogd. You can determine the type and extent of monitoring through syslogd's configuration file, /etc/syslog.conf.

Each line in /etc/syslog.conf has a "selector" and an "action". The selector tells which part of the system generated the message and what priority the message has. The action specifies where the message should be sent.

The part of the selector that tells where a message comes from is called the "facility". All Internet daemons and servers, except <code>sendmail</code>, log messages to the daemon facility. <code>sendmail</code> logs messages to the mail facility. <code>syslogd</code> logs messages to the <code>syslog</code> facility. You may indicate all facilities in the configuration file with an asterisk (*).

The part of the selector that tells what priority a message has is called the "level". Selector levels are debug, information, notice, warning, error, alert, emergency, and critical. A message must be at or above the level you specify in order to be logged.

The "action" allows you to specify where messages should be directed. You can have the messages directed to files, users, the console, or to a **syslogd** running on another host.

The following is the default configuration for /etc/syslog.conf:

With this configuration, all mail log messages at the debug level or higher are sent to /var/adm/syslog/mail.log. Log messages from any facility at the information level or higher (but no mail messages) are sent to /var/adm/syslog/syslog.log. Log messages from any facility at the alert level or higher are sent to the console and any terminal where the superuser is logged in. All messages at the emergency level or higher are sent to all users on the system.

Installing and Configuring Internet Services Configuring Logging for the Internet Services

For more information about syslogd and its configuration file, type man 3C syslog or man 1M syslogd at the HP-UX prompt.

To Maintain System Log Files

The log files specified in your **syslogd** configuration can fill up your disk if you do not monitor their size. To control the size of these files, do the following:

1 Remove or rename your log files as in the following example:

```
cd /var/adm/syslog
mv mail.log mail.log.old
mv syslog.log sylog.log.old
```

2 Restart **syslogd** with the following commands:

```
cd /sbin/init.d
syslogd stop
syslogd start
```

When you reboot your system, each log file is moved to *filename.old* automatically, and new log files are started.

To Configure inetd Connection Logging

The inetd daemon can log connection requests through syslogd. It logs successful connections at the information level and unsuccessful connection attempts at the notice level. By default, inetd starts up with connection logging turned off.

If inetd is running with connection logging turned off, issue the following command to start it:

/usr/sbin/inetd -1

If inetd is running with connection logging turned on, the same command turns it off. For more information, type man 1M inetd.

To Configure ftpd Logging

To configure ftpd to log messages about logins, login failures, and anonymous ftp activity, follow these steps:

1 Add the -1 or -v (verbose) option to the ftp line in the /etc/inetd.conf file, as in the following example:

```
ftp stream tcp nowait root /usr/lbin/ftpd ftpd -1
```

The -**v** option provides more detailed logging than the -**1** option, except for anonymous **ftp**. For anonymous **ftp**, the -**1** and -**v** options provide the same level of logging.

2 Issue the following command to force **inetd** to read its configuration file:

```
/usr/sbin/inetd -c
```

For more information, type man 1M ftpd at the HP-UX prompt. Included in this man page is a complete list of error messages.

Configuring Anonymous ftp Access

Anonymous ftp allows a user without a login on your host to transfer files to and from a public directory. A user types the ftp command to connect to your host and types anonymous or ftp as a login name. The user can type any string of characters as a password. (By convention, the password is the host name of the user's host). The anonymous user is then given access only to user ftp's home directory, usually called /home/ftp.

Configuring anonymous ftp access involves the following tasks, described in this section:

- To Add User ftp to /etc/passwd
- To Create the Anonymous ftp Directory

You can follow the instructions in this section, or you can use SAM to configure anonymous ftp access. SAM (System Administration Manager) is Hewlett-Packard's windows-based user interface for performing system administration tasks. To run SAM, type sam at the HP-UX prompt. SAM has an extensive online help facility.

To Add User ftp to /etc/passwd

Use a text editor to add a line for user ftp to the /etc/passwd file, as in the following example:

ftp:*:500:guest:anonymous ftp:/home/ftp:/usr/bin/false

The password field should be *, the group membership should be guest, and the login shell should be /usr/bin/false. In this example, user ftp's user ID is 500, and the anonymous ftp directory is /home/ftp.

Type man 4 passwd at the HP-UX prompt for information on the passwd file.

To Create the Anonymous ftp Directory

1 Create the ftp home directory that you configured in the /etc/passwd file, as in the following example:

```
cd /home
mkdir ftp
```

2 Create the subdirectory /usr/bin under the ftp home directory:

```
cd /home/ftp
mkdir usr
cd usr
mkdir bin
```

3 Copy the ls and pwd commands from /usr/bin to ~ftp/usr/bin, and set the permissions on the commands to 0111 (executable only):

```
cp /usr/bin/ls /home/ftp/usr/bin
cp /usr/bin/pwd /home/ftp/usr/bin
chmod 0111 /home/ftp/usr/bin/ls
chmod 0111 /home/ftp/usr/bin/pwd
```

4 Set the owner of the **~ftp/usr/bin** and **~ftp/usr** directories to **root**, and set the permissions to 0555 (not writeable):

```
chown root /home/ftp/usr/bin
chmod 0555 /home/ftp/usr/bin
chown root /home/ftp/usr
chmod 0555 /home/ftp/usr
```

5 Create the subdirectory **etc** under the **ftp** home directory:

```
cd /home/ftp
mkdir etc
```

6 Copy /etc/passwd and /etc/group to ~ftp/etc. These files are required by the ls command, to display the owners of files and directories under ~ftp.

```
cp /etc/passwd /home/ftp/etc
cp /etc/group /home/ftp/etc
```

Installing and Configuring Internet Services Configuring Anonymous ftp Access

7 Replace the password field in all entries in /home/ftp/etc/passwd with *, and delete the shell field from the end of each entry:

```
ftp:*:500:guest:anonymous ftp:/home/ftp:
acb:*:8996:20::/home/acb:
```

8 Replace the password field in all entries in /home/ftp/etc/group with *:

```
users:*:20:acb
guest:*:21:ftp
```

9 Set the owner of the files in **~ftp/etc** to **root**, and set the permissions to 0444 (read only):

```
chown root /home/ftp/etc/passwd
chmod 0444 /home/ftp/etc/passwd
chown root /home/ftp/etc/group
chmod 0444 /home/ftp/etc/group
```

10 Set the owner of **~ftp/etc** to **root**, and set the permissions to 0555 (not writeable):

```
chown root /home/ftp/etc
chmod 0555 /home/ftp/etc
```

11 Create a directory called **pub** and under **~ftp**. Set its owner to user **ftp** and its permissions to 0777 (writeable by all). Anonymous **ftp** users can put files in this directory to make them available to other anonymous **ftp** users.

```
mkdir /home/ftp/pub
chown ftp /home/ftp/pub
chmod 0777 /home/ftp/pub
```

12 Create a directory called **dist** and under **~ftp**. Set its owner to user **root** and its permissions to 0755 (writeable only by **root**). The superuser can put read-only files in this directory to make them available to anonymous **ftp** users.

```
mkdir /home/ftp/dist
chown root /home/ftp/dist
chmod 0755 /home/ftp/dist
```

13 Set the owner of user ftp's home directory to root and the permissions to 0555 (not writeable).

```
chown root /home/ftp
chmod 0555 /home/ftp
```

An anonymous ftp directory has the structure shown in Figure 2:

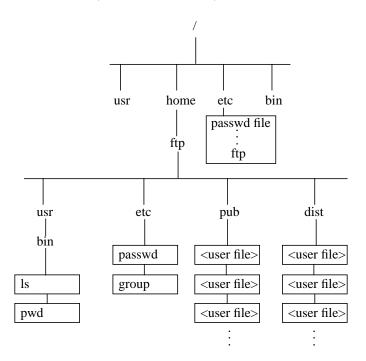


Figure 2 Directory Structure for Anonymous ftp Account

Restricting ftp Access with /etc/ftpusers

When a user attempts to log into your system using ftp, the ftpd daemon checks the /etc/ftpusers file. If the file exists, and the user's login name is listed in it, ftpd denies access to the user.

User accounts that specify a restricted login shell in /etc/passwd should be listed in /etc/ftpusers, because ftpd accesses local accounts without using their login shells. UUCP accounts should also be listed in /etc/ftpusers.

You can use either a text editor or SAM to create and edit the /etc/ftpusers file. SAM (System Administration Manager) is Hewlett-Packard's windows-based user interface for performing system administration tasks. To run SAM, type sam at the HP-UX prompt. SAM has an extensive online help facility.

Each line in /etc/ftpusers consists of a login name with no white space. Following is an example /etc/ftpusers file:

uucp guest nobody

For more information, type man 4 ftpusers at the HP-UX prompt.

Configuring Files to Bypass Security

The following files may be used to allow users access to your host without supplying a password:

- /etc/hosts.equiv, a file owned by user root. This file allows certain
 users to connect to your host with rcp, remsh, or rlogin without supplying a
 password.
- \$HOME/.rhosts, a file that may be created by any user in his or her home directory. This file allows certain users to connect to your host with rcp, remsh, or rlogin without supplying a password.
- \$HOME/.netrc, a file that may be created by any user in his or her home directory. This file allows certain users to connect to your host with ftp or rexec without supplying a password.

CAUTION:

These files create a significant security risk.

The remshd and rlogind servers can be configured to ignore \$HOME/.rhosts files. See "To Disable Use of \$HOME/.rhosts" on page 60.

Installing and Configuring Internet Services Configuring Files to Bypass Security

To Configure the /etc/hosts.equiv File

Each line in the /etc/hosts.equiv file has the following form:

hostname [username]

You can use either a text editor or SAM to configure the /etc/hosts.equiv file. To run SAM, type sam at the HP-UX prompt. SAM has an extensive online help facility.

If a user is logged into a host listed in your /etc/hosts.equiv file, and the user's login name is listed in your passwd database, the user may connect to your host with rcp, remsh, or rlogin, and the user will not be prompted for a password.

If a *username* is included in /etc/hosts.equiv, only the specified user on the associated host may connect to your host without supplying a password. However, the specified user may log in as any user on your system (except root) without supplying a password.

CAUTION:

Hewlett-Packard recommends that you leave user names out of the /etc/hosts.equiv file, unless you intend to give a user the privilege of logging into all the accounts on the system without having to provide a password.

When a non-root user attempts to log into your host, the /etc/hosts.equiv file is checked before \$HOME/.rhosts. If an entry is found in /etc/hosts.equiv, \$HOME/.rhosts is not checked. When a user attempts to log into your host as root, the /etc/hosts.equiv file is not checked. Only the /.rhosts file is checked. See "To Configure the \$HOME/.rhosts File" on page 59.

The /etc/hosts.equiv file may contain NFS netgroups. See *Installing* and Administering NFS Services for more information.

The /etc/hosts.equiv file should be owned by user root, with permissions set to 0444 (-r--r--).

CAUTION:

The /etc/hosts.equiv file creates a significant security risk.

Type man 4 hosts.equiv for more information.

To Configure the \$HOME/.rhosts File

Any user may create a .rhosts file in his or her home directory. Each line in the .rhosts file has the following form:

hostname [username]

To create a .rhosts file in any home directory other than the superuser's home directory, you must use a text editor. You can use SAM to configure the /.rhosts file (in the superuser's home directory). To run SAM, type sam at the HP-UX prompt. SAM has an extensive online help facility.

A remote user logged into a host specified in a local \$HOME/.rhosts file can use rcp, remsh, or rlogin to log into that local user's account without supplying a password.

If your host has a /.rhosts file, the root user on any system listed in that file may use rcp, remsh, or rlogin to connect to your host without being prompted for a password.

The remshd and rlogind servers can be configured to ignore \$HOME/.rhosts files. See "To Disable Use of \$HOME/.rhosts" on page 60.

When a non-root user attempts to connect to your host, the /etc/hosts.equiv file is checked before \$HOME/.rhosts. If an entry is found in /etc/hosts.equiv, \$HOME/.rhosts is not checked. When a user attempts to connect to your host as root, the /etc/hosts.equiv file is not checked. Only the /.rhosts file is checked.

The \$HOME/.rhosts file may contain NFS netgroups. See *Installing and Administering NFS Services* for more information.

Each \$HOME/.rhosts file should be owned by the user of the home directory, with permissions set to 0600 (-rw----). The user's home directory should be write-protected so that no other user can create a .rhosts file in it.

CAUTION:

The **\$HOME**/.rhosts file creates a significant security risk.

Type man 4 hosts.equiv for more information.

To Disable Use of \$HOME/.rhosts

1 Add the -l option to the lines in /etc/inetd.conf that begin with login and shell, as in the following example:

login stream tcp nowait root /usr/lbin/rlogind rlogind -l
shell stream tcp nowait root /usr/lbin/remshd remshd -l

2 Type the following command to force **inetd** to read its configuration file:

/usr/sbin/inetd -c

This procedure disables the use of \$HOME/.rhosts files. It does *not* disable the use of the /etc/hosts.equiv file.

For more information, type man 1M rlogind or man 1M remshd.

To Configure the \$HOME/.netrc File

Any user may create a .netrc file in his or her home directory. Each line in the .netrc file has the following form:

machine hostname login remote_login_name password password

Following is an example entry in a .netrc file:

machine broccoli login bill password try2Bhave

If user andrea has this entry in her .netrc file on host cabbage, she can use ftp or rexec to connect to user bill's account on host broccoli without being prompted for a password.

Each \$HOME/.netrc file should be owned by the user of the home directory, with permissions set to 0600 (-rw-----). The user's home directory should be write-protected so that no other user can create a .netrc file in it.

The fields in a .netrc entry may be separated by white space, line breaks, or commas. If you want to include a comma in a field, enclose the whole field in double quotes. For example, if you need to supply both account and user passwords for a login to an MPE/iX machine, enter both passwords in the password field, separated by a comma, and enclose the field in double quotes. Following is an example of a .netrc entry for an MPE/iX login with both account and user passwords:

machine corn login manager.sys password "usrpass, acctpass"

CAUTION:

The \$HOME/.netrc file creates a significant security risk. It contains unencrypted passwords.

For more information, type man 4 netrc at the HP-UX prompt.

Installing and Configuring Internet Services
Configuring Files to Bypass Security

Secure Internet Services

This chapter contains information about the optionally installable Secure Internet Services product, InternetSvcSec. This product provides alternative versions of the following Internet Services: ftp, rcp, remsh, rlogin, and telnet.

Secure Internet Services

These alternative versions of the services incorporate Kerberos Version 5 Beta 4 authentication and authorization and are referred to as the Secure Internet Services.

This chapter includes the following sections:

- Overview of the Secure Internet Services
- Overview of the Secure Environment and the Kerberos V5 Protocol
- Configuration Requirements of the Secure Environment
- Installing and Enabling the Secure Internet Services
- Configuring the Secure Internet Services
- Verifying the Secure Internet Services
- Troubleshooting the Secure Internet Services
- Using the Secure Internet Services
- Sources for Additional Information

Overview of the Secure Internet Services

Network security concerns are becoming increasingly important to the computer system user. The purpose of the Secure Internet Services is to allow the user greater security when running these services.

When an Internet Services client connects to the server daemon, the server daemon requests authentication. The Secure Internet Services authenticate, or in other words validate, the identity of the client and server to each other in a secure way. Also, with the Secure Internet Services, users are authorized to access an account on a remote system by the transmission of encrypted tickets rather than by using the traditional password mechanism. The traditional password mechanism, used with non-secure Internet Services, sends the password in a readable form (unencrypted) over the network. This creates a security risk from intruders who may be listening over the network.

The Secure Internet Services are meant as replacements for their non-secure counterparts. The main benefit of running the Secure Internet Services is that user authorization no longer requires transmitting a password in a readable form over the network. Authorization is the process in which servers verify what access remote users should have on the local system.

The Secure Internet Services may only be used in conjunction with software products that provide a Kerberos V5 Network Authentication Services environment (for example, the HP DCE Security Server). The network authentication mechanism ensures that the local and remote hosts are mutually identified to each other in a secure and trusted manner and that the user is authorized to access the remote account.

For ftp/ftpd, rlogin/rlogind, and telnet/telnetd, the Kerberos V5 authentication involves sending encrypted tickets instead of a readable password over the network to verify and identify the user. Although rcp/remshd, and remsh/remshd (used with a command), do not prompt for a password, the secure versions of these services ensure that the user is authorized to access the remote account. (If remsh is used with no command specified, rlogin/rlogind is invoked.)

Secure Internet Services

Overview of the Secure Internet Services

If any of the Secure Internet Services are installed in an environment where some of the remote systems on the network are running non-secure versions of the Internet Services, you can use a special command line option to bypass Kerberos authentication to access those remote systems. However, if a password is required to access the system, the password is sent in a readable form over the network.

CAUTION:

None of the Secure Internet Services encrypts the session beyond what is necessary to authorize the user or authenticate the service. Thus, these services do not provide integrity-checking or encryption services on the data or on remote sessions.

Overview of the Secure Environment and the Kerberos V5 Protocol

This section gives an overview of the secure environment in which the Secure Internet Services operate, including a simplified overview of the Kerberos V5 authentication protocol and related Kerberos concepts.

Kerberos, originally developed by MIT, refers to an authentication protocol for open network computing environments. Kerberos V5 is the Kerberos version applicable to the Secure Internet Services. The Kerberos V5 protocol is specified in RFC 1510: "The Kerberos Network Authentication Service (V5)".

In this chapter "non-HP Kerberos" refers to Kerberos implementations available directly from MIT, or to commercialized versions of Kerberos based on MIT source code.

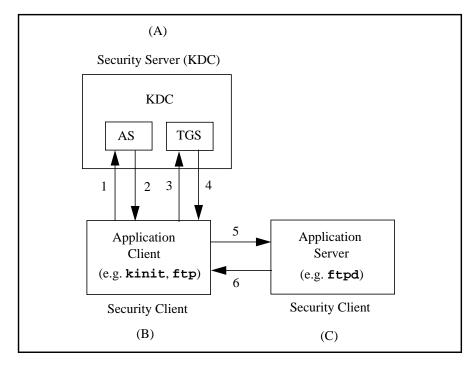


Figure 3 The Secure Environment and the Kerberos V5 Protocol

Overview of the Secure Environment and the Kerberos V5 Protocol

Figure 3 on page 67 shows the components of the secure environment in which the Secure Internet Services and the Kerberos V5 protocol operate. Each component and arrows 1-6 are explained below.

Components of the Secure Environment

As part of the Kerberos V5 protocol, security clients authenticate themselves (verify their identity) to a trusted host. This trusted host is called the security server (A in figure 1). It is highly recommended that the security server host machine be physically secure (e.g. located in a locked room).

The security server is also referred to as the Key Distribution Center (KDC). The KDC provides Kerberos authentication services by issuing encrypted tickets, which clients and servers share. Throughout the rest of this chapter the term KDC will be used to refer to a generic security server. HP's product that currently fulfills the role of the KDC is the HP DCE Security Server.

Security clients are hosts that run the Secure Internet Services clients and daemons (B and C in Figure 3 on page 67). Security clients communicate with the security server for authentication. There are two types of security clients: application clients and application servers.

Application clients (B in Figure 3 on page 67) are hosts that run one or more of the following Secure Internet Services clients: ftp, rcp, remsh, rlogin, and telnet. The Kerberos utilities kinit, klist, and kdestroy also run on the application client. (See "Related Kerberos Terms and Concepts" on page 70.) In some examples, application clients may be referred to as local hosts.

Application servers (C in Figure 3 on page 67) are hosts that run one or more of the following Secure Internet Services daemons: ftpd, remshd, rlogind, and telnetd. In some examples, application servers may be referred to as remote hosts.

A specific security client can be, and usually is, both an application client and application server. However, it makes sense to distinguish between these roles when describing the Kerberos V5 protocol.

A Simplified Description of the Kerberos V5 Protocol

The following steps refer to the arrows indicated in Figure 3 on page 67.

- 1 Users must first obtain credentials for themselves from a portion of the KDC called the Authentication Server (AS). The AS is the portion of the KDC that verifies the authenticity of a principal. Users must issue the kinit command which then calls the AS. HP DCE users would generally use the dce_login command rather than the kinit command.
- 2 Once the AS finds an entry for the user principal, it issues encrypted credentials back to the client. The client will need these credentials to successfully run the Secure Internet Services. The credentials consist of a ticket, called the ticket granting ticket (TGT), and a temporary encryption key, often called the session key. The session key is a temporary encryption key used by the server to authenticate the client. It is typically valid for a login session. It is encrypted in the server's key. The user must obtain a TGT before running the Secure Internet Services.

All the user has to do up to this point is issue the **kinit**, or **dce_login** command. The TGT and session key are automatically kept for the user in a temporary credentials cache file. The user does not need to explicitly do anything with them. However, at the end of the session, or when the credentials are no longer needed, it is recommended that the user destroy the credentials using a Kerberos utility called **kdestroy**.

When users invoke one of the Secure Internet Services they enter the usual command along with any desired command options.

From a user's perspective, the interface to the Secure Internet Services is virtually identical to that of the non-secure versions of the services. Aside from new kerberos-related security options, the only difference is that the user is not prompted for a password. If the Kerberos V5 authentication and authorization succeed, the command succeeds and the details are transparent to the user.

Although it is not visible to the user, more is going on.

- 3 When a user invokes a Secure Internet Service, the client contacts the ticket granting service (TGS) portion of the KDC. The client passes along to the TGS the TGT, the name of the application server (remote host), and an authenticator. The authenticator is a record containing information that can be shown to have been recently generated using the session key known only by the client and the server. The encrypted authenticator is generated from the session key that was sent with the credentials from the AS.
- 1 The TGS generates new credentials that both the server and client use to authenticate each other. The TGS sends back to the client a new session key, called the sub-session key, that is encrypted in the old session key. The TGS also sends back to the client a ticket, called a service ticket. The service ticket contains a copy of the sub-session key and is encrypted in the target server's secret key.

Overview of the Secure Environment and the Kerberos V5 Protocol

The secret key is an encryption key shared by a principal and the KDC. These encrypted keys are stored in the KDC's principal database. A secret key has a relatively long lifetime as compared to the relatively short lifetime of a session key.

The same TGT can be used to obtain multiple service tickets.

- 2 The client then sends to the application server the service ticket and a new authenticator encrypted using the sub-session key. The application server decrypts the service ticket with its own secret key and extracts the sub-session key. This sub-session key is now a shared secret between the client and the application server.
- 3 At the client's request, the application server can also return to the client credentials encrypted in the sub-session key. This implies a mutual authentication between the client and the application server. This optional Kerberos V5 mutual authentication step is performed in each of the Secure Internet Services.

To summarize,

- The user obtains a TGT from the AS portion of the KDC when it first issues the kinit, or dce_login, command to the KDC.
- When the user invokes a Secure Internet Service the client requests a service ticket from the TGS portion of the KDC. It obtains this service ticket by presenting the TGT and other credentials to the TGS portion of the KDC.
- The client sends the service ticket and other credentials received from the TGS to the application server. This authenticates the client to the application server. This authentication replaces the non-secure authentication method of sending a password, in a readable form, to the application server.

Related Kerberos Terms and Concepts

Kerberos Utilities

The following utilities must exist on all security clients (HP provides these utilities on HP clients):

- **kinit**: This command obtains and caches a TGT for the user. For more information, refer to the **kinit**(1) man page.
- **klist**: This command displays the list of tickets in the user's credentials cache file. For more information, refer to the **klist**(1) man page.
- **kdestroy**: This command destroys the user's accumulated credentials. For more information, refer to the **kdestroy**(1) man page.

Realms/Cells

A realm defined an administrative boundary. It has a unique name. It consists of the KDC and all the security clients (application servers and application clients) registered to that KDC.

When using the HP DCE Security Server as a KDC, the term "cell" is used. A cell is roughly equivalent to a realm.

By convention, Kerberos uses uppercase realm names, which appear as suffixes in principal names (david@MYREALM.COM).

An HP DCE cell name must be lowercase. It appears as a prefix and has a leading "/.../" in a principal name (/.../my_kdc_cell.com/david).

Cross-Realm Authentication

Cross-realm authentication occurs when a client from one realm wishes to access a server from a different realm. Since each KDC administers tickets for a specific realm, cross-realm operation requires using inter-realm keys with the KDC. Cross-realm authentication is also referred to as inter-realm authentication.

Currently it is not possible to set up heterogeneous cross-realm authentication between a DCE KDC and a Kerberos V5 KDC. Cross-realm authentication is available between realms hosted by KDCs of the same type. In other words, for cross-realm configurations with the Secure Internet Services, all the KDCs must be HP DCE Security Servers, or all the KDCs must be Kerberos V5 KDCs.

Principals

Principals are uniquely named network entities, including users and services. Principals have names that include realm (or cell) information and an associated key. All principals that participate in Kerberos V5 authentication and authorization are required to be included in the KDC's database. The KDC database does not distinguish between types of principal names. However, it is useful to describe two kinds of principal names: user principal names and service principal names.

User Principal Names

A user principal name is associated with a specific user of the Secure Internet Services. User principal names consist of a user ID and a realm (or cell) name. All users must have one or more user principal names in the KDC's database. An example of a Kerberos user principal name is, **susan@MYREALM.COM**. An example of an HP DCE user principal name is,

/.../my_kdc_cell/susan.

Service Principal Names

A service principal name is a principal name that authorizes a client to use a particular service, including the specific application server machine the service will access and the realm name.

For rcp, remsh, rlogin, and telnet, the service principal name is host. (The actual word is host. It is not meant to be replaced by a host name.)

For ftp, the service principal name is ftp (as a first choice) or host (as an acceptable second choice).

Following is an example of a Kerberos service principal name for **telnetd**:

host/abc.com@REALM A.COM.

In this example, the system is abc.com, and the realm is REALM_A.COM.

Following is an example of an HP DCE service principal name for telnetd:

/.../cell_a.com/host/abc.com.

This example uses cell_a.com instead of REALM_A.COM.

Authorization

Authorization is the process in which users verify that they may access a remote account on a specified server. Authorization depends on successful user principal validation through the Kerberos V5 authentication protocol described earlier in this section.

For authorization to succeed, a mapping must exist on the application server machine authorizing the user principal to operate as the login user. The term "login user" refers to the user whose account is being accessed on the remote host. This is not necessarily the same user who originally issued the kinit, or dee login command.

Assume david has already issued the kinit command. In this example, david enters the following:

```
$ ftp hostA
$ Connected to hostA
$ Name:(hostA:david): susan
```

In this example, susan is the login user.

Both of the following requirements must be met for authorization to succeed:

- 1 The login user must have an entry in the /etc/passwd file on the application server (remote host).
- 2 One of the following three conditions must be met:
 - A \$HOME/.k5login file must exist in the login user's home directory on the application server and contain an entry for the authenticated user principal. This file must be owned by the login user and only the login user can have write permission.
 - An authorization name database file called /krb5/aname must exist on the application server and contain a mapping of the user principal to the login user.
 - The user name in the user principal must be the same as the login user name, and the client and server systems must be in the same realm.

Forwarded/Forwardable Tickets

When a user obtains service ticket credentials, they are for a remote system. However, the user may want to use a secure service to access a remote system and then run a secure service from that remote system to a second remote system. This would require possession of a valid TGT for the first remote system. However, running kinit on the first remote system to obtain a TGT would cause the user's password to be transmitted in a readable form over the network.

To avoid this problem, Kerberos provides the option to create TGTs with special attributes allowing them to be forwarded to remote systems within the realm.

The Secure Internet Services clients which offer TGT forwarding options (-f, -f) are remsh, rlogin, and telnet. However, before these options can be recognized, two prerequisite flags must be enabled.

Overview of the Secure Environment and the Kerberos V5 Protocol

First, the KDC's forwardable ticket option must be enabled. For Kerberos V5 KDCs, use the **kadmin** command. For the HP DCE Security Server, use the **deep** command to set the **forwardabletkt** account attribute.

Second, kinit must be invoked with the forwardable flag set (-f). If the -f option is selected when kinit is run, the TGT for the local system can be forwarded to the remote system. Then clients do not need to re-authenticate themselves from the remote system to the KDC.

HP DCE Clients must use kinit -f to enable forwarding as the dce_login utility does not have options for ticket attributes.

Provided these two flags are enabled, the forwarding options of rlogin, remsh, and telnet can take effect. For the remsh, rlogin, or telnet client that invokes the -f option, the forwarding of the TGT only happens to one remote system (one free hop). For the remsh, rlogin, or telnet client that invokes the -F option, it is possible to keep forwarding the TGT (potentially n free hops).

Multiple free hops are possible because using the -F option leaves the forwardable attribute enabled in the forwarded TGT ticket, whereas using the -f option does not. Thus, the client can forward the TGT to an unlimited number of remote systems if the -F option is used every time. Once the -f option is used, the forwarding chain stops at the next node.

API (Application Program Interface)

The Secure Internet Services versions of rcp/remshd, remsh/remshd, rlogin/rlogind, and telnet/telnetd use the Kerberos V5 Beta 4 API.

The Secure Internet Services versions of ftp/ftpd use the GSS-API (Generic Security Service Application Program Interface) Version 1. The GSS-API separates application logic from a given security mechanism.

For more information on GSS-API Version 1, refer to RFCs 1508 and 1509.

Secure Environment Configurations

Configurations consist of KDCs and client nodes. The figures below illustrate possible KDC/client configurations. The following paragraphs describe the nodes in more detail and also discuss interoperability among the nodes.

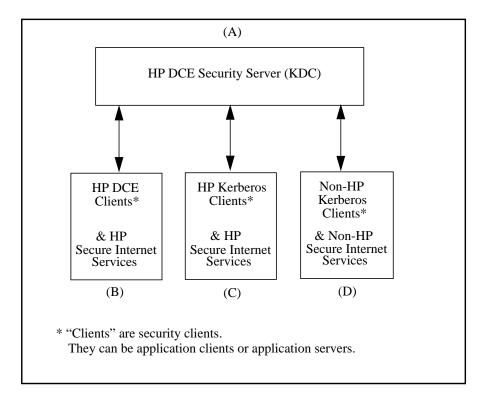


Figure 4 Client Interoperability with HP DCE Security Servers

Figure 4 illustrates which security clients can interoperate in configurations using HP DCE Security Servers. Though not shown here, there may be multiple HP DCE Security Servers in the configuration.

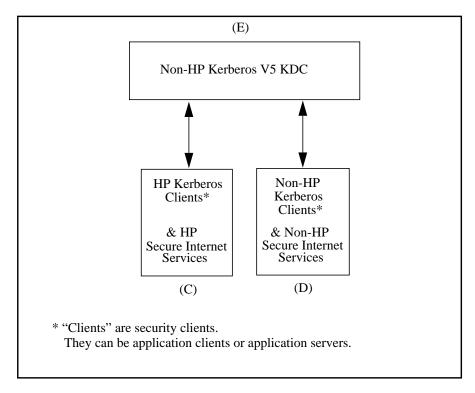


Figure 5 Client Interoperability with Non-HP Kerberos V5 KDCs

Figure 5 illustrates which security clients can interoperate in configurations using non-HP Kerberos V5 KDCs. Though not shown here, there may be multiple non-HP Kerberos V5 KDCs in the configuration.

Types of KDC Nodes

• The HP DCE Security Server can be configured to run with security clients using the Secure Internet Services and fulfill the role of the KDC. An HP DCE Security Server node runs the HP DCE security daemon **secd**. This node can be configured as the only member of a single-node DCE cell, or as a member of a multi-node cell with HP DCE clients.

For more information on how to configure an HP DCE Security Server, see *Planning and Configuring HP DCE*.

The HP DCE Security Server is shown as node A in Figure 4 on page 75.

The Non-HP Kerberos V5 KDC can be configured to run with security clients using the Secure Internet Services. A non-HP Kerberos V5 KDC is any non-HP KDC that implements the Kerberos V5 protocol (described in RFC 1510).

For more information, refer to your KDC provider's documentation.

The Non-HP Kerberos V5 KDC is shown as node E in Figure 5 on page 76.

Types of Security Client Nodes Using the Secure Internet Services

The HP DCE Client is a node configured into a DCE cell using the dce_config utility. The HP DCE file set DCE-Core.DCE-CORE-RUN, which is automatically installed, must be configured on this client. The HP Secure Internet Services product, InternetSvcSec, must be installed, enabled and configured on this client.

The Kerberos utilities **kinit**, **klist**, and **kdestroy** are supplied by HP on this client. However, this client generally obtains credentials using the **dce_login** command, rather than the Kerberos **kinit** command. This client can use **dcecp** and other administrative tools for Kerberos-related management tasks.

For more information, see *Using HP DCE 9000 Security with Kerberos Applications*, available in postscript and ASCII form in the directory /opt/dce/newconfig/RelNotes/ in the files krbWhitePaper.ps and krbWhitePaper.text.

The HP DCE Client is shown as node B in Figure 4 on page 75.

The HP Kerberos Client is a node with the same client software as the HP DCE client. This node, however, is *not* configured into a DCE cell. The HP DCE file set DCE-Core.DCE-CORE-RUN, which is automatically installed, must be configured on this client. The HP Secure Internet Services product,
 InternetSvcSec, must be installed, enabled and configured on this client.

The Kerberos utilities kinit, klist, and kdestroy are supplied by HP. The HP Kerberos client treats the HP DCE Security Server as an ordinary Kerberos KDC. Credentials are obtained with the Kerberos command kinit, not the HP DCE command dce_login. The HP Kerberos client cannot use HP DCE administration tools for Kerberos-related management tasks. The creation and update of Kerberos-related files must be done manually.

For more information, see *Using HP DCE 9000 Security with Kerberos Applications*, available in postscript and ASCII form in the directory <code>/opt/dce/newconfig/RelNotes/</code> in the files <code>krbWhitePaper.ps</code> and <code>krbWhitePaper.text</code>.

Overview of the Secure Environment and the Kerberos V5 Protocol

The HP Kerberos Client is shown as node C in Figure 4 on page 75 and Figure 5 on page 76.

Allowable Non-HP Security Client Nodes

The Non-HP Kerberos Client is a node running non-HP security client software. This includes non-HP versions of the Kerberos utilities kinit, klist and kdestroy, and non-HP secure versions of internet services.

Generally, configurations that contain non-HP security clients will interoperate securely with configurations that include the HP Secure Internet Services, provided the following is true:

- The Kerberos utilities kinit, klist and kdestroy are based on Kerberos V5 Beta 4.
- Secure versions of rcp/remshd, remsh/remshd, rlogin/rlogind and telnet/telnetd are implemented with Kerberos V5 Beta 4 API.
- Secure versions of ftp/ftpd are implemented according to the FTP security extension standard and use the GSS-API Version 1 based on the Kerberos V5 Beta 4 API.

For information on the non-HP Kerberos client, refer to your provider's documentation.

The Non-HP Kerberos Client is shown as node D in Figure 4 on page 75 and Figure 5 on page 76.

Interoperability

Within a given realm, all KDCs must be of the same type. In other words, for configurations that include the Secure Internet Services, KDCs must be either all HP DCE Security Servers or all non-HP Kerberos V5 KDCs (implementing RFC 1510). Multiple KDCs of the same type may exist. In these cases there is effectively one "master" KDC. The additional KDCs contain duplicate, read-only, database information from the master. This can be helpful for load balancing purposes.

Currently it is not possible to set up heterogeneous cross-realm authentication between a DCE KDC and a Kerberos V5 KDC. Thus, even in cross-realm configurations, all KDCs must be of the same type. In other words, they must be either all HP DCE Security Servers or all non-HP Kerberos V5 KDCs (implementing RFC 1510).

For more specific interoperability information with non-HP Kerberos clients (node D in Figure 4 on page 75 and Figure 5 on page 76) contact your HP support representative.

Configuration Requirements of the Secure Environment

The main purpose of this chapter is to provide information required specifically for the Secure Internet Services. However, since the successful usage of the Secure Internet Services requires a correctly configured secure environment, this section discusses some general requirements of the secure environment.

For specific configuration information, refer to your KDC (security server) provider's and your security client provider's documentation.

For configurations that include any HP nodes (HP DCE Security Server, HP DCE client, HP Kerberos Client), see *Using HP DCE 9000 Security with Kerberos Applications*, available in postscript and ASCII form in the directory /opt/dce/newconfig/RelNotes/ in the files krbWhitePaper.ps and krbWhitePaper.text.

Requirements on the KDC

- 1 The KDC (Security Server) software should be running.
- 2 User accounts should be created, as necessary.
- 3 User and service (host and optionally ftp) principals should exist in the KDC database.

Requirements on the Security Clients

1 The following port must exist in the /etc/services file or in the NIS services map.

kerberos5 88/udp kdc

- **2** The security client software should be installed.
 - The Kerberos commands kinit, klist and kdestroy should all exist.
 - For HP DCE and HP Kerberos clients the HP DCE file set, DCE-CORE-RUN, must be configured.
- 3 A configuration file called /krb5/krb.conf must exist.

This file specifies the default realm or cell name and also maps realm or cell names to KDCs. Suggested ownership and permissions for this file are **root**, **sys**, **-r--r--**.

For HP DCE Clients this file is automatically created when the client is configured into the HP DCE cell. Additional entries can be added manually.

4 A realms file called /krb5/krb.realms must exist.

This file is used to associate host names to realm or cell names. Suggested ownership and permissions for this file are **root**, **sys**, **-r--r--**.

5 A keytab file called /krb5/v5srvtab must exist.

This file must be owned by **root** and only **root** can have read and write permissions.

This keytab file must contain the service principal names and their associated secret keys. The application server uses the key found in its keytab file to decrypt the service ticket sent to it by the application client.

HP Kerberos Security Clients

For HP Kerberos security clients even though the service principal's secret key is required to be in a file on the security client, it must first be created on the KDC. On an HP DCE Security Server use the dcecp command. On a non-HP Kerberos V5 KDC use the appropriate command.

The keytab then needs to be *securely* copied to the target client node. This can be somewhat difficult if you have no secure means to copy the file over the network. A removable media (for example, a floppy disk) may be necessary to ensure proper security.

HP DCE Security Clients

For HP DCE security clients the keytab file can be created and edited on the client itself, using dcecp keytab commands. This is very useful in that the problem of securely copying the keytab file information from the KDC is no longer an issue, since the file is created on the client.

6 A \$HOME/.k5login file should exist in each login user's home directory.

This file must be owned by the login user, and only the login user can have write permission.

This file lists the user principals and their associated realm or cell names that have access permission to the login user's account. The user principals are for the user that originally performed the **kinit** or **dce_login** command. The

Secure Internet Services

Configuration Requirements of the Secure Environment

term "login user" refers to the user whose account is being accessed on the remote host. This is not necessarily the same user who originally issued the kinit or dce_login command.

Assume **amy** has already issued the **kinit** command. In this example, **amy** enters the following:

\$ rlogin hostA -1 robert

In this example, **robert** is the login user, and **amy** must have an entry in Robert's **\$HOME**/.**k5login** file on the application server (**hostA**).

Alternatively, the client can use an authorization name database file called /krb5/aname. An entry in this file will authorize a user principal name to the specified login name. A tool for the administration of an aname file is not provided by DCE.

For the Secure Internet Services, login is allowed even without entries in the login user's **\$HOME/.k5login** file or the **aname** database, provided that the login user's name matches the user principal user's name, and that the Kerberos realm of the client matches the default realm of the application server.

7 The login user must have an entry in the /etc/passwd file on the application server.

Installing and Enabling the Secure Internet Services

A properly configured KDC must be running for the Secure Internet Services to work.

System Requirements for the Secure Internet Services

Hardware Requirements	HP 9000 S700 or S800
Software Requirements	HP-UX 10.20
Disk Space	This product requires approximately 3.6 Mbytes of additional disk space.
	This is due to the static linkage to the Kerberos libraries, which provide the actual authentication functions.
Memory	No additional memory is required.
Prerequisite Software for all HP security clients (HP DCE and HP Kerberos)	HP DCE file set (Rev 1.4.1 or later) DCE-Core.DCE-CORE-RUN
	Internet Services file set InternetSrvcs.INETSVCS-RUN

NOTE:

The Internet Services file set is still required. The Secure Internet Services product only replaces some of the Internet Services files.

Installing and Enabling the Secure Internet Services Product

- 1 Log in as **root** on the system where you want to install and enable the product.
- 2 Invoke swinstall. The default view of the software is in the form of bundles. Change the software view to products and select the InternetSvcSec product for installation. For more information on the swinstall utility, see Managing HP-UX Software with SD-UX.

Secure Internet Services

Installing and Enabling the Secure Internet Services

The product contains the run-time file set **INETSVCS-SEC** as well as file sets for the man pages. The **INETSVCS-SEC** file set contains the secure versions of the services (**kftp/kftpd**, **krcp**, **kremsh/kremshd**,

krlogin/krlogind, and **ktelnet/ktelnetd**). In addition to the client and daemon man pages for the services there is a new man page called **sis**(5) which contains information common to all the Secure Internet Services, including warning and error messages.

Within **INETSVCS-SEC** is a required startup script called **inetsvcs_sec**. This script must be run to enable the product. (See step 5.)

NOTE:

If a user wants to activate the HP DCE Integrated Login Utilities package and install this product, the HP DCE Integrated Login must be activated before this product is installed. Similarly, if a user wants to deactivate the HP DCE Integrated Login Utilities and install this product, deactivation must take place before the installation of this product. The order is important because the HP DCE Integrated Login Utilities package offers ftp in addition to its other services. When activated, it overwrites the existing ftp with its own version of ftp.

The Secure Internet Services ftp service can be used to replace the ftp service provided by HP DCE Integrated Login Utilities package. The secure version will ensure that a password is not sent over the network in a readable form. However, users will not be allowed access to remote DFS (Distributed File Service) cells as they are with the HP DCE Integrated Login Utilities ftp service.

3 Review the **swinstall** log files for warnings or errors.

Any logged errors will be accompanied by information describing the appropriate action for resolving the installation problem.

4 Verify the installation of the new executable.

The clients kftp, krcp, kremsh, krlogin, and ktelnet should be present in /usr/bin.

The daemons kftpd, kremshd, krlogind, and ktelnetd should be present in /usr/lbin.

The following client man pages should be present in /usr/share/man/man1.Z:

kftp(1), krcp(1), kremsh(1), krlogin(1), and telnet(1).

The following daemon man pages should be present in /usr/share/man/man1m.Z:

kftpd(1M), kremshd(1M), krlogind(1M), and telnetd(1M)

The sis(5) man page should be present in /usr/share/man/man5.Z.

The enable script inetsvcs_sec should be present in /usr/sbin.

5 To enable the product, invoke the following command:

/usr/sbin/inetsvcs_sec enable

When the product is enabled the non-secure executables are stored in files of the same name, but with the extension .noauth. The original service names are then symbolically linked to their respective secure versions. The original man pages are moved to files with the same name, but with the extension .safe. The secure versions of the man pages are then copied over the original versions of the man pages (i.e. ftp(1) is moved to ftp.safe, kftp(1) is moved to ftp(1)).

To verify that the product has been successfully enabled check that the .noauth files, .safe files, and linkages exist as described.

Disabling and Removing the Secure Internet Services Product

- 1 Log in as **root** on the system where you want to disable and remove the product.
- 2 To disable the product without removing the files, invoke the following command:

/usr/sbin/inetsvcs_sec disable

Verify that the prior executables and man pages were restored.

3 To remove the product invoke swremove and remove the InternetSvcSec product.

Configuring the Secure Internet Services

Provided that the general secure environment configuration requirements have been met, the following are the tasks required specific to configuring the Secure Internet Services.

Requirements on the KDC

You do not need to perform any specific tasks on the KDC for the configuration of the Secure Internet Services.

Requirements on the Security Clients

The following are required on security clients:

- 1 Log in as **root** on the security client system.
- 2 Make sure the following ports exist in the /etc/services file or in the NIS services map.

klogin 543/tcp

kshell 544/tcp krcmd kcmd

The secure versions of **telnet/telnetd** and **ftp/ftpd** applications run on the same ports as the non-secure versions. The **telnet** service uses port 23 and the **ftp** service uses port 21.

If you are using NIS, then these entries should be made in the NIS services database.

3 Make sure the /etc/inetd.conf file has the following lines:

```
klogin stream tcp nowait root /usr/lbin/rlogind rlogind -K
kshell stream tcp nowait root /usr/lbin/remshd remshd -K
ftp stream tcp nowait root /usr/lbin/ftpd ftpd
telnet stream tcp nowait root /usr/lbin/telnetd telnetd
```

You may choose to set different options from the default options listed above. For example, to enforce Kerberos V5 authentication on ftp and telnet, add the -A option after ftpd and telnetd. To prevent non-secure access from rcp, remsh, and rlogin, comment the following two lines out of the /etc/inetd.conf file:

```
#shell stream tcp nowait root /usr/lbin/remshd remshd
#login stream tcp nowait root /usr/lbin/rlogind rlogind
```

CAUTION:

If the **shell** line is commented out, the **rdist** command will no longer work.

- 4 If you modified the /etc/inetd.conf file, run the inetd -c command to force inetd to reread its configuration file.
- 5 Repeat steps 1-4 for all security client systems.

Verifying the Secure Internet Services

Secure Environment Checklist

The following is a quick checklist to verify that the secure environment is properly configured.

- On the KDC, issue a ps -ef command and verify that the necessary security server executables are running. Look for secd on an HP DCE Security Server or krb5kdc on a non-HP Kerberos V5 KDC.
- 2 Use an appropriate tool to verify that the desired principals exist in the KDC database. This can usually be done remotely. For the HP DCE Security Server, use dcecp.
- 3 Issue a what(1) command for the appropriate Secure Internet Services client and daemon. Verify that the string includes "Secure Internet Svcs".
- 4 Ensure that the following entries exist in the /etc/services file or in the NIS services map.

```
kerberos5 88/udp kdc
klogin 543/tcp
kshell 544/tcp krcmd kcmd
```

5 Ensure that the following entries exist in /etc/inetd.conf:

```
klogin stream tcp nowait root /usr/lbin/rlogind rlogind -K
kshell stream tcp nowait root /usr/lbin/remshd remshd -K
ftp stream tcp nowait root /usr/lbin/ftpd ftpd
telnet stream tcp nowait root /usr/lbin/telnetd telnetd
```

Different options may be set from the default options shown above. If you modified the /etc/inetd.conf file, you must run the inetd -c command to force inetd to reread its configuration file.

To ensure that the client configurations are correct, invoke the validation application, krbval. The krbval tool checks for proper configuration of security clients. It can be used to "ping" a particular realm's KDC. It can also check the keys in the keytab file for agreement with the KDC. By acting as a client/daemon service itself, it can further assist in verifying the correctness of the configuration.

For more information refer to the krbval(1M) man page. The krbval tool is also described in *Using HP DCE 9000 Security with Kerberos Applications*, available in postscript and ASCII form in the directory /opt/dce/newconfig/RelNotes/ in the files krbWhitePaper.ps and krbWhitePaper.text.

Verifying Usage of Secure Internet Services

You may first want to read the section "Using the Secure Internet Services" on page 91 before continuing with this section.

- Obtain a TGT (ticket granting ticket) from the KDC. On an HP DCE security client, use the dce_login command. On an HP Kerberos Client or a non-HP Kerberos Client, use the kinit command.
- 2 Invoke the desired Secure Internet Service in the same manner as in a non-secure environment.
 - If the secure versions of **ftp**, **rlogin**, and **telnet** work successfully, the only observable difference from execution on a non-secure system will be that, if a password was required on the non-secure version, then the password prompt will not be displayed on the secure version.
 - If the secure versions of **remsh** (used with a command) and **rcp** work successfully, there are no observable differences from execution on a non-secure system.
- 3 Before logging off the local system, invoke the command **kdestroy**. This will remove the credentials cache file.

Troubleshooting the Secure Internet Services

The Verification Checklist

Go through the checklist, described in the section "Verifying the Secure Internet Services" on page 88.

- Verify that the secure environment is correct.
- Verify that the correct versions of the Secure Internet Services (clients and daemons) are installed.
- Use the krbval validation tool.

Security-related Error Messages

All of the Secure Internet Services obtain security-specific error messages from the Kerberos API. Secure ftp/ftpd uses the GSS-API, but as that API depends on the Kerberos API, its error messages will be consistent with the other services.

There are several security-related messages specific to the Secure Internet Services that are generated outside of the Kerberos API. For a list of these error messages, refer to the DIAGNOSTICS section of the Secure Internet Services man page, sis(5).

In general, the Secure Internet Services client will write error messages to standard error and the Secure Internet Services daemon will write error messages to syslog (typically /var/adm/syslog/syslog.log).

Common Problems

The most common problem likely to occur when using the Secure Internet Services will be the failure to obtain a TGT, which is required for using the Secure Internet Services. Use the **klist** command to determine if a ticket has been granted, and if none has been, run **kinit** or **dce_login**.

Other common problems will most likely relate to an incorrect configuration.

Using the Secure Internet Services

Overview of the User's Session

• Users must issue a **kinit** (or for HP DCE clients a **dce_login**) command so that they get a TGT from the KDC (for example, **kinit amy@realm1.com**). The TGT credentials received from the **kinit** (or **dce_login**) will typically be valid for a default lifetime. The **kinit**(1) man page describes TGT lifetime and renewable options.

For more information, refer to the **kinit**(1) and **dce_login**(1) man pages.

 Once users have obtained a TGT, they can use the Secure Internet Services throughout the time period that their TGT is valid. The lifetime of a TGT is configurable and is typically eight hours.

There are no visible differences between using the secure and non-secure versions of the Internet Services, except that users are not prompted for a password, and there are some new Kerberos-related options available. The new Kerberos-related options relate to various Kerberos concepts, including authentication, authorization and TGT forwarding. For information on these and other Kerberos concepts refer to the "Overview of the Secure Environment and the Kerberos V5 Protocol" section on page 67 of this chapter.

The **klist** command is one of the Kerberos utilities users may want to use during their secure session. This command will display their accumulated credentials. For more information, refer to the **klist**(1) man page.

• When users are finished for the day (or secure session), they should issue the kdestroy command to remove the credentials they have accumulated during their session. These credentials are not automatically removed when they exit a shell or log out of their session. Thus, it is highly recommended that they issue this command so that any credentials they accumulated are not susceptible to misuse from intruders. For more information refer to the kdestroy(1) man page.

Bypassing and Enforcing Kerberos Authentication

Depending on how certain options are used with these services, the Secure Internet Services clients will still be able to access non-secure remote hosts, and the daemons will still be able to accept requests from non-secure clients.

Secure Internet Services Using the Secure Internet Services

To access a non-secure remote system on the network, users can use the -P option when issuing the client command to bypass Kerberos authentication. However, if accessing the host requires a password, then the password will be sent in a readable form over the network.

To prevent remote users from gaining access in a non-secure manner, administrators can enforce Kerberos authentication. For ftpd and telnetd, to prevent access from non-secure clients these daemons should be invoked with the -A option. For remshd and rlogind, to prevent access from non-secure clients the entries for shell and login in the /etc/inetd.conf file should be commented out. If these steps have been taken, the client cannot use the -P option to bypass authentication.

CAUTION:

If the **shell** line is commented out, the **rdist** command will no longer work.

Other Comments on Using the Secure Internet Services

- There is no change to the way in which the secure version of ftp handles anonymous users. However, in secure environments, it serves no purpose to authenticate or authorize an anonymous user. An anonymous user does not have a password to protect, and any data accessible through an ftp account has been made publicly available. Therefore, it does not make sense to add an anonymous user to the KDC's database. To access a secure system anonymously, use the -P option ftp provides. This approach requires that ftpd was not invoked with the -A option on the remote host.
- The secure version of rlogin accesses rlogind through the new port specified by the /etc/services entry klogin when operating as a secure client. If you invoke rlogin with the -P option, or if you run a non-secure version of rlogin, then rlogin will behave as a non-secure client and access rlogind through the login port.

The secure version of **remsh** accesses **remshd** through the new port specified by the /etc/services entry **kshell** when operating as a secure client. If you invoke **remsh** with the -P option, or if you run a non-secure version of **remsh**, then **remsh** will behave as a non-secure client and access **remshd** through the **shell** port.

The secure version of rcp accesses remshd through the new port specified by the /etc/services entry kshell when operating as a secure client. If you invoke rcp with the -P option, or if you run a non-secure version of rcp, then rcp will behave as a non-secure client and access remshd through the shell port.

Sources for Additional Information

Additional HP Documentation

• Using HP DCE 9000 Security with Kerberos Applications

Available in postscript and ASCII form in the directory /opt/dce/newconfig/RelNotes/ in the files krbWhitePaper.ps and krbWhitePaper.text. This document is highly recommended reading for customers with any HP KDC or security client nodes in their configuration (not just HP DCE). Especially important is the detailed configuration information it contains.

Relevant Man Pages

See the following man pages for more information: $\mathtt{ftp}(1)$, $\mathtt{ftpd}(1M)$, $\mathtt{kdestroy}(1)$, $\mathtt{kinit}(1)$, $\mathtt{klist}(1)$, $\mathtt{krbval}(1M)$, $\mathtt{rcp}(1)$, $\mathtt{remsh}(1)$, $\mathtt{remshd}(1M)$, $\mathtt{rlogin}(1)$, $\mathtt{rlogind}(1M)$, $\mathtt{sis}(5)$, $\mathtt{telnet}(1)$, and $\mathtt{telnetd}(1M)$.

Related RFCs

- 1510 : "The Kerberos Network Authentication Service (V5)"
- 1508: "Generic Security Service Application Program Interface"
- 1509: "Generic Security Service API: C-bindings"
- Working Specification: "FTP Security Extensions" (Internet Draft 8)

Configuring and Administering the BIND Name Service

The Berkeley Internet Name Domain (BIND) is a distributed network information lookup service. It allows you to retrieve host names and internet addresses for any node on the network. It also provides mail routing capability by supplying a list of hosts that will accept mail for other hosts. This chapter includes the following sections:

- Overview of the BIND Name Service
- Creating and Registering a New Domain
- Configuring the Name Service Switch
- Choosing Name Servers for Your Domain
- Configuring a Primary Master Name Server
- Configuring a Secondary Master Name Server
- Configuring a Caching-Only Name Server
- Starting the Name Server Daemon
- Configuring the Resolver to Query a Remote Name Server
- Updating Network-Related Files
- Delegating a Subdomain
- Configuring a Root Name Server
- Configuring BIND in sam
- Troubleshooting the BIND Name Server

For more information on DNS and BIND, see *DNS and BIND*, by Paul Albitz and Cricket Liu, published by O'Reilly and Associates, Inc.

RFCs 1034 and 1035, located in the /usr/share/doc directory, explain the DNS database format and domain name structure.

Overview of the BIND Name Service

The Berkeley Internet Name Domain (BIND) is the Berkeley implementation of DNS (Domain Name System). It is a database, distributed across the Internet, which maps host names to internet addresses, maps internet addresses to host names, and facilitates internet mail routing. This section describes the components of BIND and how they work. It contains the following sections:

- Benefits of Using BIND
- The DNS Name Space
- How BIND Works
- How BIND Resolves Host Names

Benefits of Using BIND

This section explains the advantages of BIND over the other name services available on HP-UX (NIS and the /etc/hosts file).

- You store information for only the hosts in your local domain. You configure the hosts in your own domain, and you configure the addresses of name servers in other domains. Your name server can contact these other name servers when it fails to resolve a host name from its local database.
 - If you use the /etc/hosts file or the NIS hosts database for host name resolution, you must explicitly configure every host you might need to contact.
- You can store all host information on one host. You configure one machine as a name server, and all other machines query the name server. Information must be kept up to date on only one host instead of many.
 - If you use the /etc/hosts file for host name resolution, you must keep an up-to-date copy of it on every host in your domain. If you use NIS, you must make sure that your NIS slave servers receive regular updates from the master server
- You can contact almost any host on the Internet. Because BIND spans network boundaries, you can locate almost any host on the network by starting at the root server and working down.
 - An NIS server can serve only the hosts on its local LAN. NIS clients send out broadcasts to locate and bind to NIS servers, and broadcasts do not cross network boundaries. Each NIS server must be able to answer all the host name queries from the hosts on its local LAN.

Many people use BIND for host information and NIS for other configuration information, like the passwd and group databases. NIS has the advantage that it can easily manage many different types of information that would otherwise have to be maintained separately on each host. However, NIS does not easily span networks, so the hosts in an NIS domain do not have access to information from other domains.

The DNS Name Space

The DNS name space is a hierarchical organization of all the hosts on the internet. It is a tree structure, like the structure of UNIX directories. The root of the hierarchy is represented by a dot (.). Underneath the root, top-level internet domains include com (commercial businesses), edu (educational institutions), gov (government agencies), mil (military and defence), net (network-related organizations), and org (other organizations). Under each top-level domain are subdomains. For example, the edu domain has subdomains like purdue, ukans, and berkeley. In turn, each subdomain contains other subdomains. For example, the purdue subdomain could contain econ, cs, and biol subdomains.

At the deepest level of the hierarchy, the "leaves" of the name space are hosts. A fully qualified host name begins with the host's canonical name and continues with a list of the subdomains in the path from the host to the root of the name space. For example, the fully qualified host name of host arthur in the cs domain at Purdue University would be arthur.cs.purdue.edu.

Figure 6 shows the hierarchical structure of the DNS name space.

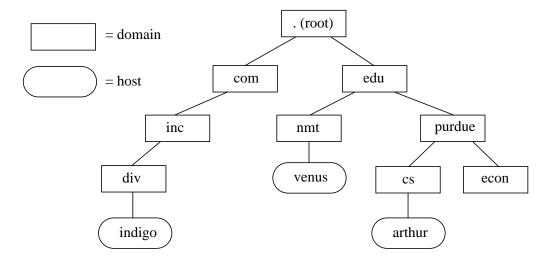


Figure 6 Structure of the DNS Name Space

How BIND Works

When a user who is logged into host **venus** in the **nmt.edu** domain types the following command,

telnet indigo.div.inc.com

the following events occur:

- 1 The telnet process calls gethostbyname to get the internet address of indigo.div.inc.com.
- 2 The **gethostbyname** routine invokes the BIND resolver, a set of routines for querying name servers.
- 3 The resolver constructs a query and sends it to a name server. If the local host is not running a name server, it should have a file called /etc/resolv.conf, which contains one or more internet addresses for name servers that serve the local domain. If the local host does not have an /etc/resolv.conf file, the resolver sends the query to the local name server.
- 4 The name server daemon, named, receives the query from the resolver. Since the name server has information about only the hosts in its local domain (nmt.edu), it cannot answer the query with the information in its local database.
- 5 The local name server queries a root name server to find the address of indigo.div.inc.com. A root name server serves the root domain. It typically stores information about hosts and name servers one and two levels below the root.
- 6 If the root name server cannot resolve the host name, it returns the address of a name server for the inc.com domain.
- 7 The local name server queries the server for the inc.com domain to find the address of indigo.div.inc.com.
- 8 The name server for the inc.com domain may not have information for the div.inc.com domain. If it does not, it returns the address of a name server for the div.inc.com domain.
- 9 The local name server queries the server for the **div.inc.com** domain to find the address of **indigo.div.inc.com**.
- 10 The server for the div.inc.com domain returns the address of indigo.div.inc.com to the local name server.

Configuring and Administering the BIND Name Service Overview of the BIND Name Service

11 The local name server passes host indigo's address to the resolver, which passes it to gethostbyname, which returns it to the telnet process.

The local name server in the nmt.edu domain caches the addresses of remote name servers, so the next time a local user needs the address of a host in the inc.com domain, the local name server sends its query directly to the name server for inc.com instead of querying the root name server.

How BIND Resolves Host Names

Because complete domain names can be cumbersome to type, BIND allows you to type host names that are not fully qualified (that is, that do not contain every label from the host to the root and end with a dot). This section describes how the name server resolves host names.

NOTE:

It is always correct to use a name that contains all of the labels from the host to the root and does not end with a dot. Names that end in a dot are not allowed in the following places: mail addresses, the **hostname** command, and network-related configuration files. Names that contain all of the name components and end in a dot are used with commands like **nslookup**, **ping**, and **telnet**, to facilitate the lookup process.

- If the input host name ends with a dot, BIND looks it up as is, without appending any domains to it.
- If the input host name contains at least the number of dots specified by the **ndots** option in the /**etc/resolv.conf** file, BIND looks it up as is, before appending any domains to it. (The default value of **ndots** is 1, so if the input host name contains at least one dot, it will be looked up as is before any domains are appended to it.)
- If the input host name consists of a single component (contains no dots), and you have set up a host aliases file, BIND looks in your aliases file to translate the alias to a fully qualified host name.

You can create a host aliases file for frequently typed host names, like the following example file:

```
john zircon.chem.purdue.edu
melody fermata.music.purdue.edu
```

The alias (the first field on each line) must be all one word, with no dots.

To use the file, set the **HOSTALIASES** environment variable to the name of the file, as in the following example:

export HOSTALIASES=/home/andrea/myaliases

- If the input host name does not end with a dot, BIND looks it up with domain names appended to it. The domain names that BIND appends to it can be configured in four places:
 - 1 The **LOCALDOMAIN** environment variable.
 - 2 The hostname command.
 - 3 The search option in the /etc/resolv.conf file.
 - 4 The domain option in the /etc/resolv.conf file.

If a user has set the **LOCALDOMAIN** variable, as in the following example,

export LOCALDOMAIN="nmt.edu div.inc.com inc.com"

the **LOCALDOMAIN** variable overrides the **hostname** and any **search** or **domain** option in /**etc/resolv.conf**, for BIND requests made within the context of the user's shell environment. The input host name is looked up in each of the domains in the variable, in the order they are listed.

If the local **hostname** is set to a fully qualified domain name, and the **search** and **domain** options are not specified in **/etc/resolv.conf**, the input host name is looked up in the domain configured in the fully qualified **hostname**.

The **search** option specifies a list of domains to search. Following is an example of a **search** option in /etc/resolv.conf:

search div.inc.com inc.com

You can set the **search** option to any list of domains, but the first domain in the list must be the domain of the local host. BIND looks up host names in each domain, in the order they are listed. BIND uses the **search** option only if the **LOCALDOMAIN** variable is not set.

The domain option specifies the local domain. If you use the domain option, BIND will search only the specified domain to resolve host names. BIND uses the domain option for host name lookups only if the LOCALDOMAIN variable is not set and the search option is not specified. (Do not use the domain and search options together in the same /etc/resolv.conf file. If you do, the one that appears last in the file will be used, and any previous ones will be ignored.)

For more information on how BIND resolves host names, type man 5 hostname or man 4 resolver at the HP-UX prompt.

Creating and Registering a New Domain

Follow the steps in this section if you need to set up a new domain. Skip this section if you are interested only in adding hosts to an existing domain.

- 1 Ask the appropriate person or organization for a range of internet addresses to be assigned to the hosts in your domain.
 - If your organization already has a domain on a public network, ask the person in charge of the domain to set up a subdomain for you.
 - If your organization does not yet have a domain on a public network, and you want to set one up, ask for a domain registration form from Government Systems, Inc. at the following address:

Government Systems, Inc. ATTN: Network Information Center 14200 Park Meadow Drive Chantilly, VA 22021

email: hostmaster@nic.ddn.mil phone: (703) 802-8400

If your organization belongs to several networks, register your domain with only one of them.

- If your organization is not connected to a network, you may set up domains without registering them. However, we suggest that you follow Internet naming conventions in case you later decide to join a public network.
- 2 Come up with a name for your domain.
 - Use only letters (A-Z), digits (0-9), and hyphens (-). No distinction is made between uppercase and lowercase letters.
 - Avoid labels longer than 12 characters. (A label is a single component of a fully qualified name, like indigo or com.)
 - If a host connects to more than one network, it should have the same name on each network.
 - Do not use **nic** or other well known acronyms as leftmost (most specific) labels in a name. Contact Government Systems, Inc. for a list of top-level and second-level domain names already in use.
- **3** After you have registered your domain, you can create subdomains without registering them with the public network.

Configuring the Name Service Switch

The Name Service Switch determines where your system will look for host information when it needs to resolve a host name to an IP address. You can configure your system to use BIND, NIS (one of the NFS Services), the /etc/hosts file, or any combination of the three, in any order.

The default Name Service Switch configuration is adequate for most installations, so you probably do not have to change it. Figure 7 illustrates the default behavior of the Name Service Switch.

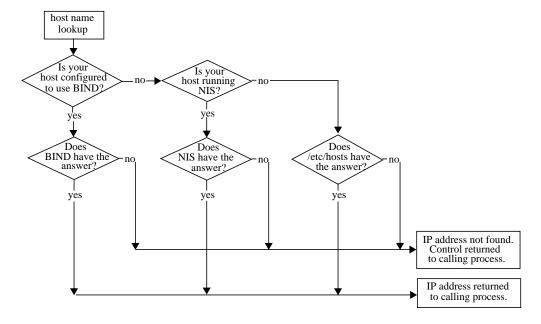


Figure 7 Default Behavior of the Name Service Switch

Configuring and Administering the BIND Name Service Configuring the Name Service Switch

Following are some suggestions for customizing your Name Service Switch configuration:

If you want your system to consult BIND when it fails to find a host name in NIS, create an /etc/nsswitch.conf file that contains only the following line:

hosts: nis [NOTFOUND=continue] dns files

With this configuration, if NIS does not contain the requested information, and BIND is not configured, the /etc/hosts file is consulted.

If you want your system to consult NIS if it fails to find a host name in BIND or
if the BIND name servers are not responding, create an
/etc/nsswitch.conf file that contains only the following line:

hosts: dns [NOTFOUND=continue TRYAGAIN=continue] nis files

With this configuration, if BIND does not return the requested information, and NIS is not running, the /etc/hosts file is consulted.

HP recommends that you maintain at least a minimal /etc/hosts file that includes important addresses like gateways, diskless boot servers and root servers, and your host's own IP address. HP also recommends that you include the word files in your /etc/nsswitch.conf file to help ensure a successful system boot using the /etc/hosts file when BIND and NIS are not available.

CAUTION:

Changing the default configuration can complicate troubleshooting. The default configuration is designed to preserve the authority of the name service you are using. It switches from BIND to NIS only if BIND is not enabled. It switches from NIS to the /etc/hosts file only if NIS is not enabled. It is very difficult to diagnose problems when multiple name servers are configured and enabled for use.

For more information on the Name Service Switch, see "Configuring the Name Service Switch" on page 29.

Choosing Name Servers for Your Domain

You can configure your host as any of three types of BIND name servers:

Primary Master

Server A primary master server is the authority for its domain

and contains all data corresponding to its domain. It reads

its information from a master file on disk.

Secondary

Master Server A secondary is also the authority for its domain and

contains that domain's data, but it gets its data over the

network from another master server.

Caching-Only

Server A caching-only server is not authoritative for any domain.

It gets its data from an authoritative server and places it in

its cache.

If you do not want to run a name server at all on your host, you can configure the resolver to query a name server on another host. By default, the resolver is configured to query the name server on the local host.

To Choose the Type of Name Server to Run

No strict rules exist to determine which server configuration should be used on each host. Following are some suggestions for configuration:

- Timeshare machines or cluster servers should be primary or secondary servers.
- If you want the benefits of a name server but do not want to maintain authoritative data, you may want to set up a caching-only server. Running a caching-only server gives you better performance than querying a name server on a remote system, especially if the remote system is on the other side of a gateway or router..
- PCs, workstations that do not want to maintain a server, and other small
 networked systems should be configured to query a name server on another host.
 Cluster nodes should query the name server on the cluster server.
- If your network is isolated from the Internet, and your host will be the only BIND nameserver in your organization, you need to configure a root name server. See "Configuring a Root Name Server" on page 136.

To Choose Which Servers Will Be Master Servers

Follow these guidelines when selecting a master server:

- You must have at least two master servers per domain: a primary master and one or more secondary masters for redundancy. One host may be master for multiple domains: primary for some, secondary for others.
- Choose hosts that are as independent as possible for redundancy. For example, choose hosts that use different power sources or cables.
- Choose hosts that have the most reliable Internet connectivity, with the best gateway connections.
- Name servers for a particular zone need not physically reside within that domain. In general, zones are more accessible to the rest of the Internet if their name servers are widely distributed instead of on the premises of the organization that manages the domain.

A **zone** is the portion of the name space for which a name server has the complete set of authoritative data files.

Configuring a Primary Master Name Server

This section explains how to configure a primary master server in your domain. It also describes the name server data files in the primary master server configuration. It contains the following sections:

- To Create the Data Files for a Primary Master Server
- To Set the Default Domain Name
- The Primary Master Server's Boot File
- The Primary Master Server's Cache File
- The db.127.0.0 File
- The Primary Master Server's db.domain Files
- The Primary Master Server's db.net Files
- To Add a Host to the Domain Data Files
- To Delete a Host from the Domain Data Files

To Create the Data Files for a Primary Master Server

- 1 Make sure the /etc/hosts file is up to date on the host that will be the primary master server.
- 2 On the host that will be the primary master, create the /etc/named.data directory, where the name server data files will reside, and make it the current directory:

mkdir /etc/named.data
cd /etc/named.data

3 Issue the following command to generate the name server data files from the /etc/hosts file:

/usr/sbin/hosts_to_named -d domainname -n network_number

Following is an example:

/usr/sbin/hosts_to_named -d div.inc.com -n 15.19.8

4 Move the **named.boot** file to the **/etc** directory:

mv /etc/named.data/named.boot /etc/named.boot

- 5 Copy the file /usr/examples/bind/db.cache.arpa to the /etc/named.data directory. This file is a list of root name servers. You can also use anonymous ftp to get the current list of root name servers from rs.internic.net. Instructions are included in the /usr/examples/bind/db.cache.arpa file.
- 6 Use the list of root name servers from the /usr/examples/bind/db.cache.arpa file or from rs.internic.net to update the /etc/named.data/db.cache file. The hosts_to_named program creates this file but does not add any data to it. The format of the db.cache file is described in "The Primary Master Server's Cache File" on page 113.

If your network is isolated from the Internet, contact the BIND administrator responsible for your domain to get the names and addresses of the root nameservers.

The hosts_to_named program creates the following data files in the directory from which it is run. These files are described in the next few sections.

```
named.boot
db.cache (initially empty)
db.127.0.0
db.domain (one file for each domain specified with the -d option)
db.net (one file for each network number specified with the -n option)
```

Naming these files db. name is a Hewlett-Packard convention.

You can also create these files manually using a text editor. If you choose to create them manually, you must convert all host names to fully qualified domain names (names containing all labels from the host to the root, terminated with a dot; for example, indigo.div.inc.com.)

The hosts_to_named program completely rewrites the db.domain and db.net files. All manual modifications to these files will be lost the next time you run hosts_to_named, except changes to SOA records.

For more information, type man 1M hosts_to_named or man 1M named at the HP-UX prompt.

To Set the Default Domain Name

If you will be using an /etc/resolv.conf file on your host, configure the default domain name with the search or domain keyword. See "Configuring the Resolver to Query a Remote Name Server" on page 130. If you will not be using an /etc/resolv.conf file, follow these steps:

1 Set the default domain name with the **hostname** command, by appending the domain name to the host name, as in the following example:

```
/usr/bin/hostname indigo.div.inc.com
```

Do not put a trailing dot at the end of the domain name.

2 Set the **HOSTNAME** variable in the /etc/rc.config.d/netconf file to the same value, as in the following example:

```
HOSTNAME=indigo.div.inc.com
```

The Primary Master Server's Boot File

The boot file, /etc/named.boot, tells the primary master server the location of all the data files it needs. The primary name server loads its database from these data files. The hosts_to_named program creates the named.boot file.

Following is an example boot file for a primary server authoritative for the div.inc.com domain and for networks 15.19.8 and 15.19.13:

; type	domain	source file
directory	/etc/named.data ;running directory	for named
primary	div.inc.com	db.div
primary	0.0.127.IN-ADDR.ARPA	db.127.0.0
primary	8.19.15.IN-ADDR.ARPA	db.15.19.8
primary	13.19.15.IN-ADDR.ARPA	db.15.19.13
cache		db.cache

Every name server must have data for the **0.0.127.IN-ADDR.ARPA** domain. Hosts running Berkeley networking use 127.0.0.1 as the address of the loopback interface. Since the network number 127.0.0 is not assigned to any one site but is used by all hosts running Berkeley networking, each name server must be authoritative for network 127.0.0.

;	Lines beginning with semicolon (;) are comments.
directory	Indicates the directory where data files are located.
primary	Designates a primary server for the domain in the second field. The third field is the name of the file containing the data for that domain.
cache	Indicates the location of the cache file, which contains the addresses of network root name servers.

The Primary Master Server's Cache File

The cache file, /etc/named.data/db.cache, lists the servers for the root domain. Every name server must have a cache file. When a name server cannot resolve a host name query from its local database or its local cache, it queries a root server.

The hosts_to_named program creates the db.cache file, but it leaves it empty. To add data to this file, copy it from the file
/usr/examples/bind/db.cache.arpa. You can also use anonymous
ftp to get the list of root name servers from nic.ddn.mil. Instructions are

Following is an example **db.cache** file for a primary master server:

included in the file /usr/examples/bind/db.cache.arpa.

```
; This file holds the information on root name servers needed
 to initialize cache of Internet domain name servers
        last update:
                        May 11, 1994
        related version of root zone:
                                         940516
;
;
; name
                  ttl
                             class
                                           data
                                    type
;
                  99999999
                             IN
                                    NS
                                           NS.INTERNIC.NET.
NS.INTERNIC.NET.
                  9999999
                                           198.41.0.4
                                    Α
                  9999999
                                    NS
                                           NS1.ISI.EDU.
NS1.ISI.EDU.
                  99999999
                                    Α
                                           128.9.0.107
                  9999999
                                    NS
                                           C.NYSER.NET.
C.NYSER.NET.
                  9999999
                                           192.33.4.12
                                    Α
                  9999999
                                    NS
                                           TERP.UMD.EDU.
TERP.UMD.EDU.
                  9999999
                                    Α
                                           128.8.10.90
                  99999999
                                    NS
                                           NS.NASA.GOV.
NS.NASA.GOV.
                  9999999
                                           128.102.16.10
                                    Α
                  9999999
                                           192.52.195.10
                                    Α
                  9999999
                                    NS
                                           NS.NIC.DDN.MIL.
NS.NIC.DDN.MIL.
                  9999999
                                           192.112.36.4
                                    Α
                  9999999
                                    NS
                                           AOS.ARL.ARMY.MIL.
AOS.ARL.ARMY.MIL. 99999999
                                           128.63.4.82
                                    А
                  9999999
                                           192.5.25.82
                                    Α
                                           NIC.NORDU.NET.
                  9999999
                                    NS
NIC.NORDU.NET.
                  9999999
                                           192.36.148.17
```

Configuring and Administering the BIND Name Service Configuring a Primary Master Name Server

; Lines beginning with semicolon (;) are comments.

name In NS records, the name of the domain served by the name

server listed in the data column. A period (.) in the name column represents the root domain (the root of the DNS name space hierarchy). In A records, the name column contains the name of the name server whose address

appears in the data column.

The optional time-to-live (ttl) indicates how long, in

seconds, a server may cache the data it receives in

response to a query.

class The optional class field specifies the protocol group. IN,

for internet addresses, is the most common class. If left blank, the class defaults to the last class specified. So, all the entries in this example db.cache file are of class IN.

type Type **ns** records list name servers. The first field in an **ns**

record is the domain for which the name server has authority. The last field in an **NS** record is the fully

qualified name of the name server.

Type A records list addresses. The first field in an A record is the name of the name server. The last field in an A

record is the internet address of the name server.

data The data field for an NS record gives the fully qualified

name of a name server. The data field for an A record

gives an internet address.

The db.127.0.0 File

Each name server must have an /etc/named.data/db.127.0.0 file. Hosts running Berkeley networking use 127.0.0.1 as the address of the loopback interface. Since the network number 127.0.0 is not assigned to any one site but is used by all hosts running Berkeley networking, each name server must be authoritative for network 127.0.0. The file db.127.0.0 contains the resource record that maps 127.0.0.1 to the name of the loopback address, usually localhost. The hosts_to_named program creates this file.

;name	class	type	data		
@	IN	SOA	rabbit.div.inc.com. root.moon.div.inc.com.(
			1 ; Serial		
			10800 ; Refresh every 3 hours		
			3600 ; Retry every hour		
			604800 ; Expire after a week		
			86400) ; Minimum ttl of 1 day		
@	IN	NS	rabbit.div.inc.com.		
1	IN	PTR	localhost.		

name

The name of the subdomain. In data files, @ represents the current origin. The current origin is the domain configured in this file, according to the boot file. The boot file says that the 0.0.127.in-addr.arpa domain is configured in the db.127.0.0 file. Therefore, every instance of @ in the db.127.0.0 file represents 0.0.127.in-addr.arpa.

The current origin is also appended to names that do not end with a dot. For example, the 1 in the PTR line would be interpreted as 1.0.0.127.in-addr.arpa.

class

The optional class field specifies the protocol group. IN, for internet addresses, is the most common class.

Configuring and Administering the BIND Name Service Configuring a Primary Master Name Server

type

The **SOA** (start-of-authority) record designates the start of a domain, and indicates that this server is authoritative for the data in the domain.

The **NS** record designates a name server for the current origin (0.0.127.in-addr.arpa).

PTR records are usually used to associate an address in the in-addr.arpa domain with the canonical name of a host. The PTR record in the example db.127.0.0 file associates the name localhost with the address 1.0.0.127.in-addr.arpa. (The current origin is appended to the 1 in the name field, because it does not end with a dot.)

data

The **SOA** data includes the name of the host this data file was created on, the mailing address of the person responsible for the name server, and the following values:

The version number of this file, incremented whenever the data is

changed.

Refresh Indicates (in seconds) how often a secondary name server should try to update its data from a master server.

Retry Indicates (in seconds) how often a secondary server should retry after an

attempted refresh fails.

Expire Indicates (in seconds) how long the

secondary name server can use the data before it expires for lack of a refresh.

Minimum ttl The minimum number of seconds for

the time to live field on other resource

records for this domain.

The **NS** data is the fully qualified name of the name server.

The PTR data is the loopback address of localhost, in the in-addr.arpa domain.

The Primary Master Server's db. domain Files

A primary server has one /etc/named.data/db.domain file for each domain for which it is authoritative. domain is the first part of the domain specified with the -d option in the hosts_to_named command. This file should contain an A (address) record for every host in the zone.

The example file shown below, **db.div**, contains the following types of records:

SOA

Start of Address record. The **SOA** record designates the start of a domain, and indicates that this server is authoritative for the data in the domain.

In data files, @ represents the current origin. The current origin is the domain configured in this file, according to the boot file. The boot file says that the div.inc.com domain is configured in the db.div file. Therefore, every instance of @ in the db.div file represents div.inc.com.

The **soa** record indicates the name of the host this data file was created on, the mailing address of the person responsible for the name server, and the following values:

Serial	The version number of this file, incremented whenever the data is changed.
Refresh	Indicates (in seconds) how often a secondary name server should try to update its data from a master server.
Retry	Indicates (in seconds) how often a secondary server should retry after an attempted refresh fails.
Expire	Indicates (in seconds) how long the secondary name server can use the data before it expires for lack of a refresh.
Minimum ttl	The minimum number of seconds for

the time to live field on other resource

records for this domain.

Configuring and Administering the BIND Name Service Configuring a Primary Master Name Server

NS

Name Server records. The NS records give the names of the name servers and the domains for which they have authority. The domain for the name servers in the example is the current origin (div.inc.com), because @ was the last domain specified.

Α

Address records. The **A** records give the internet addresses for all the hosts in the domain.

The current origin is appended to names that do not end with a dot. For example, localhost in the first A record is interpreted as localhost.div.inc.com.

HINFO

Host Information records. The **HINFO** records indicate the hardware and operating system of the host.

CNAME

Canonical Name record. The **CNAME** record specifies an alias for a canonical name (the host's official name). If an alias name is looked up, it is replaced with the canonical name and data for the canonical name is looked up. All other resource records should use the canonical name instead of the alias.

WKS

Well Known Service records. The wks record lists the services supported by a host. The list of services comes from the host's /etc/services file. There should be only one wks record per protocol per address.

MΧ

Mail Exchanger records. MX records specify a weighted list of hosts to try when mailing to a destination on the Internet. The MX data indicates an alternate host or list of hosts that accept mail for the target host if the target host is down or inaccessible. The preference field specifies the order a mailer should follow if there is more than one mail exchanger for a given host. A low preference value indicates a higher precedence for the mail exchanger.

In the example below, mail for rabbit should go first to rabbit.div.inc.com. If rabbit is down, its mail should be sent to indigo.div.inc.com.

See Chapter 5 for information on **sendmail** and how it uses the name server's **MX** records for mail routing.

```
; db.div
           ΙN
                  SOA
                          rabbit.div.inc.com. root.moon.div.inc.com.(
                                       ; Serial
                          10800
                                       ; Refresh every 3 hours
                          3600
                                       ; Retry every hour
                          604800
                                       ; Expire after a week
                          86400
                                       ; Minimum ttl of 1 day
           IN
                  NS
                          rabbit.div.inc.com
           IN
                  NS
                          indigo.div.inc.com.
                          127.0.0.1
localhost
                  Α
           IN
indigo
           IN
                  Α
                          15.19.8.197
           IN
                          15.19.13.197
                  HINFO
                          HP9000/840 HPUX
           ΙN
incindigo
           IN
                  CNAME
                          indigo
                          15.19.8.64
cheetah
           IN
                  HINFO
                          HP9000/850 HPUX
           IN
           IN
                  WKS
                          15.19.8.64 UDP syslog domain route
                                      TCP (telnet smtp ftp
           ΙN
                  WKS
                          15.19.8.64
                                            shell domain)
rabbit
                          5 rabbit.div.inc.com.
           IN
                  MΧ
           ΙN
                  MΧ
                          10 indigo.div.inc.com.
                          15.19.8.119
rabbit
           IN
                  Α
```

The Primary Master Server's db.net Files

A primary server has one **db.net** file for each network it serves. **net** is the network number specified with the **-n** option in the **hosts_to_named** command. This file should contain a **PTR** (pointer) record for every host in the zone. A **PTR** record allows BIND to translate an IP address back into its host name. BIND resolves the address of a name by tracing down the domain tree and contacting a server for each label of the name.

The in-addr.arpa domain was created to allow this inverse mapping. The in-addr.arpa domain is preceded by four labels corresponding to the four bytes (octets) of an internet address. Each byte must be specified even if it is zero. For example, the address 143.22.0.3 has the domain name 3.0.22.143.in-addr.arpa. Note that the four octets of the address are reversed.

```
db.15.19.8
@
       ΙN
              SOA
                       rabbit.div.inc.com. root.moon.div.inc.com.(
                       1
                                    ; Serial
                       10800
                                    ; Refresh every 3 hours
                       3600
                                    ; Retry every hour
                       604800
                                    ; Expire after a week
                       86400
                                    ; Minimum ttl of 1 day
       IN
              NS
                       rabbit.div.inc.com.
                       indigo.div.inc.com.
       IN
              NS
119
       ΙN
              PTR
                       rabbit.div.inc.com.
64
                       cheetah.div.inc.com.
       ΙN
              PTR
197
       ΙN
              PTR
                       indigo.div.inc.com.
```

This example file, **db.15.19.8**, contains the following records:

SOA

Start of Address record. The **SOA** record designates the start of a domain, and indicates that this server is authoritative for the data in the domain.

In data files, @ represents the current origin. The current origin is the domain configured in this file, according to the boot file. The boot file says that the

8.19.15.in-addr.arpa domain is configured in the db.15.19.8 file. Therefore, every instance of @ in the db.15.19.8 file represents 8.19.15.in-addr.arpa.

The **SOA** record indicates the name of the host this data file was created on, the mailing address of the person responsible for the name server, and the following values:

incremented whenever the data is

changed.

Refresh Indicates (in seconds) how often a

secondary name server should try to update its data from a master server.

Retry Indicates (in seconds) how often a

secondary server should retry after an

attempted refresh fails.

Expire Indicates (in seconds) how long the

secondary name server can use the data before it expires for lack of a refresh.

Minimum ttl The minimum number of seconds for

the time to live field on other resource

records for this domain.

NS

Name Server records. The NS records give the names of the name servers and the domains for which they have authority. The domain for the name servers in the example is the current origin (8.19.15.in-addr.arpa),

because @ was the last domain specified.

Configuring and Administering the BIND Name Service Configuring a Primary Master Name Server

PTR

Pointer records. PTR records are usually used to associate an address in the in-addr.arpa domain with the canonical name of a host. The first PTR record in the example file associates the name rabbit.div.inc.com with the address 119.8.19.15.in-addr.arpa. (The current origin is appended to the 119 in the first field, because it does not end with a dot.)

To Add a Host to the Domain Data Files

1 Add the host to /etc/hosts and run hosts_to_named again.

or

Add the host manually, as follows:

- a Edit db. domain. Add an Address (A) resource record for each address of the new host. Add CNAME, HINFO, WKS, and MX resource records as necessary. Increment the serial number in the SOA resource record.
- **b** Edit **db.net**. Add a **PTR** resource record for each host address. Increment the serial number in the **SOA** resource record.
- c Add the host to the /etc/hosts file. If the host is not listed in /etc/hosts, someone might run hosts_to_named, which overwrites your db.domain and db.net files, and the host will be lost.

Examples of these records are shown in "The Primary Master Server's db.domain Files" on page 117 and "The Primary Master Server's db.net Files" on page 120.

2 After modifying the domain data files, issue the following command to restart the name server and force it to reload its databases:

/usr/sbin/sig named restart

To Delete a Host from the Domain Data Files

1 Delete the host from /etc/hosts and run hosts to named again.

or

Delete the host manually, as follows:

- a Edit db.[domain]. Delete all A, CNAME, HINFO, WKS, and MX resource records associated with the host. Increment the serial number in the SOA resource record.
- **b** Edit **db.** [net]. Delete all PTR resource records for the host. Increment the serial number in the SOA resource record.
- 2 After modifying the domain data files, issue the following command to restart the name server and force it to reload its databases:

/usr/sbin/sig named restart

Configuring a Secondary Master Name Server

A secondary master server can operate in either of two ways:

- 1 It can store the authoritative data in backup files on its disk. When this type of secondary server reboots, it reads its data from the backup files and does not have to rely on loading data from a primary server. After it is booted, the secondary server will check with the primary server to verify that its data is up to date.
- 2 It can store the authoritative data in memory only. When this type of secondary server boots, it always loads its data from a primary master server.

This section explains how to configure a secondary master server in your domain. It contains the following sections:

- To Create the Secondary Master Server's Data Files Using hosts_to_named
- To Create the Secondary Master Server's Data Files Manually
- To Set the Default Domain Name

To Create the Secondary Master Server's Data Files Using hosts_to_named

1 If you want your secondary server to store its data in backup files on its disk, run hosts_to_named on the primary server as follows:

/usr/sbin/hosts_to_named -z primary_server's_IP_address

If you want your secondary server to always load its data from the primary server, run hosts_to_named on the primary server as follows:

/usr/sbin/hosts_to_named -Z primary_server's_IP_address

2 If you ran hosts_to_named with the -z option, copy the file boot.sec.save from the current directory on the primary server to the /etc directory on the secondary server.

If you ran hosts_to_named with the -Z option, copy the file boot.sec fromt the current directory on the primary server to the /etc directory on the secondary server.

- 3 On the secondary server, rename /etc/boot.sec.save or /etc/boot.sec to /etc/named.boot.
- 4 Copy the files /etc/named.data/db.cache and /etc/named.data/db.127.0.0 from the primary server to the secondary server.

The format of the data files copied from the primary master server are described in "Configuring a Primary Master Name Server" on page 109.

An example boot file for a secondary master server is shown in "To Create the Secondary Master Server's Data Files Manually" on page 126.

For more information on hosts_to_named, type man 1M hosts_to_named at the HP-UX prompt.

To Create the Secondary Master Server's Data Files Manually

- 1 Copy the files /etc/named.boot, /etc/named.data/db.cache, and /etc/named.data/db.127.0.0 from the primary server to the secondary server.
- 2 On the secondary server, use a text editor to make the following changes to /etc/named.boot:
 - a In every **primary** line except the one containing **db.127.0.0**, replace the word **primary** with the word **secondary**.
 - **b** In every **secondary** line, add the internet address of the primary server after the domain name.
 - **c** If you do not want your secondary server to store backup files on disk, delete the last field of every **secondary** line (the field that specifies the file name).

Following is an example boot file from a secondary master server:

; ; type ;	domain	server address	backup file
directory	/etc/named.data ;running d	irectory for named	
secondary	div.inc.com	15.19.8.119	db.div
primary	0.0.127.IN-ADDR.ARPA		db.127.0.0
secondary	8.19.15.IN-ADDR.ARPA	15.19.8.119	db.15.19.8
secondary	13.19.15.IN-ADDR.ARPA	15.19.8.119	db.15.19.13
cache			db.cache

This file specifies a file name in the fourth field for each domain. The secondary server will use this file as a backup file. It will read the authoritative data from the backup file when it reboots, and later it will contact the primary master server to verify the data.

The format of the data files copied from the primary master server are described in "Configuring a Primary Master Name Server" on page 109.

To Set the Default Domain Name

If you will be using an /etc/resolv.conf file on your host, configure the default domain name with the search or domain keyword. See "Configuring the Resolver to Query a Remote Name Server" on page 130. If you will not be using an /etc/resolv.conf file, follow these steps:

1 Set the default domain name with the **hostname** command, by appending the domain name to the host name, as in the following example:

/usr/bin/hostname indigo.div.inc.com

Do not put a trailing dot at the end of the domain name.

2 Set the **HOSTNAME** variable in the /etc/rc.config.d/netconf file to the same value, as in the following example:

HOSTNAME=indigo.div.inc.com

Configuring a Caching-Only Name Server

The boot file of a caching-only name server has no primary or secondary lines, except the primary line for the <code>0.0.127.in-addr.arpa</code> domain (the loopback interface). Hosts running Berkeley networking use 127.0.0.1 as the address of the loopback interface. Since the network number 127.0.0 is not assigned to any one site but is used by all hosts running Berkeley networking, each name server must be authoritative for network 127.0.0.

Follow these steps to create a caching-only server:

- 1 Copy the files /etc/named.data/db.127.0.0 and /etc/named.data/db.cache from the primary server to the caching-only server.
- 2 If you ran hosts_to_named to create the primary master server, hosts_to_named created a file called boot.cacheonly in the directory from which it was run. Copy this file to the caching-only server, and rename it /etc/named.boot.

If you created the primary master server manually, without running hosts_to_named, create a boot file for the caching-only server called /etc/named.boot. It should look like the following example:

```
; type domain source file;
directory /etc/named.data;running directory for named
primary 0.0.127.IN-ADDR.ARPA db.127.0.0
cache db.cache
```

Configuring and Administering the BIND Name Service Configuring a Caching-Only Name Server

3 If you will be using an /etc/resolv.conf file on your host, configure the default domain name with the search or domain keyword. See "Configuring the Resolver to Query a Remote Name Server" on page 130. You can also configure remote nameservers in /etc/resolv.conf. If you will not be using an /etc/resolv.conf file, follow these steps:

Set the default domain name with the **hostname** command, as in the following example,

```
/usr/bin/hostname indigo.div.inc.com
```

and set the **HOSTNAME** variable in the /etc/rc.config.d/netconf file to the same value, as in the following example:

```
HOSTNAME=indigo.div.inc.com
```

Do not put a trailing dot at the end of the domain name.

Configuring the Resolver to Query a Remote Name Server

Follow these steps if you want your host to query a name server on a remote host:

- 1 Create a file on your host called /etc/resolv.conf. The /etc/resolv.conf file has three configuration options:
 - domain followed by the default domain name. The domain entry is needed
 only when the local system's host name (as returned by the hostname
 command) is not a domain name, and the search option is not configured.
 - **search** followed by up to six domains separated by spaces or tabs. The first domain in the search list must be the local domain. The resolver will append these domains, one at a time, to a host name that does not end in a dot, when it constructs queries to send to a name server. The **domain** and **search** keywords are mutually exclusive.

If you do not specify the **search** option, the default search list will contain only the local domain.

 nameserver followed by the internet address (in dot notation) of a name server that the resolver should query. You can configure up to three nameserver entries.

The following is an example of /etc/resolv.conf:

```
search cs.Berkeley.Edu Berkeley.Edu nameserver 132.22.0.4 nameserver 132.22.0.12
```

2 If you did not specify the local domain with the search or domain option, set the default domain name with the hostname command, as in the following example,

```
/usr/bin/hostname indigo.div.inc.com
```

and set the **HOSTNAME** variable in the /etc/rc.config.d/netconf file to the same value, as in the following example:

```
HOSTNAME=indigo.div.inc.com
```

Do not put a trailing dot at the end of the domain name.

NOTE:

If you want to run both BIND and HP VUE, you *must* have an /etc/resolv.conf file on your system, or HP VUE will not start.

If a user sets the **LOCALDOMAIN** environment variable, any BIND requests made within the context of the user's shell environment will use the search list specified in the **LOCALDOMAIN** variable. The **LOCALDOMAIN** variable overrides the **domain** and **search** options in /etc/resolv.conf.

On HP-UX releases before 10.0, by default, if the resolver could not find the requested host by appending the local domain, it would append the parent of the local domain and the grandparent of the local domain. It would not append just the top-level domain (like com or edu). For example, if BIND could not find host name aardvark in the local domain zoo.bio.nmt.edu, it would look for aardvark.bio.nmt.edu and aardvark.nmt.edu but not aardvark.edu.

On HP-UX release 10.0 and later releases, by default, if you do not specify a **search** list in /etc/resolv.conf, the resolver will append only the local domain to the input host name.

If you want BIND to behave as it did in releases before 10.0, configure a search list in the /etc/resolv.conf file. The following search list causes BIND to search the zoo.bio.nmt.edu domain as it did by default in releases before 10.0:

search zoo.bio.nmt.edu bio.nmt.edu nmt.edu

CAUTION:

In order to reduce situations that may cause connections to unintended destinations, you should carefully select which domains you put in the **search** list in the /etc/resolv.conf file. Hewlett-Packard recommends that the possible domains for the **search** list be limited to those domains administered within your trusted organization. For more information on the security implications of search lists, please read RFC 1535, located in the /usr/share/doc directory.

Type man 4 resolver or man 5 hostname the HP-UX prompt for more details, or see "How BIND Resolves Host Names" on page 102.

Starting the Name Server Daemon

The name server daemon, /usr/sbin/named, must be running on every primary, secondary, and caching-only name server. If you have configured your system to query a remote name server (that is, if you have created an /etc/resolv.conf file that directs BIND queries to a name server on another host), you do not have to run the named daemon on your host.

Before you start the name server daemon, make sure **syslogd** is running. **syslogd** logs informational and error messages. For information on configuring **syslogd**, see Chapter 2 in this manual.

Follow these steps to start the name server daemon:

1 In the /etc/rc.config.d/namesvrs file, set the NAMED environment variable to 1, as follows:

NAMED=1

2 Issue the following command to determine whether **named** is already running:

ps -ef | grep named

3 If named is not running, issue the following command to start it:

/sbin/init.d/named start

For more information, type man 1M named at the HP-UX prompt.

Verifying the Name Server

- 1 If you are running syslogd, check the /var/adm/syslog/syslog.log file for error messages. If error messages are recorded, see "Troubleshooting the BIND Name Server" on page 139.
- 2 Start **nslookup**(1) with the following command:

```
/usr/bin/nslookup
```

3 At the > prompt, issue the **server** command to force **nslookup** to use the server you want to test:

```
> server BIND_server_hostname
```

4 At the > prompt, type the name of a host for the name server to look up, as in the following example

```
> charlie
```

You should see output similar to the following:

```
Name Server: indigo.div.inc.com
Addresses: 15.19.14.100, 15.19.15.100
Name: charlie.div.inc.com
Address: 15.19.9.100
```

- 5 Look up several host names and IP addresses of hosts in the name server's domain.
- 6 At the > prompt, type the following commands to verify that your name server can query root name servers:

```
> set type=ns
> .
```

nslookup should display a list of the root name servers in your **db.cache** file. If it does not, see "Troubleshooting the BIND Name Server" on page 139.

7 Type exit to exit from nslookup.

Updating Network-Related Files

After you configure your system to use BIND, the following network-related configuration files require fully-qualified domain names for all hosts outside your local domain:

/etc/hosts.equiv
\$HOME/.rhosts
/var/adm/inetd.sec
\$HOME/.netrc

To Update /etc/hosts.equiv and \$HOME/.rhosts

Flat or string-type host names that are not hosts in the local domain must be converted to fully qualified domain names in the /etc/hosts.equiv file and in all \$HOME/.rhosts files.

The shell script **convert_rhosts**, found in /usr/examples/bind, accepts input conforming to the syntax in hosts.equiv and converts it to fully qualified domain names. Instructions for using this utility are in the comments at the beginning of the script itself.

To Update /var/adm/inetd.sec and \$HOME/.netrc

Flat or string-type host names that are not hosts in the local domain must be converted to fully qualified domain names in the /var/adm/inetd.sec file and in all \$HOME/.netrc files. No automated utility exists for performing this task, so you must do it manually.

To Update /etc/hosts

To provide an alternate means of lookup if the name server is down, you should maintain a minimal /etc/hosts file. It should contain the host names and the internet addresses of the hosts in your local domain.

Delegating a Subdomain

Within your own domain, you may delegate any number and level of subdomains to distribute control and management responsibility. These subdomains need not be registered with the parent network. The organization that owns a zone or subdomain is responsible for maintaining the data and ensuring that up-to-date data is available from multiple, redundant servers.

Follow these steps to add a subdomain:

- 1 Set up the name servers for the subdomain.
- 2 Edit the existing zone file, **db.** *domain* on the name server for the parent domain, as follows:
 - a Add an NS resource record for each server of the new domain.
 - **b** Add **A** records to specify the internet addresses of the name servers listed in the **NS** records.

Following are some lines from the example file db.nmt. Hosts venus.nmt.edu and moon.nmt.edu are name servers for the nmt.edu domain. Each of these hosts has two connections to the network, so each requires two A records: one for each of its internet addresses.

nmt.edu.	86400	IN	NS	venus.nmt.edu.
	86400	IN	NS	moon.nmt.edu.
venus.nmt.edu.	86400	IN	A	123.4.5.678
	86400	IN	A	45.6.7.890
moon.nmt.edu.	86400	IN	A	123.9.0.12
	86400	IN	A	67.8.9.10

3 After modifying the domain data files, issue the following command to restart the name server for the parent domain and force it to reload its databases:

/usr/sbin/sig_named restart

Configuring a Root Name Server

If you are connected to the Internet, use the root servers already available. (For a list of root servers, use anonymous ftp to get the file /domain/named.ca from nic.ddn.mil.) However, if you are on an isolated network, you must set up your own root servers.

A root server does not have a cache line in its boot file. Instead, it has a line like this, which indicates that the server is primary for the root domain:

primary . db.root

The db.root file typically contains only Ns and A resource records for the authoritative name space tree. You can use the hosts_to_named command with the -r option to create the db.root file. Type man hosts_to_named for more information.

The db.cache file on the other name servers in the domain should contain an entry for this root server.

A domain may have more than one root name server.

Following is an example of the root zone file, db.root. In the example db.root file, hosts rabbit.div.inc.com, denny.dept.inc.com, and sally.doc.inc.com are authoritative name servers for the root domain. Hosts eduardo.inc.com and labs.inc.com are authoritative for the inc.com subdomain.

@ IN	SOA	rabbit.div.inc.com. root.moon.div.inc.com. (
			3	; Serial
			10800	; Refresh after 3 hours
			3600	; Retry after 1 hour
			604800	; Expire after 1 week
			86400)	; Minimum ttl of 1 day
		IN	NS	rabbit.div.inc.com.
		IN	NS	denny.dept.inc.com.
		IN	NS	sally.doc.inc.com.
rabbit.div.inc.com.	86400	IN	A	15.19.8.119
denny.dept.inc.com.	86400	IN	A	15.19.15.33
sally.doc.inc.com.	86400	IN	A	15.19.9.17
; set ttl to 3 days;				
inc.com.	259200	IN	NS	eduardo.inc.com.
	259200	IN	NS	labs.inc.com.
15.in-addr.arpa.	259200	IN	NS	eduardo.inc.com.
	259200	IN	NS	labs.inc.com.
eduardo.inc.com.	259200	IN	A	15.19.11.2
labs.inc.com.	259200	IN	A	15.19.13.7

Configuring BIND in sam

On the local system, you can configure a primary server, a secondary server, a caching-only server, and resolver; start, restart, or stop the server; specify a parent domain, update the DNS database files; and configure NS resource records.

More information on configuring BIND in sam can be found by running sam and referring to the help screens. You can get to the DNS section by selecting "Networking and Communications" and "DNS (BIND)."

Troubleshooting the BIND Name Server

This section tells you how to identify and correct problems with the BIND name server. It contains the following sections:

- · Troubleshooting Tools and Techniques
- Problem Symptoms
- Name Server Problems
- Understanding Name Server Debugging Output
- Name Server Statistics

NOTE:

After you configure the BIND name service on your network, the following failures may occur:

- (1) rcp and remsh may fail with permission denied messages.
- (2) **rlogin** may prompt you for a password.

These problems are the result of switching to domain names. To correct these problems, you will need to update other network files. See "Updating Network-Related Files" on page 134.

If you want to run both BIND and HP VUE, you *must* have an /etc/resolv.conf file on your system, or HP VUE will not start. See "Configuring the Resolver to Query a Remote Name Server" on page 130.

After you configure the BIND name service, **sendmail** will use the name server's **MX** (mail exchanger) records for mail routing. See Chapter 5 for information on **sendmail**.

Troubleshooting Tools and Techniques

This section describes the available tools for troubleshooting of the BIND name server.

The ping command

Use the ping command to test whether a specific host name can be looked up. You can also use it to check network connectivity to the name server.

```
$ /usr/sbin/ping hostname
```

If host name lookups are failing, use ping with an IP address to test network connectivity.

```
$ /usr/sbin/ping IP_address
```

The nslookup command

The nslookup command sends queries to name servers and displays the contents of their responses. It also tells you whether BIND, NIS, or the <code>/etc/hosts</code> file is being used for name lookups, and which server your host is using. You can pass a host name to <code>nslookup</code>, and it will return the corresponding IP address, or you can pass an IP address to <code>nslookup</code>, and it will return the corresponding host name. For more information, type <code>man 1 nslookup</code> at the HP-UX prompt.

```
$ /usr/bin/nslookup

Default Name Server: indigo.div.inc.com
Addresses: 15.19.8.100, 15.19.15.104
```

The syslogd Utility

Informational and error messages relating to named are logged using syslogd. By default, syslogd logs messages to the file /var/adm/syslog/syslog.log, but the destination of these messages is configurable. See Chapter 2 for information on syslogd.

Name Server Debugging

The debugging output from the name server goes to the file /var/tmp/named.run. To turn on named debugging, issue the following command:

/usr/sbin/sig_named debug level

where *level* is one of the following debugging levels:

- This is the most useful debug level. It logs information about transactions being processed. It logs the IP address of the sender, the name looked up, and the IP addresses of other servers queried.
- The level lists the IP addresses about to be queried and their current round trip time calculations. A secondary server displays information about each zone it is maintaining when it contacts a primary master to see if a zone is up to date.
- This level gives detailed information about internal operation, most of it not useful. This level tells you when a resolver retransmission is dropped, what name servers were found for a remote domain, and how many addresses were found for each server. When a secondary server checks with the primary to see if the secondary's data is up to date, an SOA query is made. The SOA responses are displayed at this level.
- This level displays the initial query packet and the response packets from other remote servers.
- This level gives more internal operation information, most of it not helpful.
- This level shows the packet sent to other servers during name lookup. It also shows the packet the local server sent back to the querying process.

At certain debugging levels, the actual packets are displayed. See RFC 1035 for the format of DNS packets. This RFC is in /usr/share/doc.

Configuring and Administering the BIND Name Service **Troubleshooting the BIND Name Server**

To turn off named debugging, issue the following command:

/usr/sbin/sig_named debug 0

See "Understanding Name Server Debugging Output" on page 151. For more information, type man 1M sig_named or man 1M named at the HP-UX prompt.

Dumping the Name Server Database

The name server dumps its current database and cache to the file /var/tmp/named_dump.db when you issue the following command:

/usr/sbin/sig_named dump

For more information, type man 1M sig_named or man 1M named at the HP-UX prompt.

Problem Symptoms

This section describes symptoms of common name server problems, and lists possible problems to check for. A description of the problems appears in the next section, "Name Server Problems" on page 145.

- 1 After configuring the primary server for the first time, names in the local domain cannot be found. Check the following:
 - Problem 2, Syntax Errors
 - Problem 1, Incorrect hosts_to_named Parameters
 - Problem 8, Local Domain Not Set
- 2 After configuring the primary server for the first time, names in the local domain can be found, but names in remote domains fail. Check the following:
 - Problem 3, Missing Cache Information
 - Problem 5, Network Connectivity
 - Problem 7, Incorrect Delegation of Subdomain
- 3 After configuring the local host to use a remote server, all name lookups fail, or only names in the NIS database or /etc/hosts are found. The server on the remote host is configured properly. Check the following:
 - Problem 4, Syntax Errors in /etc/resolv.conf
 - Problem 8, Local Domain Not Set
 - Problem 9, /etc/nsswitch.conf Not Configured Correctly
- 4 A remote name lookup now fails that has completed successfully before. Check the following:
 - Problem 5, Network Connectivity
 - Problem 2, Syntax Errors
 - Problem 4, Syntax Errors in /etc/resolv.conf
 - Problem 10, /etc/hosts or NIS Contains Incorrect Data

Configuring and Administering the BIND Name Service **Troubleshooting the BIND Name Server**

- 5 A local name lookup now fails that has completed successfully before. Check the following:
 - Problem 2, Syntax Errors
 - Problem 6, Secondary Master Unable to Load from Another Master
 - Problem 4, Syntax Errors in /etc/resolv.conf
 - Problem 5, Network Connectivity
 - Problem 10, /etc/hosts or NIS Contains Incorrect Data
- 6 Names in the local and remote domains are looked up successfully. However, other servers not in your domain cannot look up names within your domain. Check the following:
 - Problem 7, Incorrect Delegation of Subdomain

Name Server Problems

This section explains the problems that may cause the symptoms listed above, and suggests ways to solve the problems.

1 Incorrect parameters supplied to hosts_to_named.

Check the domain data files to be sure they contain records for the hosts in your domain. If localhost is the only host listed, you may have supplied incorrect domain names or network numbers to hosts to named.

2 Syntax error in the boot file or a data file.

a syslogd

Syntax error messages are logged indicating the file name and line number.

b Name server debugging output

Start the name server at debug level 1. Check for syntax error messages in /var/tmp/named.run indicating the file name and line number.

c nslookup

Depending on the error, the name server may exit or run in a partially usable state. If **nslookup** indicates it is using NIS or /etc/hosts, the server has exited. If **nslookup** starts but lookups indicate **servfail**, there is probably a syntax error in a data file.

d ping hostname

If **ping** indicates that the host is unknown and the local name server should be authoritative for that name, the syntax error is probably in the file that maps host names to internet addresses, **db**. **domain**.

3 Missing cache information about the root servers. Without information about the root servers, names outside of the local domain cannot be looked up because the local server relies on the root servers to direct it to servers for other domains.

a syslogd

Queries for names outside of the local domain cause **syslogd** to log the following message: **No root name servers for class 1**. (Class 1 is the **IN** class.)

b nslookup

May fail to look up the local host's name on startup and give a **servfail** message. To check root server information, execute the following:

```
$ nslookup
> set type=NS
> .
```

This asks for the NS records for the root. If no records for root servers are present, it returns Can't find ".": Server failed.

c ping hostname

Names in the local domain are found, while names in remote domains are not found.

d Name server debugging output

Set debugging to level 1. ping a host name not in the local domain. The debugging output in /var/tmp/named.run contains the following:

No root name servers for class 1. (Class 1 is the IN class.)

e Dumping the name server database

No root server data appears in the "Hints" section at the end of the file /var/tmp/named_dump.db.

4 Syntax errors in /etc/resolv.conf (for remote server configuration only). This assumes that the server on the remote host is configured properly. Errors in /etc/resolv.conf are silently ignored by the resolver code.

a nslookup

This indicates that NIS or the /etc/hosts file is being used for lookups.

b ping IP_address or ping hostname

Only names in the NIS database or **/etc/hosts** file can be looked up. **ping** the remote server's address to verify connectivity.

c Name server debugging output

Turn on debugging on the remote server. Check that it is receiving queries from the local host. If queries are not being received, check the name server entries in /etc/resolv.conf and check network connectivity to the remote server.

- 5 Network connectivity problems may cause certain lookups to fail. See the *Installing and Administering LAN/9000 Software* manual for information on troubleshooting network connectivity.
 - a Name server debugging output

Turn on debug level 1. **ping** the host name. Check the name server debugging output in /var/tmp/named.run for lines like this:

```
req: found 'cucard.med.columbia.edu' as 'columbia.edu' resend(addr=1 n=0) -> 128.59.32.1 6 (53) nsid=18 id=1 0ms resend(addr=2 n=0) -> 128.59.40.130 6 (53) nsid=18 id=1 0ms resend(addr=3 n=0) -> 128.103.1.1 6 (53) nsid=18 id=1 764ms
```

In this case the name server is trying to contact the **columbia.edu** name servers but is not getting a response. Check network connectivity by **ping**ing the addresses the server is trying to contact.

If the addresses being tried are the root name servers, either the host does not have connectivity to these machines, or the root server addresses are wrong.

b nslookup

nslookup times out while trying to look up the name.

c ping hostname

A message is returned saying that the host is unknown.

6 Secondary master is unable to load from another master. This may be caused by a configuration error or problems with network connectivity. Check that the domain being loaded and the address of the remote server are correct in the boot file.

a syslogd

An error message is logged indicating the master server for the secondary zone is unreachable.

b Name Server debugging output

Start the secondary server at debugging level 2 or 3. Watch for error messages in the debug output. These could show that the other server is unreachable, the other server is not authoritative for the domain, or the local **SOA** serial number is higher than the remote **SOA** serial number for this zone.

Configuring and Administering the BIND Name Service **Troubleshooting the BIND Name Server**

c ping IP_address

Verify connectivity to the server the secondary is trying to load from. If the host is temporarily unreachable, the secondary server will load when it is reachable.

d nslookup

Use **nslookup** and set the name server to the master the secondary is trying to load from.

- \$ nslookup
- > server server_name or IP_address
- > 1s domain

The 1s command initiates a zone transfer. If the error message is **No** response from server, then no server is running on the remote host. If the 1s command succeeds, the secondary should be able to load the data from this server.

7 Incorrect subdomain delegation may be caused by missing or incorrect **NS** or **A** records in the parent server for the subdomain.

a nslookup

Use **nslookup** to query the parent server for delegation information. Execute the following:

```
$ nslookup
> server parent_server_name or IP_address
> set type=NS
> subdomain_name
```

This should show you the **NS** and **A** records for the subdomain servers, as seen in the example below. In the example, the subdomain is delegated correctly.

hershey.div.inc.com:rootk> nslookup Default Name Server: hershey.div.inc.com Addresses: 15.19.14.100, 15.19.15.100	hershey is the default name server for this host.
> server eduardo.doc.inc.com. Default Name Server: eduardo.doc.inc.com Address: 15.19.11.2	Set the default name server to be this subdomain's parent server, eduardo.
> set type=ns > div.inc.com Name Server: eduardo.doc.inc.com Address: 15.19.11.2	Set query type to ns (nameserver). Look up the div.inc.com domain.
Non-authoritative answer: div.inc.com nameserver = walleye.div.inc.com div.inc.com nameserver = friday.div.inc.com	Name server records for div.inc.com, the delegated subdomain.
Authoritative answers can be found from: walleye.div.inc.com inet address = 15.19.13.197 friday.div.inc.com inet address = 15.19.10.74	Address records for the name servers for div.inc.com.

b Dumping the name server database

Configuring and Administering the BIND Name Service **Troubleshooting the BIND Name Server**

Because the name server caches information, a database dump can be searched for the NS and A records for the subdomain. If no NS or A records exist, the parent server for the subdomain or the root servers are not reachable. If NS and A records exist, check their correctness. Then try pinging the addresses of the name servers to see if they are reachable.

c Name server debugging output

Turn on debugging to level 1 and try to look up a name in the domain. Check the debug output for name server retransmissions. This will indicate which servers are not responding. Check that the servers and their addresses are correct, if possible.

- 8 The local domain is not set. The local domain is used to complete names that do not end with a dot. To set the local domain, either set the host name (hostname) of the local system to a domain name (without a trailing dot), or add a domain entry to /etc/resolv.conf.
 - a nslookup

nslookup gives a warning that the local domain is not set.

b Name server debugging output

The debug output at level 1 shows names being looked up that are not domain names.

c ping hostname

hostname is found only when it is a completely specified domain name (with or without a trailing dot).

- 9 The /etc/nsswitch.conf file, if it exists, is not configured correctly. If you want to query BIND before querying NIS or the /etc/hosts file, make sure dns is listed first on the hosts line. See "Configuring the Name Service Switch" on page 29.
- 10 The /etc/hosts file or NIS contains incorrect data. The name service switch (/etc/nsswitch.conf) allows host name lookups in /etc/hosts or NIS, and one of those databases contains incorrect data. For information on configuring the /etc/hosts file, see "To Edit the /etc/hosts File" on page 40. For information on NIS, see *Installing and Administering NFS Services*.

Understanding Name Server Debugging Output

To diagnose problems in the debugging output of the name server, you need to know what output from a successful query looks like. The following two examples show output from successful host name lookups. The first example does not involve any retransmissions, while the second example does. Note that debugging output looks the same whether it comes from a primary, secondary, or caching-only server.

Example 1: No Retransmissions

```
Debug turned ON, Level 1
datagram from 15.19.10.14 port 4258, fd 6, len 35
req: nlookup(john.dept.inc.com) id 1 type=1
req: found 'john.dept.inc.com' as 'inc.com' (cname=0)
forw: forw -> 192.67.67.53 6 (53) nsid=29 id=1 0ms retry 4 sec
datagram from 192.67.67.53 port 53, fd 6, len 166
resp: nlookup(john.dept.inc.com) type=1
resp: found 'john.dept.inc.com' as 'inc.com' (cname=0)
resp: forw -> 15.19.11.2 6 (53) nsid=32 id=1 0ms
datagram from 15.19.11.2 port 53, fd 6, len 119
resp: nlookup(john.dept.inc.com) type=1
resp: found 'john.dept.inc.com' as 'dept.inc.com' (cname=0)
resp: forw -> 15.19.15.15 6 (53) nsid=33 id=1
datagram from 15.19.15.15 port 53, fd 6, len 51
send_msg -> 15.19.10.14 (UDP 7 4258) id=1
Debug turned OFF, Level 1
```

- In the first group of four lines, a query is received for john.dept.inc.com. The query is forwarded to a root server, ns.inc.ddn.mil at address 192.67.67.53
- In the second group of four lines, ns.nic.ddn.mil responded with NS records for inc.com.
- In the third group of four lines, the inc.com server responded with NS records for dept.inc.com.
- In the fourth group of four lines, the **dept.inc.com** server responded with the address of **john**. The local server responds with the answer to 15.19.10.14.

Following are detailed explanations of certain lines from the above example.

Debug turned ON, Level 1

The name server was already running. The first level of debugging was turned on with sig_named debug 1.

```
datagram from 15.19.10.14 port 4258, fd 6, len 35
```

This line shows the IP address of the host that generated the query, the port that the request comes from, the file descriptor that the name server received the query on, and the length of the query.

```
req: nlookup(john.dept.inc.com) ID 1 type=1
```

This message was logged from the routine that handles requests. Shown are the name looked up, the packet ID (used to determine duplicate requests), and the type (as defined in /usr/include/arpa/nameser.h). Type 1 is an address query.

```
req: found 'john.dept.inc.com' as 'inc.com' (cname=0)
```

Since the server is authoritative for div.inc.com, it has an entry for inc.com in its database. The only data at inc.com is the subdomain entry for div. This line does not indicate what was found at inc.com. Since the server sent the next query to a root name server, we conclude that there were no NS records for inc.com. For more information, including the domain for which the queried server is authoritative, check Debug level 3. Debug levels are explained in "Name Server Debugging" on page 141.

```
forw: forw -> 192.67.67.53 6 (53) nsid=29 id=1 0ms retry 4 sec
```

The query was forwarded to 192.67.67.53. The name server tags each query it sends out so that it can detect duplicate responses. Here the assigned ID is 29. The original ID was 1. The query will be retried in four seconds.

```
resp: found 'john.dept.inc.com' as 'inc.com' (cname=0)
```

After the response from the root server, the database is searched again. inc.com is found once again. The next query goes to an inc.com server, so this time there were NS records.

```
datagram from 15.19.11.2 port 53, fd 6, len 119
```

This datagram is from another name server since it is from port 53. Since our server sent a query to 15.19.11.2, we assume this is the response.

```
send_msg -> 15.19.10.14 (UDP 7 4258) id=1
```

The response was sent back to host 15.19.10.14 on port 4258.

Example 2: Retransmissions

The next example shows a successful lookup which involved retransmissions. Retransmissions take place from the resolver and the name server. The resolver retransmits to the local name server, and the local name server retransmits to remote name servers during the process of looking up a name. When the local server receives the resolver retransmissions, it discards them as duplicates if it is still processing the first request.

```
datagram from 15.19.10.14 port 4253, fd 6, len 41
req: nlookup(cucard.med.columbia.edu) id 1 type=1
req: found 'cucard.med.columbia.edu' as 'edu' (cname=0)
forw: forw -> 128.9.0.107 6 (53) nsid=17 id=1 1478ms retry 4 sec
datagram from 128.9.0.107 port 53, fd 6, len 212
resp: nlookup(cucard.med.columbia.edu) type=1
resp: found 'cucard.med.columbia.edu' as 'columbia.edu' (cname=0)
resp: forw -> 128.59.16.1 6 (53) nsid=18 id=1 0ms
datagram from 15.19.10.14 port 4253, fd 6, len 41
req: nlookup(cucard.med.columbia.edu) id 1 type=1
req: found 'cucard.med.columbia.edu' as 'columbia.edu' (cname=0)
resend(addr=1 n=0) -> 128.59.32.1 6 (53) nsid=18 id=1 0ms
resend(addr=2 n=0) -> 128.59.40.130 6 (53) nsid=18 id=1 0ms
datagram from 15.19.10.14 port 4253, fd 6, len 41
req: nlookup(cucard.med.columbia.edu) id 1 type=1
req: found 'cucard.med.columbia.edu' as 'columbia.edu' (cname=0) resend(addr=3 n=0) -> 128.103.1.1 6 (53) nsid=18 id=1 764ms
datagram from 128.103.1.1 port 53, fd 6, len 57
send_msg -> 15.19.10.14 (UDP 7 4253) ID=1
```

Configuring and Administering the BIND Name Service **Troubleshooting the BIND Name Server**

Following are detailed explanations of certain lines from this example.

```
req: nlookup(cucard.med.columbia.edu) id 1 type=1
```

This message was logged from the routine that handles requests. Shown are the name looked up, the packet ID (used to determine duplicate requests), and the type (as defined in /usr/include/arpa/nameser.h). Type 1 is an address query.

resend(addr=1 n=0) -> 128.59.32.1 6 (53) nsid=18 id=1 0ms

Since no response came from 128.59.16.1, the query with nsid 18 was resent to other servers.

datagram from 15.19.10.14 port 4253, fd 6, len 41 req: nlookup(cucard.med.columbia.edu) id 1 type=1

Note that this came from the same IP address and port and has the same length and ID as the preceding datagram. It is a duplicate and thus <code>forw</code> discards it. These two lines are repeated three times throughout this trace. The queries came from the same IP address and port, and have the same ID and length in each case. Thus, these are all the same query. The resolver sent the query three times because the name server didn't respond. The name server detects that the second and third are duplicates and discards them. (We can tell because the duplicates did not get to the <code>forw</code> line.)

Name Server Statistics

The name server keeps track of various statistics. You can print these statistics to the file /var/tmp/named.stats by issuing the following command:

```
/usr/sbin/sig_named stats
```

Statistics are appended to the file. The statistics look similar to this:

1273431	time since boot (secs)
29802	time since reset (secs)
326031	input packets
327165	output packets
284353	queries
0	iqueries
214	duplicate queries
50109	responses
70	duplicate responses
220220	OK answers
63919	FAIL answers
0	FORMERR answers
23	system queries
4	prime cache calls
4	check_ns calls
0	bad responses dropped
0	martian responses
0	Unknown query types
47921	A querys
2054	CNAME querys
8216	SOA querys
35906	PTR querys
10569	MX querys
424	AXFR querys
179263	ANY querys
I	

The first two lines print out the number of seconds that the name server has been running and the number of seconds since the last restart caused by a **SIGHUP** signal. To convert these values to days, divide by 86,400 (the number of seconds in a day).

input packets is the number of datagrams received by the name server. The datagrams come from the resolver code compiled into the services and from queries and responses from other name servers.

Configuring and Administering the BIND Name Service Troubleshooting the BIND Name Server

output packets is the number of datagrams sent by the name server. These datagrams are responses to resolver queries, responses to queries from other name servers, and system queries. Because queries to other name servers may not be answered, there will probably be more output packets than input packets.

queries is the number of queries received by this name server. Because the name server can handle datagram and stream connections, there can be more queries than input packets. The total number of queries is the sum of all the counts of different query types listed in this statistics dump, starting with unknown query types.

iqueries is the number of inverse queries. Inverse queries can be used to map a host address to a domain name, although PTR queries (discussed below) are the normal method. Some versions of nslookup send inverse queries when they are starting up.

duplicate queries are retransmitted queries for pending lookups that the resolver sends to the name server. The name server detects the duplicate queries and discards them.

responses is the number of response packets that the name server receives from queries to other name servers.

duplicate responses are response packets from remote name servers for queries that are no longer pending. The name server retransmits queries to remote name servers. If the remote server responds to the original query and responds to the retransmitted query, the local name server discards the second response as a duplicate.

OK answers is the number of responses to queries that contain some information.

FAIL answers is the number of responses indicating either that the name does not exist or that there is no data of the requested type for this name.

FORMERR answers is the number of malformed response packets from other name servers. A message is sent to the syslog daemon listing the sender of the malformed response packet.

system queries are queries generated by the name server. These usually occur when the name server detects another name server listed for a domain for which there is no address data. The system query is an attempt to find the address data for that name server. System queries are also used to keep up-to-date information about the name servers for the root domain.

prime cache calls are calls to update the information about the name servers for the root domain.

check_ns calls are calls to check the state of the information about the name servers for the root domain.

bad responses dropped are responses from remote name servers that are dropped. These occur most often when the remote name server responds with **SERVFAIL**, indicating a problem with the server's domain data.

martian responses are responses from unexpected addresses. The name server keeps track of how long it takes for a remote name server to respond. If the remote name server is a multi-homed host, a query to one of the addresses may result in a response from another of its addresses. If the local server does not know about this other address, the response is counted as a martian response.

unknown query types are queries for data types unknown to this server.

A queries are queries for the host address for a domain name. The gethostbyname library routine generates these address queries.

CNAME queries are queries for the canonical name for a domain name. Some versions of sendmail query for CNAME records during name canonicalization from \$[\$] tokens in /var/adm/sendmail/sendmail.cf.

SOA queries are queries for the start of authority records. These queries are most often made by secondary servers over a stream connection to check if their domain data is current.

PTR queries are queries for the domain name for a host address. The gethostbyaddr library routine generates these queries.

MX queries are mail exchanger queries made by sendmail during the delivery of electronic mail.

Configuring and Administering the BIND Name Service **Troubleshooting the BIND Name Server**

AXFR queries is the number of zone transfers done by secondary servers. A secondary server first makes an SOA query and will follow that with an AXFR query if new domain data should be transferred.

ANY queries are queries for any data associated with the domain name. Some versions of sendmail make queries for ANY data during name canonicalization from \$[\$] tokens in /var/adm/sendmail/sendmail.cf.

Installing and Administering sendmail

This chapter describes **sendmail**, the Internet Services mail routing facility. **sendmail** relays incoming and outgoing mail to the appropriate programs for delivery and further routing. **sendmail** allows you to send mail to and receive mail from other hosts on a local area network or through a gateway.

This chapter contains the following sections:

- Deciding Whether to Install sendmail
- Installing sendmail
- Creating sendmail Aliases
- How sendmail Works
- Modifying the Default sendmail Configuration File
- Migrating the sendmail Configuration File
- Security
- Troubleshooting sendmail

For more information on **sendmail**, see *sendmail*, by Bryan Costales with Eric Allman and Neil Richert, published by O'Reilly and Associates, Inc.

You cannot use SAM to install, configure, or enable sendmail.

NOTE:

sendmail for HP-UX 10.20 is an HP implementation of version 8.7 of publicly-available **sendmail** software. HP provides support for the features documented in this chapter and in the **sendmail** man page.

Deciding Whether to Install sendmail

You must install **sendmail** in order to do the following things:

- Deliver mail to other machines using the SMTP protocol over a LAN or WAN.
- Route X.400 mail using the X.400/9000 delivery agent.
- Route OpenMail or X.400 mail using the OpenMail product.

If you do not install **sendmail**, only local and UUCP mail will work. HP-supported user agents (programs that send messages to **sendmail**) and delivery agents (programs that **sendmail** uses to route messages) are listed in the section "How sendmail Works" on page 179.

NOTE:

If you are running an earlier version of **sendmail** on your HP-UX system, you cannot use the same /etc/mail/sendmail.cf configuration file with the HP-UX 10.20 version of **sendmail**. See the section "Migrating the sendmail Configuration File" on page 194 for information on how to migrate your pre-HP-UX 10.20 configuration file.

Installing sendmail

When you install <code>sendmail</code>, the installation script creates and modifies files on the system that are needed for <code>sendmail</code> operation. The <code>sendmail</code> configuration file supplied with HP-UX 10.20 will work without modifications for most installations. Therefore, the only steps you must do are: set up <code>sendmail</code> servers to run with NFS, configure and start <code>sendmail</code> clients, and verify that <code>sendmail</code> is running properly.

This section contains information about the following tasks:

- · Installing sendmail on a Standalone System
- Installing sendmail on a Mail Server
- Installing sendmail on a Mail Client
- · Verifying Your sendmail Installation

NOTE:

HP recommends that you use **sendmail** with the BIND nameserver. The BIND nameserver should have an **MX** record for every host in the domain(s) that it serves. For more information on how **sendmail** uses **MX** records, see "MX Records" on page 184.

Installing sendmail on a Standalone System

When sendmail is installed, it is automatically configured to send and receive mail for users on the local system only. The standalone system processes all outbound mail and establishes connections to the message destination host or to Mail Exchanger (MX) hosts (see "MX Records" on page 184 for more information). The sendmail daemon is then started when you reboot the system, so you do not need to make any changes to any system files.

The **sendmail** installation script makes the following configuration changes:

 Sets the SENDMAIL_SERVER variable in the /etc/rc.config.d/mailservs file to 1. This ensures that the **sendmail** daemon is started whenever you reboot your system or run the **sendmail** startup script.

 Creates /etc/mail/sendmail.cf and /etc/mail/aliases files with default configurations. These files are created with root as the owner, other as the group, and permissions set to 0444.

NOTE:

If an /etc/mail/sendmail.cf file already exists, the existing file is saved to /etc/mail/#sendmail. If an /etc/mail/aliases file already exists, then the sendmail installation script does not create it.

• Creates the file /etc/mail/sendmail.cw that contains the hostname and the fully-qualified hostname for the system. For example, the system dog in the domain cup.hp.com has the following entries in the file:

```
dog
dog.cup.hp.com
```

 Finally, the installation script issues the following command to run the sendmail startup script:

```
/sbin/init.d/sendmail start
```

The **sendmail** startup script generates the aliases database from the **/etc/mail/aliases** source file. The generated database is located in the file **/etc/mail/aliases.db**.

The **sendmail** startup script then starts the **sendmail** daemon by issuing the following command:

```
/usr/sbin/sendmail -bd -q30m
```

The **-q30m** option tells **sendmail** to process the mail queue every 30 minutes.

For more information about **sendmail** command line options, type **man 1M sendmail** at the HP-UX prompt.

Installing sendmail on a Mail Server

This section describes how to configure a system to allow users on other (client) systems to use **sendmail**. The mail server receives mail for local users and for the users on client systems. Users on client systems then NFS mount the mail directory from the server and read mail over an NFS link. For more information on how **sendmail** clients and servers work, see "Default Client-Server Operation" on page 187.

The **sendmail** installation script performs the configuration changes that are described in "Installing sendmail on a Standalone System" on page 162. To set the system up as an NFS server and allow the **sendmail** clients to read and write to the /var/mail directory, do the following:

- 1 Make sure all mail users have accounts on the mail server and that their user IDs and group IDs on the mail server are the same as on the client machines. (This step is not necessary if you are using NIS and your mail server is in the same NIS domain as the clients.)
- 2 In the /etc/rc.config.d/nfsconf file, use a text editor to set the NFS_SERVER variable to 1.
- **3** Use a text editor to add the following line to the /etc/exports file:

```
/var/mail -access=client, client...
```

where each mail client is listed in the access list. If the /etc/exports file does not exist, you will have to create it.

4 Issue the following command to run the NFS startup script:

```
/sbin/init.d/nfs.server start
```

For more information on NFS, see *Installing and Administering NFS Services*.

Installing sendmail on a Mail Client

sendmail clients do not receive mail on their local system; instead, users on the client systems obtain their mail on the mail server. User mail directories reside on the server, and users read their mail over an NFS link. By default, a sendmail client forwards to the server any local mail (a user address destined for the client system) and sends non-local mail directly to the destination system or MX host. Outgoing mail appears to originate from the server, so replies are sent to the server. For more information on how sendmail clients and servers work, see "Default Client-Server Operation" on page 187. sendmail clients can be diskless systems.

To configure a sendmail client system to access a sendmail server:

- 1 In the /etc/rc.config.d/mailservs file, use a text editor to set the SENDMAIL_SERVER variable to 0. This ensures that the sendmail daemon will not be started when you reboot your system or run the sendmail startup script.
- 2 In the /etc/rc.config.d/mailservs file, use a text editor to set the SENDMAIL_SERVER_NAME variable to the host name or IP address of the mail server you will use (the machine that will run the sendmail daemon).
- 3 In the /etc/rc.config.d/nfsconf file, use a text editor to set the NFS CLIENT variable to 1.
- 4 Use a text editor to add the following line to the /etc/fstab file:

```
servername:/var/mail /var/mail nfs 0 0
```

where **servername** is the name configured in the **SENDMAIL SERVER NAME** variable in

/etc/rc.config.d/mailservs. If the /etc/fstab file does not exist, you will have to create it.

5 Issue the following command to run the **sendmail** startup script:

```
/sbin/init.d/sendmail start
```

6 Issue the following command to run the NFS startup script:

```
/sbin/init.d/nfs.client start
```

Installing and Administering sendmail **Installing sendmail**

The sendmail startup script assumes that this system will use the host specified by the SENDMAIL_SERVER_NAME variable as the mail hub. The script also assumes that mail sent from this system should appear to be from the host specified by the SENDMAIL_SERVER_NAME variable (this feature may previously have been known as "site hiding"). The script therefore modifies the macros DM (for "masquerade") and DH (for "mail hub") in the system's /etc/mail/sendmail.cf file to use the host specified by the SENDMAIL_SERVER_NAME variable. Note that if the DM and DH macros have previously been defined, the startup script does not modify them.

As mentioned earlier, the client system now forwards local mail to the mail server and forwards other mail directly to remote systems. To configure the client system to relay all mail to the mail server for delivery, see "Modifying the Default sendmail Configuration File" on page 191.

The NFS startup script NFS-mounts the /var/mail directory from the mail server to your system. For more information on NFS, see *Installing and Administering NFS Services*.

Verifying Your sendmail Installation

You can verify that **sendmail** has been installed properly and is working properly by doing the following:

- Mailing to a Local User
- Mailing to a Remote User with UUCP Addressing (if you are using it).
- Mailing to a Remote User with the SMTP Transport (if you are using it).

Mailing to a Local User

To check your local mailer or user agent, mail a message to a local user (for example, joe) on your system:

```
date | mailx -s "Local sendmail Test" joe
```

This should result in a message similar to the following being sent to user ioe:

```
From joe Wed Aug 6 09:18 MDT 1986
Received: by node2; Wed, 6 Aug 86 09:18:53 mdt
Date: Wed, 6 Aug 86 09:18:53 mdt
From: Joe User <joe>
Return-Path: <joe>
To: joe
Subject: Local sendmail Test
Wed Aug 6 09:18:49 MDT 1986
```

An entry in your /var/adm/syslog/mail.log file should have been logged for the local message transaction. See "Configuring and Reading the sendmail Log" on page 204 for more information.

Mailing to a Remote User with UUCP Addressing

For this test, mail a message to a remote user with the UUCP transport by using a **host!user** address, where **host** is a system to which your local host has a direct UUCP connection. (The uuname command lists the UUCP names of known systems. Type man 1 uuname at the HP-UX prompt for more information.)

To verify both inbound and outbound UUCP connections, mail the message in a loop, using the syntax **remote_host!my_host!user**. For example, if you try,

```
date | mailx -s "UUCP Test" node1!node2!joe
```

and node2 is your local host, you should receive a message similar to this:

```
From nodel!node2!joe Wed Aug 6 09:48 MDT 1986
Received: by node2; Wed, 6 Aug 86 09:48:09 mdt
Return-Path: <nodel!node2!joe>
Received: from node1.UUCP; Wed, 6 Aug 86 09:30:16
Received: by node1; Wed, 6 Aug 86 09:30:16 mdt
Received: from node2.UUCP; Wed, 6 Aug 86 09:26:18
Received: by node2; Wed, 6 Aug 86 09:26:18 mdt
Date: Wed, 6 Aug 86 09:26:18 mdt
From: Joe User <nodel!node2!joe>
To: node1!node2!joe
Subject: UUCP Test
Wed Aug 6 09:26:15 MDT 1986
```

An entry in your /var/adm/syslog/mail.log file should have been logged for the UUCP mail transaction. See "Configuring and Reading the sendmail Log" on page 204 for more information.

NOTE:

In this example, if you mail to yourself, and if the remote system is running **sendmail**, be sure the configuration file on the remote system has set the **m** option (for a pre-version 6 configuration file) or the **MeToo** option (for a version 6 configuration file). The remote system's configuration file should contain a line beginning with **Om** or **O MeToo**. If such a line is not in the remote host's configuration file, **sendmail** on the remote host notices that the sender is the same as the recipient and your address is removed from the recipient list.

Mailing to a Remote User with the SMTP Transport

For this test, mail a message to a remote user with the SMTP transport using a **user@host** address, where **host** is a system that provides an SMTP server (for example, the **sendmail** daemon).

To verify both inbound and outbound SMTP connections, mail the message in a loop, using the syntax **user%my_host@remote_host**. For example, if you try,

```
date | mailx -s "Round Robin SMTP" joe%node2@node1
```

you should receive a message similar to the following:

```
From joe@node2 Wed Aug 6 14:22 MDT 1986
Received: from node1 by node2; Wed, 6 Aug 86 14:22:56
mdt
Return-Path: <joe@node2>
Received: from node2 by node1; Wed, 6 Aug 86 14:25:04
mdt
Received: by node2; Wed, 6 Aug 86 14:22:31 mdt
Date: Wed, 6 Aug 86 14:22:31 mdt
From: Joe User <joe@node2>
To: joe%node2@node1
Subject: Round Robin SMTP
Wed Aug 6 14:22:28 MDT 1986
```

An entry in your /var/adm/syslog/mail.log file should have been logged for the SMTP mail transaction. See "Configuring and Reading the sendmail Log" on page 204 for more information.

NOTE:

In this example, if you mail to yourself, and if the remote system is running **sendmail**, be sure the configuration file on the remote system has set the **m** option (for a pre-version 6 configuration file) or the **MeToo** option (for a version 6 configuration file). The remote system's configuration file should contain a line beginning with **Om** or **O MeToo**. If such a line is not in the remote host's configuration file, **sendmail** on the remote host notices that the sender is the same as the recipient and your address is removed from the recipient list.

Creating sendmail Aliases

The sendmail aliases database stores mailing lists and mail aliases. You create the aliases database by adding aliases to the file <code>/etc/mail/aliases</code> and then running the newaliases script to generate the database from the file. The generated database is stored in the file <code>/etc/mail/aliases.db</code>. The sendmail startup script also generates the aliases database when you reboot your system.

Each user on your system can create a list of alternate mailing addresses in a .forward file in his or her home directory. The .forward file allows the user to forward his or her own mail to files or to other mailing addresses.

This section tells you how to perform the following tasks:

- Adding sendmail Aliases to the Alias Database
- Verifying Your sendmail Aliases
- Managing sendmail Aliases with NIS (Network Information Service)
- Rewriting the "From" Line on Outgoing Mail
- Forwarding Your Own Mail with a .forward File

Adding sendmail Aliases to the Alias Database

- 1 If the file /etc/mail/aliases does not exist on your system, copy it from /usr/newconfig/etc/mail/aliases to /etc/mail/aliases.
- 2 Use a text editor to add lines to the file. Each line has the following form:

```
alias: mailing_list
```

where **alias** is a local address, local user name, or local alias, and **mailing_list** is a comma-separated list of local user names or aliases, remote addresses, file names, commands, or included files. Table 3 lists the types of things you can include in a mailing list and the syntax for each one.

3 Issue the following command to regenerate the aliases database from the /etc/mail/aliases file:

/usr/sbin/newaliases

This command creates the aliases database, which is located in the file /etc/mail/aliases.db.

Table 3 Things That May Be Included in a Mailing List

user_name	A local user name will be looked up in the aliases database unless you put a backslash (\) before it. To prevent sendmail from performing unnecessary alias lookups, put backslashes before local user names. Example: local_users: \amy, \carrie, \sandy, \anne, \david, \tony remote_users: mike, denise mike: mike@chem.tech.edu denise: bigvax!amlabs!denise	
remote_address	The remote address syntax that sendmail understands is configured in the sendmail configuration file and usually includes RFC 822 style addressing (user@domain) and UUCP style addressing (host!user). Example: chess_club: mike@chem.tech.edu, marie@buffalo, bigvax!amlabs!denise	

Table 3 Things That May Be Included in a Mailing List

filename	An absolute pathname on the local machine. sendmail appends a message to the file if the following conditions are true:	
	1 The file exists, is not executable, and is writable by all.	
	2 The directory where the file resides is readable and searchable by all. Example:	
	<pre>public: /tmp/publicfile terminal: /dev/tty</pre>	
	Mail addressed to public is appended to /tmp/publicfile. Mail addressed to terminal appears on the sender's terminal.	
" command"	sendmail pipes the message as standard input to the specified command. The double quotes are required to protect the command line from being interpreted by sendmail . Commands must be listed as full pathnames.	
	If stdout and stderr are not redirected, they are not printed to the terminal, and they disappear. However, if a command returns a non-zero exit status, its output to stderr becomes part of the sendmail error transcript.	
	The command is executed by the prog mailer defined in the configuration file. In the configuration file supplied with HP-UX, the prog mailer is configured as " sh -c". Example:	
	<pre>prog: " /usr/bin/cat /usr/bin/sed 's/Z/z/g' > /tmp/outputfile"</pre>	
	Mail addressed to prog is saved in /tmp/outputfile with all capital Z's changed to lowercase z's.	
:include:filename	Any mail addressed to the alias is sent to all the recipients listed in the included file. The file must be a full pathname. Non-root users can create :include files for maintaining their own mailing lists. An :include file can contain anything that can be specified in the right side of an alias definition. Example alias dfinition:	
	dogbreeders: :include:/users/andrea/dogbreeders	
	Example :include file:	
	#file included in dogbreeders alias definition: terriers@akc.ny.com, coonhounders@ukc.sc.com	

An alias can be continued across multiple lines in the aliases file. Lines beginning with blanks or tabs are continuation lines.

The aliases file can contain comment lines, which begin with #. Blank lines in the aliases file are ignored.

NOTE:

You cannot address messages directly to file names, command lines, or **:include** files. **sendmail** will deliver messages to these only if they appear in the right side of an alias definition.

Configuring Owners for Mailing Lists

Because the sender of a message often does not control the mailing list to which the message is addressed, <code>sendmail</code> allows you to configure an owner for a mailing list. If <code>sendmail</code> encounters an error while attempting to deliver a message to the members of a mailing list, it looks for an alias of the form <code>owner-mailing_list</code> and sends the error message to the owner. For example, if mike were responsible for maintaining the <code>chess_club</code> mailing list, he could be configured as the owner:

owner-chess club: mike@chem.tech.edu

Any errors **sendmail** encountered while trying to deliver mail to the members of the **chess_club** mailing list would be reported to mike.

Avoiding Alias Loops

You should avoid creating aliasing loops. Loops can occur either locally or remotely. Following is an example of a local alias loop:

```
#Example of a local aliasing loop
first : second
second : first
```

When regenerating the alias database, newaliases does not notice a loop like the one shown in the previous example. However, after the alias database is generated, mail addressed to either first or second is not sent. If the only recipients for the message are in local alias loops, the message is returned with the error message All recipients suppressed.

In the previous example, if mail is addressed to first, first expands to second, which expands to first. This causes sendmail to remove first from the recipient list as a duplicate.

Following is an example of a remote aliasing loop:

```
# Example alias entry on host sage
dave : dave@basil
# Example alias entry on host basil
dave : dave@sage
```

Mail sent to dave at either host sage or host basil bounces between the two systems. sendmail adds a tracing header line (Received:) with each hop. When 30 tracing header lines have been added, sendmail recognizes the aliasing loop and aborts the delivery with an error message.

Creating a Postmaster Alias

RFC 822 requires that a "postmaster" alias be defined on every host. The postmaster is the person in charge of handling problems with the mail system on that host. The default aliases file supplied with HP-UX defines the postmaster to be root. You can change this alias to the appropriate user for your system.

Verifying Your sendmail Aliases

After you have created a **sendmail** alias and regenerated the aliases database, issue the following command to verify that your alias is valid:

```
/usr/sbin/sendmail -bv -v alias, alias, . . .
```

The -bv option causes **sendmail** to verify the aliases without collecting or sending any messages. Any errors in the specified aliases will be logged to standard output.

Users can use the HP expand_alias utility to expand an alias or mailing list as far as is possible. For more information on the expand_alias utility, type man 1M expand_alias at the HP-UX prompt.

Managing sendmail Aliases with NIS (Network Information Service)

The **sendmail** aliases database can be managed through the Network Information Service (NIS), which is one of the NFS Services. NIS allows you to maintain an aliases database on one server system. All other systems request alias information from the server. In order to use NIS, you must set up an NIS domain and configure the machines in your network as NIS servers and clients. For information on NIS, see *Installing and Administering NFS Services*.

When you configure NIS in your network, it manages your sendmail aliases by default, so you do not have to make any changes to your NIS configuration. The ypinit(1M) script creates NIS "maps" from system configuration files like /etc/hosts and /etc/passwd. By default, it also creates the mail.aliases and mail.byaddr maps from the /etc/mail/aliases file.

Before you run the **ypinit** script, make sure the **/etc/mail/aliases** file on the NIS master server contains all the **sendmail** aliases you want to make globally available through NIS.

The **sendmail** program attempts to resolve aliases first in the local **sendmail** aliases database. If it fails to find an alias in the local database, and if NIS is running, **sendmail** consults NIS to resolve the alias. On HP-UX, no plus sign is required in the local aliases file to force **sendmail** to search the NIS aliases database.

Modifying Your NIS Aliases Database

Follow these steps to make changes to your NIS aliases database:

- 1 On the NIS master server, make your changes to the /etc/mail/aliases file.
- 2 Issue the following command on the NIS master server to regenerate the **aliases** database and push it out to the NIS slave servers:

cd /var/yp
/usr/ccs/bin/make aliases

To look up hostnames, sendmail first tries to use DNS, then the /etc/hosts file. To look up aliases, sendmail tries to the /etc/mail/aliases file. To specify a different lookup sequence or to specify a different lookup source (such as NIS), do the following:

1 Edit the /etc/mail/service.switch file to specify the lookup sequence. For example, to specify NIS for both hostname and aliases lookup enter the following:

```
hosts NIS aliases NIS
```

For information on the syntax of this file, type man 1M service.switch at the HP-UX prompt.

2 Open the /etc/mail/sendmail.cf file with a text editor and uncomment the following line:

```
O ServiceSwitchFile=/etc/mail/service.switch
```

Rewriting the "From" Line on Outgoing Mail

HP provides a method that allows the "From" line on mail to be rewritten. This can be useful where a user's login name does not clearly identify the user to intended mail recipients. For example, mail sent by "bkelley (mailname)" can be changed to read from "Bob_Kelley (maildrop)".

To rewrite "From" lines on outgoing mail:

1 Create the file /etc/mail/userdb that contains two entries for each mail user who will have outgoing mail on the system. The entries should be in the following format:

bkelley:mailname	Bob_Kelley
Bob_Kelley:maildrop	bkelley

2 Build the /etc/mail/userdb.db file with the makemap routine:

```
makemap btree /etc/mail/userdb.db < /etc/mail/userdb</pre>
```

3 Uncomment the following line in the /etc/mail/sendmail.cf file:

UserDatabaseSpec=/etc/mail/userdb.db

Forwarding Your Own Mail with a .forward File

You can redirect your own mail by creating a .forward file in your home directory. If a .forward file exists in your home directory and is owned by you, sendmail will redirect mail addressed to you to the addresses in the .forward file.

A .forward file can contain anything that can appear on the right side of an alias definition, including programs and files. (See Table 3.) Following is an example of a .forward file owned by user alice on host chicago:

alice@miami, alice@toronto, \alice, mycrew

Mail sent to alice@chicago will be delivered to alice's accounts on hosts miami and toronto as well as to her account on local host chicago. It will also be delivered to all the recipients of the mailing list mycrew, which must be defined in the local aliases database or in an :include file on host chicago.

The aliases database is read before a .forward file. The .forward file is read only if the user's name is not defined as an alias or if an alias expands to the user's name.

How sendmail Works

sendmail acts as a post office to which all messages can be submitted for routing. sendmail can interpret both Internet-style addressing (that is, user@domain) and UUCP-style addressing (that is, host!user). How addresses are interpreted is controlled by the sendmail configuration file. sendmail can rewrite message addresses to conform to standards on many common target networks.

This section discusses the following topics:

- Message Structure
- How sendmail Collects Messages
- · How sendmail Routes Messages
- Default Client-Server Operation
- How sendmail Handles Errors

Message Structure

A message has three parts: an envelope, a message header and a message body.

The **envelope** consists of the sender address, recipient address, and routing information shared by the programs that create, route, and deliver the message. It is usually not seen directly by either the sender or recipients of the message.

The **message header** consists of a series of standard text lines used to incorporate address, routing, date, and other information into the message. Header lines may be part of the original message and may also be added or modified by the various mail programs that process the message. Header lines may or may not be used by these programs as envelope information.

By default, the first blank line in the message terminates the message header. Everything that follows is the **message body** and is passed uninterpreted from the sender to the recipient.

How sendmail Collects Messages

sendmail can receive messages from any of the following:

- A user agent that calls **sendmail** to route a piece of mail. User agents that are supported by HP for use with HP-UX 10.20 **sendmail** include **elm**, **mail**, **mail**, and **rmail**.
- A sendmail daemon or other mail program that calls sendmail to route a
 piece of mail received from the network or the mail queue.
- A user that calls **sendmail** directly from the command line.

How sendmail Routes Messages

To route the message, **sendmail** does the following:

- 1 Rewrites the recipient and sender addresses given to it to conform to the standards of the target network.
- 2 If necessary, adds lines to the message header so that the recipient is able to reply.
- **3** Passes the mail to one of several specialized delivery agents for delivery.

Figure 8 on page 181 outlines the flow of messages through sendmail.

Once **sendmail** collects a message, it routes the message to each of the specified recipient addresses. In order to route a message to a particular address, **sendmail** must resolve that address to a {delivery agent, host, user} triple. This resolution is based on rules defined in the **sendmail** configuration file, /etc/mail/sendmail.cf.

A separate delivery agent is invoked for each host to which messages are being routed. Some delivery agents can accept multiple users in a given invocation. Others must be invoked separately for each recipient. Delivery agents that are supported by HP for use with HP-UX 10.20 sendmail include SMTP, UUCP, X.400, and OpenMail.

To invoke a delivery agent, **sendmail** constructs a command line according to a template in the configuration file.

If the delivery agent is specified as IPC, **sendmail** does not invoke an external delivery agent but instead opens a TCP/IP connection to the SMTP server on the specified host and transmits the message using SMTP.

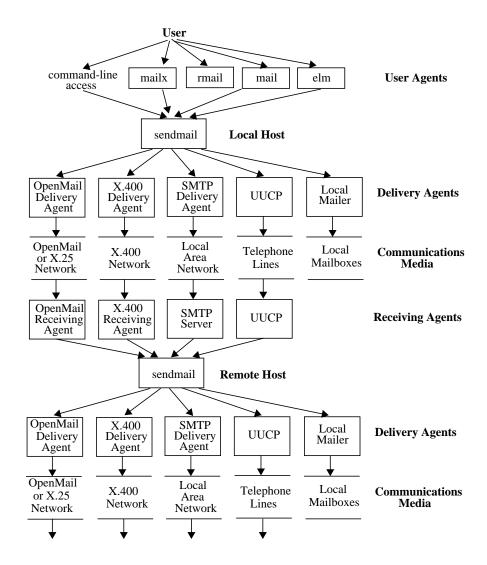


Figure 8 Flow of Mail Through sendmail

If an address resolves to the local mailer, **sendmail** looks up the address in its alias database and expands it appropriately if it is found.

The aliasing facility or a user's .forward file may be used to route mail to programs and to files. (sendmail does not mail directly to programs or files.) Mail to programs is normally piped to the prog mailer (/usr/bin/sh -c), which executes the command specified in the alias or .forward file definition. (You can restrict the programs that can be run through the aliases or .forward files. See "Security" on page 196 for more information.) Mail to a file is directly appended to the file by sendmail if certain conditions of ownership and permission are met.

After all alias expansion is complete, mail that is addressed to a local user name is routed to the local mailer (/usr/bin/rmail), which deposits the message in the user's mailbox.

The Default Routing Configuration

The installed configuration file, if unmodified, routes mail depending on the syntax of the recipient addresses as described in the following sections.

Local Addresses The following forms are recognized as local addresses and are delivered locally:

```
user
user@localhost
user@localhost.localdomain
user@alias
user@alias.localdomain
user@[local_host's_internet_address]
localhost!user
localhost!localhost!user
user@localhost.uucp
```

UUCP Addresses Where **host** is not the local host name, addresses of the following forms are recognized as UUCP addresses:

```
host!user
host!host!user
user@host.uucp
```

If your host has a direct UUCP connection to the next host in the path, the mail is delivered to that host through UUCP. If not, the message is returned with an error. The supplied configuration file provides detailed instructions for arranging to relay such mail through hosts to which you can connect.

SMTP Addresses RFC 822-style addresses in any of the following forms, where *host* is not the local host name, are routed by SMTP over TCP/IP:

```
user@host
user@host.domain
<@host,@host2,@host3:user@host4>
user@[remote_host's_internet_address]
```

If the name server is in use, **sendmail** requests **MX** (mail exchanger) records for the remote host; if there are any, it attempts to deliver the mail to each of them, in preference order, until delivery succeeds.

Otherwise, **sendmail** connects directly to the recipient host and delivers the message.

Mixed Addresses The supplied configuration file interprets address operators with the following precedence:

@,!,%

This means that recipient addresses using mixtures of these operators are resolved as shown Table 4.

Table 4 How sendmail Resolves Addresses with Mixed Operators

Address	Mailer	Host	User	Recipient
user%hostA@hostB	ТСР	hostB	user%hostA@hostB	user@hostA
user!hostA@hostB	ТСР	hostB	hostA!user@hostB	hostA!user
hostA!user%hostB	UUCP	hostA	user@hostB	user@hostB

MX Records

The BIND nameserver, if it is in use on your host, provides **MX** (Mail Exchanger) records. These can be used to inform **sendmail** that mail for a particular host can be relayed by another host, if the addressed host is temporarily down or otherwise inaccessible. For information on creating **MX** records, see "Configuring and Administering the BIND Name Service" on page 95.

MX records are used only if a message address resolves to an IPC mailer (that is, one that uses SMTP over sockets to perform delivery.) Instead of attempting to connect directly to the recipient host, sendmail first queries the nameserver, if it is running, for MX records for that host. If the nameserver returns any, sendmail sorts them in preference order, highest preference (lowest number) first. If the local host appears in the list, it and any MX hosts with lower preference (higher numbers) are removed from the list. If any MX hosts remain, sendmail then tries to connect to each MX host in the list in order, and it delivers the message to the first MX host to which it successfully connects. If that MX host is not the final destination for the message, it is expected that the host will relay the message to its final destination.

If sendmail tries all the MX hosts in the list and fails, the message is returned to the sender with an error message. If you want sendmail to try to connect to the host to which the message is addressed, uncomment the following line in the /etc/mail/sendmail.cf file:

TryNullMXList

sendmail then tries to connect to the host to which the message is addressed, if any of the following conditions occur:

- 1 The nameserver returns no **MX** records.
- 2 The nameserver is not running.
- 3 The local host is the highest preference mail exchanger in the list.

At log level 11 and above, **sendmail** logs in the system log the name and internet address of the **MX** host (if any) to which it delivered (or attempted to deliver) a message.

MX records are used for two main purposes:

- 1 To arrange that one host "back up" another by receiving mail for it when it is down.
- 2 To arrange that mail addressed to remote networks be relayed through the appropriate gateways.

In the following example, the nameserver serving the domain paf.edu has the following MX records configured to provide backup for host bling:

;name	ttl	class	мх	preference	mail exchanger
bling		IN IN IN	MX MX MX	0 20 30	bling.paf.edu. wheo.paf.edu. munch.paf.edu.

Ordinarily mail for bling will go directly to bling. However, if bling is down, or if the sending host cannot connect to bling, sendmail will route mail for it to wheo. If wheo is also down or unreachable, sendmail will route the mail to munch. Naturally, for this to be useful, wheo and munch must be able to route mail to bling.

Assuming that the host and its mail exchangers see the same MX data from the nameserver, each host that has MX records should have an MX record for itself, and the preference on its own record should be the highest (that is, the lowest number) in the list.

The following example relays messages through a gateway:

;name	ttl	class	MX	preference	mail exchanger
*.nz.		IN	MX	0	gw.dcc.nz.

Messages addressed to hosts in the nz domain will be relayed to the host gw.dcc.nz. Courtesy suggests that you seek permission from the administrators of hosts not under your own control before relaying mail through them.

MX Failures Several possible failures are associated with MX configuration:

The nameserver query for MX records fails.

The query fails because no **MX** records exist for the target host or because the nameserver is not running. You can set the **TryNullMXList** option in the /etc/mail/sendmail.cf file if you want sendmail to always try to connect to the host to which the message is addressed (see "MX Records" on page 184).

If the query fails temporarily (that is, **h_errno** is set to **TRY_AGAIN**) the message will be queued. The possible values of **h_errno** are documented in the header file /usr/include/netdb.h.

• Connection attempts to the hosts in the **MX** list all fail.

sendmail reports the failure attempting to connect to the last MX host (that is, the highest preference value) in the list that it tried. For example, with mail exchangers configured as in the **paf.edu** example above, if the attempts to connect to **bling** and **wheo** result in temporary failures, but the attempt to connect to **munch** fails permanently, the message will be returned as an error. If the attempts to connect to **bling** and **wheo** result in permanent failures, but the attempt to connect to **munch** fails temporarily, the message will be queued.

A host cannot deliver a message to another host for which it is a mail exchanger.

This failure is handled as a normal delivery failure, either by the mail exchanger host or by the host sending to the mail exchanger.

Default Client-Server Operation

This section describes the operation of **sendmail** servers and clients. This section assumes that **sendmail** is installed as described earlier in this chapter.

Figure 9 shows a sendmail server called mailserv and a sendmail client called mailclient in the company.com domain. On mailclient, the SENDMAIL_SERVER_NAME in the /etc/rc.config.d/mailservs file is set to mailserv.company.com. user1 is a user on mailclient.

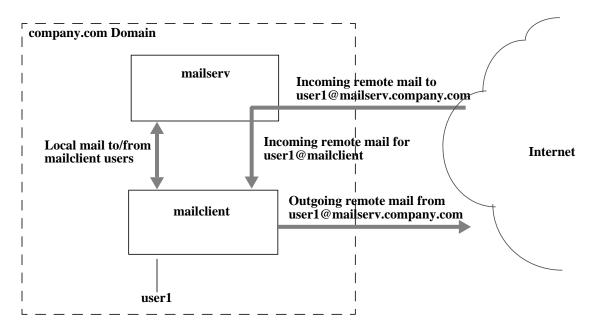


Figure 9 sendmail Client-Server Operation

Outgoing mail from user1 can be "local" mail that is intended for any user on mailclient. Local mail is forwarded to mailserv; this is specified by the setting of the DH macro entry in the /etc/mail/sendmail.cf file on mailclient. (The sendmail installation script sets the DH macro value to the host specified by SENDMAIL_SERVER_NAME.) Outgoing mail that is not local is sent by mailclient to the remote host using MX records. Note that because the DM macro entry in the /etc/mail/sendmail.cf file on mailclient is set to mailserv.company.com, mail from user1 appears to be from user1@mailserv.company.com.

Installing and Administering sendmail **How sendmail Works**

Since mail sent to remote hosts from user1 is sent from user1@mailserv.company.com, replies to user1's messages are returned to mailserv. On mailserv, when sendmail receives mail for user1, it looks up user1 in the aliases database and redirects mail for user1@mailclient.

You can modify sendmail server and client operations. Most modifications involve changing or re-creating the /etc/mail/sendmail.cf file on the server or client systems. For example, you can define the DM macro on a mail server system. You can also modify the /etc/mail/sendmail.cf file so that the clients relay all outbound mail to the server; this is described in "Modifying the Default sendmail Configuration File" on page 191.

How sendmail Handles Errors

By default **sendmail** immediately reports to standard output any errors that occur during the routing or delivery of a message. **sendmail** distinguishes between "temporary failures" and "permanent failures."

Permanent failures are mail transactions that are unlikely to succeed without some intervention on the part of the sender or a system administrator. For example, mailing to an unknown user is a permanent failure. A delivery failure of the local mailer because the file system is full is also a permanent failure.

Temporary failures are mail transactions that might succeed if retried later. For example, "connection refused" when attempting to connect to a remote SMTP server is a temporary failure, since it probably means that the server is temporarily not running on the remote host.

How sendmail Handles "Permanent" Failures

Permanent failures include the following:

- Temporary failures that have remained in the mail queue for the queue timeout period (set with the **Timeout.queuereturn** option in the /etc/mail/sendmail.cf file), which is normally five days.
- Local recipient user unknown.
- The recipient address cannot be resolved by the configuration file.
- Permanent delivery agent (mailer) failures.
- Inability to find an internet address for a remote host.
- A remote SMTP server reports during the SMTP transaction that an address is undeliverable.

In most cases, if message delivery fails permanently on a remote system, mail that includes a transcript of the failed delivery attempt and the undelivered message is returned to the sender. This transcript includes any standard error output from the delivery agent that failed.

If **sendmail** tries all **MX** hosts in its preference list and fails to deliver a message, the message is returned to the sender with an error message. For more information, see "MX Records" on page 184.

If delivery failed on an alias, and an owner is configured for that alias in the aliases database, **sendmail** returns the message and transcript to the alias owner.

If there is an Errors-To: header line in the message header, sendmail returns the message and transcript to the address on the Errors-To: line instead of to the sender.

If the Postmaster Copy option (option P) is set to a valid address, sendmail sends a copy of the transcript and failed message (with the message body deleted) to the Postmaster Copy address.

If the attempt to return the failed message itself fails, **sendmail** returns the message and transcript to the alias **postmaster** on the local system. The **postmaster** alias in the default alias file

(/usr/newconfig/etc/mail/aliases) resolves to root.

Installing and Administering sendmail **How sendmail Works**

If **sendmail** is unable to return the message to any of the addresses described above, as a last resort it appends the error transcript and returned message to the file /var/tmp/dead.letter.

Finally, if this fails, **sendmail** logs the failure and leaves the original failed message in the mail queue so that a future queue-processing daemon will try to send it, fail, and try again to return an error message.

How sendmail Handles "Temporary" Failures

Messages that fail temporarily are saved in the mail queue and retried later. By default, the mail queue is stored in the directory /var/spool/mqueue. sendmail saves the message components in two files created in the mail queue directory. The message body is saved in a "data" file, and the envelope information, the header lines, and the name of the data file are saved in a "queue control" file.

Typically, the **sendmail** daemon is run with the **-qtime_interval** option, as in the following example:

/usr/sbin/sendmail -bd -q30m

In this example, every 30 minutes, **sendmail** processes any messages currently in the queue.

When processing the queue, **sendmail** first creates and sorts a list of the messages in the queue. **sendmail** reads the queue control file for each message to collect the pre-processed envelope information, the header lines, and the name of the data file containing the message body. **sendmail** then processes the message just as it did when it was originally collected.

If sendmail detects, from the time stamp in a queued message, that the message has been in the mail queue longer than the queue timeout, it returns the message to the sender. The queue timeout is set with the Timeout.queuereturn option in the /etc/mail/sendmail.cf file and, by default, is five days.

Modifying the Default sendmail Configuration File

The **sendmail** configuration file that is supplied with HP-UX will work correctly for most **sendmail** configurations, so you probably do not need to modify it. However, certain modifications to the file are supported. This section describes examples of modifications that you may want to make. The configuration file itself also contains instructions for making the supported modifications.

This section contains the following subsections:

- The sendmail Configuration File
- · Restarting sendmail
- Example Modifications

CAUTION:

Hewlett-Packard supports the default configuration file and all the modifications described in it. If you make any changes other than the ones described in the default configuration file, Hewlett-Packard cannot support your configuration.

The sendmail Configuration File

The default configuration file is located in /usr/newconfig/etc/mail/sendmail.cf and is installed in /etc/mail/sendmail.cf. It is recommended that you leave the copy in /usr/newconfig unmodified, in case you need to reinstall the default configuration.

The sendmail configuration file performs the following functions:

- Defines certain names and formats, such as the name of the sender for error messages (MAILER-DAEMON), the banner displayed by the SMTP server on startup, and the default header field formats.
- Sets values of operational parameters, such as timeout values and logging level.
- Specifies how mail will be routed. In other words, it specifies how recipient addresses are to be interpreted.
- Defines the delivery agents (mailers) to be used for delivering the mail.
- Specifies how **sendmail** should rewrite addresses in the header, if necessary,

so that the message address can be understood by the receiving host. The address rewriting process is controlled by sets of address rewriting rules called "rulesets."

Restarting sendmail

 Issue the following commands, on a standalone system or on the mail server, to restart sendmail:

```
/sbin/init.d/sendmail stop
/sbin/init.d/sendmail start
```

You must restart sendmail if changes are made to any of the following:

- The sendmail configuration file, /etc/mail/sendmail.cf.
- The UUCP configuration, as reflected in the output of the **uuname** command.

Example Modifications

This section describes some modifications to the /etc/sendmail.cf file that you may find useful.

Configuring a sendmail Client to Relay All Mail to a Server

As mentioned previously, the default behavior for a sendmail client is to forward only local mail to the sendmail server for delivery; the client system sends non-local mail directly to remote systems. If you want the client to relay all mail (local and non-local) to the sendmail server, you will need to build a new sendmail.cf file using the m4 macros. (m4 macros are a set of library routines used to create customized sendmail configuration files.) Follow these steps to create a new sendmail.cf file:

1 Change directory to the /usr/newconfig/etc/mail/cf/cf directory:

```
cd /usr/newconfig/etc/mail/cf/cf
```

2 Copy the file examples/clientproto.mc to this directory:

```
cp examples/clientproto.mc .
```

3 Edit the following statements in the clientproto.mc file:

```
OSTYPE(hpux10)
...
FEATURE(mailhost.$m)
```

For **mailhost**, enter the hostname of the **sendmail** server. Example statements are shown below:

```
OSTYPE(hpux10)
...
FEATURE(dog.$m)
```

4 Use the m4 macros to build a new /etc/mail/sendmail.cf configuration file. (If you made changes to the existing sendmail configuration file that you want to retrofit to the new configuration file, you should first save the file to another name.)

```
m4 ../m4/cf.m4 clientproto.mc > /etc/mail/sendmail.cf
```

Forwarding Non-Domain Mail to a Gateway

Mail that is being sent to a domain other than the sender's domain can be forwarded to a mail gateway. To have non-domain mail forwarded to a mail gateway:

• Edit the DS line in the /etc/mail/sendmail.cf file to specify the hostname of the mail gateway:

```
DSmailgw.cup.hp.com
```

Migrating the sendmail Configuration File

sendmail for HP-UX 10.20 includes many new features as well as changes in operations from earlier versions of **sendmail**. See the *HP-UX 10.20 Release Notes* (part number 5964-5283) for more information on the new and changed features of **sendmail**.

In particular, the functions and format of the **sendmail** configuration file /etc/mail/sendmail.cf have changed; you cannot use an earlier version of the **sendmail** configuration file with HP-UX 10.20. This section discusses the methods of migrating an earlier version of the **sendmail** configuration file to the HP-UX 10.20 version.

The /etc/mail/sendmail.cf file that is installed with the HP-UX 10.20 sendmail software contains a default configuration for use with HP-UX 10.20 systems. The script for installing Internet services on HP-UX 10.20 moves an existing /etc/mail/sendmail.cf file to /etc/mail/#sendmail.cf, so you will still have the original file for your reference.

NOTE:

If there is an existing version 6/etc/mail/sendmail.cf file, then that file is not overwritten by the HP-UX 10.20 script. If the existing /etc/mail/sendmail.cf file is not version 6, then the file is copied to /etc/mail/#sendmail.cf and a version 6 /etc/mail/sendmail.cf file is written. In either case, a sample version 6 configuration file can be found in /usr/newconfig/etc/mail/sendmail.cf.

There are three methods of migrating your configuration file:

- Make any modifications that you need to /etc/mail/sendmail.cf file that
 is installed with HP-UX 10.20. This method is recommended where you have
 minimal site-specific changes to the sendmail.cf file.
- Create a new sendmail.cf file using the m4 macros. The m4 macros are a set
 of library routines that you can use to create customized sendmail.cf files.
 Generally you use the m4 macros only for highly-customized sendmail
 applications (for example, setting up mail systems for an Internet service
 provider).

If you must use the **m4** macros to create your **sendmail** configuration file, read the information in the following files first:

- /usr/newconfig/etc/mail/cf/README contains information about creating a configuration file from the m4 macros.
- /usr/newconfig/etc/mail/cf/README.hpux10 contains information about HP macros and macro changes that are recommended for HP systems.
- Use the convert_awk utility to convert the old configuration file into a format required by HP-UX 10.20 sendmail. Note that while the resulting file is usable by HP-UX 10.20 sendmail, it does not allow you to use the format and options available with the HP-UX 10.20 sendmail.cf file. For this reason, you should only use convert_awk if your existing sendmail configuration file contains many site-specific rulesets that are not easily redefined in the HP-UX 10.20 sendmail.cf format.

Security

This version of **sendmail** supports the IDENT protocol, as defined in RFC 1413. Specifically, **sendmail** includes the following programs:

 The identd daemon logs the names of users who initiate sendmail connections. To execute identd from inetd, uncomment the following line in the /etc/inetd.conf file:

```
ident stream tcp wait bin /usr/bin/identd identd -w -t120
```

For more information on **identd**, type **man 1M identd** at the HP-UX prompt.

- The **idlookup** utility identifies the user of an incoming connection by contacting **identd** on the remote system. For more information on **idlookup**, type **man 1M idlookup** at the HP-UX prompt.
- The owners utility identifies the user of an outgoing connection by contacting identd on the local system. For more information on owners, type man 1M owners at the HP-UX prompt.

sendmail on HP-UX 10.20 allows the aliases file or a user's .forward file to specify programs to be run. These programs are by default invoked through /usr/bin/sh -c. The sendmail restricted shell (smrsh) program allows you to restrict the programs that can be run through the aliases file or through a .forward file; only programs that are linked to the /var/adm/sm.bin directory can be invoked.

To use the **smrsh** program:

1 In the /etc/mail/sendmail.cf file, comment out the following lines (by inserting a pound sign (#) before each line):

2 In the /etc/mail/sendmail.cf file, uncomment the following lines (by deleting the pound sign (#) before each line):

```
Mprog, P=/usr/bin/smrsh, F=lsDFMoeu, S=10/30, R=20/40, D=$z:/,
    T=X-Unix,
    A=smrsh -c $u
```

3 Create the directory /var/adm/sm.bin/ with root:bin ownership and 755 permissions. Place the binaries of the programs that you want to allow into this directory. Typically, programs such as vacation, rmail, and AutoReply are replaced in this directory. (You can also specify hard links to the binaries.) You should not place shells such as ksh, sh, csh, and perl in this directory as they have too many security issues.

Troubleshooting sendmail

This section describes the following techniques for troubleshooting sendmail:

- Keeping the Aliases Database Up to Date
- Verifying Address Resolution and Aliasing
- Verifying Message Delivery
- Contacting the sendmail Daemon to Verify Connectivity
- Setting Your Domain Name
- Attempting to Start Multiple sendmail Daemons
- Configuring and Reading the sendmail Log
- Printing and Reading the Mail Queue

Almost all sendmail troubleshooting must be done as superuser.

Keeping the Aliases Database Up to Date

The aliases database must be rebuilt if changes have been made to the aliases text file.

You must restart **sendmail** after you change the configuration file or the aliases database.

Issue the following commands, on a standalone system or on the mail server, to rebuild the aliases database and restart **sendmail**:

```
/sbin/init.d/sendmail stop
/sbin/init.d/sendmail start
```

Updating Your NIS Aliases Database

If you are using NIS to manage your aliases database, follow these steps to make changes to the database:

- 1 On the NIS master server, make your changes to the /etc/mail/aliases file.
- 2 Issue the following command on the NIS master server to regenerate the **aliases** database and push it out to the NIS slave servers:

```
/usr/ccs/bin/make aliases
```

Verifying Address Resolution and Aliasing

In order to deliver a message, **sendmail** must first resolve the recipient addresses appropriately. To determine how **sendmail** would route mail to a particular address, issue the following command:

```
/usr/sbin/sendmail -bv -v -oL10 address [address...]
```

The **-bv** (verify mode) option causes **sendmail** to verify addresses without collecting or sending a message.

The **-v** (verbose) flag causes **sendmail** to report alias expansion and duplicate suppression.

The -oL10 (log level) option sets the log level to 10. At log level 10 and above, **sendmail** -bv reports the mailer and host to which it resolves recipient addresses.

For hosts that resolve to IPC mailers, **MX** hosts are not reported when using verify mode, because **MX** records are not collected until delivery is actually attempted.

If the address is not being resolved as you expect, you may have to modify one or more of the following:

- The **sendmail** configuration file.
- The files or programs from which file classes are generated.
- The nameserver configuration.
- The UUCP configuration.

More detailed information about how the configuration file is rewriting the recipient addresses is provided by address test mode:

/usr/sbin/sendmail -bt

Verifying Message Delivery

You can observe **sendmail**'s interaction with the delivery agents by delivering the message in verbose mode, as in the following example:

```
/usr/sbin/sendmail -v myname@cup.hp.com
```

sendmail responds with the following information:

```
myname@cup.hp.com... aliased to myname@mymachine.cup.hp.com
```

sendmail is now ready for you to type a message. After the message, type a period (.) on a line by itself, as in the following example:

```
This is only a test.
```

sendmail responds with the following information:

```
myname@cup.hp.com... Connecting to local host (local)...
myname@cup.hp.com... Executing "/bin/rmail -d myname"
myname@cup.hp.com... Sent
```

sendmail has interfaces to three types of delivery agents. In verbose mode, **sendmail** reports its interactions with them as follows:

- Mailers that use SMTP to a remote host over a TCP/IP connection (IPC mailers):
 In verbose mode, sendmail reports the name of the mailer used, each MX host (if any) to which it tries to connect, and each internet address it tries for each host. Once a connection succeeds, the SMTP transaction is reported in detail.
- Mailers that run SMTP (locally) over pipes:
 - The name of the mailer used and the command line passed to **exec()** are reported. Then the SMTP transaction is reported in detail. If the mailer returns an abnormal error status, that is also reported.
- Mailers that expect envelope information from the **sendmail** command line and expect message headers and message body from standard input:
 - The name of the mailer used and the command line passed to **exec()** are reported. If the mailer returns an abnormal error status, that is also reported.

Contacting the sendmail Daemon to Verify Connectivity

It is possible to talk to the **sendmail** daemon and other SMTP servers directly with the following command:

telnet host 25

This can be used to determine whether an SMTP server is running on **host**. If not, your connection attempt will return "Connection refused."

Once you establish a connection to the **sendmail** daemon, you can use the SMTP **vrfy** command to determine whether the server can route to a particular address. For example,

telnet furschlugginer 25
220 furschlugginer.bftxp.edu SMTP server ready
vrfy aen
250 Alfred E. Newman <aen@axolotl.bftxp.edu>
vrfy blemph@morb.poot
554 blemph@morb.poot: unable to route to domain morb.poot
quit
221 furschlugginer.bftxp.edu SMTP server shutting down

Not all SMTP servers support the **VRFY** and **EXPN** commands.

Setting Your Domain Name

If **sendmail** cannot resolve your domain name, you may see the following warning message in your **syslog** file:

WARNING: local host name name is not qualified; fix \$j in config file

This message can occur if you are using NIS and the first entry in the /etc/hosts file is not a fully-qualified host name. To resolve this problem, do one of the following:

• In the /etc/mail/sendmail.cf file, uncomment the following line by deleting the pound sign (#) at the beginning of the line:

Dj\$w.Foo.COM

Change "Foo.COM" to the name of your domain (for example, "HP.COM").

Modify the /etc/hosts file, making sure that the fully-qualified name of the system is listed first. For example, the entry in the file should be "255.255.255.255 dog.cup.hp.com dog" and not "255.255.255.255 dog dog.cup.hp.com."

Attempting to Start Multiple sendmail Daemons

If you attempt to start **sendmail** when there is already a **sendmail** daemon running, the following message may be logged to both syslog file and to the console:

NO QUEUE: SYSERR (root) opendaemonsocket: cannot bind: Address already in use

This message means that a **sendmail** daemon is already running. You can use either /**sbin**/init.d/**sendmail stop** or **killsm** to stop the running daemon.

Configuring and Reading the sendmail Log

sendmail logs its mail messages through the syslogd logging facility.

The syslogd configuration should write mail logging to the file /var/adm/syslog/mail.log. You can do this by adding the following line in /etc/syslog.conf:

mail.debug /var/adm/syslog/mail.log

You can use the HP mtail utility to look at a specified number of the last lines of the log file:

mtail 15

By default, mtail displays the last 20 lines of the log file. For more information on the mtail utility, type man 1M mtail at the HP-UX prompt.

For more information about configuring **syslogd**, see "Installing and Configuring Internet Services" on page 25.

Setting Log Levels

You can set the log level with the -oL option on the sendmail command line or on the OL line in the sendmail configuration file. At the lowest level, no logging is done. At the highest level, even the most mundane events are recorded. As a convention, log levels 11 and lower are considered useful. Log levels above 11 are normally used only for debugging purposes. It is recommended that you configure syslogd to log mail messages with a priority level of debug and higher. sendmail's behavior at each log level is described in Table 5.

Table 5 sendmail Logging Levels

0	No logging.
1	Major problems only.
2	Message collections and failed deliveries.
3	Successful deliveries.
4	Messages being queued (due to a host being down, and so on).
5	Messages being added to the queue in routine circumstances.
6	Unusual but benign incidents, such as trying to process a locked queue file.
9	Log internal queue ID to external message ID mappings. This can be useful for tracing a message as it travels between several hosts.
10	The name of the mailer used, the host (if non-local), and the user name passed to the mailer are logged. If the log level is 10 or higher, sendmail also reports this information in -bv (verify) mode.
11	For successful deliveries to IPC mailers, the MX (mail exchanger) host delivered to (if any) and the internet address used for the connection are logged.
12	Several messages that are only of interest when debugging.
16	Verbose information regarding the queue.

Understanding syslog Entries

sendmail logs the following:

- Failures beyond its control (SYSERR).
- Administrative activities (for example, rebuilding the alias database, and killing and restarting the daemon).
- · Events associated with mail transactions.

Log entries marked **SYSERR** indicate either system failures or configuration errors and may require the attention of the system administrator.

Each system log entry for a mail transaction has a queue ID associated with it. All log entries for the same input message have the same queue ID. Log level is normally set to 10 in the configuration file. At this level, the following information is logged for each delivery:

message-id=

If a message had a Message ID header line when it was input to sendmail, this is logged. sendmail can also be configured to add a Message ID header line if none is present. This ID uniquely identifies a message and can be used to trace the progress of a message through mail relays.

from=

The sender of the message and the message size are logged.

to=

The recipient of the message. One message may have multiple recipients. **sendmail** logs a separate entry for each separate delivery attempt it makes, so multiple recipients on the same host may appear on the same line, but multiple recipients on different hosts will appear on different lines. The delivery status of the message (whether message succeeded, failed, or was queued), the mailer, and the host used are logged.

Queued messages and SYSERRs are also logged.

Storing Off Old sendmail Log Files

At typical logging levels, every piece of mail passing through sendmail adds two or three lines to the mail log. A script to manage the growth of the mail log could be run nightly, at midnight, with an entry in root's crontab file. Following is an example of a crontab entry for a script called newsyslog:

```
0 0 * * * /var/adm/syslog/newsyslog
```

The following example shows what the script /var/adm/syslog/newsyslog might contain. The script assumes that syslog is configured to direct mail logging to /var/adm/syslog/mail.log.

```
#!/usr/bin/sh
#
# NEWSYSLOG: save only the last week's sendmail logging
#
cd /var/adm/syslog
mv mail.log.6 mail.log.7
mv mail.log.5 mail.log.6
mv mail.log.4 mail.log.5
mv mail.log.3 mail.log.4
mv mail.log.2 mail.log.3
mv mail.log.1 mail.log.2
cp mail.log mail.log.1
kill -1 `cat /var/run/syslog.pid`
```

Printing and Reading the Mail Queue

The current contents of the mail queue can be printed with the following command:

```
mailq
```

The output looks similar to this example:

```
Mail Queue (3 requests)
           --Size--
                    ----O-Time----
                                      ----Sender/Recipient----
AA15841
           86
                     Wed Feb 9 07:08 janet
           (Deferred: Connection refused by med.hub.com)
                                      ees@vetmed.umd.edu
                                      ebs@surv.ob.com
AA15794
           1482
                     Wed Feb 9 07:57 carole
                                      bja@edp.cloq.potlatch.com
                                      vls@ee.cmu.edu
AA15792
           10169
                     Wed Feb 9 07:57 chuck
                                      hrm@per.stmarys.com
                                      sys6!sysloc!njm
                                      vls@ce.umd.edu
```

The first entry is a message with queue ID AA15841 and a size of 86 bytes. The message arrived in the queue on Wednesday, February 9 at 7:08 a.m. The sender was janet. She sent a message to the recipients ees@vetmed.umd.edu and ebs@surv.ob.com. sendmail has already attempted to route the message, but the message remains in the queue because its SMTP connection was refused. This usually means that the

SMTP server is temporarily not running on the remote host, but it also occurs if the remote host never runs an SMTP server. **sendmail** attempts to deliver this message the next time the mail queue is processed.

Two other messages in the queue are also routed for delivery the next time the mail queue is processed.

If mailq is run in verbose mode (with the -v option), then when it prints the queue, it will also show the priority of each queued message.

The Files in the Mail Queue

The files that **sendmail** creates in the mail queue all have names of the form **zzTAAnnnnn**, where **zz** is the type of the queue file and **TAA** is an identifier used to distinguish separate queue entries that happen to have the same process ID. **sendmail** starts with **TAA** and loops through **TAB**, **TAC**, and so on, until it is able to form a unique ID. The five-digit number (**nnnnn**) is the process ID of the process creating the queue entry.

A file whose name begins with **df** is a data file. The message body, excluding the header, is kept in this file.

A file whose name begins with **qf** is a queue-control file, which contains the information necessary to process the job.

A file whose name begins with **xf** is a transcript file. This file is normally empty while a piece of mail is in the queue. If a failure occurs, a transcript of the failed mail transaction is generated in this file.

The queue-control file (type **qf**) is structured as a series of lines, each beginning with a letter that defines the content of the line. Lines in queue-control files are described in Table 6.

Installing and Administering sendmail **Troubleshooting sendmail**

Table 6 Lines in Queue-Control Files

Initial Letter	Content of Line
В	The message body type (either 7bit or 8bitmime).
С	The controlling user for message delivery. This line always precedes a recipient line (R) that specifies the name of a file or program name. This line contains the user name that sendmail should run as when it is delivering a message into a file or a program's stdin.
D	The name of the data file. There can be only one D line in the queue-control file.
E	An error address. If any such lines exist, they represent the addresses that should receive error messages.
н	A header definition. There can be many H lines in the queue-control file. Header definitions follow the header definition syntax in the configuration file.
P	The current message priority. This is used to order the queue. Higher numbers mean lower priorities. The priority decreases (that is, the number grows) as the message sits in the queue. The initial priority depends on the message precedence, the number of recipients, and the size of the message.
М	A message. This line is printed by the mailq command and is generally used to store status information (that is, the reason the message was queued). It can contain any text.
R	A recipient address. Normally this has already been completely aliased, but it is actually re-aliased when the queue is processed. There is one line for each recipient.
S	The sender address. There can be only one sender address line.
Т	The job creation time (in seconds since January, 1970). This is used to determine when to time out the job.

The following example is a queue-control file named **qfAA00186**. The sender is **david**, and the recipient is the local user **carolyn**. The current priority of the message is 17. The job creation time, in seconds since January, 1970, is 515 961 566. The last seven lines describe the header lines that appear on the message.

```
P17
T515961566
DdfAA00186
Sdavid
Rcarolyn
Hreceived: by lab; Thu, 8 May 86 12:39:26 mdt
Hdate: Thu, 8 May 86 12:39:26 mdt
Hfrom: David <david>
Hfull-name: David
Hreturn-path: <david>
Hmessage-id: <8605081839.AA00186@lab.HP>
Happarently-to: carolyn
```

Installing and Administering sendmail **Troubleshooting sendmail**

Configuring TFTP and BOOTP Servers

Configuring TFTP and BOOTP Servers

The Trivial File Transfer Protocol (TFTP) is a simple protocol used to read and write files to or from a remote system.

The Bootstrap Protocol (BOOTP) allows certain systems to discover network configuration information (such as an IP address and a subnet mask) and boot information automatically.

Together, TFTP and BOOTP allow a system to provide boot information for client systems that support BOOTP, such as HP's 700/X terminal. These protocols are implemented on top of the Internet User Datagram Protocol (UDP), so they can be used across networks that support UDP.

This chapter explains how to configure BOOTP and TFTP servers for your network manually from the shell prompt. Examples are provided to help you configure the servers. (You can also use SAM, the online configuration interface, to configure BOOTP and TFTP servers.) A troubleshooting section is also provided to help you recover from problems that may occur while using the BOOTP and TFTP servers.

NOTE:	BOOTP is not supported over the X.25 link product or networks using the PPL (SLIP) product.
NOTE:	As of Release 10.02, Dynamic Host Configuration Protocol (DHCP) is available for advanced IP address allocation and management of TCP/IP LAN computing environments. DHCP is a superset of BOOTP and can be used with the SAM graphical interface. See the DHCP chapter for more information.

Chapter Overview

The topics covered in this chapter include the following:

- How BOOTP Works
- Booting RMP Clients
- Configuring the TFTP Server
- Configuring the BOOTP Server
- Adding Client or Relay Information
- Command Options for Using TFTP
- Troubleshooting BOOTP and TFTP Servers

How BOOTP Works

The Bootstrap Protocol (BOOTP) allows a client system to discover its own IP address, the address of a bootpserver, and the name of a file to be loaded into memory and executed.

The bootstrap operation happens in two phases. In the first phase, address determination and bootfile selection occur. This phase uses the BOOTP server, **bootpd**. After the address and file name information is obtained, control passes to the second phase of the bootstrap where a file transfer occurs. This phase uses the TFTP server, **tftpd**.

Address Determination and Bootfile Selection

The first phase involves a **bootrequest** packet that is broadcast by the BOOTP client. A BOOTP server that receives the bootrequest can send a **bootreply** to the client if it finds the client's boot information in its database. Or, it can relay the bootrequest to other BOOTP servers if it finds relay information for the client in its database.

- 1 The BOOTP client formulates a bootrequest that it will broadcast. Before sending the bootrequest, the client does the following:
 - It sets the **hops** field of the bootrequest packet to 0. Each time a BOOTP server relays the client's bootrequest, the **hops** field is incremented by 1. If the **hops** value exceeds the maximum hop value configured for this client on a BOOTP server, the bootrequest is dropped. The **hops** value limits the number of times a bootrequest can be relayed.
 - It sets the secs field of the bootrequest packet to 0 for a first-time request. If the client does not receive a reply to this request, it sets the value of this field to the number of seconds since the first request was sent. If the value of the secs field is less than the threshold value configured for this client on a BOOTP server, the bootrequest is dropped. The threshold value ensures that enough time is allowed for a bootreply to be received by the client before a subsequent bootrequest for the same client is relayed.
 - It sets the **giaddr** (gateway IP address) field to 0. If a BOOTP server finds that this field is 0, it fills it with its own IP address.

- 2 The client broadcasts the bootrequest packet on its first LAN interface (lan0). The bootrequest also contains the client's hardware address, and, if known, its IP address.
- 3 The BOOTP server checks to see if boot information for the client is in its database. If boot information for the client is available in the server's database, the server answers the bootrequest with a bootreply packet.
- 4 If the BOOTP server does not find boot information for the client in its database, it checks to see if there is relay information for the client. If there is no relay information for the client in the database, the bootrequest is dropped. If there is relay information available and the relay function is enabled for the client, the server checks the following:
 - Does the hops value in the bootrequest packet exceed the maximum configured for the client? If it does, the request is dropped. If not, the hops field in the bootrequest packet is incremented.
 - Is the **secs** value in the bootrequest packet less than the threshold configured on the server for the client? If it is, the request is dropped.

If the request has not been dropped during the above checks, the server then relays the bootrequest to the BOOTP server(s) that have been configured for the client. If the <code>giaddr</code> field of the bootrequest packet is 0, the server puts its IP address in the field.

Steps 3 and 4 are repeated until either the bootrequest is received by a BOOTP server that finds boot information about the client in its database, or the request is dropped.

When a server finds client information about a particular client in its database, the server answers the bootrequest with a bootreply packet. The client's IP address is placed into a field in the bootreply. The bootreply may also contain a file name of a boot file, which the client should load with TFTP. Other information that can be included in the bootreply are the client's subnet mask, the addresses of nameservers, and the addresses of gateways.

If the bootrequest has been relayed to one or more BOOTP servers, the bootreply is sent to the IP address in the <code>giaddr</code> field. This should be the IP address of the BOOTP server that initially relayed the bootrequest. That BOOTP server then sends the bootreply to the client.

Configuring TFTP and BOOTP Servers **How BOOTP Works**

Figure 10 shows an example of a bootrequest that is relayed from server A to server B to server C. Server C finds the client's boot information in its database, and sends the bootreply back to server A. Server A then sends the bootreply to the client.

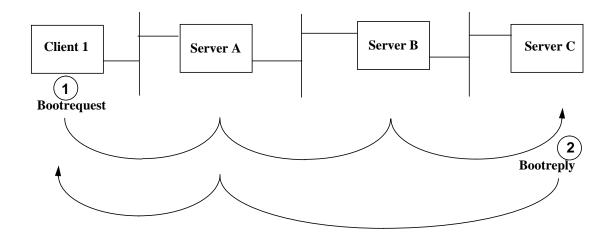


Figure 10 Bootrequest Relay Example

NOTE:

BOOTP clients can be booted over a gateway; however, the BOOTP server with the relay information for the client must be on the same side of the gateway as the client.

File Transfer

The second phase, file transfer by the BOOTP client using TFTP, is optional. Some BOOTP clients use BOOTP only for IP address resolution and do not use TFTP. If the boot file is transferred, it must be publicly available.

Booting RMP Clients

Remote Maintenance Protocol (RMP) is an HP-proprietary boot and file transfer protocol used in early Series 700 workstations and in the Datacommunications and Terminal Controllers (DTC/9000). The rbootd daemon allows BOOTP servers to serve clients that use RMP. rbootd must be run on a BOOTP server on the same subnet as the RMP client. That is, both rbootd and bootpd must run on the same system.

The **rbootd** daemon translates RMP bootrequests into a BOOTP bootrequest using the client's hardware address. **rbootd** then forwards the bootrequest to **bootpd**. **bootpd** can send a bootreply back to **rbootd** if it finds the client's boot information in its database. Or, it can relay the bootrequest to other BOOTP servers if it has relay information for the client in its database. **rbootd** translates the BOOTP bootreply back to RMP and sends it to the client.

Figure 11 shows an example of an RMP bootrequest that is sent to **rbootd**, which then forwards a BOOTP bootrequest for the client to **bootpd**. **bootpd** finds the client's boot information in its database and sends a BOOTP bootreply back to **rbootd**. **rbootd** then sends an RMP bootreply to the client.

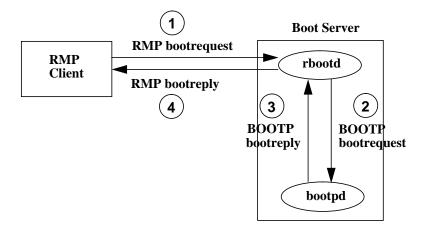


Figure 11 BOOTP Server for RMP Client

Configuring TFTP and BOOTP Servers **Booting RMP Clients**

As mentioned previously, the BOOTP bootrequest can be relayed to other BOOTP servers. A BOOTP bootreply is sent back to the original bootpd daemon, which then sends the bootreply back to the rbootd daemon on its local system. rbootd uses either NFS or TFTP to transfer boot files from the remote server to its local system. (TFTP is the default file transfer method.) rbootd then transfers bootable images to the client in the form of RMP packets.

If TFTP is used to transfer boot files from a remote server, the boot files must be accessible via TFTP. For more information, see "Configuring the TFTP Server" on page 221. There must also be temporary file space available in /var/rbootd/C0809* on the rbootd server. Generally, at least 6 to 8 Mbytes of space should be allowed for each BOOTP client. The temporary files are removed automatically after a certain period of inactivity; by default, this time period is 10 minutes. You can specify a different time period by using the -t option when starting rbootd.

If NFS is used to transfer boot files from a remote server, use the NFS mount command to mount the path of the boot files on the rbootd server system. The path that is specified with the mount command must be defined with the bf tag for the client configuration in the /etc/bootptab file. (See "Adding Client or Relay Information" on page 227.) Note that a directory or file must be exported with the exportfs command before it can be NFS-mounted.

To start the **rbootd** daemon:

- 1 Set the environment variable START_RBOOTD to 1 in the file /etc/rc.config.d/netdaemons. This causes rbootd to start automatically whenever the system is booted.
- 2 Run the **rbootd** startup script with the following command:

/sbin/init.d/rbootd start

Configuring the TFTP Server

To manually configure the TFTP server, tftpd, you need to modify the tftpd entry in the /etc/inetd.conf file or create an entry for the user tftp in the /etc/passwd file. If you use SAM to configure your system as a BOOTP server, your system is automatically configured as a TFTP server. The following sections explain the manual method for configuring and verifying tftpd.

NOTE:

You must be superuser to configure the TFTP server.

Procedure for Configuring tftpd

Configuring tftpd on your system allows you to make files available to remote clients that support TFTP. For new tftpd installations, you can do this in one of two ways:

• Add the user tftp to /etc/passwd. For example,

tftp:*:510:10:TFTP:/home/tftpdir:/usr/bin/false

HP recommends that you use this method. If there is no /etc/passwd entry for the user tftp, tftpd has root access to any files or directories you specify in the entry for tftp in the /etc/inetd.conf file. If an /etc/passwd entry exists for the user tftp, tftpd cannot read or write files unless they are readable or writable by the user tftp.

If you create an /etc/passwd entry for the user tftp, tftpd first looks for a file relative to the home directory of the user tftp. If the file is not found there, then tftpd looks for the file relative to the path(s) specified with the tftpd command. If you want to give remote systems permission to retrieve a file through TFTP, the file must be readable by the user tftp. If you want to give remote systems permission to transmit a file to your system through TFTP, the file must be writeable by the user tftp. For example, to create a home directory for the user tftp, make the directory owner the user tftp, and ensure the directory gives the user tftp read, write and execute permissions. For example:

Configuring TFTP and BOOTP Servers Configuring the TFTP Server

```
$ mkdir /home/tftpdir$
$ chown tftp /home/tftpdir
$ chgrp guest /home/tftpdir
$ chmod 700 /home/tftpdir
```

• Specify the files available to clients in the tftpd command line in /etc/inetd.conf:

```
tftpd dgram udp wait root /usr/lbin/tftpd tftpd [path...]
```

[path...] is a list of the files or directories that you want to make available to TFTP clients. File or directory names are separated by spaces. Each file or directory is assumed to be relative to /.

Reconfigure /usr/sbin/inetd:

```
/usr/sbin/inetd -c
```

If you have both an /etc/passwd entry for the user tftp and files specified in the tftpd command line, tftpd first looks for a file relative to the user tftp's home directory. If the file is not found, then tftpd looks for the file relative to the path specified in the tftpd command. If two files with the same name are in both locations, tftpd accesses the one under tftp's home directory.

Verify Your tftpd Installation

To verify your tftpd installation, create a file and use the tftp program to perform a file transfer:

1 Create a file that is readable by the user tftp. The file should be in the user tftp's home directory or in a directory specified with the tftpd command. For example,

```
$ echo "Hello, this is a test." > /export/testfile
$ chown tftp /export/testfile
$ chmod 400 /export/testfile
```

Make sure that an /etc/passwd entry exists for the user tftp.

2 Using a TFTP client, try to retrieve the file:

```
$ tftp localhost
tftp> get /export/testfile
Received 24 bytes in 0.6 seconds
tftp> quit
```

You can specify either the IP address or name of the remote host. In order to get a file from a directory specified as an argument to the **tftpd** command, you must specify the full path name. If this step fails, see "Troubleshooting BOOTP and TFTP Servers" on page 238.

3 Compare the ASCII files to verify data transfer:

```
$ diff testfile /export/testfile
$
```

4 Remove the test file once you have verified the installation.

Configuring the BOOTP Server

To manually configure the BOOTP server daemon, bootpd, you need to add entries to the files /etc/services and /etc/inetd.conf. When you use SAM to do the configuration, entries are made to the appropriate files automatically. The following sections explain the manual method for configuring and verifying bootpd.

NOTE:

You must be superuser to configure the BOOTP server.

Procedure for Configuring bootpd

Configuring **bootpd** sets up your local system to act as a server of boot information for remote clients.

1 Make sure that the BOOTP server and client protocols are added to /etc/services:

```
bootps 67/udp # Bootstrap protocol server
bootpc 68/udp # Bootstrap protocol client
```

2 Uncomment the following entry to /etc/inetd.conf:

```
bootps dgram udp wait root /usr/lbin/bootpd bootpd
```

3 Reconfigure /usr/sbin/inetd:

```
/usr/sbin/inetd -c
```

You are now ready to add client or relay information to the configuration file /etc/bootptab. This step is discussed in the section "Adding Client or Relay Information" on page 227. If you wish to verify your bootpd installation, continue to the next section.

NOTE:

SAM does not add relay information to the configuration file. You must manually configure relay information on a BOOTP server.

Verify Your bootpd Installation

The verification step only ensures that **bootpd** is started by **inetd**. To test whether you have correctly configured **bootpd** to handle boot requests, perform the following steps:

1 On the host where you configured **bootpd**, use **bootpquery** to send a boot request to the server. (Type man 1M bootpquery for more information.) For example, if you configured **bootpd** on a system named myhost, enter:

```
/usr/sbin/bootpquery 001122334455 -s myhost
```

A bootrequest is sent to the server, requesting a bootreply for the client with hardware address 001122334455. The BOOTP server will not respond to this request, so you will see the following message:

```
bootpquery:Bootp servers not responding!
```

2 To see if the BOOTP server was started, on **myhost** enter the command:

```
ps -e | grep bootpd
```

You should see a **bootpd** entry.

3 If your system is configured to use syslogd, bootpd logs informative messages to the daemon facility. (Type man 1M syslogd for more information.) In the default configuration, where syslogd sends daemon information messages to /var/adm/syslog/syslog.log, you should see messages similar to the following.

```
Dec 13 13:32:22 myhost bootpd[13381]: reading "/etc/bootptab"

Dec 13 13:32:22 myhost bootpd[13381]: read 0 entries from "/etc/bootptab"

Dec 13 13:32:22 myhost bootpd[13381]: hardware address not found: 001122334455
```

These messages tell you that **bootpd** was able to read the configuration file /etc/bootptab and that it correctly rejected the test bootrequest that you sent with bootpquery.

Configuring TFTP and BOOTP Servers Configuring the BOOTP Server

Having verified that **bootpd** is configured to start from **inetd**, you should add to the configuration file any BOOTP clients that the system is to serve, or any BOOTP clients that are to be relayed to another server. The next section, "Adding Client or Relay Information" on page 227, describes how to add client information or client relay information and how to verify that the BOOTP server will respond to the client.

Adding Client or Relay Information

To allow a client to boot from your local system or to allow a bootrequest to be relayed to the appropriate boot server, you must add information about the client in your /etc/bootptab file. bootpd uses the /etc/bootptab file as the database for two types of entries:

- Client entries that contain information that allows the clients to boot from your system.
- Relay entries that contain information to relay the bootrequest to one or more BOOTP servers.

Collecting Client Information

To make an entry for the client in the /etc/bootptab file, you need to collect the following information about the client:

- Host name—the name of the client's system.
- Hardware type—the type of network interface.
- Link level address—the client's hardware address.
- IP address—the client's assigned internet address.
- Subnet mask—the mask (IP address) that identifies the network where the client resides.
- Gateway address—the gateway from the client's local subnet.
- Boot file—the name of the file that the client will retrieve using tftp.

Collecting Relay Information

To make a relay entry for the client in the /etc/bootptab file, you need to collect the following information about the client:

- Host name—the name of the client's system.
- Hardware type—the type of network interface (IEEE 802.3 or Ethernet).
- Link level address—the client's hardware address.
- Subnet mask—the mask that is used to identify the network address where the client resides.
- Gateway address—the address of the gateway that connects the client's local subnet to the BOOTP server's subnet.
- Boot server(s) for client—the boot servers to which the local system will relay the client's bootrequest.
- Threshold value—the number of seconds since the client sent its first request.
- Maximum hops—the maximum number of hops that the client's bootrequest can be forwarded.

Understanding Boot File Configurations

A configuration entry is a single line with the following format:

```
hostname:tag=value:tag=value:...tag=value
```

Each client parameter is defined with a two-character case-sensitive tag followed by the equals sign (=) and the tag's client-specific value. A colon separates each <code>tag=value</code> parameter definition. <code>bootpd</code> uses these tags and values to recognize a client's bootrequest, supply parameters in the bootreply to the client, or relay the bootrequest.

For example, parameters for the BOOTP client **xterm01** are represented with the following entry in /etc/bootptab:

```
xterm01: ht=ether: ha=080009030166: ip=15.19.8.2:\
sm=255.255.248.0: gw=15.19.8.1: bf=/xterm01
```

This entry tells **bootpd** the following information about **xterm01**:

- Hardware type is an Ethernet network interface.
- Hardware address is 080009030166.
- IP address is 15.19.8.2.
- Subnet mask is 255.255.248.0.
- The address of the gateway is 15.19.8.1.
- The file /xterm01 should be retrieved with TFTP.

You may enter tags in any order, with the following exceptions:

- The client's hostname must be the first field of an entry.
- The **ht** (hardware type) tag, if specified, must precede the **ha** (hardware address) and **hm** (hardware mask) tags.
- If the gw (gateway IP address) tag is specified, the sm (subnet mask) tag must also be specified.

Other points to know when adding an entry in /etc/bootptab include the following:

- IP addresses listed for a single tag must be separated by a space.
- A single client entry can be extended over multiple lines if you use a backslash () at the end of each line.
- Blank lines and lines that begin with the sharp sign (#) are ignored.

Parameter Tags and Descriptions

Table 7 lists the tags most commonly used to define the client parameters. For more information on these and the other tags available, type man 1M bootpd.

Table 7 Tags for Defining Client Options in bootptab

ba	Forces bootpd to broadcast the bootreply to the client's network. This tag should be used only when troubleshooting with the bootpquery program.
bf	Boot file name that the client downloads with TFTP.
bs	Boot file size in 512-byte blocks. If this tag is specified with no equal sign or value, the server automatically calculates the boot file size at each request.
ds	IP address(es) of the BIND name server(s).
gw	IP address(es) of the gateway(s) for the client's subnet.
ha	Client's hardware address.
hd	Directory to which the boot file is appended (see bf tag). The directory specified must end with /. The default is /.
hn	Send the host name in the bootreply. This tag is strictly Boolean; it does not need an equals sign or an assigned value.
ht	Client's hardware type. May be assigned the value ieee or ether . If used, this tag must precede the ha tag.
ip	BOOTP Client's IP address. This tag takes only one IP address. This tag distinguishes a boot entry from a relay entry.
sm	The subnet mask for the client's network.
tc	Specifies previously-listed entry that contains tag values that are shared by several client entries.
vm	The format of the vendor extensions on the bootrequest and bootreply. Possible values are auto (the bootreply uses the format used in the bootrequest), rfc1048 (the most commonly used format, described in RFC 1048), and cmu (another format used by some BOOTP clients). If you do not specify the vm tag, the bootreply will use the format sent by the client in the bootrequest.

Table 8 lists the tags most commonly used to define the relay parameters. For more information on these and the other tags available, type man 1M bootpd.

Table 8 Tags for Defining Relay Options in bootptab

bp	List of boot servers to which the client's bootrequests will be forwarded. The list can contain individual IP addresses, hostnames, or network broadcast addresses.
ha	Client's hardware address.
hm	Mask for the link level address. This value is ANDed with the ha value to determine a match for a group relay entry. If this tag is specified, the ha and ht tags must also be specified.
hp	Maximum number of hops for the entry. Default is 4.
ht	Client's hardware type. See the bootp man page for supported hardware types and the corresponding values. If used, this tag must precede the ha tag.
tc	Specifies previously-listed entry that contains tag values that are shared by several client entries.

A relay entry can contain relay parameters for an individual system or for a group of systems. If a BOOTP client does not have an individual entry in the BOOTP server's /etc/bootptab file, the group relay entries are searched. The first group relay entry that matches the BOOTP client is used.

Examples of Adding BOOTP Clients

This section shows examples of adding entries to the /etc/bootptab file. The first example shows how to configure a BOOTP server for an HP 700/X terminal. The second example shows how to configure a BOOTP server to relay a client's bootrequest to another server.

Example 1: Adding an HP 700/X Terminal as a Client

Figure 12 shows the network configuration for this example.

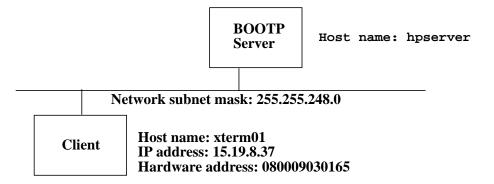


Figure 12 Example Configuration: HP 700/X Terminal as Client

The following information is added to the /etc/bootptab file on the BOOTP server (hpserver):

```
xterm01: hn: ht=ether: ha=080009030165: \
ip=15.19.8.37: sm=255.255.248.0: \
gw=15.19.8.1: ds=15.19.8.119: bf=/xterminal
```

To verify the new /etc/bootptab entry, do the following on the BOOTP server:

1 Add the **ba** (broadcast address) tag to the entry so that the bootreply is not sent directly to **xterm01**. This allows the **bootpquery** diagnostic tool to intercept any bootreply packets for **xterm01**.

```
xterm01: hn: ht=ether: ha=080009030165: \
ip=15.19.8.37: sm=255.255.248.0: \
gw=15.19.8.1: ds=15.19.8.119: bf=/xterminal: ba
```

2 Run the **bootpquery** tool to see how **bootpd** on your local system responds to a request from **xterm01**. For the example configuration, the following would be entered (as superuser):

```
/usr/sbin/bootpquery 080009030165 -s hpserver
```

The following output is displayed:

```
Received BOOTREPLY from hpserver.hp.com (15.19.8.119)
```

Hardware Address: 08:00:09:03:01:65

Hardware Type: ethernet
IP Address: 15.19.8.37
Boot file: /xterminal

RFC 1048 Vendor Information:

 Subnet Mask:
 255.255.248.0

 Gateway:
 15.19.8.1

 Domain Name Server:
 15.19.8.119

 Host Name:
 term01.hp.com

This shows that the BOOTP server responded with information that corresponds to the entry in the /etc/bootptab file.

3 Remove the **ba** tag entry from the **/etc/bootptab** file.

Example 2: Adding a Relay Entry

Figure 13 shows the network configuration for this example. In this example, the network contains HP workstations and other vendors' systems. Server B is the BOOTP server that contains boot information for the HP workstations. When server A receives a bootrequest, it relays requests from HP workstations to server B. Bootrequests for other vendors' systems are relayed to server C. In this example, Server A (the BOOTP relay agent) is also the gateway between the client's network and the server's network.

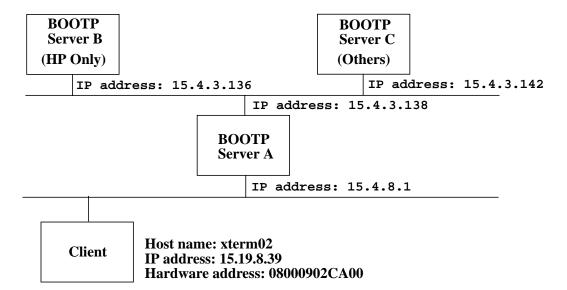


Figure 13 Example Configuration: Relay Entry

The following information is added to the /etc/bootptab file on BOOTP server A:

```
defaults: ht=ether
all_hp:\
    tc=defaults:\
    ha=080009000000:\
    hm=FFFFFF000000:\
    bp=15.4.3.136
others:\
    tc=defaults:\
    ha=000000000000:\
    hm=000000000000:\
    bp=15.4.3.142
```

The all_hp entry causes bootrequests from HP workstations (machines with hardware addresses that begin with 080009) to be relayed to IP address 15.4.3.136 (server B). Bootrequests from other hardware addresses (presumed to be non-HP machines) are relayed to IP address 15.4.3.142 (server C).

The following information is added to the /etc/bootptab file on BOOTP server B:

```
xterm02: hn: ht=ether: ha=08000902CA00: \
   ip=15.19.8.39: sm=255.255.248.0: \
   gw=15.19.8.1: ds=15.19.8.119: bf=/xterminal:
```

The gateway address (gw=15.19.8.1) is passed back to the client in the bootreply and allows the client to send a TFTP request to the BOOTP server to get its boot file.

Configuring TFTP and BOOTP Servers Adding Client or Relay Information

To verify the new /etc/bootptab entry, do the following:

1 Add the **ba** (broadcast address) tag to the **xterm02** entry on the BOOTP server that contains the client's boot entry (server B) so that the bootreply is not sent directly to **xterm02**. This allows the **bootpquery** diagnostic tool to intercept any bootreply packets for **xterm02**.

```
xterm02: ht=ether: ha=08000902CA00: \
ip=15.19.8.39: sm=255.255.248.0:\
gw=15.19.8.1: ds=15.19.8.119: bf=/xterminal ba
```

2 If you can boot the client in standalone mode, run the **bootpquery** tool on the client to see how **bootpd** on the server responds to a request from **xterm02**. For the example configuration, the following would be entered (as superuser):

```
/usr/sbin/bootpquery 08000902CA00
```

You can also run **bootpquery** from another machine that is up and running on the same subnet as the client.

Output like the following is displayed:

```
Received BOOTREPLY from hpserver.hp.com (15.4.3.136)
```

Hardware Address: 08:00:09:02:CA:00

Hardware Type: ethernet
IP Address: 15.19.8.39
Boot file: /xterminal

RFC 1048 Vendor Information:

 Subnet Mask:
 255.255.248.0

 Gateway:
 15.19.8.1

 Domain Name Server:
 15.19.8.119

 Host Name:
 xterm02.hp.com

This shows that the BOOTP server responded with information that corresponds to the client entry in the /etc/bootptab file. You can also conclude that the bootrequest was correctly relayed to the BOOTP server that contains the client's boot information.

3 Remove the **ba** tag entry from the **/etc/bootptab** file.

Command Options for Using TFTP

Internet Services includes a TFTP client implementation, /usr/bin/tftp. You can use this client to verify that your TFTP server is working correctly. For example, to retrieve the file bootf from the TFTP server duncan, enter the following:

/usr/bin/tftp duncan

At the tftp prompt, enter:

get bootf

Table 9 describes the most common tftp commands you can use when transferring files. For information on the other tftp options, type man 1 tftp.

Table 9tftp File Transfer Options

ascii	Sets the TFTP file transfer type to ASCII. This is the default type.
binary	Sets the TFTP file transfer type to binary.
<pre>get remote_file [local_file]</pre>	Copy remote_file to local_file. If local_file is unspecified, tftpd uses the specified remote_file name as the local_file name. If local_file is specified as "-", the remote file is copied to standard output.
<pre>put local_file [remote_file]</pre>	Copy local_file to remote_file. If remote_file is unspecified, tftpd assigns the local_file name to the remote_file name.
verbose	When verbose is on, tftpd displays responses from the server host. When verbose is on and a file transfer completes, tftpd reports information about the efficiency of the transfer. Enter the verbose command at the tftpd > prompt to turn the verbose setting on or off.

Troubleshooting BOOTP and TFTP Servers

This section outlines techniques that can help you diagnose and correct common problems with the BOOTP and TFTP servers.

Helpful Configuration Changes

To make troubleshooting easier, configure your system as follows:

 Ensure syslogd is configured to log daemon information messages to the file /var/adm/syslog/syslog.log. To check this configuration, make sure /etc/syslog.conf includes one of the following lines:

```
*.info /var/adm/syslog/syslog.log
```

or

```
daemon.info /var/adm/syslog/syslog.log
```

- Configure **bootpd** to start with debug logging set to level 2. This logging level causes **bootpd** to log useful debugging messages about how it is replying to BOOTP clients. Follow these steps to set the debug log level:
 - 1 Add the -d 2 option to the bootpd line in /etc/inetd.conf:

```
bootps dgram udp wait root /usr/lbin/bootpd bootpd -d 2
```

2 Reconfigure inetd with the following command:

```
/usr/sbin/inetd -c
```

3 Kill any bootpd daemon that is still running on your system. For example,

```
$ /usr/bin/ps -e | /usr/bin/grep bootpd
429 ? 0:00 bootpd
$ /usr/bin/kill 429
```

Common bootpd Problems

If you experience a problem with **bootpd**, read through this section for possible remedies. The problems listed in this section are ordered by symptom.

To view the information that **bootpd** places in the bootreply, enable a broadcast bootreply by adding the **ba** tap to the client's /etc/bootptab entry. Use the **bootpquery** command to emulate the client's bootrequest:

bootpquery client_link_address -s servername

bootpquery prints the reply it receives from the server, which allows you to examine the information supplied to the client. Remove the **ba** tag from the configuration entry once you've verified the correctness of the bootreply.

Symptom: The server's system log file /var/adm/syslog/syslog.log does not contain any log messages from /usr/lbin/bootpd showing that the server started. A ps -ef listing does not show a running /usr/lbin/bootpd.

Cause: The server may not be started or it may not be receiving the client's bootrequest.

Action:

Make sure that /etc/inetd.conf is configured correctly as documented earlier in this chapter.

☐ Ensure that you have reconfigured **inetd** with the command **inetd -c**.

☐ Check inetd's logging in /var/adm/syslog/syslog.log to ensure inetd is configured to start bootpd.

☐ Verify that the server will start by using the **bootpquery** command.

☐ Check whether the client is on the same network as the BOOTP server. If the client is not on the same network, ensure that intervening BOOTP servers are configured to relay bootrequest broadcasts.

Configuring TFTP and BOOTP Servers **Troubleshooting BOOTP and TFTP Servers**

Symptom:	The system log /var/adm/syslog/syslog.log contains one of the following messages:	
	hardware address not found: $hardware_address$ IP address not found: $ip_address$	
Cause:	bootpd does not have an entry in /etc/bootptab for this client's hardware address or IP address.	
Action:	☐ Check the system log for any indication of syntax errors for the client's configuration entry. Correct the entry in /etc/bootptab and reboot the BOOTP client.	
	☐ Ensure that the hardware address you specified for the ha= tag matches the hardware address that /usr/lbin/bootpd said it could not find. Correct the tag and reboot the BOOTP client.	
	☐ Ensure the hardware type tag ht has the correct value for the client. For example, if you have specified ether but the client is reporting ieee in its bootrequest, bootpd will reject the request. Correct the tag and reboot the BOOTP client.	
Symptom:	The system log /var/adm/syslog/syslog.log contains a message that looks like this:	
	requested file not found: filename	
Cause:	The client specified filename as the boot file in its bootrequest, but bootpd could not find the file in the tftp directory.	
Action:	☐ Make sure that you have configured tftpd with the entry in /etc/passwd for the user tftp.	
	Ensure that the requested file is present in the tftp directory, which is usually /home/tftpdir or in the directory specified with the tftpd command. If it is not, place the file in the directory and reboot the BOOTP client. If the requested file exists in the directory, be sure it is readable by the user tftp. (See "Common tftpd Problems" on page 243.)	

Symptom: The system log /var/adm/syslog.log contains the following message:

cannot route reply to client's_IP_address

Cause: The IP address you have specified for the client is one which the server's

system cannot reach directly.

Action:

Ensure you have specified the correct IP address for the client in /etc/bootptab. Correct the entry and reboot the BOOTP client.

☐ If the server is to reply directly to the client, it must reside on the same network or subnet as the client. If the client resides on another network, ensure that

intervening servers are configured to relay the bootrequests.

☐ Ensure the IP address you have chosen for the client is a valid IP address for the

server's network.

Symptom: The system log contains one or more of the following error messages:

duplicate hardware address: link_address

bad host name: hostname

syntax error in entry for host hostname unknown symbol in entry for host hostname

bad IP address for host hostname bad subnet mask for host hostname bad time offset for host hostname

bad vendor magic cookie for host hostname bad reply broadcast address for host hostname

Cause: Any of these error messages means there are errors in the configuration file

entry for the client.

Action: See "Error Logging" on page 246 for an explanation of the error message.

Correct the appropriate field for the entry in /etc/bootptab and reboot the

BOOTP client. Use **bootpquery** to send a bootrequest to

/usr/lbin/bootpd for the client whose entry you have corrected. Check the system log /var/adm/syslog/syslog.log to see if the server replies. At debug level 2 (see "Helpful Configuration Changes" on page 238),

Configuring TFTP and BOOTP Servers Troubleshooting BOOTP and TFTP Servers

bootpd logs the following sequence of messages when it responds to a bootrequest:

```
request from hardware address link_address found ip_address hostname vendor magic field is magic_cookie sending RFC1048-style reply
```

Symptom:

The client does not receive configuration information for the tags that pertain to RFC 1048 vendor information:

bs = boot_file_size

ds = domain_nameserver_addresses

gw = gateway_addresses

hn = hostname

lg = log_server_addresses

sm = subnet_mask
to = time offset

Tnnn = generic_information

Cause:

Too many RFC-1048 options have been specified for the client's configuration entry in /etc/bootptab. The BOOTP protocol allows only 64 bytes of "vendor extension" information. When such extended information is included in the bootreply, bootpd must also add a 4-byte vendor magic cookie to the bootreply, a 1-byte tag indicating the end of the vendor information, and a 1-byte or 2-byte tag for each field (depending on the format of the field) along with the value of the tag itself. The total size of the extended information you list for a client must not exceed 64 bytes.

Action:

Ensure the configuration contains only the necessary information to boot the client. Check the documentation for the BOOTP client to find out which tags are necessary for configuration and which tags are supported.

For example, if the client only supports one nameserver address, there is no need to list three nameserver addresses with the **ds** tag. If the client does not support configuring its host name with the **hn** tag, there is no reason to include it.

Common tftpd Problems

If you experience a problem with tftpd, read through this section for possible remedies. The problems listed in this section are ordered by symptom.

Symptom:	File transfer "timed out." inetd connection logging (enabled with the inetd -1 command) does not show any connection to the TFTP server.	
Cause:	The TFTP server, tftpd, did not start.	
Action:	☐ Ensure /etc/inetd.conf is configured correctly as documented earlier in this chapter.	
	☐ Ensure you have reconfigured inetd with the command inetd -c.	
	As documented in "Configuring the BOOTP Server" on page 224, verify that the server is working by using tftp to transfer a small file. It might be helpful to try the transfer from another node on your network rather than from the server node itself.	
	If the server still fails to start when the client attempts the file transfer, then you probably have a connectivity problem. Refer to <i>Installing and</i>	

If the server still fails to start when the client attempts the file transfer, then you probably have a connectivity problem. Refer to *Installing and Administering LAN/9000 Software* or the BOOTP client manual (for example, HP 700/X documentation).

Configuring TFTP and BOOTP Servers Troubleshooting BOOTP and TFTP Servers

Symptom:

File transfer "timed out." The system log contains one of the following messages:

User tftp unknown system call: error

Cause:

The TFTP server, tftpd, exited prematurely.

Action:

If you suspect that there is a problem on the network, you can increase the per-packet retransmission and the total retransmission timeouts used by tftpd. These timeouts are specified (in seconds) with the -R or -T options. See the tftpd man page for more information.

The User tftp unknown message can also mean that the password database entry for the user tftp is either missing or incorrect. Verify that the entry exists and is correct, then try the transfer again.

If tftpd experiences a system call failure that causes it to exit, it will log the name of the system call and the reason for the system call failure. For more information about the reason why it failed, refer to the system call in the *HP-UX Reference*.

Symptom:

File transfer fails with File Not Found, No Such File or Directory, or TFTP Error Code 1 message.

Cause:

The file the client is attempting to read from or write to the server does not exist within the home directory of the user tftp or in the path specified with the tftpd command.

Action:

Ensure the full path name that the client is requesting from the server exists within the tftp directory or in a path specified with the tftpd command. For example, if the tftp directory is /home/tftpdir and the TFTP client is requesting the file /usr/lib/x11/700x/C2300A, the file must exist as /home/tftpdir/usr/lib/x11/700x/C2300A.

If no entry exists for the user tftp in the /etc/passwd file, you must specify at least one file or directory with the tftpd command. Make sure that you specify the full path name when attempting to get a file from a directory specified with the tftpd command.

Symptom:

File transfer fails with Access Violation, Permission Denied, or TFTP Error Code 2 message.

Cause:

tftpd does not have permission to read the file.

Action:

If the transfer is a **get** operation where the client is attempting to read the file from the server, then the server does not have read permissions on the file that it is trying to send. Ensure that the file the client is reading has read permissions for the user **tftp**. For example, if the client was attempting to read the file named **xterm**, **xterm** should be mode 0400 and owned by the user **tftp**:

```
$ 11 /home/tftpdir/xterm
-r---- 1 tftp guest 438 May 10 1989 xterm
```

If the transfer is a put operation (which is not something a BOOTP client will be doing as part of the BOOTP protocol), then this message means that the file did not have sufficient write permissions for the server to write to the file. If the server is to receive a file, it must already exist and be writeable by the user tftp. For example, if a tftp client is sending the file named fontlist, the file must be mode 0600 and owned by tftp:

```
$ 11 /home/tftpdir/fonts
-rw----- 1 tftp guest 0 May 10 1989 fonts
```

Error Logging

This section explains the error messages that **bootpd** logs through **syslogd**. The three levels of error logging documented in this section are as follows:

- · Information Log Level
- Notice Log Level
- Error Log Level

The **bootpd** debug level must be set for these messages to be logged. Set the debug level using the **-d** option to **bootpd**.

Information Log Level

The following messages are logged at the syslogd information log level.

- · exiting after time minutes of inactivity
 - If **bootpd** hasn't received a bootrequest within **time** minutes (the timeout set with the **-t** option), it issues this message and exits.
- reading configuration_file
 - reading new configuration_file
 - **bootpd** is reading or rereading configuration information from the indicated *configuration_file*.
- read number entries from configuration_file
 - Shows that **bootpd** successfully read **number** configuration entries, including table continuation entries, from the indicated **configuration file**.
- · request from hardware address hardware_address
 - **bootpd** received a bootrequest from a client with the indicated *hardware_address*. This message is logged at debug level 1.
- request from IP addr ip_address
 - **bootpd** received a bootrequest from a client with the indicated *ip_address*. This message is logged at debug level 1.

found ip_address hostname

bootpd located information for the specified client in its configuration database. This message is logged at debug level 1.

broadcasting reply on ip_address

Shows the broadcast address that **bootpd** uses to reply to a client whose configuration entry has the **ba** flag. This message is logged at debug level 2.

vendor magic field is magic_cookie

sending CMU-style reply

sending RFC1048-style reply

Shows which vendor magic cookie was sent in the client's bootrequest and the corresponding vendor magic cookie used in the bootreply. These messages are logged at debug level 2.

bootptab mtime is time

bootpd uses the indicated modification time to determine if the configuration file has been modified and should be reread. This message is logged at debug level 3.

Notice Log Level

There may be cases where **bootpd** receives a bootrequest but does not send a bootreply. The reason is given in one of the following messages and logged at the notice log level.

hardware address not found: hardware_address

bootpd could not find a configuration entry for the client with the indicated <code>hardware_address</code>. If bootpd should know about the client that is booting, ensure that you have correctly specified the client's hardware address in the configuration file.

• IP address not found: ip_address

bootpd could not find a configuration entry for the client with the indicated *ip_address*. If **bootpd** should know about the client that is booting, ensure that you have correctly specified the client's IP address in the appropriate configuration file entry.

· requested file not found: filename

The client requested the boot file **filename**, but **bootpd** could not locate it. Ensure that the boot file the client is requesting is located in the **tftp** directory on the server system.

• cannot route reply to ip_address

The IP address to which **bootpd** must send the bootreply is for a client or gateway that is not on a directly connected network. Ensure that you have specified a valid IP address for the client or gateway.

Error Log Level

The following errors indicate problems with the configuration file. They are logged at the error log level. If you see any of these messages, you should correct the indicated configuration entry in /etc/bootptab and try to reboot the BOOTP client.

• bad bootp server address for host hostname

A value specified for the **bp** tag is invalid. Values can be individual IP addresses separated by a space, and/or one or more network broadcast addresses.

· bad hardware mask value for host hostname

The value for the hardware address mask tag **hm** was incorrectly formatted in the configuration file entry for **hostname**. Correct the configuration entry and try to reboot the BOOTP client. The subnet mask must be specified in hex.

bad hardware type for host hostname

The value specified for the **ht** tag is an unsupported hardware type. See the **bootpd** man page for a list of supported hardware types.

• bad hostname: hostname

The name given in the **hostname** field was not a valid host name. Correct the host name and try to reboot the BOOTP client. A valid host name consists a letter followed by any number of letters, digits, periods, or hyphens.

• bad IP address for host hostname

One of the IP addresses listed for the **ip** tag or any tag requiring a list of IP addresses is incorrectly formatted in the configuration file entry for hostname.

Correct the configuration entry and try to reboot the BOOTP client. IP addresses must be specified in standard Internet "dot" notation. They can use decimal, octal, or hexadecimal numbers. (Octal numbers begin with 0, and hexadecimal numbers begin with 0x or 0X.) If more than one IP address is listed, separate addresses with white space.

· bad reply broadcast address for host hostname

The address given for the **ba** tag was invalid or incorrectly formatted. Correct the configuration entry and try to reboot the BOOTP client. Type **man 1M bootpd** for more information.

Configuring TFTP and BOOTP Servers Troubleshooting BOOTP and TFTP Servers

· bad subnet mask for host hostname

The value for the subnet mask tag **sm** was incorrectly formatted in the configuration file entry for **hostname**. Correct the configuration entry and try to reboot the BOOTP client. The subnet mask must be specified as a single IP address.

bad time offset for host hostname

The value for the **to=** tag was not a valid number. Correct the configuration entry and try to reboot the BOOTP client. The **to=** value may be either a signed decimal integer or the keyword **auto**, which uses the server's timezone offset.

· bad vendor magic cookie for host hostname

The vendor magic cookie, specified with the **vm** tag, was incorrectly formatted. Correct the configuration entry and try to reboot the BOOTP client. The **vm** tag can be one of the following values: **auto**, **rfc1048**, or **cmu**.

• can't find tc=label

bootpd could not find a table continuation configuration entry with the host field <code>label</code>. Correct the configuration entry and try to reboot the BOOTP client. Type man <code>lm</code> bootpd for more information.

duplicate hardware address: hardware_address

More than one configuration entry was specified for the client with the indicated *hardware_address*. Ensure that only one configuration entry exists for the hardware address in /etc/bootptab. Then, try to reboot the BOOTP client.

· missing ha values for host hostname

The hardware address must be specified in hex and must be preceded by the ht tag. If the hm tag is specified, the ha and ht tags must also be specified.

syntax error in entry for host hostname

The configuration entry for the indicated host **hostname** is incorrectly formatted. Correct the configuration entry and try to reboot the BOOTP client. Type man 1M bootpd for the correct syntax of the BOOTP configuration file.

· unknown symbol in entry for host hostname

The configuration entry contains an unknown tag or invalid character. Correct the configuration entry and try to reboot the BOOTP client. Type man 1M bootpd for the correct syntax of the BOOTP configuration file.

DHCP

DHCP

DHCP (Dynamic Host Configuration Protocol) provides advanced IP address allocation and management for TCP/IP LAN computing environments. By automating IP address allocation, the server provides a level of automation not provided with the BOOTP client-server bootstrap protocol.

DHCP also supports more configuration options than BOOTP. DHCP clients can include TCP/IP network printers, X terminals and Microsoft Windows machines. In addition to supporting new DHCP clients, DHCP supports new and existing BOOTP clients.

NOTE:

DHCP allows clients to run on stations that boot from their own disks. A DHCP client will automatically be assigned an IP address from a DHCP server. For detailed information on DHCP clients, see the latest edition of the *Installing HP-UX* manual.

Configuration Overview

The DHCP server is configured and administered through SAM (or by editing the files /etc/bootptab and /etc/dhcptab, described later). DHCP consists of three branches of configuration, each of which involves a different method of clients receiving booting information:

- DHCP Device Groups
- · Fixed-Address Devices
- Devices Booting From Remote Servers

DHCP Device Groups

DHCP allows you to configure groups of devices, specifying a unique IP address range for each group configured. Each device in a specific group is automatically assigned an available IP address from its group upon requesting booting information.

By creating various groups of devices you can compose each group with a device type specific to that group. For example, you may want one group to contain nothing except printers, and you may want another group to contain a certain type of terminal.

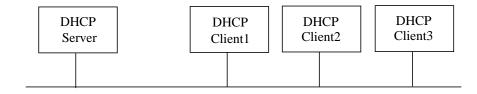


Figure 14 Devices Can be Configured as Part of a DHCP Group

In the drawing, assume that a particular group has been configured so that Client1, Client2 and Client3 all belong to this group. This means that each device in this group will have the same group name and will be given an IP address that is within the group's IP address range. The IP addresses within

DHCP

Configuration Overview

the group's range make up what is known as a pool of addresses. When Client1, Client2 or Client3 perform a boot request, they will automatically be assigned an IP address not already in use from this pool.

DHCP allows you to exclude certain addresses within a group if you wish to make them unavailable for assignment. You also have the capability to define many values for the devices of a group including address lease times, DNS servers, NIS servers and many other optional parameters.

For detailed configuration information, refer to the on-line help that is provided with the DHCP graphical user interface.

Fixed-Address Devices

In addition to having addresses assigned from groups, DHCP allows IP addresses to be individually configured for devices. For administrative or security reasons, you may want certain devices to have fixed addresses.

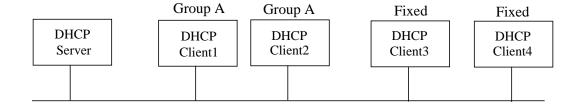


Figure 15 DHCP Devices Can Have Fixed IP Addresses

Through SAM, you must configure each fixed-address device with information about the device, including its own IP address. In the drawing, assume that you have configured a DHCP group to include Client1 and Client2, meaning that each will receive an IP address from a pool of available addresses at boot request. However, suppose that you have configured Client3 and Client4 to have fixed IP addresses. Client3 and Client4, therefore, will be assigned the addresses you configured for them upon boot request. Client3 and Client4 will always be assigned these same addresses unless you change the configuration.

DHCP also allows you to define many optional parameter values for clients with fixed addresses.

For more detailed configuration information, refer to the on-line help that is provided with the DHCP graphical user interface.

Devices Booting From Remote Servers

The third method of DHCP clients receiving IP addresses is through the use of what is called a BOOTP Relay Agent. A BOOTP Relay Agent is a machine on the local network which forwards boot requests from a DHCP or BOOTP client to a configured DHCP or BOOTP server.

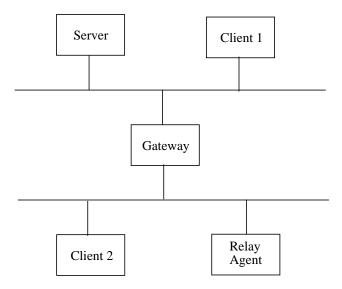


Figure 16 Relay Agent Scenario

In the drawing, suppose that Client2 broadcasts a boot request. The server containing the booting information belongs to a remote network. Therefore, the broadcast message is received by the local machine known as the relay agent. The relay agent sends the message across the gateway to the remote server, which in turns sends the boot information for Client2 back to the relay agent. The relay agent then broadcasts a message which is received by Client2. The message contains booting information for Client2.

DHCP

Configuration Overview

As for the gateway, the gateway could be configured to also serve as a relay agent if the gateway is "DHCP-smart." However, if the gateway does not have knowledge of DHCP, then a relay agent must be used, as shown in the drawing.

Client1 in the drawing does not need to use a relay agent because Client1 is on the same network as the server.

For more detailed configuration information, refer to the on-line help that is provided with the DHCP graphical user interface.

Configuration Files

Two configuration files, bootptab and dhcptab, are used for your DHCP configuration. These files are written to when you perform configuration through SAM. You can also manually edit these files if desired, although most of your work will probably be performed using SAM.

The bootptab file contains configuration information for old BOOTP clients as well as DHCP clients with fixed IP addresses. The bootptab file also contains configuration for relay agents.

The dhcptab file contains configuration information for DHCP groups, where clients are assigned IP addresses from a pool of currently unused addresses.

Options

Two options within the bootptab and dhcptab files you may want to be aware of are the t and v options.

The t option allows you to set specific values for optional DHCP parameters. Most optional parameters are configurable through SAM and are shown and described (through on-line help) on the corresponding SAM screen, but some additional optional parameters can be specified only by editing the option of the appropriate configuration file.

The v option is for DHCP clients and is used to configure vendor-specific options.

Migration

Because of the easy IP address allocation made possible by DHCP, you may want to convert old BOOTP clients to become DHCP clients. From the server perspective, this can be accomplished by using the allow-bootp-clients option of the bootpd(1M) command. You can refer to this manpage for detailed information. In short, you can make an old BOOTP client part of a DHCP group that has been defined. Bootpd is the internet boot protocol server daemon that implements DHCP, BOOTP and DHCP/BOOTP relay agents.

DHCP

Configuration Files

DHCP is backwards compatible with BOOTP, so no changes are required of existing users of BOOTP.

Tools

The command-line tool known as dhcptools(1M) is available to provide access to DHCP-related options for the bootpd server. The options provide control for dumping internal data structures, generating a host's file, previewing client address assignment, reclaiming unused addresses, tracing packets, and validating configuration files.

Refer to the dhcptools(1M) manpage for detailed information about the various options. The -v option should be used after you have completed configuration to verify that no detectable errors exist in either the bootptab or dhcptab configuration files.

If you are experiencing trouble with communication between the server and client at a protocol level, and you have verified that no errors exist in the configuration files, you may want to use the -t option of the dhcptools command. This option performs packet tracing. You may want to use this option in conjunction with the -d option of the bootpd(1M) command. Refer to the bootpd(1M) manpage for details. Bootpd is the internet boot protocol server daemon that implements DHCP, BOOTP and DHCP/BOOTP relay agents.

Getting Started Information

Before startup, you must set the broadcast address for the LAN0 interface name to 255.255.255.255. You can do this either manually or through SAM.

To manually adjust the address, do the following commands:

- 1. ifconfig lan0 broadcast 255.255.255.255
- 2. /etc/rc.config.d/netconf

Then edit the BROADCAST_ADDRESS variable for lan0 to 255.255.255.255.

To change the address through SAM, do the following:

- 1. Choose the Networking and Communications area.
- 2. Choose the Network Interface Cards area.
- 3. Go to Advanced Options and set the broadcast address to 255.255.255.

If there is more than one LAN interface, each must have a broadcast address of 255.255.255.255.

Configuring NTP

Configuring NTP

This chapter contains information about how to configure and use **xntpd**. **xntpd** is a daemon that maintains the local clock on an HP-UX workstation in agreement with Internet-standard time servers. **xntpd** is an implementation of the Network Time Protocol (NTP) version 3 standard, as defined in RFC 1305.

This chapter includes the following sections:

- Overview
- Configuration
- Starting and Stopping xntpd
- Modifying and Querying **xntpd**

You can use SAM to configure **xntpd**.

NOTE:

xntpd is an HP implementation of version 3.2 of a publicly-available NTP daemon. HP provides support for the features documented in this chapter and in the **xnptd** man page. Other features of the publicly-available daemon may work, however they are not supported by HP.

Overview

Many internetwork services and applications depend upon the system clocks of the networked systems being synchronized with each other. For example, network management systems need to be able to determine the order in which events in an internetwork occur. Without clock synchronization, the timestamps of networked or distributed file systems (such as NFS, AFS, or DFS) may not reflect the actual time at which a file was created. Software distribution programs like rdist depend upon reliable timestamps to update software. NTP is a way to help synchronize time in an internetwork so that these types of services or applications operate properly.

An NTP **synchronization subnet** is a network of timekeeping systems, called **time servers**. These time servers are a subset of the systems on a network or an internetwork. Each time server synchronizes to Universal Coordinated Time (also known by the acronym UTC). Each server measures the time difference between its local system clock and the system clocks of its neighbors in the subnet.

NTP Time Server Hierarchy

Time servers are organized into levels, or **strata**. Stratum-1 servers are directly connected to an external time source. The external time source can be a device such as a radio clock, which decodes UTC timecodes that are broadcast from radio services in the United States, Canada, and in some European countries.

NTP assumes that servers that are not stratum-1 servers have several possible sources to which they can synchronize their time. NTP then chooses a server to synchronize to, based on factors such as which server is at the lowest-numbered stratum, and which is the closest in terms of network delay. If the chosen synchronization source becomes unavailable (due to failure of the server or in the network path), NTP automatically selects a different source from the available servers.

The stratum level of your local NTP server is always one more than the stratum level of the time server to which your server is synchronizing. Thus, if your server is synchronizing to a stratum-1 server, your server is a stratum-2 server. If your server is synchronizing to a stratum-2 server, then it

Configuring NTP Overview

is a stratum-3 server. Because the synchronization source can change due to server or network path availability, the stratum level of your server can also change. The maximum stratum level that a server can assume is 15.

Figure 17 depicts the organization of time servers into strata. The arrows show the direction of time synchronization.

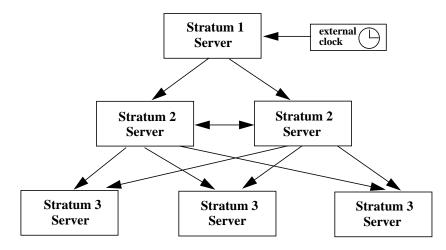


Figure 17 Hierarchy of NTP Time Servers

A time server processes a client's request for time and immediately returns a message to the client. From the returned message, the client determines the server's time, compares it to its local time, and then adjusts its local clock. Instead of adjusting the local clock all at once (which could cause the clock to be set backward), **xntpd** adjusts the clock to its new value at small, constant increments over a period of time.

Note that a client of a time server can be another time server. Or a client can be a workstation that is simply synchronizing its local system clock to a time server but is not providing time to any other system.

NOTE:

/usr/sbin/ntpdate is a program that can be used to set the date and time on a system by polling specified NTP servers. If precise timing is not absolutely essential on your local host, ntpdate is an alternative to running xntpd that consumes less memory than running the daemon. The program must be run as root; typically, the ntpdate command is included in the startup script or a cron script. See the ntpdate man page for more information.

Time Server Roles

An NTP time server can assume different roles in its relationships with other time servers in the synchronization subnet. A time server can assume one or more of the following roles:

• **Server** — The local host provides time to clients when requested. This role can be assumed by time servers at various strata. The server role is illustrated in Figure 18.



Figure 18 Local Host as Server

• **Peer** — The local host obtains time from a specified server and provides time to that server, if requested. This role is most appropriate for stratum-1 and stratum-2 servers or for time servers that are interconnected via multiple network paths. The peer role is illustrated in Figure 19.



Figure 19 Local Host as Peer

Configuring NTP Overview

• Client — The local host obtains time from a specified server, but does not provide time to that server. This role is appropriate for time servers that obtain time from a server of a lower-numbered stratum (for example, a stratum-1 server). The local host may, in turn, provide synchronization to its clients or peers. The client role is illustrated in Figure 20.



Figure 20 Local Host as Client

Broadcaster — The local host provides time to the specified remote host, or
more typically, the broadcast address on a LAN. This role is most appropriate for
an NTP time server that provides time to workstation clients on a LAN. The
broadcaster role is illustrated in Figure 21.

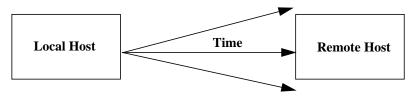


Figure 21 Local Host as Broadcaster

• **Broadcast Client** — The local host listens for and synchronizes to broadcast time. This role is most appropriate for time server clients on a LAN. The broadcast client role is illustrated in Figure 22.

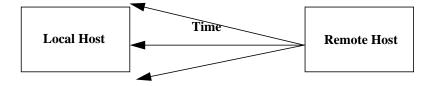


Figure 22 Local Host as Broadcast Client

Figure 23 illustrates relationships between time servers in a synchronization subnet.

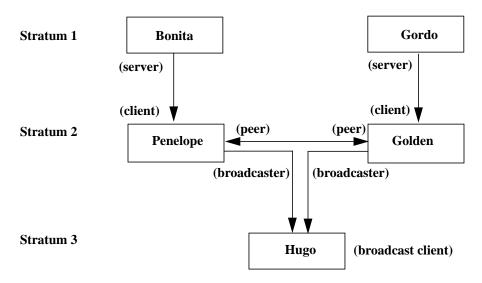


Figure 23 Example of Relationships Between Time Servers

In Figure 23, Gordo and Bonita are stratum-1 servers. Because they are stratum-1 servers, they receive time from external clocks or use their local system clocks as time sources for NTP. Gordo and Bonita may have peer relationships with other stratum-1 time servers (preferably in other administrative domains). Penelope is a client of Bonita and Golden is a client of Gordo. Penelope and Golden are peers to each other. They are also broadcasters. Hugo is a broadcast client to both Penelope and Golden.

"Configuration" on page 268 contains examples of how these roles are configured for **xntpd**.

Configuration

This section covers the following topics:

- Overview of the xntpd configuration file and the steps needed to configure xntpd.
- Guidelines for configuring a synchronization subnet.
- Descriptions of how to configure various characteristics of xntpd in the /etc/ntp.conf file.

Configuration Overview

When xntpd starts, it reads a configuration file to find out its operating characteristics. The configuration file is called /etc/ntp.conf. This file is owned by root and is writable only by root (it is readable by anyone). Modifying the configuration file is usually the responsibility of the system administrator.

To configure **xntpd**:

- 1 Edit the **xntpd** configuration file /etc/ntp.conf. You can also use SAM to configure **xntpd**.
 - Determine how you want to configure **xntpd** by reading the rest of this chapter and the **xntpd** man page. Then add the appropriate statements in /etc/ntp.conf.
- 2 Set the environment variable **XNTPD** to **1** in the file /etc/rc.config.d/netdaemons. This causes **xntpd** to start automatically whenever the system is booted.
- 3 Set the appropriate value for your local time zone in the file /etc/TIMEZONE.
- 4 Run the **xntpd** startup script with the following command:

/sbin/init.d/xntpd start

5 Run the **ntpq** program with the **-p** switch to verify that **xntpd** is forming the correct relationships with other NTP hosts. (See "Querying xntpd" on page 282.)

Guidelines for Configuration

The following are guidelines that you should consider when planning your configuration:

- Every NTP hierarchy must have at least one stratum-1 server. You may configure your administrative domain to have outside sources of synchronization which ultimately link to stratum-1 server(s), or you may implement your own hierarchy of NTP time servers with one or more stratum-1 servers. For example, an NFS-Diskless cluster may be configured as its own NTP hierarchy. In this topology, the NFS-Diskless server is configured as a stratum-1 NTP server, and may use its own system clock as the time server.
- Configure at least three time servers in your administrative domain. It is important to provide multiple, redundant sources of synchronization, as NTP is specifically designed to select an optimal source of synchronization from several potential candidates. Each time server should be a peer with each of the other time servers. In Figure 24, each of these servers are depicted as a "Stratum 2 Server" within the administrative domain.
- For each time server, select 1-3 *outside* sources of synchronization. This assures a relative degree of reliability in obtaining time, especially if you can select sources that do not share common paths. The sources should operate at a stratum level that is one less than the local time servers. In Figure 24, there are two stratum-1 sources shown for each server in the administrative domain.

NOTE:

An enterprise may implement its own hierarchy of NTP time servers, including stratum-1 servers. If your administrative domain is part of an enterprise-wide internet, you should check for available NTP resources in your enterprise. If your administrative domain does *not* have access to lower-stratum time servers, there are NTP servers on the Internet that are willing to provide public time synchronization. (Many stratum-1 and stratum-2 servers can only be used by permission of the administrator of the system; you should always check with the administrator before using an NTP server on the Internet.) The list of servers is available by anonymous ftp in the file pub/ntp/doc/clock.txt on Internet host louie.udel.edu (Internet address 128.175.1.3).

 The outside sources of synchronization should each be in different administrative domains, and should be accessed from different gateways and access paths.
 Avoid loops and common points of failure. Do not synchronize multiple time servers in an administrative domain to the same outside source, if possible. See Figure 24.

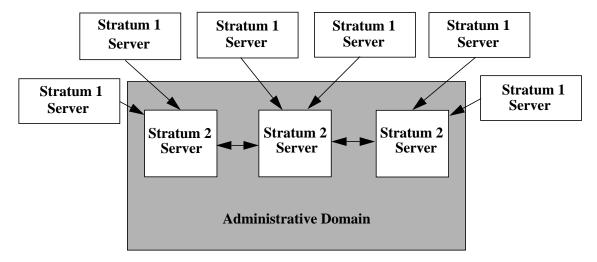


Figure 24 Example Configuration for an Administrative Domain

- For enterprise networks that contain hundreds or thousands of file servers and workstations, the local time servers should obtain service from stratum-1 servers. See the previously-mentioned clock.txt file for stratum-1 sources if your enterprise does not have its own NTP time server hierarchy.
- Single, isolated workstations should not obtain time from a stratum-1 server.
 Workstations located in sparsely-populated domains without a local synchronization structure should request synchronization from servers that are stratum-2 or higher.
- When defining a relationship between a server of a higher-numbered stratum and
 a server of a lower-numbered stratum, configure the relationship in the server of
 the higher-numbered stratum. For example, if a stratum-3 server is a client of a
 stratum-2 server, configure the relationship in the stratum-3 server. This
 simplifies configuration maintenance, since there is likely to be more
 configuration change in systems of higher-numbered stratums, such as
 workstations.
- Use NTP broadcasting where possible and practical in order to reduce NTP traffic on subnets.

Configuration File

This section describes the statements that can be defined in the /etc/ntp.conf configuration file. Configuration file statements are described in the following subsections:

- Configuring relationships with other time servers.
- Configuring a driftfile.
- Configuring authentication.
- Configuring external clocks.
- · Restricting incoming packets.

Configuring Relationships with Other Time Servers

The roles of a time server are its relationships to other servers in the synchronization subnet. In the configuration file, a role is defined with one of four statements.

peer host | IP_address specifies that the named host is to provide time that the local host may synchronize to, and the local host is willing to provide time to which the named host may be synchronized.

server *host* | *TP_address* specifies that the named host is to provide time that the local host might synchronize to, but the local host does not provide time to which the named host may be synchronized. (The local host is a client of the named host.) In addition, server statements are used to configure external clocks (radio clocks or local system clocks) for stratum-1 servers. Refer to "Configuring External Clocks" for more information.

broadcast host | broadcast_address specifies that the xntpd daemon in the local host transmits broadcast NTP messages to a named address, usually the broadcast address on your local network. (The local host is a broadcaster.)

NOTE:

Every node in an NTP hierarchy must have either a **server** statement or a **broadcastclient yes** statement in its configuration file. Every node must have an upper-level server. A stratum-1 server must also have a server statement in its configuration file, which specifies a radio clock or internal system clock as a time source.

With the peer, server, or broadcast statement, you can also specify one or more of the following options:

key *number* specifies that the NTP packets sent to the named host are encrypted using the key that is associated with *number*. The authentication feature of **xntpd** must be enabled. See "Configuring Authentication" on page 275.

version 1 must be specified if xntpd will be requesting time from a host that is running ntpd, a daemon that is based on version 1 of the NTP protocol. version 2 must be specified if xntpd will be requesting time from a host that is running an xntpd implementation that is based on version 2 of the NTP protocol. If either of these options is *not* specified, xntpd sends out version 3 NTP packets when polling the host; if the host is a version 1 or 2 implementation, the packets will be discarded.

prefer specifies that the named host should be the primary source for synchronization when it is one of several valid sources. This option is most useful for a time server on a high-speed LAN that is equipped with an external time source, such as a radio clock. As mentioned in "Guidelines for Configuration" on page 269, synchronization may be provided by outside sources. However, the local time server should be the preferred synchronization source.

The other role that you can define in the configuration file is that of a broadcast client. The statement **broadcastclient yes** indicates that the local host should listen for and attempt to synchronize to broadcast NTP packets. The optional statement **broadcastdelay seconds** specifies the default round trip delay to the broadcaster.

Note that if the local host is to assume the role of a server in providing time to clients, there is no configuration of this role on the local system. Instead, the configuration file on the client system would contain a **server** statement with the name or IP address of the host.

Also note that if authentication is enabled on the local host, the roles you configure are subject to the authentication process. For example, the local host can be configured as a peer or a client of a stratum-1 server, but if the remote server does not meet the criteria for an authenticated synchronization source, it will never be used as a time source by the local host. See "Configuring Authentication" on page 275.

NOTE:

xntpd is an HP implementation of version 3.2 of a publicly-available NTP daemon. HP does not guarantee that **xntpd** is fully compatible with version 1 or version 2 implementations of the daemon.

Configuring External Clocks

You can configure **xntpd** to support an external clock. Clocks are normally configured with **server** statements in the configuration file. Clock addresses can be used anywhere else in the configuration file that a normal IP address is used — for example, in **restrict** statements.

Clocks are referenced by an address of the format 127.127.t.u, where t specifies the clock type, and u is a unit number, which is dependent on the clock type for interpretation (this allows multiple instances of the same clock type on the same host).

xntpd supports two kinds of clocks:

- Netclock/2 WWVB Synchronized Clock. A system with this type of clock attached and configured is, by definition, a stratum-1 time server. The address used to configure the clock is 127.127.4.u, where u is value between 1 and 4. You must create a device file /dev/wwvb%u.
- Local synchronization clock, also known as a "pseudo" clock. A system with this type of clock configured uses the local system clock as a time source. The address used to configure this clock is 127.127.1.u, where u is a value between 0 and 15 and specifies the stratum level at which the clock runs. The local host, when synchronized to the clock, operates at one higher stratum level than the clock. This type of clock can be used in an isolated synchronization subnet where there is no access to a stratum-1 time server.

See the **xntpd** man page for more information on configuring external clocks.

Figure 23, shown earlier in this chapter, depicts an example of servers in a synchronization subnet and their relationships to each other. Figure 25 on page 274 shows the peer, server, and broadcast statements that are configured for each of the servers. The system that will assume the server role is configured on its client systems. For example, if Penelope is to be a client of Bonita, you configure the name or address of Bonita on Penelope. You do not need to configure Penelope as a client on Bonita.

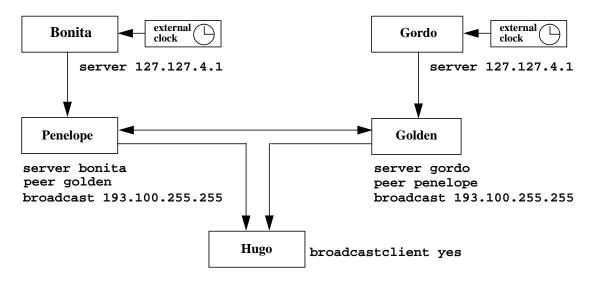


Figure 25 Example Configurations

Configuring a Driftfile

xntpd computes the error in the frequency of the clock in the local host. It usually takes **xntpd** a day or so after it is started to compute a good estimate of the frequency error. The current value of the frequency error may be stored in a **driftfile**. The driftfile allows a restarted **xntpd** to reinitialize itself to the estimate stored in the driftfile, saving about a day's worth of time in recomputing a good frequency estimate. You specify the path and name of the driftfile.

NOTE:

xntpd should be operated on a continuous basis. If it is necessary to stop **xntpd**, the interval when it is *not* running should be kept to a minimum.

To specify the driftfile, define the keyword driftfile, followed by the name of the file in which the frequency error value is to be stored. The recommended location for the driftfile is /etc/ntp.drift. The following is an example of a driftfile statement:

driftfile /etc/ntp.drift

Configuring Authentication

Authentication is a mechanism that helps protect against unauthorized access to time servers. Authentication is enabled on a system by system basis. Once enabled on a system, authentication applies to *all* NTP relationships configured on the system. When authentication is enabled on a host, only those time servers that send messages encrypted with a configured **key** are considered as candidates to which the host would be synchronized.

In authenticated mode, each NTP packet transmitted by a host has appended to it a **key number** and an **encrypted checksum** of the packet contents. The key number is specified in the **peer**, **server**, or **broadcast** statement for the remote host. You specify either the Data Encryption Standard (DES) or the Message Digest (MD5) algorithm to be used for the encryption of NTP packets.

Upon receipt of an encrypted NTP packet, the receiving host recomputes the checksum and compares it with the one included in the packet. Both the sending and receiving systems must use the same encryption key, defined by the key number.

When authentication is enabled on a host, the following time servers will *not* be considered by the host for synchronization:

- Time servers that send unauthenticated NTP packets.
- Time servers that send authenticated packets that the host is unable to decrypt.
- Time servers that send authenticated packets encrypted using a non-trusted key.

An **authentication key file** is specified on the host. The key file contains a list of keys and their corresponding key numbers. Each key-key number combination is further defined by a key format, which determines the encryption method being used. See the **xntpd** man page for more information about the content of the authentication key file. A sample key file is provided in /usr/newconfig/etc/ntp.keys. The recommended location for the key file is /etc/ntp.keys. The key file should be secured to allow only the system administrator to have read and write access (mode 600).

Configuring NTP Configuration

While the key file can contain many keys, you can declare a subset of these keys as **trusted keys**. Trusted keys are used to determine if a time server is "trusted" as a potential synchronization candidate. Only time servers that use a specified trusted key for encryption, and whose authenticity is verified by successful decryption, are considered synchronization candidates.

Figure 26 illustrates how authentication works.

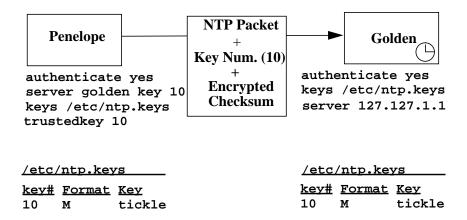


Figure 26 Authentication Example

In the example in Figure 26, authentication is enabled for both Penelope and Golden. An NTP time request from Penelope to Golden will include authentication fields--the key ID 10, and a checksum encrypted with the key corresponding to the key ID 10, "tickle." When Golden receives this request, it recomputes the checksum using the packet's key ID field (10) to look up the key for ID 10 in its key file ("tickle") and compares it to the authentication field in the request.

Golden will send back time information with the key ID 10 and a checksum encrypted using "tickle."

In addition, Penelope will only accept time synchronization that have used the key ID 10 and the corresponding encryption key "tickle."

To enable authentication on the local host, include the following statement in the /etc/ntp.conf configuration file:

authenticate yes

If the above statement is not specified, no authentication is used. When authentication is enabled, the following keywords and parameters may also be specified:

authdelay seconds indicates the amount of time (in seconds) needed to encrypt an NTP authentication field on the local host. The **seconds** value is used to correct transmit timestamps for authenticated outgoing packets. The value depends upon the CPU speed of the local host.

CAUTION:

The startup script automatically calculates the proper value for **authdelay** for the local system and writes it into the configuration file /etc/ntp.conf. Do *not* modify this value.

keys *filename* specifies the file that contains the encryption keys used by **xntpd**. See the **xntpd** man page for the format of the file.

trustedkey *key#* [*key#2*]... specifies the encryption key ID(s) that are trusted as synchronization sources.

Restricting Incoming NTP Packets

restriction list that contains the addresses or addresses-and-masks of sources that may send NTP packets to the local host. For each address or address-mask specified in the restriction list, you can define zero or more flags to restrict time service or queries to the local host.

The source address of each incoming NTP packet is then compared to the restriction list. If a source address matches an entry in the restriction list, the restriction defined by the corresponding flag is applied to the incoming packet. If an address-mask is specified in the restriction list, the source address of each incoming NTP packet is ANDed with the mask, and then compared with the associated address for a match.

The restriction list should not be considered an alternative to authentication. It is most useful for keeping unwanted or broken remote time servers from affecting your local host. An entry in the restriction list has the following format:

```
restrict address [mask mask] [ntpport] [flag] [flag2]...
```

The keyword ntpport causes the restriction list entry to be matched only if the source port in the packet is the NTP UDP port 123.

Table 10 shows the flags that can be specified for **xntpd**:

Table 10 Restrict Option Flags

Flag	Effect
ignore	Ignore all packets.
noquery	Ignore ntpq queries.
nomodify	Ignore ntpq packets that attempt to modify the state of the server.
noserve	Ignore requests for time, but permit ntpq queries.
nopeer	Provide time service, but do not form peer association.
notrust	Do not use the host as a synchronization source.

A restriction list entry with no flags set leaves matching hosts unrestricted. A source address of an incoming packet may match several entries in the restriction list. The entry that matches the source address most specifically is the entry that is applied. For example, consider the following restriction list entries:

```
restrict 193.100.0.0 mask 255.255.0.0 ignore restrict 193.100.10.8
```

The first entry causes packets from source addresses on net 193.100 to be ignored. However, packets from host 193.100.10.8 are unrestricted, as specified by the second entry. The two restriction list entries effectively cause all packets from net 193.100 to be ignored, with the exception of packets from host 193.100.10.8.

The following are examples of restriction list entries for a local host with the address 193.100.100.7. These entries assume that ntpq requests to the local host can be made only from the local host or the host with address 193.8.10.1, while the local host only synchronizes to a time source on net 193.100.

#default entry - matches *all* source addresses
restrict default notrust nomodify

#trust for time, but do not allow ntpq requests
restrict 193.100.0.0 mask 255.255.0.0 nomodify noquery

#ignore time requests, but allow ntpq requests
restrict 193.8.10.1 noserve

#local host address is unrestricted
restrict 193.100.100.7

Starting xntpd

To start **xntpd**:

- 1 Set the environment variable **XNTPD** to **1** in the file /etc/rc.config.d/netdaemons. This causes **xntpd** to start automatically whenever the system is booted.
- 2 Issue the following command to run the **xntpd** startup script:

/sbin/init.d/xntpd start

Command line arguments for starting **xntpd** may be specified with the **XNTPD_ARGS** environment variable in the file /etc/rc.config.d/netdaemons. See the **xntpd** man page for more information about command line arguments.

Stopping xntpd

NOTE:

xntpd should be operated on a continuous basis. If it is necessary to stop **xntpd**, the interval when it is *not* running should be kept to a minimum.

If you modify the configuration file or the XNTPD_ARGS environment variable in the file /etc/rc.config.d/netdaemons while xntpd is running, you have to stop and restart the daemon in order for the configuration changes to take effect.

To stop **xntpd**, issue the following command:

/sbin/init.d/xntpd stop

Querying xntpd

ntpq is a program used to query systems that are running xntpd about the current state of the server. It can also be used to obtain a list of a server's peers. ntpq sends requests to and receives responses from NTP time servers using a special form of NTP messages called mode-6 control messages. The program can be run either interactively or from a command line. See the ntpq man page for details about using this program.

ntpq is most useful for querying remote NTP implementations to assess their timekeeping accuracy and to expose problems in configuration or operation.

NOTE:

When you specify time-related configuration options in /etc/ntp.conf, you specify the values in seconds. ntpq, however, displays time values in milliseconds, as specified by the RFC 1305 NTP standard.

Use **ntpq** to verify the following:

- **xntpd** can form associations with other NTP hosts.
- Synchronization is taking place correctly.

After **xntpd** starts, run the **ntpq** program with the **-p** option:

```
/usr/sbin/ntpq -p
```

The **p** option prints a list of NTP hosts known to the server, along with a summary of their states. After a while, a display like the following appears:

remote	refid	st v	when p	poll 1	reach	delay	offset	disp
_ ========	:=========		=====	=====	=====	=======	=======	======
+node1	node3	2	131	256	373	9.89	16.28	23.25
*server1	.WWVB.	1	137	256	377	280.62	21.74	20.23
-node2	node4	2	49	128	376	294.14	5.94	17.47
+server2	.WWVB.	1	173	256	377	279.95	20.56	16.40

The **remote** column shows hosts specified in the local host's configuration file plus other hosts that are configured to be peers with the local host. The host address preceded with a '*' indicates the current synchronization source. An '-' indicates a host that was not considered for synchronization, while a '+' indicates a host that was considered for synchronization.

The **refid** column shows the current source of synchronization for the remote host. '.WWVB.' indicates that the host uses a radio clock that receives time signals from the U.S. government radio station WWVB.

The st column shows the stratum level of the remote host.

The **when** column shows the number of seconds since the remote host was last heard from.

The poll column shows the polling interval to the remote host, as determined by xntpd. You can define the minimum polling interval with the minpoll option in the peer, server, or broadcast definitions in the /etc/ntp.conf file. See the xntpd man page for more information on setting this option.

The **reach** column shows the status of the reachability register in octal format. See the RFC for information on how to interpret this value.

The delay, offset, and dispersion columns show the value, in milliseconds, computed for the remote host.

Troubleshooting ntp

If ntp is not operating properly, use this section to identify and correct the problem.

To Find Out if xntpd is Running

Issue the following command to find out if **xntpd** is running:

```
/usr/bin/ps -ef | /usr/bin/grep xntpd
```

This command reports the process identification (PID), current time, and the command invoked (**xntpd**). An example output is shown below:

daemon	4484	1	0	Feb 18	0:00 xntpd
user	3691	2396	2	15:08:45	0:00 grep xntp

Ensure syslogd is configured to log daemon information messages to the file /var/adm/syslog/syslog.log. To check this configuration, make sure /etc/syslog.conf includes one of the following lines:

```
*.info /var/adm/syslog/syslog.log
```

or

```
daemon.info /var/adm/syslog/syslog.log
```

If **xntpd** is not running, check the **syslog** file for related messages.

NTP Associations

Each NTP daemon must form an association with a time source: a higher-level (lower stratum) server or, for Stratum-1 servers, an external clock. NTP daemons may form additional associations with peer servers. To list the NTP associations the local NTP daemon has established, use the command:

```
/usr/sbin/ntpq -p
```

Note that in the output an asterisk (*) must appear next to the node name to indicate that an association has been formed.

In the example below, the local NTP daemon has established an association with the NTP daemon on node good.cup.hp, but not with the node bad:

*good.cup.hp	LOCAL(1)	2	29	64	377	5.43	-0.16	16.40
bad	0.0.0.0	-	31	64	0			

If the local node cannot form an association with its higher-level server or its peer, log in to the higher-level server or peer and issue the command:

```
/usr/sbin/ntpq -p
```

Verify that the higher-level server/peer has itself established an association with a time source.

Query with Debug Option

If you cannot form an association with a server or peer, stop the local **xntpd** and send a time request to the server/peer with the **ntpdate** command and the debug (-d) option:

```
/sbin/init.d/xntpd stop
/usr/sbin/ntpdate -d server
```

The debug (-d) option prints information about the requests sent to the remote **xntpd** and the information returned by the remote **xntpd**. Note that **ntpdate** will fail if **xntpd** is already running on the local system.

Note also that **ntpdate** does not use authentication, so it should only be executable by **root**.

Configuring NTP **Troubleshooting ntp**

You can also use **ntpdate** on systems where exact time synchronization is not necessary. You could run **ntpdate** periodically from **cron** every hour or two to synchronize the local clock to another system's clock. Refer to the **ntpdate**(1M) man page for more information.

Common Problems

This section covers typical problems with ntp operation.

Problem 1: No suitable server for synchronization found.

Every NTP time hierarchy must have at least one stratum-1 server, with an external time source configured, either an attached radio clock (Netclock/2 WWVB Synchronized Clock) or the local system clock. If there is no stratum-1 server in the hierarchy, no associations will be formed. To verify that the local xntpd is able to form an association, issue the command:

/usr/sbin/ntpdate server

The **server** is the name of a trusted server, such as a peer or higher-level (lower stratum) server. If the local **xntpd** is unable to form any associations, this command will return the message "No suitable server for synchronization found." Check the sections below for possible causes.

Time Difference Greater than 1000 seconds When evaluating incoming time updates, clients and peers reject time from servers/peers if the time difference is 1000 seconds or greater. On a non-broadcast client or peer, the **xntpd** daemon will eventually die if it cannot find a suitable server after six consecutive polls, or five polling cycles (approximately 320 seconds if using the default polling interval).

Because of this behavior, you may have to issue the following command to synchronize the local system time with another NTP server before starting **xntpd**:

/usr/sbin/ntpdate server

For HP-UX NFS Diskless Clusters, the /sbin/init.d/xntpd script on the diskless clients will execute xntpdate to synchronize time with the diskless cluster server before starting xntpd.

You can also explicitly specify a trusted time server in /etc/rc.config.d/netdaemons and /sbin/init.d/xntpd will execute xntpdate, querying the specified time server.

Startup Delay When xntpd first starts, it takes five poll cycles (320 seconds using the default polling interval) to form an association with a higher-level server or peer. During this time window, xntpd will not respond to time requests from other NTP systems, since it does not have a suitable time source. This window exists even if xntpd is using an external clock, which can be either an attached radio clock (Netclock/2 WWVB Synchronized Clock) or the local system clock (server 127.127.n.n).

For external clocks, **xntpd** will not form a complete association until it has sent five successful polls to itself using the local loopback address.

Problem 2: Version 1 and 2 NTP Servers Do Not Respond

NTP version 3 packets (HP-UX 10.0 NTP is version 3) are ignored by NTP version 1 and version 2 systems. The solution is to indicate the version 1 and 2 systems in the configuration entries on the version 3 systems. This will tell the version 3 system to use the older message formats when communicating with these systems.

The following configuration file entries tell **xntpd** to use NTP version 2 message formats when communicating with **some_ver2.sys** and NTP version 1 when communicating with **some_ver1.sys**.

```
server some_ver2.sys version 2
server some_ver1.sys version 1
```

Configuring NTP **Troubleshooting ntp**

Reporting Problems

Provide the following information when reporting NTP problems:

- /etc/ntp.conf (or an alternate configuration file, if used)
- /etc/rc.config.d
- NTP drift file (if configured)
- NTP statistics file (if configured)
- /var/adm/syslog/syslog.log(xntpd/NTP entries)
- output from /usr/sbin/ntpq -p
- output from ntpdate -d server (stop the local xntpd first)

Configuring gated

Configuring gated

gated, (pronounced "gate D"), is a routing daemon that handles multiple routing protocols. The gated daemon can be configured to perform all or any combination of the supported protocols.

This chapter contains information about how to configure and use version 3.0 of gated. It includes the following sections:

- Overviews of gated functions and of the steps needed to configure gated.
- Configuring the RIP Protocol. **gated** version 3.0 supports version 2 of the RIP protocol.
- Configuring the OSPF Protocol. Support for this protocol is new with **gated** version 3.0.
- Customizing routes.
- Specifying trace options.
- Specifying route preferences.
- Starting gated.
- Troubleshooting gated.
- Migrating from **gated** version 2.1 to version 3.0.

For information on configuring the HELLO and EGP protocols for gated, type man 4 gated.conf at the HP-UX prompt.

You cannot use SAM to configure gated.

Overview

A **router** is a device that has multiple network interfaces and transfers Internet Protocol (IP) packets from one network or subnet to another within an internetwork. (In many IP-related documents, this device is also referred to as a "gateway." The term "router" is used in this chapter.) The **gated** daemon updates routing tables in internetwork routers. Developed at Cornell University, **gated** handles the RIP, EGP, HELLO, BGP, and OSPF routing protocols, or any combination of these protocols.

Routing protocols are designed to find a path between network nodes. If multiple paths exist for a given protocol, the shorter paths are usually chosen. Each protocol has a cost or a metric that it applies to each path. In most cases, the lower the cost or metric for a given path, the more likely a protocol will choose it.

When started, gated reads the kernel routing table on the local machine. gated maintains a complete routing table in the user space, and keeps the kernel routing table (in the kernel space) synchronized with this table.

In large local networks, there are often multiple paths to other parts of the local network. gated can be used to maintain near optimal routing to the other parts of the local network, and to recover from link failures in paths.

Advantages

Using gated offers these advantages:

- Dynamic routing eliminates the need to reset routes manually. When network failures occur, routes are automatically re-routed.
- Dynamic routing makes it easier to add and administer nodes.
- Dynamic routing lowers the cost of operating complex internet systems.
- gated translates among several protocols, passing information within or between IP routing domains or autonomous systems. "Autonomous system" is used here to refer to a group of connected nodes and routers in the same administrative domain that are exchanging routing information via a common routing protocol.
- gated gives the system administrator flexibility in setting up and controlling

network routing. For example, **gated** can listen to network traffic at specified routers, determine available routes, and update local routing tables accordingly.

When to Use gated

gated is most often used in large networks, or small networks connected to larger wide-area networks.

gated should be run on routers (gateways) so its routing information can be sent to other routers. gated supports many routing protocols that allow routers to build and maintain dynamic routing tables. However, gated also supports RIP (Routing Information Protocol), which can run on end systems (systems with only one network interface) as well as routers.

gated is useful in topologies with multiple routers and multiple paths between parts of the network. gated allows the routers to exchange routing information and dynamically change routing information to reflect topology changes and maintain optimal routing paths.

Alternatively, you may configure IP routes manually with the route (1M) command. For end systems in subnets with only one router (gateway) to the rest of the internet, manually configuring a default route is usually more efficient than running gated. Type man 1M route at the HP-UX prompt.

When connected to wide-area networks, gated can be used to inject local routing information into the wide-area network's routing table.

Protocols

For routing purposes, networks and gateways are logically grouped into autonomous systems. An autonomous system (AS) is a set of networks and gateways that is administered by a single entity. Companies and organizations that wish to connect to the Internet and form an AS must obtain a unique AS number from the Internet Assigned Numbers Authority.

An interior gateway protocol is used to distribute routing information within the autonomous system. An exterior gateway protocol is used to distribute general routing information about an autonomous system to other autonomous systems.

Dividing networks into autonomous systems keeps route changes inside the autonomous system from affecting other autonomous systems. When routes change within an autonomous system, the new information need not be propagated outside the autonomous system if it is irrelevant to gateways outside the autonomous system.

gated supports the following interior gateway protocols, as defined in IETF RFCs:

- RIP (Routing Information Protocol) is a common routing protocol used within an autonomous system. A de facto industry standard, it is also used by **routed**, a service distributed by Berkeley. RIP is not intended for use in WAN applications. There are currently two versions of RIP implementations: version 1, as defined in RFC 1058, and version 2, as defined in RFC 1388. **gated** supports all version 1 features and most of the features of version 2. The following version 2 features are not supported: route aggregation, RIP management information base (MIB), route tag, and authentication.
- OSPF (Open Shortest Path First), like RIP, is a routing protocol that allows routing information to be distributed between routers in an autonomous system. Each router on the network transmits a packet that describes its local links to all other routers. The distributed database is then built from the collected descriptions. If a link fails, updated information floods the network, allowing all routers to recalculate their routing tables at the same time. OSPF is more suitable than RIP for routing in complex networks with many routers. gated 3.0 supports most of the features of OSPF version 2, as described in RFC 1247. The following version 2 feature is not supported: IP type of service (TOS) routing. Equal cost multipath routes are limited to one hop per destination, because the HP-UX kernel supports only one gateway per route.
- HELLO was designed to work with routers called "Fuzzballs." Most installations use RIP or OSPF instead of HELLO.

NOTE:

Do not mix RIP and OSPF protocols within a single network, as the routing information may conflict.

Table 11 compares the advantages and disadvantages of the RIP and OSPF protocols.

Table 11 Comparison of RIP and OSPF Protocols

RIP	OSPF	
Advantage: RIP is easy to configure.	Disadvantage: OSPF is complicated to configure and requires network design and planning.	
Advantage: An end system (a system with only one network interface) can run RIP in passive mode to listen for routing information without supplying any.	Disadvantage: OSPF does not have a passive mode.	
Disadvantage: RIP may be slow to adjust for link failures.	Advantage: OSPF is quick to adjust for link failures.	
Disadvantage: RIP generates more protocol traffic than OSPF, because it propagates routing information by periodically transmitting the entire routing table to neighbor routers.	Advantage: OSPF generates less protocol traffic than RIP, because each router transmits only information about its links instead the whole routing table, and because OSPF allows you to divide an autonomous system into areas, each with a designated router that exchanges inter-area routing information with other routers. Intra-area routing information is isolated to a single area.	
Disadvantage: RIP is not well suited to large networks, because RIP packet size increases as the number of networks increases.	Advantage: OSPF works well in large networks.	

gated supports the following exterior gateway protocols:

- EGP (External Gateway Protocol) is known as a "reachability" protocol primarily because it permits a node on the NSFNET backbone to exchange information with other backbone nodes about whether a destination can be reached. Use EGP to communicate routing information between autonomous systems.
- BGP (Border Gateway Protocol) is intended as a replacement for EGP. BGP uses path attributes to select routes. One of the attributes that BGP can pass is the sequence of autonomous systems that must be traversed to reach a destination. gated supports BGP versions 2 and 3, as described in RFCs 1163 and 1267.

NOTE: BGP is not currently supported on HP-UX systems.

Configuration Overview

When gated starts, it reads a configuration file to find out how each protocol should be used to manage routing. By default, it uses the configuration file called /etc/gated.conf. Creating the configuration file is usually the responsibility of the system administrator.

The configuration file may include up to eight sections (called **classes**) of configuration **statements**. Statements can be further defined with optional **clauses**. The eight classes of configuration statements are:

- Directives are statements that are immediately acted upon by the **gated** parser.
- Trace statements control gated tracing options.
- Options statements define global gated options.
- Interface statements define router interface options.
- Definition statements identify the autonomous system that the router belongs to, the router ID, and "martian" addresses (any addresses for which routing information should be ignored).
- Protocol statements enable or disable **gated** protocols and set protocol options.
- Static statements define static routes or default routers that are installed in the kernel routing table.
- Control statements define routes that are imported to the router from other routing protocols and routes that the router exports to other routing protocols.

Type man 4 gated.conf at the HP-UX prompt for a description of each configuration class and to determine which statements belong to which class.

NOTE:

If you are currently using the RIP protocol with version 2.0 of **gated**, you need to convert the current /etc/gated.conf configuration file to the format used by gated 3.0. See "Migrating from gated 2.0 to 3.0" on page 353.

To configure gated:

1 Create the gated configuration file /etc/gated.conf.

If the protocols are not explicitly specified, gated assumes the following:

```
rip yes;
ospf no;
hello no;
egp no;
```

2 Determine how you want to configure each routing protocol by reading the rest of this chapter and the **gated.conf**(4) man page. Then add the appropriate statements for each protocol in /etc/gated.conf.

The next section, "Configuring the OSPF Protocol" on page 306, describes statements in the configuration file that affect OSPF routing. RIP configuration is described in "Configuring the RIP Protocol" on page 298. For more detailed descriptions of the configuration statements, as well as for descriptions of the HELLO and EGP protocol statements, type man 4 gated.conf at the HP-UX prompt.

3 Add statements as needed for any additional configuration information. See "Customizing Routes" on page 335, "Specifying Tracing Options" on page 337, and "Specifying Route Preference" on page 339 for other configuration options.

In particular, you may want to prevent **gated** from deleting interfaces from the routing table if **gated** receives no routing protocol information from that interface. One way to do this is to insert passive interface definitions in the **interfaces** statements. For example:

```
interfaces {
   interface 15.1.1.1 16.1.1.1 passive;
};

:
   :
   :
   <protocol statements follow>
```

4 If you normally use default routes, you must configure a static default route in the gated configuration file. If the default route is a gateway node, add the following entry to /etc/inetd.conf (enter the gateway node's IP address for gateway_IP_Address):

```
static {
   default gateway gateway_IP_Address retain ;
} ;
```

The default route may be a local interface, such as in topologies where there is a Proxy ARP server on the local network. If the default route is a local interface, add the following entry to /etc/inetd.conf:

```
static {
   default interface local_IP_Address retain ;
} ;
```

The <code>local_IP_Address</code> is the local system's IP address of the interface that acts as the default route. If a Proxy ARP server is used, this is the local address of the interface attached to the same network as the Proxy ARP server.

For more information, refer to the section "Customizing Routes" on page 335 and the section covering "Common Problems" on page 348 in the "Troubleshooting gated" section.

- 5 To check for syntax errors in the configuration file, run gated with the -c or -C option. (gated exits after parsing the configuration file.)
- 6 Set the environment variable GATED to 1 in the file /etc/rc.config.d/netconf. This causes gated to start automatically whenever the system is booted.
- 7 To start gated, reboot your system, or run the gated startup script with the following command:

```
/sbin/init.d/gated start
```

Examples of gated configuration files are included in the sections "Configuring the OSPF Protocol" on page 306 and "Configuring the RIP Protocol" on page 298. They are also included in the /usr/newconfig/gated/conf directory.

NOTE:

It is best to use IP addresses in dot notation (for example, a.b.c.d) when you specify an address for a configuration option such as a router, host, or interface. Host names that have multiple IP addresses associated with them are considered an error.

Configuring the RIP Protocol

RIP uses hopcount to determine the shortest path to a destination. Hopcount is the number of routers a packet must pass through to reach its destination. If a path is directly connected, it has the lowest hopcount of 1. If the path passes through a single router, the hopcount increases to 2. Hopcount can increase to a maximum value of 16, which is RIP's "infinity metric," an indication that a network or node cannot be reached.

If gated encounters an unreachable node, it goes into "Holddown Mode." Holddown Mode stops a node from propagating routing information until the other nodes it is communicating with stabilize their routing information.

Hosts with only one LAN interface may use the RIP protocol with gated to passively listen to routing information when there is more than one router on the LAN. If there is only one router on the LAN (leaving only one path off the local LAN), you may prefer to configure a static route to that router in /etc/rc.config.d/net instead of running gated.

In certain cases you may not want traffic to take a certain path, because it incurs an unacceptable cost or security risk. In these cases, **gated** allows you to assign a metric to each interface. This allows you to select or bypass a path, regardless of its length or speed.

RIP Protocol Statement

The syntax for the RIP protocol statement is:

```
rip yes | no | on | off [ {
    broadcast | nobroadcast ;
    nocheckzero ;
    preference preference ;
    defaultmetric metric ;
    interface interface_list [noripin] [noripout]
        [metricin metric] [metricout metric]
        [version 1] | [version 2 [multicast | broadcast]] ;
        [interface ...]
        trustedgateways router_list ;
        sourcegateways router_list ;
        traceoptions traceoptions ;
} ];
```

Curly braces ({}) are part of the syntax for the RIP protocol statement. Square brackets ([]) are not part of the syntax; they are used here to indicate optional parameters.

yes (or on) tells gated to enable the RIP protocol at this node and process RIP packets coming in from other nodes. no (or off) tells gated to disable the RIP protocol at this node. If gated finds fewer than two network interfaces, the node only listens to RIP information. If gated finds two or more network interfaces, the node both listens to and broadcasts RIP information. If you do not specify a RIP line in your configuration file, rip on is assumed.

broadcast specifies that RIP packets are always generated. If the RIP protocols enabled and there is more than one interface specified, broadcast is assumed. Specifying broadcast with only one interface is useful only when propagating static routes or routes learned from other protocols.

nobroadcast specifies that RIP packets are sent only to routers listed in the sourcegateways clause. If the RIP protocol is enabled, but there is only one interface specified, nobroadcast is assumed.

nocheckzero specifies that the RIP protocol should not check to see if the reserved fields in the RIP packets are zero. In RIP version 1 (as described in RFC 1058), certain reserved fields should be zeroed out; however, this may vary in RIP implementations.

Configuring gated Configuring the RIP Protocol

preference determines the order of routes from other protocols to the same destination in the routing table. gated allows one route to a destination per protocol for each autonomous system. In the case of multiple routes, the route used is determined by the value of preference.

Default: 100

Range: 0 (most preferred) - 255 (least preferred)

defaultmetric is the default metric used when propagating routes learned from other protocols.

Default: 16 **Range:** 1 - 16

interface is specified as one of the following (in order of precedence): an IP address (for example, 193.2.1.36), a domain or interface name (for example, lan0 or lan1), a wildcard name (for example, lan*), or all (which refers to all interfaces). Multiple interface statements may be specified with different clauses. If a clause is specified more than once, the instance with the most specific interface reference is used.

noripin specifies that **gated** does not process any RIP information received through the specified interface.

noripout specifies that **gated** does not send any RIP information through the specified interface.

metricin specifies the incoming metric for all routes propagated to this node through the specified interface.

Default: kernel interface metric plus 1 (the default RIP hop count)

metricout specifies the outgoing metric for all routes propagated by this node through the specified interface.

Default: 0

version 1 specifies that RIP version 1 (as defined in RFC 1058) packets are sent; RIP version 2 packets (defined in RFC 1388) are *only* sent in response to a version 2 poll packet. version 2 specifies that RIP version 2 packets are sent to the RIP multicast address or to the broadcast addresses. You can specify how the packets are sent with the multicast or broadcast clauses. If you do not specify a version, version 1 is assumed.

trustedgateways specifies a list of routers that provide valid RIP routing information; routing packets from other routers are ignored.

Default: all routers on the attached network(s).

sourcegateways specifies routers to which RIP routing packets may be sent. If the **nobroadcast** clause is specified, routing updates are sent only to routers listed in the **sourcegateways** clause.

traceoptions enables tracing for the RIP protocol. See "Specifying Tracing Options" on page 337.

Controlling RIP Traffic

This section describes configuration options for RIP routing information sent out by **gated** from the node. Use these options to hide all or part of your network from other networks or to limit network traffic.

Two options for limiting RIP routing information exported by gated are in the RIP protocol definition in the /etc/gated.conf file:

- The **noripout** clause in the interface definition tells **gated** not to send any RIP information through the listed interfaces.
- The **sourcegateways** clause tells **gated** to send RIP information directly to the specified routers.

See "RIP Protocol Statement" on page 299 for more information about these clauses.

Two options for limiting RIP routing information imported by gated are in the RIP protocol definition in the /etc/gated.conf file:

- The **noripin** clause in the interface definition tells **gated** not to process RIP information received through the listed interfaces.
- The **trustedgateways** clause tells **gated** to listen to RIP information received only from the specified routers.

See "RIP Protocol Statement" on page 299 for more information about these clauses.

You can also use the **gated import** and **export** statements to restrict and control the route information propagated from one routing protocol to another. See "Importing and Exporting Routes" on page 341.

Sample RIP Configurations

Figure 27 and accompanying text describe examples of how gated might be configured for the RIP protocol in each node within a networked system.

B, D, and E pass routing information among themselves and update their routes accordingly. C listens to the RIP conversation among B, D, and E, and updates its routes accordingly. If routers D and E can both provide a path to a network, but the path through router D is shorter, nodes B, C, and E will use router D when routing packets to that network. If D goes down, E becomes the new router to that network for nodes B, C, and E.

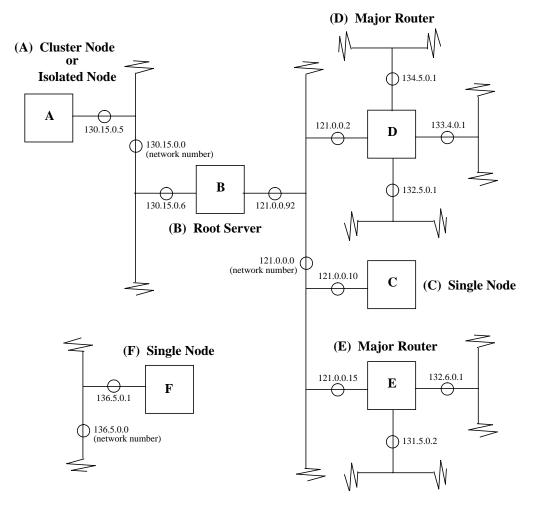


Figure 27 Sample RIP Network

A: Cluster Node (or Isolated Node)

There is no need to run gated at this node since it is on a LAN with only one router. Set a static default route to the cluster server (B) in the /etc/rc.config.d/netconf file as follows:

```
ROUTE_DESTINATION[0]="default"
ROUTE_GATEWAY[0]="130.15.0.6"
ROUTE_COUNT[0]="1"
```

B: Cluster (or Root) Server Node

Run gated to get routing information about the 121.0.0.0 network. Set up /etc/gated.conf as follows:

```
interfaces {
    interface 130.15.0.6 121.0.0.92 passive;
};
rip yes {
    interface 130.15.0.6 noripout;
    interface 121.0.0.92 version 2;
};
static {
    default gateway 121.0.0.2 preference 255;
};
```

In this case, setting rip to yes is like setting rip to broadcast. Either argument tells the node to send out RIP packets because the node has at least two interfaces. To reduce traffic on the 130.15.0.0 LAN, use a noripout option on this interface. This prevents RIP from sending packets on the 130.15.0.0 network.

To isolate the 130.15.0.0 LAN, use the following:

```
export proto rip interface 121.0.0.92 {
   proto direct {
      130.15.0.0 restrict;
   };
};
```

To further isolate the LAN from the 121.0.0.0 LAN, do not specify any static routes that specify that you can reach the LAN through B. See "Importing and Exporting Routes" on page 341.

Always specify the **passive** option with the interface's IP address. It tells **gated** to maintain routes even if no other nodes on the 121.0.0.0 network are using RIP. Without this clause, **gated** may change the preference of the route to the interface if routing information is not received for the interface. The static default route adds the specified default to the kernel routing table. Setting the **preference** to **255** allows this route to be replaced whenever another default route is learned from one of the protocols.

C: End System on a LAN with RIP Routers

Set up /etc/gated.conf as follows:

```
rip yes {
    interface 121.0.0.10 version 2;
};
static {
    default interface 121.0.0.10 preference 255;
};
```

In this case, setting rip to yes is equivalent to setting rip to nobroadcast because the C node has only one interface. With one interface, C can listen to RIP traffic on the network but does not broadcast. Routers must be broadcasting RIP packets on this network for C to learn about them and update its routing table.

D: Major Router

Set up /etc/gated.conf as follows:

```
rip yes {
    interface all version 2 multicast;
};
```

This runs RIP on all attached networks.

E: Major Router

Set up /etc/gated.conf as follows:

```
rip yes {
   interface all version 2;
};
```

Configuring the OSPF Protocol

OSPF is a link-state routing protocol designed to distribute routing information between routers in a single autonomous system (AS). Each OSPF router transmits a packet with a description of its local links to all other OSPF routers. The distributed database is built from the collected descriptions. Using the database information, each router constructs its own routing table of shortest paths from itself to each destination in the AS.

OSPF allows routers, networks, and subnetworks within an AS to be organized into subsets called areas. An area is a grouping of logically contiguous networks and hosts. Instead of maintaining a topological database of the entire AS, routers in an area maintain the topology only for the area in which they reside. Therefore, all routers that belong to an area must be consistent in their configuration of the area. The topology of an area is hidden from systems that are not part of the area. The creation of separate areas can help minimize overall routing traffic in the AS. Figure 28 shows an example of three separate areas defined for an AS.

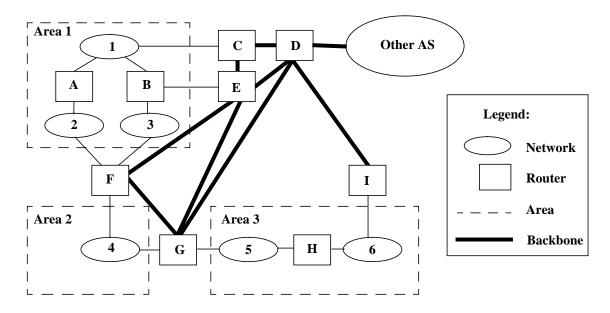


Figure 28 Areas Defined in an Autonomous System

Routers that have all their directly-connected networks in the same area are called **internal routers**. In Figure 28, routers A, B, and H are internal routers.

Routers that are connected to multiple areas are called **area border routers**. In Figure 28, routers F and G are area border routers.

Routers that connect one AS to another are called **AS boundary routers**. In Figure 28, router D is an AS boundary router.

Neighbor routers are routers that interface to a common network. OSPF uses its own Hello protocol to determine which routers are neighbors. In Figure 28, routers A, B, and C are a set of neighbor routers that interface to network 1, while routers A and F are another set of neighbor routers that interface to network 2.

Multi-access networks (networks that can be accessed through two or more neighbor routers) must have one of the routers identified as a **Designated Router**. The Designated Router initiates OSPF protocol functions on behalf of the network. In Figure 28, network 1 can be accessed through neighbor routers A, B, or C; one of these routers is elected to become the Designated Router for network 1.

The set of routers that exchange OSPF protocol packets between areas in an autonomous system is called the **backbone**. In Figure 28, routers C, D, E, F, G, and I form an AS backbone that allows protocol packets to travel between the three areas.

OSPF routers exchange various types of **link state advertisements** to build their topological databases. Most link state advertisements are flooded (sent to every router) throughout the attached area. An exception is the link state advertisement sent out by AS boundary routers that describe routes to destinations outside the AS; these advertisements are flooded throughout the AS. Table 12 shows the various types of link state advertisements used by the OSPF protocol.

Configuring gated Configuring the OSPF Protocol

Table 12 Types of Link State Advertisements

Туре	Content	Originated By	Flooded Throughout
Router Link	Router's links to area	Internal and area border routers	Area
Network Link	List of routers attached to network	Designated Router	Area
Summary link	Routes to destination outside area but within AS	Area border router	Area
AS external link	Routes to destinations outside AS	AS boundary router	AS

AS boundary routers exchange routing information with routers in other autonomous systems. An AS boundary router may be an area border router or an internal router. It can be a backbone router, but it is not *required* that an AS boundary router be a backbone router. An AS boundary router learns about routes outside of its attached AS through exchanges with other routing protocols (such as EGP) or through configuration information. Each AS boundary router calculates paths to destinations outside of its attached AS. It then advertises these paths to all routers in its AS.

There are two levels of routing in the AS:

- **Intra-area routing**, where the source and destination of a packet both reside in the same area. Routing is handled by internal routers.
- Inter-area routing, where the source and destination of a packet reside in different areas. Packets travel an intra-area route from the source to an area border router, then travel an inter-area route on a backbone path between areas, then finally travel another intra-area route to the destination.

Planning Your OSPF Configuration

The following is a suggested sequence of steps in planning for OSPF routing in your autonomous system.

- 1 If your AS will be exchanging routing information with other autonomous systems, you need to obtain a unique AS number from the Internet Assigned Numbers Authority.
- 2 Partition the AS into areas. Any inter-connected networks can be partitioned into lists of address ranges, with each address range represented as an address-mask pair. The area border routers will summarize the area contents for each address range and distribute the summaries to the backbone. For more information on specifying address ranges, see "Networks" on page 312.
- 3 Identify the internal routers for each area. An internal router configuration will contain only one area definition.
- 4 Identify the area border routers and the areas to which they interface. The configuration for each area border router will contain multiple area definitions.
- **5** For each router, determine the types of interface to each area. Router interfaces can be multicast, non-broadcast multi-access (NBMA), or point-to-point. For more information on router interfaces, see "Interfaces" on page 314.
- 6 For multi-access networks, identify a Designated Router. For NBMA networks, several routers can be Designated Router candidates. Designated Routers are specified in the interface definitions (see "Interfaces" on page 314).
- 7 Decide if you want to assign a cost to each interface. For more information about costs, see "Cost" on page 327.
- **8** Designate stub areas. AS external link advertisements are propagated to every router in every area in an AS, except for routers in configured stub areas. For more information, see "Stub Areas" on page 321.
- **9** Identify backbone routers. The router configuration will contain a backbone definition and a virtual link definition, if necessary. For more information, see "Defining Backbones" on page 323.
- **10** Determine if routing packets will be authenticated for each area. For more information, see "Authentication" on page 325.
- 11 Identify AS boundary routers. For more information, see "AS External Routes (AS Boundary Routers Only)" on page 329.

Enabling OSPF

The default router identifier used by OSPF is the address of the first interface on the router encountered by gated. To set the router identifier to a specific address, specify the routerid *interface* statement in the Definition class of the /etc/gated.conf file.

NOTE:

The OSPF protocol should be enabled only for routers. Once the OSPF protocol is enabled for a system, the system is treated as a router by other routers, and not a host.

The OSPF protocol is enabled for a node with the ospf statement in the Protocol class of the /etc/gated.conf file. The clause yes (or on) tells gated to enable the OSPF protocol at this node and process all OSPF packets coming in from other nodes. If you do not specify an OSPF line in your configuration file, ospf no is assumed. The clause no (or off) tells gated to disable the OSPF protocol at this node.

The following is an example of the statement to enable OSPF:

```
ospf yes { ... }
```

Other statements that are defined for the OSPF protocol configuration are explained in the following sections.

Defining Areas

Every OSPF router is associated with one or more areas. The **area** statement identifies an OSPF area. The value is in the form of a dotted quad, or a number between 1 and 4294967295. To define an area, you also need to specify the following:

- The address(es) of the network(s) that make up the area.
- The router interface(s) used to communicate with the area.

Note that the configuration of an area border router contains multiple area definitions; a different router interface is defined for each area. Figure 29 shows an example of an area border router that is connected to area 0.0.0.1 through interface 193.2.1.33 and to area 0.0.0.2 through interface 193.2.1.17.

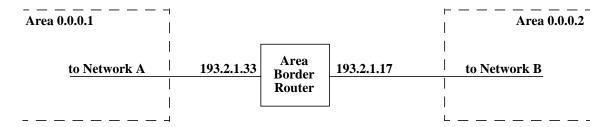


Figure 29 Area Border Router Configuration Example

The following is an example of the area definitions in the router's /etc/gated.conf file:

There are various other characteristics that you can define for the area and for the interface(s). The following sections describe the configuration statements that you use in defining an area.

Networks

The **networks** statement defines the address ranges that make up an OSPF area. This definition applies only to area border routers, where multiple areas are specified, and is only required if you need to compress a number of subnets using a network mask.

Inside the **networks** statement, each IP address range is specified by a network address followed by a hexadecimal bit mask. For example, the following address range begins with the network address 193.2.1.16 and includes the first 15 addresses in that network (193.2.1.17 through 193.2.1.31):

Many separate networks can be specified in an address range. Area border routers advertise a single route for each address range.

Figure 30 shows an example of a router that is connected to area 0.0.0.1 through interface 193.2.1.33. The attached network consists of addresses 193.2.1.33 through 193.2.1.47. The other network in the area consists of addresses 193.2.1.17 through 193.2.1.31.

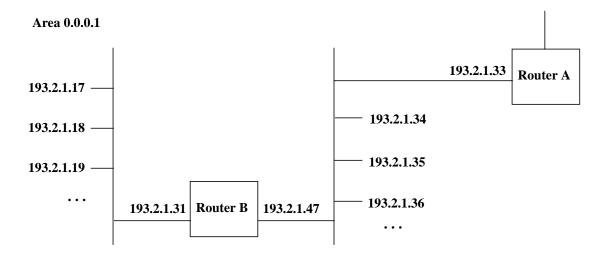


Figure 30 Network Configuration Example

The following is an example of the network definition in Router A's /etc/gated.conf file:

```
ospf yes
    area 0.0.0.1
    networks {
        193.2.1.16 mask 0xffffffff0;
        193.2.1.32 mask 0xffffffff0;
        };
        interface 193.2.1.33 {
        ...
        };
    };
}
```

Interfaces

The interface statement in the OSPF Protocol definition specifies which interface to use when communicating with the specified network(s). The interface may be specified with an address (for example, 193.2.1.36), a domain or interface name (for example, lan0 or lan1), a wildcard name (for example, lan*), or all. (The order of precedence is address, name, wildcard name, all.) Multiple interface statements may be specified with different clauses. If a clause is specified more than once, the instance with the most specific interface reference is used.

The **cost** clause can optionally be specified to define a cost of sending a packet on the interface. This cost is advertised as the link cost for this interface. See "Cost" on page 327 for more information about setting interface costs.

You can also **enable** or **disable** the interface definition. If **disable** is not explicitly specified, an interface definition is assumed to be enabled.

OSPF supports three types of network interfaces:

- A multicast (or "broadcast") network is a network that supports two or more attached routers and allows a single message to be addressed to a set of network nodes at the same time. An example of a multicast network is an Ethernet LAN.
- A non-broadcast multi-access (NBMA) network is a network that supports multiple attached routers, but does not support broadcasting of messages. An example of an NBMA network is an X.25 PDN.
- A point-to-point network is a network that joins a single pair of routers. An example of a point-to-point network is a 56Kb serial line.

The definition for each type of interface is described separately in the following sections.

Multicast Interfaces On multicast networks, an OSPF router dynamically detects its neighbor routers through the OSPF Hello message. The following statements are defined for a multicast type interface:

retransmitinterval is the number of seconds between retransmission of link states, database description, and link state request packets. This value should exceed the expected round-trip delay between any two routers in the network. A sample value for a LAN is 5 seconds.

Default: None (you must specify a value)

Range: Integer between 0 - 65535

transitdelay is the number of seconds it takes to transmit a Link State Update Packet over this interface. This value must take into account the transmission and propagation delays for the interface. It must be greater than 0. A sample value for a LAN is 1 second.

Default: None (you must specify a value)

Range: Integer between 0 - 65535

priority should be configured only for interfaces to multi-access networks. This value specifies the priority of the router to become the Designated Router. When two routers attached to a network both attempt to become the Designated Router, the one with the highest router priority value takes precedence.

Default: None (you must specify a value for multi-access networks) **Range:** 8-bit unsigned integer between 0-255. 0 means that the router is ineligible to become a designated router on the attached network.

hellointerval specifies the number of seconds between transmission of OSPF Hello packets. Smaller intervals ensure that changes in network topology are detected faster, however routing traffic can increase. A sample value for an X.25 network is 30 seconds. A sample value for a LAN is 10 seconds.

Default: None (you must specify a value)

Range: Integer between 0 - 255

NOTE:

The **hellointerval** value must be the same for all OSPF routers.

Configuring gated Configuring the OSPF Protocol

routerdeadinterval specifies the number of seconds that hello packets are not received from a router before it is considered "down" or "inactive" by its neighbors. This value should be some multiple of the hellointerval value.

Default: None (you must specify a value)

Range: 0 - 65535

NOTE:

The routerdeadinterval value must be the same for all OSPF routers.

authkey is the password used to validate protocol packets received on the router interface. The value is one of the following: 1 to 8 decimal digits separated by periods, a 1-byte to 8-byte hexadecimal string preceded by 0x, or a string of 1 to 8 characters in double quotes.

Default: None **Range:** Up to 8 bytes

NOTE:

To set an **authkey** value, the **authtype** clause must be set to **1** or **simple** for the area. See "Authentication" on page 325 for more information about using OSPF authentication.

Figure 31 shows an example of a router that is connected to a multicast network through interface 193.2.1.35.

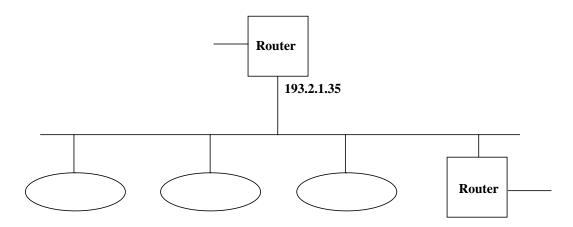


Figure 31 Multicast Router Interface Example

The following is an example of the multicast interface definition in the router's /etc/gated.conf file:

```
interface 193.2.1.35 cost 5 {
   enable ;
   priority 15 ;
   hellointerval 5 ;
   routerdeadinterval 20 ;
   retransmitinterval 10 ;
} ;
```

Non-Broadcast Multi-Access (NBMA) Interface On NBMA networks, certain configuration information, including the routers that are attached to the network, must be supplied in order for OSPF's Hello protocol to communicate with neighbor routers. An NBMA interface definition applies to both X.25 network interfaces as well as for systems that do not support IP multicast. An NBMA type interface is defined with the same statements as for a multicast type interface, with the following additions:

- The clause **nonbroadcast** must be specified in the **interface** statement.
- pollinterval specifies a rate at which hellos are sent when a neighboring router becomes inactive. (A router is considered inactive when hellos have not been received from the router for the amount of time specified by the routerdeadinterval definition.) The value of pollinterval should be larger than the value of hellointerval. A sample value for an X.25 network is 2 minutes.

Default: None (you must specify a value) **Range:** 0 -255

• **routers** specifies the list of routers that are attached to the non-broadcast network. Routers are defined by their IP interface addresses. Routers that are eligible to become Designated Routers must be defined as **eligible**.

Figure 32 shows an example of a router (A) that is connected to an NBMA network through interface 193.2.1.35. Two other routers are also attached to the network: router B is connected through interface 193.2.1.33 and C is connected through interface 193.2.1.46. B and C are eligible to be Designated Routers.

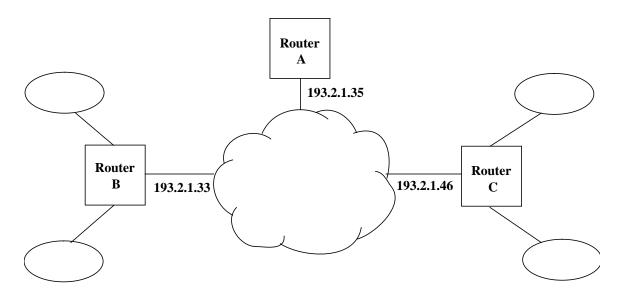


Figure 32 Non-Broadcast Router Interface Example

The following is an example of the non-broadcast interface definition in router A's /etc/gated.conf file:

```
interface 193.2.1.35 nonbroadcast cost 5 {
    routers {
       193.2.1.33 eligible;
       193.2.1.46 eligible;
    };
    priority 15;
    hellointerval 5;
    routerdeadinterval 20;
    retransmitinterval 10;
    pollinterval 20;
};
```

Point-to-Point Interfaces On point-to-point networks, an OSPF router dynamically detects its neighbor router by sending OSPF Hello packets. The following statements are defined for a point-to-point interface:

retransmitinterval is the number of seconds between retransmission of link states, database description, and link state request packets. This value should exceed the expected round-trip delay between any two routers in the network. A sample value for a LAN is 5 seconds.

Default: None (you must specify a value)

Range: 0 - 65535

hellointerval specifies the number of seconds between transmission of OSPF Hello packets. Smaller intervals ensure that changes in network topology are detected faster, however routing traffic can increase. A sample value for an X.25 network is 30 seconds. A sample value for a LAN is 10 seconds.

Default: None (you must specify a value)

Range: 0 - 255

NOTE:

The **hellointerval** value must be the same for all OSPF routers.

routerdeadinterval specifies the number of seconds that hello packets are not received from a router before it is considered "down" or "inactive" by its neighbors. This value should be some multiple of the hellointerval value.

Default: None (you must specify a value)

Range: 0 - 65535

NOTE:

The **routerdeadinterval** value must be the same for all OSPF routers.

A point-to-point interface can be defined with or without a **nonbroadcast** clause. If the **nonbroadcast** clause is specified, then the **pollinterval** statement must be defined:

pollinterval specifies a rate at which hellos are sent when a neighboring router becomes inactive. (A router is considered inactive when hellos have not been received from the router for the amount of time specified by the

Configuring gated Configuring the OSPF Protocol

routerdeadinterval definition.) The value of pollinterval should be larger than the value of hellointerval. A sample value for an X.25 network is 2 minutes.

Default: None (you must specify a value)

Range: 0 -255

If the device at the other end of the point-to-point network is not an OSPF router, you can prevent Hello packets from being sent to it. This is done using the **stubhosts** statement. **stubhosts** specifies the IP address or domain name of the non-OSPF host. The cost of sending a packet to the host must also be specified. (In most cases, the host has only a single connection to the network so the cost configured has no effect on routing.)

Figure 33 shows an example of a router (A) that is connected to a non-broadcast, point-to-point network through interface 193.2.1.1.



Figure 33 Point-to-Point Router Interface Example

The following is an example of the interface definition in router A's /etc/gated.conf file:

```
interface 193.2.1.1 nonbroadcast cost 5 {
    hellointerval 30 ;
    routerdeadinterval 30 ;
    retransmitinterval 30 ;
    pollinterval 30 ;
} ;
```

Note that if the router (A) were connected to a multicast, point-to-point network, the **nonbroadcast** clause and the **pollinterval** statement must be omitted.

Stub Areas

By default, AS external link advertisements (routes to destinations outside the AS) are propagated to every router in every area in the AS. Certain OSPF areas can be configured as stub areas. AS external link advertisements are not flooded through stub areas. This reduces the size of the topology database that must be maintained by internal routers in the stub area and reduces the protocol traffic through the area. For example, if all inter-area traffic for an area must go through a single router, then it is not necessary for all routers in the area to receive inter-area routing information.

An area border router advertises in the stub area a default route as the summary of all the IP destinations that are reachable outside the AS. Summary link advertisements (routes to destinations outside the area but within the AS) continue to be sent into the stub area.

The **stub** statement specifies that the area is a stub area. A **cost** clause can optionally be defined that specifies the cost associated with the default route to be advertised in the stub area.

Figure 34 shows an example of an area border router that is connected to area 0.0.0.2 through interface 193.2.1.20. Since all traffic in and out of area 0.0.0.2 must pass through router A, it is not necessary for the area's internal routers, such as router B, to receive inter-area routing information.

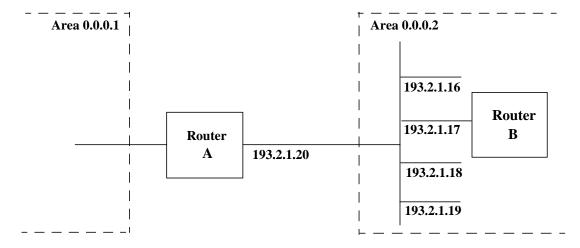


Figure 34 Area Border Router Configuration Example

The following is an example of the stub area definition in the router's /etc/gated.conf file:

```
OSPF yes {
   area 0.0.0.2 {
      stub cost 5;
      networks {
        193.2.1.16 mask 0xfffffff0 :
      };
      interface 193.2.1.20 nonbroadcast cost 5 {
        enable;
      routers {
            193.2.1.17 eligible;
        };
      priority 5;
      hellointerval 5;
      routerdeadinterval 20;
      retransmitinterval 10;
      pollinterval 20;
    };
};
```

Defining Backbones

The OSPF backbone distributes routing information between areas. Backbones are defined with the same statements and clauses as areas. The stub statement may not be defined for a backbone. The backbone statement is used to define a router as a backbone router. If an OSPF internal or area boarder router is also a backbone router, the backbone statement must follow the area statement(s) in the /etc/gated.conf file. Whenever an area border router (a router connected to multiple areas) is configured, backbone information must be provided.

Figure 35 shows an example of two area border routers that form part of a backbone. Router A has interfaces to both area 0.0.0.1 and area 0.0.0.2, while router B has interfaces to areas 0.0.0.3 and 0.0.0.4. Router A is connected to router B through interface 15.13.115.156.

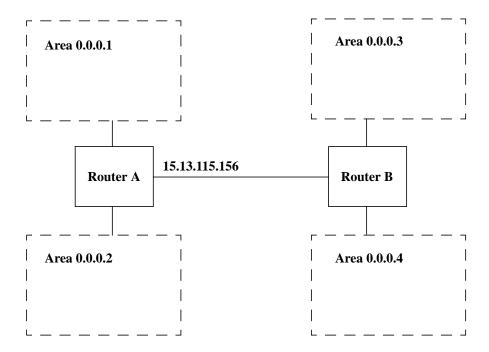


Figure 35 Backbone Configuration Example

Configuring gated Configuring the OSPF Protocol

The following is an example of the backbone router definition for router A's /etc/gated.conf file:

```
backbone {
   interface 15.13.115.156 {
     enable ;
     transitdelay 20 ;
     priority 20 ;
     hellointerval 30 ;
     routerdeadinterval 120 ;
     retransmitinterval 60 ;
     } ;
} ;
```

If the router is directly attached via a point-to-point interface to a host that is not running OSPF, you can prevent OSPF Hello packets from being sent to the host. This is done by specifying the **subhost** statement with the host's address. A cost can optionally be defined.

NOTE:

Backbones must be directly-connected or "contiguous". In some **gated** implementations, a "virtual link" can be configured to join non-contiguous backbone routers. Virtual links are not supported on HP-UX systems.

Authentication

The OSPF protocol allows packets containing routing information to be authenticated. The authentication method used is configured on a per-area basis; different authentication methods may be used in different areas.

gated supports a simple password authentication method. You can also choose to have no authentication. The authtype statement is used to define the authentication method used for the area. 0 or none specifies that routing exchanges in the area are not authenticated. 1 or simple specifies that network passwords of up to 64 bits (8 characters) are used to authenticate packets received from routers in the area.

In the simple password authentication method, all routers that interface to a given network use the same password. The password is defined by the **authkey** statement in the router's interface definition. If a router is not configured with the same password as other routers in the network, the router's packets are discarded by other network routers. Note that the password is configured on a per-interface basis. If a router has interfaces to more than one network, different passwords may be configured. This is illustrated in Figure 36.

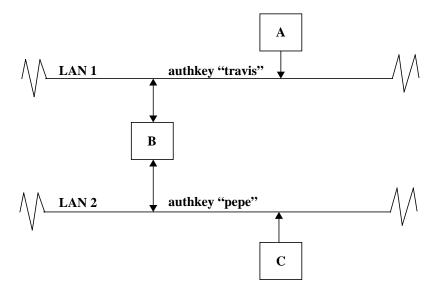


Figure 36 Simple Password Authentication

Configuring gated Configuring the OSPF Protocol

The following example shows an **authtype** statement that enables a simple password authentication for the routers in the area and an **authkey** statement in the interface definition that defines a password ("travis") to validate protocol packets received by the router:

```
area 0.0.0.1 {
    authtype 1 ;
    networks {
      193.2.1.16 mask 0xfffffff0;
      193.2.1.32 mask 0xfffffff0;
    interface 193.2.1.35 nonbroadcast cost 5 {
      routers {
        193.2.1.33 eligible ;
        193.2.1.46 eligible ;
      priority 15;
      enable ;
      hellointerval 5;
      routerdeadinterval 20;
      retransmitinterval 10;
      pollinterval 20;
      authkey "travis";
    } ;
} ;
```

Cost

The outbound side of each router interface is associated with a configurable cost. Lower cost interfaces are more likely to be used in forwarding data traffic. Cost values are assigned at the discretion of the network or system administrator. While the value is arbitrary, it should be a function of throughput or capacity of the interface: the higher the value, the lower the throughput or capacity. Thus, the interfaces with the highest throughput or capacity should be assigned lower cost values than other interfaces. Interfaces from networks to routers have a cost of 0.

Figure 37 shows an example network where costs have been specified for each interface.

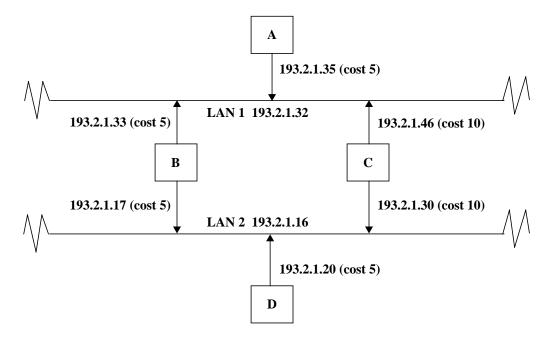


Figure 37 Cost Configuration Example

Configuring gated Configuring the OSPF Protocol

In Figure 37, there are two possible packet routes between nodes A and D: one route goes through node B and the other route goes through node C. The cost of each route is calculated as follows:

Node A to node B and node B to node D: 5+5 = 10

Node A to node C and node C to node D: 5+10 = 15

The lowest cost OSPF path between nodes A and D is therefore through node B. However, if there were a link failure between node B and LAN 2, packets would be rerouted through node C.

There are other places in the /etc/gated.conf file where cost can optionally be defined:

- In a **defaults** statement in the OSPF protocol configuration, which applies only to AS boundary routers. This cost definition applies to routes to destinations outside the AS. These routes may have been derived from other routing protocols, such as EGP. For more information, see "AS External Routes (AS Boundary Routers Only)" on page 329.
- In the **export** statement in the Control class in the /etc/gated.conf file, which applies only to AS boundary routers. This cost definition applies to routes that are exported from the AS boundary router to routers in other autonomous systems.
- In the stub area definition of the OSPF protocol configuration. This cost definition specifies the cost of the default summary link that is advertised into the area.
- In the **stubhosts** definition of the OSPF protocol configuration. This cost definition specifies the cost of a point-to-point interface between the router and a non-OSPF host.
- In the **subhosts** definition of the OSPF protocol configuration. This cost definition specifies the cost of a point-to-point interface between the backbone router and a non-OSPF host.

AS External Routes (AS Boundary Routers Only)

AS external (ASE) routes are paths to destinations that are outside the AS. Most ASE routes are routes to specific destinations. ASE routes are learned by AS boundary routers through another routing protocol, such as EGP, or through configured routes. <code>gated</code> supports the use of route information from other autonomous systems that use other routing protocols, such as EGP. AS external link advertisements are sent by AS boundary routers and are flooded throughout the AS (with the exception of configured stub areas). A single AS external link advertisement is sent for each external route that the AS boundary router has learned about.

Externally-defined routing information is kept separately from the OSPF routing information. In addition, the externally-defined routing information can be tagged, where the source of the information is identified and stored along with the route information.

Statements in the Control class of the /etc/gated.conf file control the importing of routes from routing protocols to a gated forwarding table and the exporting of routes from the gated forwarding table. See "Importing and Exporting Routes" on page 341.

The defaults statements in the OSPF protocol configuration are specified for AS boundary routers only. These statements specify how external routing information is handled by the OSPF protocol. The following can be defined in the defaults statements:

• **preference** specifies the preference value given to the ASE routes imported from other autonomous systems. The **preference** value determines the order of routes to the same destination in the routing table. **gated** allows one route to a destination per protocol for each autonomous system. In the case of multiple routes, the route used is determined by the lowest **preference** value. (See "Specifying Route Preference" on page 339.) If a preference value is not specified, ASE routes are imported with a preference of 150.

Default: 150

Range: 0 (most preferred) - 255 (least preferred)

• **cost** specifies the cost associated with an OSPF route that is exported to other AS boundary routers.

Default: 0

Range: 0 - 65535

Configuring gated Configuring the OSPF Protocol

- tag specifies an OSPF tag placed on all routes exported by gated into OSPF. Each external route can be tagged by the AS boundary router to identify the source of the routing information. The tag value can be an unsigned 31-bit number. Or, you can specify tag as as_tag, where as_tag is an unsigned 12-bit number that is automatically assigned.
- type determines how ASE routes imported into OSPF are treated. Type 1 routes should be routes from internal gateway protocols with external metrics that are directly comparable to OSPF metrics. When OSPF is selecting a route, OSPF will use a type 1 route's external metric and add the OSPF internal cost to the AS border router. Type 2 routes should be routes from external gateway protocols with metrics that are not comparable to OSPF metrics. When OSPF is selecting a route, OSPF will ignore a type 2 route's metric and use only the OSPF internal cost to the AS border router.

Default: 1

• **exportlimit** specifies the rate that ASE routes are imported into the **gated** routing table for each **exportinterval** (see below).

Default: 100 (ASE routes)

Range: 0 - 65535

• **exportinterval** specifies the interval, in seconds, between ASE exports into OSPF.

Default: 1 (second) **Range:** 0 - 2147483647

Sample OSPF Configuration

Figure 38 shows an example of two areas. Area 1 is a non-stub area, while area 2 is configured as a stub area. Node B is an area border router between the two areas.

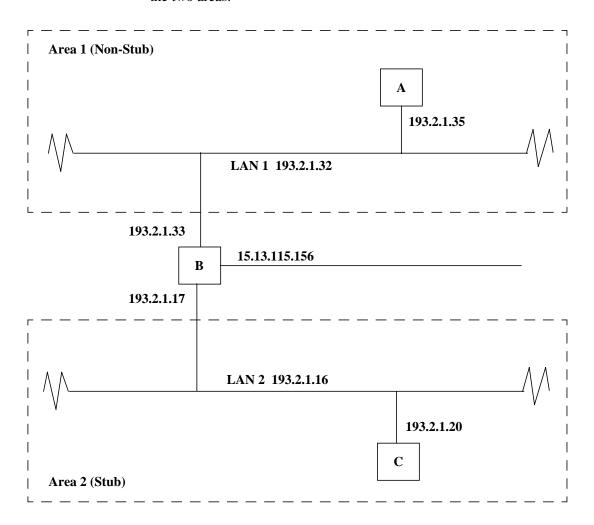


Figure 38 OSPF Sample Configuration

A: Internal Router (Non-Stub Area)

Set up /etc/gated.conf as follows:

```
# Router A Configuration (non-stub area)
OSPF yes {
    area 0.0.0.1 {
        interface 193.2.1.35 cost 5 {
            priority 5 ;
            enable ;
            hellointerval 5 ;
            routerdeadinterval 20 ;
            retransmitinterval 10 ;
        } ;
    };
} ;
```

Note that the configuration shown above is for a multicast interface. For an NBMA interface, the configuration in /etc/gated.conf would be set up as follows:

NOTE:

If you use IP multicasting in an area, every router and all intermediate network devices in that area must support IP multicasting.

B: Area Border Router

Set up /etc/gated.conf as follows:

```
OSPF yes { defaults {
    cost 5;
  } ;
  area 0.0.0.1 {
    networks {
      193.2.1.32 mask 0xfffffff0;
    interface 193.2.1.33 cost 5 {
      priority 15;
      enable ;
      hellointerval 5;
      routerdeadinterval 20;
      retransmitinterval 10;
    } ;
};
area 0.0.0.2 {
    networks {
    193.2.1.16 mask 0xfffffff0;
    interface 193.2.1.17 cost 5 {
      priority 15;
      enable ;
      hellointerval 5;
      routerdeadinterval 20;
     retransmitinterval 10;
    } ;
  } ;
backbone {
  interface 15.13.115.156 cost 5 {
    enable;
    priority 10;
    hellointerval 5;
    routerdeadinterval 20;
    retransmitinterval 10;
} ;
```

C: Internal Router (Stub Area)

Set up /etc/gated.conf as follows:

```
OSPF yes {
    area 0.0.0.2 {
        stub cost 5 ;
        interface 193.2.1.20 cost 5 {
            priority 5 ;
            enable ;
            hellointerval 5 ;
            routerdeadinterval 20 ;
            retransmitinterval 10 ;
        } ;
    } ;
}
```

The routing table on node A contains routes to 193.2.1.32 and 193.2.1.16. The routing table on node C in the stub area contains routes to LAN1 only and a default router.

Accessing the OSPF MIB

HP's gated also provides ospfagt, an OSPF Simple Management Network Protocol (SNMP) subagent that supports the OPSF MIB (Management Information Base) (see RFC 1253). The ospfagt subagent works with the HP SNMP Agent, snmpdm. If you are using an SNMP manager utility to manage your network, such as HP's OpenView Network Node Manager, you may also want to use HP's OSPF SNMP subagent.

To start ospfagt automatically at system bootup, set the environment variable OSPFMIB to 1 in the file /etc/rc.config.d/netdaemons.

To manually start ospfagt, enter:

```
/usr/sbin/ospfagt
```

Note that gated must be running before ospfagt can be started. Both gated and ospfagt must be running in order to retrieve OSPF MIB objects.

To load the OSPF MIB, select "Load/Unload SNMP:MIBS ..." from the Options Menu of OpenView.

Customizing Routes

gated maintains a complete routing table in the user space, and keeps the kernel routing table synchronized with this table. This section describes statements for setting up customized routes in the Static class of the gated configuration file, /etc/gated.conf. These statements can be used to specify default routers, static routes, passive interfaces, and routing metrics for interfaces.

Specifying a Default Router

A static route provides a specific destination for network packets. The static route can be a network address or host address through a router. This route is installed in the kernel's routing table. An example is shown below of a static route for the default route:

```
static {
   default gateway 15.13.114.196 retain ;
} ;
```

The **retain** qualifier ensures that the entry is not deleted when **gated** exists.

Installing Static Routes

The **static** statement specifies a router or an interface in the kernel routing tables. The following is an example of a static route:

```
static {
   193.2.1.32 mask 0xffffffff0 gateway 193.2.1.30
   preference 8 retain;
};
```

If you specify an **export** statement for the default route, the route is passed on to other routers. If only the **static** statement is specified and not an **export** statement, then the default route is not passed on as a route to other routers. This is considered a passive default route and is used only by the host that this **gated** is running on. The **retain** clause causes the route to be retained in the kernel after **gated** is shut down.

Setting Interface States

gated times out routes that pass through interfaces that are not receiving any RIP, HELLO, OSPF, BGP, or EGP packets. The passive clause in the interface statement in the Static class prevents gated from changing the preference of a route to the interface if routing information is not received for the interface. It is recommended that you use the passive clause for all interfaces in HP-UX machines.

Specifying Tracing Options

Trace options specify the desired level of tracing output from gated. Tracing output provides useful system information for setting up a node on the network. You can specify tracing in the following ways:

- In the Protocol class in the /etc/gated.conf configuration file.
- In the Trace class of the /etc/gated.conf configuration file.
- On the command line with the -t option when starting gated.

Trace information is appended to the trace file unless you specify replace. Command line options are useful for tracing events in gated prior to the reading of the configuration file.

Table 13 shows the valid trace options for gated.conf configuration files. Use trace options if you are setting up a node and want a certain type of tracing sent to a log file. For example, if you want to see all RIP packets sent and received by a node, add the following lines to /etc/gated.conf:

```
traceoptions rip update;
tracefile "/tmp/logfile";
```

Configuring gated Specifying Tracing Options

Table 13 Trace Options for gated Configuration Files

Option	Effect		
internal	Logs all internal errors and interior routing errors.		
external	Logs all external errors due to EGP, exterior routing errors, and EGP state changes.		
route	Logs all routing changes.		
egp	Traces all EGP packets sent and received.		
update	Logs all routing updates sent.		
rip	Traces all RIP packets received.		
hello	Traces all HELLO packets received.		
icmp	Traces all ICMP redirect packets received.		
nostamp	Will not print a timestamp to the log file every ten minutes.		
general	A combination of internal, external, route, and egp.		
all	Enables all of the above tracing options.		

To find out what other trace options are available within the configuration file, type man 4 gated.conf at the HP-UX prompt. Tracing operations are described in the section "Troubleshooting gated" on page 345.

Specifying Route Preference

gated maintains a routing table that consists of route information learned from OSPF and from other active routing protocols, such as RIP or EGP. You can also configure static routes in the /etc/gated.conf file with one or more static clauses. (See "Installing Static Routes" on page 336.)

The gated routing pool can therefore contain multiple routes to a single destination. Where multiple routes exist, the route chosen by gated is determined by the following (in order of precedence):

- 1 The **preference** value associated with the route. The **preference** value is a number in the range from 0 (most preferred) to 255 (least preferred). Routes from different sources have different default preference values. For example, OSPF routes within a given AS have a preference value of 10. Table 14 shows the default preference values of various types of routes.
- 2 If multiple routes use the same protocol and have the same preference value, the route with the lowest metric/cost is chosen.
- 3 If metric/cost is the same, the router with the lowest IP address is chosen.

Table 14 Default Preference Values of Routes

Route Type	Preference	/etc/gated.config Configuration		
Interface routes	0	Can be changed with interface statement in Interface class.		
OSPF inter- and intra-areas	10	Cannot be changed.		
Internal default	20	Generated by BGP or EGP when routing information is learned from a peer.		
ICMP Redirect	30	Can be changed with redirect statement in Protocol class.		
SNMP	50	Can be changed in SNMP statement in Protocol class.		
Static Routes	60	Can be changed in static statement in Static class.		
HELLO 90		Can be changed with import statement in Control class.		
RIP	100	Can be changed with import statement in Control class.		

Table 14 Default Preference Values of Routes

Route Type	Preference	/etc/gated.config Configuration		
"Down" interface	120	Can be changed with interface statement in Interface class.		
OSPF ASE	150	Can be changed in defaults statement in OSPF protocol definition and with import statement in Control class.		
BGP	170	Can be changed with import statement in Control class.		
EGP	200	Can be changed with import statement in Control class.		
Kernel remnant	254	These are static routes that have been retained in the kernel after gated is stopped. Preference value cannot be configured.		

There are several places in the /etc/gated.conf file where preference can be defined:

- In the static route definition in the Static class. This preference definition sets the preference for static routes. (See "Customizing Routes" on page 335.) If this option is not set, the preference values for static routes is 60.
- In interface statement options in the Interface class. This preference definition sets the preference for routes to this interface. (Type man 4 gated.conf at the HP-UX prompt.) If this option is not set, the preference value is 0.
- In a **defaults** statement in the OSPF protocol configuration. This preference definition specifies the preference value of ASE routes that are imported into OSPF. See "AS External Routes (AS Boundary Routers Only)" on page 329. ASE routes are imported into OSPF with a default preference of 150.
- In an **import** statement in the Control class of the /etc/gated.conf file. This preference definition overrides any preference defined in the **defaults** section of the OSPF protocol configuration. See "AS External Routes (AS Boundary Routers Only)" on page 329 and "Importing and Exporting Routes" on page 341.

Importing and Exporting Routes

The **import** and **export** control statements allow you to propagate routes from one routing protocol to another. Routes are imported into a **gated** forwarding table and exported out to the routing protocols.

Type man 4 gated.conf for more information on import and export statements.

import Statements

import statements restrict or control how routes are imported to the gated forwarding table. Once routes are imported to the gated forwarding table, they can be exported to the routing protocols. You can use import statements to do the following:

- Prevent routes from being imported into the gated forwarding table by using a restrict clause.
- Assign a preference value to use when comparing a route to other routes from
 other protocols. The route with the lowest preference available at any given route
 is installed in the gated forwarding table. The default preferences are
 configured by the individual protocols.

The format of **import** statements varies depending on the protocol from which you are importing routes.

With OSPF, you can apply **import** statements only to OSPF ASE routes. All OSPF intra-area and inter-area routes are imported into the **gated** forwarding table and with an assigned preference of 10.

export Statements

export statements determine which routes are exported from the **gated** forwarding table to the routing protocols. You can also restrict which routes are exported and assign metrics (values used for route selection) to be applied to the routes after they have been exported.

Configuring gated Importing and Exporting Routes

The format of the export statement varies according to the protocol to which you are exporting routes and the original protocol used to build the routes you are exporting.

Examples of import and export Statements

The following **import** statement imports an EGP route for network 195.1.1 to the **gated** forwarding table with a preference of 15:

```
import proto egp as 1 {
    195.1.1 mask 0xfffffff00 preference 15;
};
```

The following **export** statement exports to OSPF the ASE route that was imported to the **gated** forwarding table in the example above. The route was originally built by EGP and the destination of the route is network 195.1.1.

Starting gated

- 1 Set the environment variable **GATED** to 1 in the file /etc/rc.config.d/netconf. This causes gated to start automatically whenever the system is booted.
- 2 Reboot your system, or issue the following command to run the **gated** startup script:

/sbin/init.d/gated start

Command line arguments for starting gated may be specified with the GATED_ARGS environment variable in the file /etc/rc.config.d/netconf. Table 15 lists the commonly used command line options for gated.

Table 15 Command Line Options for gated

Flag	Effect
-t	When used alone, -t causes gated to log all error messages and route changes. It turns on the internal, external, and route trace options automatically. When -t is followed by one or more trace options, only those options are turned on. (See "Specifying Tracing Options" on page 337.) Multiple trace options are separated by commas. The -t flag always must immediately precede the other flags.
-C	Specifies that the configuration file will be parsed for syntax errors, then gated will exit.
-c	Specifies that the configuration file will be parsed for syntax errors, and then gated will exit. A dump file is created if there are no errors. Trace options general, kernel and nostamp only are logged.
-n	Specifies that gated will not modify the kernel's routing tables.

For more information about the options that you can specify on the command line, type man 1M gated at the HP-UX prompt.

Configuring gated **Starting gated**

To Find Out if gated is Running

Issue the following command to find out if gated is running:

```
/usr/bin/ps -ef | /usr/bin/grep gated
```

This command reports the process identification (PID), current time, and the command invoked (gated). An example output is shown below:

daemon	4484	1	0	Feb 18	?	0:00 gated
user	3691	2396	2	15:08:45	ttyp2	0:00 grep gated

Troubleshooting gated

If gated is not operating properly, use this section to identify and correct the problem.

Troubleshooting Tools and Techniques

This section describes the available tools for general troubleshooting of gated.

Checking for Syntax Errors in the Configuration File

After creating or modifying a gated configuration file, you should start gated from the command line with the -c option. This option causes the configuration file to be parsed for syntax errors.

gated Tracing

gated prints information about its activity in the form of tracing output. This information includes routes that gated reads, adds, and deletes from the kernel routing table, as well as packets sent and received.

You can specify tracing either with the gated -t command line option or with the traceoptions statement in the /etc/gated.conf file. Using any of the following combinations, you can determine where the tracing output is printed and whether tracing is even done:

- If you specify trace options and a trace file, tracing output is printed to the log file.
- If you specify trace options but do not specify a trace file, tracing output is printed on the display where **gated** was started.
- If you specify a trace file but do not specify any trace options, no tracing takes place.

Configuring gated **Troubleshooting gated**

Once tracing is started to a file, the trace file can be rotated. Receipt of a **SIGUSR1** signal causes **gated** to stop tracing and closes the trace file. The trace file can then be moved out of the way. To send a **SIGUSR1** signal to **gated**, issue one of the following commands:

/usr/bin/kill -SIGUSR1 pid

or

/usr/bin/kill -USR1 pid

where **pid** is **gated**'s process ID, determined by invoking the command **ps** -ef | grep gated or cat /var/run/gated.pid.

A subsequent **SIGUSR1** signal starts tracing again to the same trace file. If the trace options are changed before tracing is started up again, the new options will take effect.

NOTE:

You cannot use the **SIGUSR1** signal if tracing to a file has not previously been specified when starting **gated**.

gated Routing Table

Sending gated a SIGINT signal causes gated to write out its information in /var/tmp/gated_dump. The information includes the interface configurations, tasks information for each protocol, and the routing tables.

ripquery

/usr/sbin/ripquery is a support tool that can be used to query gated for RIP routing information. ripquery sends out two types of commands: a POLL command or a RIP request command. gated responds to a POLL command by listing all routes learned from RIP that are in its routing table. This does not include the interface routes for the local network or routes from other protocols that are announced via RIP. When gated receives a RIP request command, it announces routes via RIP on that interface. This includes routes from other protocols that are being imported by gated on the node.

You can use ripquery to query other non-gated RIP routers. To do so, you may need to use the -p option. This option causes ripquery to initially send POLL commands and then, if there is no response, send RIP request commands. The default query (POLL commands) sent by ripquery may not be supported by all RIP routers. Type man 1M ripquery at the HP-UX prompt for more information.

ospf_monitor

/usr/sbin/ospf_monitor is a support tool that can be used to query OSPF routers for information on OSPF routing tables, interfaces and neighbors, as well as data on AS external databases, link-state databases, error logs, and input/output statistics. Running the ospf_monitor command displays a prompt that allows you to enter interactive commands. See the ospf_monitor man page for details on using this tool.

Common Problems

This section covers typical problems with gated operation.

Problem 1: gated does not do what you thought you had configured it to do.

First, check the **syslogd** output for any syntax errors that may have been flagged.

To detect incorrect configuration commands, use gated tracing. The following shows two sample configuration files, along with the trace files generated by gated. The node used has three interfaces: lan0, lan1, and lan2. In the configuration files, lan0, lan1, and lan3 are specified. In the first configuration shown, the strictintfs option has been specified for the interfaces, so gated exits when the error is detected.

Interface Configuration with strictintfs Option Specified The following configuration references a non-existent interface. The line options strictintfs in the interfaces statement means that all configured interfaces must be present before gated starts.

```
tracefile "tt" ;
traceoptions parse nostamp;
interfaces {
   options strictintfs;
   interface lan0 lan1 lan3 passive;
};
rip yes;
```

The following is the tracing output that is produced when gated is started with this configuration:

```
Tracing flags enabled: parse nostamp
parse_new_state: cc:3 old initial new interface
parse: cc:5 INTERFACE: lan0*
parse: cc:5 INTERFACE: lan1*
parse_addr_hostname: resolving lan3

parse: cc:5 Interface not found at 'lan3'

parse_new_state: cc:8 old interface new protocol

parse_parse: 2 parse errors
```

Interface Configuration without strictintfs Option Specified The following configuration references a non-existent interface, but does not include the **strictintfs** option.

```
tracefile "tt" ;
traceoptions parse nostamp;
interfaces {
   interface lan0 lan1 lan3 passive ;
};
rip yes ;
```

The following is the tracing output that is produced when **gated** is started with this configuration:

```
Tracing flags enabled: parse nostamp

parse_new_state: cc:3 old initial new interface
parse: cc:4 INTERFACE: lan0*
parse: cc:4 INTERFACE: lan1*
parse_addr_hostname: resolving lan3
parse: cc:4 INTERFACE: lan3*
parse_new_state: cc:7 old interface new protocol
inet_routerid_notify: Router ID: 15.13.115.156

***Routes are not being installed in kernel
```

The results of this same command can also be found in the <code>gated_dump</code> file, although not as easily. In the following segment of a <code>gated_dump</code> file, the interface is listed as passive in the interface policy statement at the bottom of the example.

Configuring gated

Troubleshooting gated

```
Interfaces:
       Index 4 Address 802.2 8:0:9:10:3c:al Change: <> State: <Up Broadcast Multicast>
       Refcount: 2 Up-down transitions: 0
       15.13.115.156
               Metric: 0
                               MTU: 1436
               Refcount: 5
                            Preference: 0
                                                Down: 120
               Change: <> Scale: <Up Broadcast Multicast Subnet Noage>
Broadcast Address: 15.13.119.255
               Net Number: 15
                             255
               Net Mask:
               Subnet Number: 15.13.112
                                               Subnet Mask: 255.255.248
               Routing protocols active: RIP
                              State: <AllRouters>
               proto: INET
       Index 5 Address 802.2 8:0:9:2:dd:bb Change: <> State: <Up Broadcast Multicast>
Refcount: 2     Up-down transitions: 0
lan1
       193.2.1.35
               Metric: 0
                              MTU: 1436
               Refcount: 5 Preference: 0 Down: 120
Change: <> Scale: <Up Broadcast Multicast Subnet Noage>
               Broadcast Address: 193.2.1.47
               Net Number: 193.2.1
               Net Mask:
                             255.255.255
               Subnet Number: 193.2.1.32
                                                Subnet Mask: 255.255.250.240
               Routing protocols active: RIP
               proto: INET State: <AllRouters>
       Index 6 Address 802.2 8:0:9:10:d3:94 Change: <> State: <Up Broadcast Multicast>
       Refcount: 2 Up-down transitions: 0
       194.1.1.1
               Metric: 0
                              MTU: 1436
               Refcount: 5
                              Preference: 0
                                                Down: 120
               Change: <>
                              Scale: <Up Broadcast Multicast>
               Broadcast Address:
                                     194.1.1.255
               Net Number: 194.1.1
               Net Mask:
                             255.255.255
               Subnet Mask: 255.255.255
               Routing protocols active: RIP proto: INET State: <AllRou
                              State: <AllRouters>
Interface policy:
       Interface Lan0 lan1 lan3 passive
```

Note that the state recorded in lan2 does not contain the "NoAge" flag because the interface was not set to "passive" in the interface policy statement.

A common mistake is to expect **gated** to always send out RIP packets when you specify **rip yes** in a configuration file. **gated** will be an active RIP participant only if the host is a router (the host has more than one network interface).

Problem 2: gated deletes routes from the routing table

gated maintains a complete routing table in user space, and keeps the kernel routing table synchronized with its table. When gated starts, it reads the entries in the kernel routing table. However, if gated does not get confirmation from its routing protocols (RIP, OSPF, etc.) about a route, it will delete the route from its tables and the kernel routing table.

It is common to see gated delete the default route that many people configure in the /etc/rc.config.d/netconf file. To solve this problem, configure a static default route as described in the section "Installing Static Routes" on page 336.

Another common scenario occurs in networks where not all gateways implement the gated routing protocols. In this situation, routes that do not use gated gateways will not be confirmed by gated and gated will delete them unless a static statement is included in /etc/gated.conf.

```
static {
    13.0.0.0 mask 0xff000000 gateway 15.14.14.14 ;
};
```

The static entry in the above example ensures that the local system will include a route to network 13.0.0.0 even though the gateway to that network (15.14.14.14) is not running any of the gated protocols.

You may want to put restrict clauses in the export statements to keep these extra routes from being advertised.

Problem 3: gated adds routes that appear to be incorrect.

Start by looking at the routing table maintained by gated. Send gated a SIGINT, and look at the information output in /var/tmp/gated_dump. Look for the entry of the route in question. The entry shows the protocol that this route was heard over and the first-hop router. The first-hop router is likely to be the immediate source of the information.

If the route was learned over RIP, use /usr/sbin/ripquery to query the first-hop router for the route. That router may claim to have heard the route from a router further on. If the first-hop router is another host running gated, have that host's gated dump its routing table to find out where it learned about the route. You may have to repeat this process several times to

Configuring gated **Troubleshooting gated**

track down the original source of the route. If the problem is that you expect the route to go through a different router, turn on <code>gated</code> tracing. The tracing tells you which routers are advertising this route and the values attached to those routes.

Problem 4: gated does not add routes that you think it should.

Tracking down this problem is much like the last problem. You expect one or more routers to advertise the route. Turn on gated tracing to verify that gated is receiving packets of the type of routing protocol you expect. If these packets do not contain a route you expect to be there, trace packets on the router you expect to advertise the route.

Migrating from gated 2.0 to 3.0

The format of the configuration file used by this version of gated is not compatible with the format of previous versions. A conversion utility is provided to convert existing configuration files to the version 3.0 format.

To run the conversion utility, enter the following command:

/usr/examples/gated/conv_config oldconfig > newconfig

The file /var/run/gated.pid is used as a lock file by gated to prevent multiple copies of gated from being started. Before restarting gated, make sure that gated is not running. To stop gated, use the following command:

/sbin/init.d/gated stop

NOTE:

In gated 3.0, the RIP protocol sends out RIP version 1 packets. If you want the RIP protocol to only send RIP version 2 packets, specify **version** 2 in the configuration file for the RIP protocol.

Configuring gated

Migrating from gated 2.0 to 3.0

Configuring mrouted

mrouted, (pronounced "M route D"), is a routing daemon that forwards IP multicast datagrams, within an autonomous network, through routers that support IP multicast addressing. The routing protocol implemented by

mrouted is the Distance-Vector Multicast Routing Protocol (DVMRP). The ultimate destination of multicast datagrams are host systems that are members of one or more multicast groups.

Multicasting enables one-to-many and many-to-many communication among hosts and is used extensively in networking applications such as audio and video teleconferencing where multiple hosts need to communicate simultaneously.

This chapter contains information about how to configure and use version 3.3 of mrouted. It includes the following sections:

- Overview of Multicasting
- Configuring mrouted
- Starting mrouted
- Verifying mrouted Operation
- Displaying **mrouted** Routing Tables
- Multicast Routing Support Tools
- Sources for Additional Information

You cannot use SAM to configure mrouted.

Note that **mrouted** is supported only over certain network interfaces, such as EISA Ethernet (lan2) and EISA FDDI (from a provider other than Hewlett-Packard), and that the types of interfaces will vary depending on the system platform.

mrouted is installed as part of the Internet Services software. For more information about installing mrouted, see "Installing the Internet Services Software" on page 28.

For additional information on mrouted, type man 1m mrouted at the HP-UX prompt.

Overview of Multicasting

DVMRP

mrouted implements the Distance-Vector Multicast Routing Protocol (**DVMRP**). DVMRP is an Interior Gateway Protocol (IGP) used for routing multicast datagrams within an autonomous network. The primary purpose of DVMRP is to maintain the shortest return paths to the source of the multicast datagrams. This is accomplished by using topological knowledge of the network to implement a multicast forwarding algorithm called Truncated Reverse Path Broadcasting (TRPB).

mrouted structures routing information in the form of a **pruned** broadcast delivery tree which contains only routing information to those subnets which have identified themselves as having members of the destination multicast group. In other words, each router determines which of its virtual network interfaces are in the shortest path tree. In this way, DVMRP can intelligently decide if an IP multicast datagram needs to be forwarded. Without such a feature, the network bandwidth can easily be saturated through forwarding of unnecessary datagrams.

Since DVMRP routes only multicast datagrams, routing of unicast or broadcast datagrams must be handled using a separate routing process.

To support multicasting across subnets that do not support IP multicasting, DVMRP provides a mechanism called **tunnelling**. Tunnelling forms a point-to-point link between pairs of **mrouted** routers by encapsulating the multicast IP datagram within a standard IP unicast datagram using the IP-in-IP protocol (IP protocol number 4). This unicast datagram, containing the multicast datagram, is then routed through the intervening routers and subnets. When the unicast datagram reaches the tunnel destination, which is another **mrouted** router, the unicast datagram is stripped away and the **mrouted** daemon forwards the multicast datagram to its destination(s).

Configuring mrouted Overview of Multicasting

The following figure shows a tunnel formed between a pair of mrouted routers. In this figure, mrouted router R1 receives a multicast packet from node M. Since R1 is configured as one end of a tunnel, R1 encapsulates the IP multicast packet in a standard unicast IP packet addressed to mrouted router R2. The packet, now treated as a normal IP packet, is sent through the intervening, non-multicast network to R2. R2 receives the packet and removes the outer IP header, thereby restoring the original multicast packet. R2 then forwards the multicast packet through its network interface to node N.

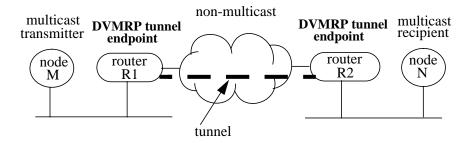


Figure 39 Tunnel Made with mrouted Routers

IP Multicast Addresses

IP internet address are 32 bit addresses. Each host on the internet is assigned a unique IP address. There are four classes of IP addresses identified as Class A, Class B, Class C, and Class D. Class D IP addresses are identified as IP multicast addresses. Class A, Class B, and Class C IP addresses are composed of two parts, a **netid** (network ID) and a **hostid** (host ID). Class D IP addresses are structured differently and are of the form:

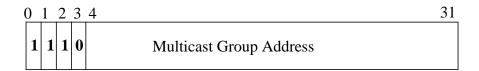


Figure 40 Class D IP multicast address format

Bits 0 through 3 identify the address as a multicast address. Bits 4 through 31 identify the **multicast group**. Multicast addresses are in the range 224.0.0.0 through 239.255.255.255. Addresses 224.0.0.0 through 224.0.0.255 are reserved, and address 224.0.0.1 is permanently assigned to the **all hosts group**. The **all hosts group** is used to reach, on a local network, all hosts that participate in IP multicast. The addresses of other well-known permanent multicast groups are published in the "Assigned Numbers" RFC (RFC-1060, March 1990).

IP multicast addresses can only be used as destination addresses and should never appear in the source address field of a datagram. It should also be noted that ICMP (Internet Control Message Protocol) error messages are not generated for multicast datagrams.

Since IP internet addressing is a software manifestation of the underlying physical network, IP addresses must be mapped to physical addresses that are understood by the hardware comprising the network. As such, IP multicast addresses are mapped to 802.3/Ethernet multicast addresses. The IP multicasting addressing scheme, like that of Ethernet's, uses the datagram's destination address to indicate multicast delivery.

When mapping an IP multicast address to an Ethernet multicast address, the low-order 23 bits of the IP multicast address are placed into the low-order 23 bits of the special Ethernet multicast address. The hexadecimal value of the

Configuring mrouted Overview of Multicasting

special Ethernet multicast address is 01-00-5E-00-00-00. The resulting Ethernet address, however, is not unique since only 23 of the 28 bits representing the multicast address are used.

Multicast Groups

A **multicast group** is comprised of hosts that have indicated their intent to join the multicast group by listening to the same IP multicast address. Group membership is dynamic in that a host may join or leave a group at any time. A host may be a member of one or more groups simultaneously. Additionally, a host is allowed to send multicast datagrams to a group without being a member of the group.

Multicast addresses are often temporary in that they are assigned to transient groups, such as when users run an application that dynamically registers to specific multicast addresses, and are then discarded when all members of the group have left. Some multicast addresses may be well-known addresses assigned to permanent groups that always exist, even when their membership is empty.

Both hosts and mrouted routers that participate in IP multicast use the Internet Group Management Protocol (IGMP) to communicate multicast group information among themselves. Hosts use IGMP to inform mrouted routers that they are joining a group. mrouted routers use IGMP to pass multicast routing information to other mrouted routers as well as to poll the hosts to determine whether the host is still an active group member.

IGMP uses IP datagrams to carry information and is a TCP/IP standard that must be present on all systems that participate in IP multicast. While IGMP defines a standard for communicating information, it does not define a standard for how the multicast information is propagated among multicast routers. Consequently, DVMRP enables multicast routers to efficiently communicate group membership information among themselves. DVMRP uses IGMP messages to carry routing and group membership information. DVMRP also defines IGMP message types that enable hosts to join and leave multicast groups and that allows multicast routers to query one another for routing information.

Configuring mrouted

When the mrouted daemon is started, it automatically reads the default ASCII text configuration file /etc/mrouted.conf. You can override the default configuration file by specifying an alternate file when invoking mrouted; refer to the section "Starting mrouted". If mrouted.conf is changed while mrouted is running, you can issue the HP-UX command kill -HUP to signal mrouted to reread the configuration file.

By default, mrouted automatically configures itself to forward on all multicast-capable interfaces, excluding the loopback "interface", that have the IFF_MULTICAST flag set. Therefore, it is not necessary to explicitly configure mrouted, (that is, the mrouted.conf file need not exist) unless you need to configure tunnel links, change the default operating parameters, or disable multicast routing over a specific physical interface.

Configuration File Commands

This section describes the statements that can be defined in the /etc/mrouted.conf configuration file.mrouted supports four configuration commands: phyint, tunnel, cache_lifetime, and pruning. Associated with each command are one or more options.

The syntax of the commands are:

```
phyint local-addr [disable] [metric m] [threshold t] [rate_limit b]
      [boundary scoped-addr/mask-len]
```

cache_lifetime ct

pruning off/on

Configuring mrouted Configuring mrouted

The phyint command can be used to disable multicast routing on the physical interface identified by local IP address <code>local-addr</code> (see figure below), or to associate a non-default metric or threshold with the specified physical interface. The local IP address <code>local-addr</code> may be alternatively replaced by the interface name, such as lan0.

The tunnel command can be used to establish a tunnel link between local IP address <code>local-addr</code> and remote IP address <code>remote-addr</code>, (see figure below). It can also be used to associate a non-default <code>metric</code> or <code>threshold</code> value with that tunnel. Before a tunnel can be used, the tunnel must be set up in the <code>mrouted</code> configuration files of both <code>mrouted</code> routers participating in the tunnel. The <code>srcrt</code> option provides backwards compatibility with older versions of <code>mrouted</code> that implemented IP multicast datagram encapsulation using IP source routing.

NOTE:

Any **phyint** commands *must* precede any **tunnel** commands. All the **phyint** and **tunnel** command options *must* be placed on a single line except for the **boundary** option which may begin on a separate line.

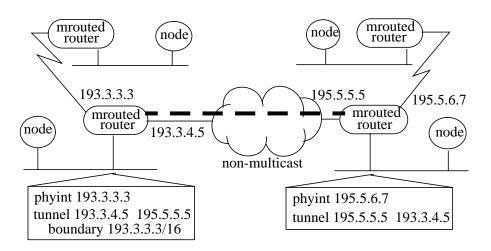


Figure 41 Multicast Network Example Configuration

The cache_lifetime value determines the amount of time that a cached multicast route remains in the kernel before timing out. This value is specified in seconds and should be between 300 (5 minutes) and 86400 (24 hours). The default value is 300.

The pruning off command explicitly configures mrouted to act as a "non-pruning" router. When pruning is off, IP multicast datagrams are forwarded to leaf subnets of the broadcast routing tree even when those leaf subnets do not contain members of the multicast destination group. Non-pruning mode should only be used for testing. The default mode for pruning is on.

The metric is the cost, or overhead, associated with sending a datagram on the given interface or tunnel and is used primarily to influence the choice of routes over which the datagram is forwarded; the larger the value, the higher the cost. Metrics should be kept as small as possible since mrouted cannot route along paths with a sum of metrics greater than 31. In general, you should use a metric value of 1 for all links unless you are specifically attempting to force traffic to take another route. In this case, the metric of the alternate path should be the sum of the metrics on the primary path + 1. The default value is 1.

The **threshold** is the minimum IP time-to-live (TTL) required for a multicast datagram to be forwarded to the given interface or tunnel. It controls the scope of multicast datagrams. If the TTL value in the datagram is less than the threshold value, the datagram is dropped; if the TTL is greater than or equal to the threshold, the packet is forwarded. The default threshold is 1.

The TTL of forwarded packets is only compared to the threshold, it is not decremented by the threshold. The TTL is set by the application that initiates the IP multicast datagram and typically represents the number of subnets, or hops, that the datagram will need to traverse to reach its destination. Every multicast router decrements the TTL by 1. It is recommended that you use the default threshold value unless you have a specific need to set it otherwise.

In general, all interfaces connected to a particular subnet or tunnel should use the same metric and threshold values for that subnet or tunnel.

Configuring mrouted Configuring mrouted

The rate_limit option allows the network administrator to specify a certain bandwidth in Kbits/second which would be allocated to multicast traffic.

The boundary option allows an interface to be configured as an administrative boundary for the specified <code>scoped-addr</code> (scoped address). More than one boundary option may be specified in <code>phyint</code> and <code>tunnel</code> commands. Packets belonging to the scoped address, which is an IP multicast group address, will not be forwarded on this interface. <code>mask-len</code> indicates the number of leading 1's in the mask applied (that is, bitwise logically ANDed) to the scoped address. For example, the statement <code>boundary 239.2.3.3/16</code> would result in the mask 255.255.0.0 being logically ANDed with 239.2.3.3 to isolate the first two octets, 239.2, of the scoped address. Therefore, all IP multicast addresses beginning with 239.2 will not be forwarded on the specified interface.

The primary use of the boundary option is to allow concurrent use of the same IP multicast address(s) on downstream subnets without interfering with multicast broadcasts using the same IP multicast address(s) on subnets that are upstream from the **mrouted** gateway.

mrouted will terminate execution if it has less than two enabled virtual interfaces (vifs), where a vif is either a physical multicast-capable interface or a tunnel.

Starting mrouted

mrouted is started from the HP-UX prompt or from within a shell script by issuing the following command:

/etc/mrouted [-p] [-c config_file] [-d debug_level]

The -p option disables pruning by overriding a pruning on statement within the /etc/mrouted.conf configuration file. This option should only be used for testing.

The -c option overrides the default configuration file /etc/mrouted.conf. Use *config_file* to specify the alternate configuration file.

The -d debug_level option specifies the debug level. debug_level can be in the range 0 to 3. Refer to the "Invocation" section of the mrouted (1m) man pages for an explanation of the debug_level values.

Regardless of the debug level, mrouted always writes warning and error messages to the system log daemon. These messages can be retrieved from the system log file, syslog.log, usually located in the directory/var/adm/syslog.

Verifying mrouted Operation

You can use one or more of the following methods to verify that **mrouted** is operating.

- retrieve the Virtual Interface Table and the Multicast Routing Table to see if
 the correct virtual interfaces (vifs) are configured. Refer to the section
 "Displaying mrouted Routing Tables", within this chapter, for information on
 retrieving these tables.
- retrieve the **Routing Cache Table** to see if the routing and cache information is appropriate for your configuration of **mrouted**. Refer to the section "Displaying mrouted Routing Tables", within this chapter, for information on retrieving this table.
- look at the syslog file /var/adm/syslog/syslog.log and check for warning and error messages that indicate the status of mrouted. When mrouted starts, it logs a startup message that indicates the mrouted version number, such as "mrouted version 3.3".
- issue the HP-UX ps (process status) command and search, using grep, for the string "mrouted" to determine if the mrouted program is running. You can issue the ps command as follows:

ps -ef | grep mrouted

Displaying mrouted Routing Tables

There are three routing tables associated with mrouted. They are the Virtual Interface Table, the Multicast Routing Table, and the Multicast Routing Cache Table.

The Virtual Interface Table displays topological information for both physical and tunnel interfaces, the number of incoming and outgoing packets at each interface, and the value of specific configuration parameters, such as metric and threshold, for each virtual interface (vif).

The Multicast Routing Table displays connectivity information for each subnet from which a multicast datagram can originate.

The Multicast Routing Cache Table maintained by **mrouted** is a copy of the kernel forwarding cache table. It contains status information for multicast destination group-origin subnet pairs.

These tables are retrieved by sending the appropriate signal to the **mrouted** daemon. For retrieving routing tables, **mrouted** responds to the following signals:

USR1 defined as signal 16, dumps the internal routing tables

(Virtual Interface Table and Multicast Routing Table) to

/var/tmp/mrouted.dump.

USR2 defined as signal 17, dumps the Multicast Routing Cache

Tables to /var/tmp/mrouted.cache.

QUIT dumps the internal routing tables (Virtual Interface Table

and Multicast Routing Table) to **stderr** (only if **mrouted** was invoked with a non-zero debug level).

Signals can be sent to **mrouted** by issuing the HP-UX **kill** command at the HP-UX prompt. For example:

kill -USR1 pid

where *pid* is the process ID of the **mrouted** daemon.

Configuring mrouted Displaying mrouted Routing Tables

Refer to the "Example" section of the mrouted (1m) man pages for an explanation of the contents of the mrouted routing tables.

Refer to the "Signals" section of the mrouted (1m) man pages for additional information about other signals to which mrouted responds.

Multicast Routing Support Tools

mrinfo

mrinfo is a multicast routing tool that requests configuration information from mrouted and prints the information to standard out. By default, configuration information for the local instance of mrouted is returned. You can override the default request to the local instance of mrouted by specifying an alternate router IP address or system name.

Type man 1m mrinfo for additional information on using mrinfo.

map-mbone

map-mbone is a multicast routing tool that requests multicast router connection information from mrouted and prints the "connection map" information to standard out. By default (no alternate router address specified), the request message is sent to all the multicast routers on the local network. If map-mbone discovers new neighbor routers from the replies it receives, it sends an identical request to those routers. This process continues until the list of new neighbors has been exhausted.

Type man 1m map-mbone for additional information on using map-mbone.

netstat

netstat is a tool that can be used to display multicast related information including network statistics and multicast routing table contents.

Type man 1m netstat for additional information on using netstat.

Sources for Additional Information

RFC documents

Additional information pertaining to mrouted and IP multicast routing can be obtained from the following RFC (Request for Comment) documents. Refer to the section "Military Standards and Request for Comment Documents" within chapter 1 of this manual for information on accessing these documents.

- RFC 1075: "Distance-Vector Multicast Routing Protocol"
 - This RFC has been obsoleted and has no successor. Therefore, it is no longer a precise specification of the DVMRP implementation obtainable in the public domain or provided by Hewlett-Packard.
- RFC 1112: "Host Extensions for IP Multicasting

Other Documents

The following sources of information neither originated at Hewlett-Packard nor are maintained by Hewlett-Packard. As such, their content and availability are subject to change without notice.

The MBONE FAQ

The MBONE (Multicast Backbone) is a virtual network implemented on top of the physical Internet. It supports routing of IP multicast packets. It originated as a cooperative, volunteer effort to support experimentation in audio and video teleconferencing over the Internet.

This document can be retrieved, via ftp, at: isi.edu. The location of this file is /mbone/faq.txt.

An HTML-formatted version of the MBONE FAQ can be found at: http://www.research.att.com/mbone-faq.html.

Using rdist

Using rdist

This chapter contains information about how to use rdist, a program that distributes and maintains identical copies of files across multiple network hosts. System administrators can use rdist to install new or updated software on all machines in a network. This chapter includes the following sections:

- Overview
- Setting Up remsh
- Creating the Distfile
- Starting rdist
- Troubleshooting rdist

Overview

To use rdist, one system in the network is designated as the master host. The master host contains the master copy of source files that are distributed to remote hosts.

rdist software is installed as part of the operating system. It must reside in the /usr/bin directory on the master host and on the remote hosts that are to be updated. It must be owned by root and must have its access permissions set to rwsr-xr-x. The rdist process on the master host starts an rdist process on each remote host.

rdist uses remsh as the mechanism for distributing files over the network. In order to use rdist, you must set up remsh on each of the remote hosts. See "Setting Up remsh" on page 375.

A file on a remote host is updated if the size or modification time of the file differs from the master copy. Programs that are being executed on the remote host can be updated. The owner, group, mode, and modification time of the files on the master host are preserved on the remote host, if possible.

By default, the list of files updated on each remote host is printed to standard output on the master host. You can mail the list of updated files for a particular remote host to a specified mail recipient.

Figure 42 shows the distribution of source files **filea1**, **filea2**, and **filea3** from master host A to remote hosts B and C.

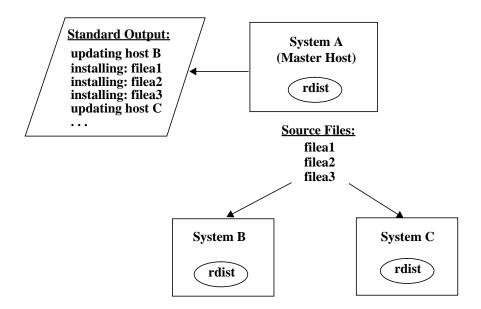


Figure 42 Distributing Files with rdist

Note that the **rdist** process does not prompt for passwords. The user on the master host who starts **rdist** (usually a system or network administrator) must have an account on the remote host and must be allowed remote command execution. (The working directory on the remote host is the user's home directory.) Or, you can specify a user name on a remote host for **rdist** to use that has the appropriate permissions for accessing files on that remote host. This is described in "Creating the Distfile" on page 376.

rdist on the master host reads commands from a **distfile**, an ASCII file that specifies the files or directories to be copied, the remote hosts to be updated, and the operations to be performed for the update. A distfile can be specified when invoking rdist on the master host. Otherwise, rdist looks in the current working directory for a file named distfile to use as input; if distfile does not exist in the current working directory, then rdist looks for Distfile.

The next section describes the contents of the distfile.

Setting Up remsh

rdist uses remsh as the mechanism for distributing files over the network. In order to use rdist, you must set up remsh on each of the remote hosts. Follow these steps:

- On each of the remote hosts, create an entry for the master host in the \$HOME/.rhosts file of the user who will run rdist. For example, if rdist will always be run by user root, create an entry for the master host in root's .rhosts file (/.rhosts) on each of the remote hosts.
- 2 On each of the remote hosts, make sure following line is uncommented in the /etc/inetd.conf file. (Make sure it is not preceded by #.)

shell stream tcp nowait root /usr/lbin/remshd remshd

3 On each of the remote hosts, issue the following command to force **inetd** to reread its configuration file:

/usr/sbin/inetd -c

Creating the Distfile

The distfile used by the master host contains a sequence of entries that specify the files to be copied, the destination hosts, and the operations to be performed to do the updating. Since a distfile is an ASCII file, you can create it with any text editor. If you are familiar with the make program, the structure of a distfile is somewhat similar to a makefile.

The following syntax rules apply:

- Newlines, tabs, and blanks are used as separators and are ignored.
- Comments begin with "#" and end with a newline.
- Shell meta characters ([,], {, }, *, and ?) are expanded on the master host in the same way as with the csh command. Use a backslash (\) to escape a meta character. (Type man 1 csh for more information.)
- File names that do not begin with "/" or "~" are assumed to be relative to the user's home directory on each remote host.

A distfile contains the following types of entries:

- Definitions of variables to be used with distfile commands.
- Commands that distribute files to other hosts.
- Commands to create lists of files that have been changed since a specified date.

Each of these types of entries is described in the following sections.

Variable Definitions

Variables can be used to represent a list of items, such as the names of files to be distributed or the remote hosts to be updated. Variables can be defined anywhere in the distfile, but they are usually grouped together at the beginning of the file. Variables are then used in command entries. The format for defining variables is:

```
variable_name = name_list
```

variable name is a name by which the variable is referenced.

name_list consists of item names separated by white space, enclosed in
parentheses.

Spaces or tabs immediately to the left and right of the "=" are ignored. Subsequent appearances of \${variable_name}\$ in the distfile (except in comments), are replaced by name_list. (Braces can be omitted if variable_name consists of just one character.)

Variable definitions can also be specified in the command line when invoking rdist; variable definitions in the command line override definitions in the distfile. (See "Starting rdist" on page 382.)

The following are examples of three variable definition entries in a distfile:

The first entry defines the variable HOSTS to represent two remote hosts, matisse and arpa, that are to be updated. Note that if a remote host is specified in the form user@host, user is the user name on host that is used to update files and directories on that host. Otherwise, the user name on the master host is used to update the remote host.

Using rdist

Creating the Distfile

The second entry defines the variable FILES to represent the files and directories to be updated on the remote hosts. The shell meta characters {, }, and * in the second line of this entry are used in a "shorthand" that represents the files /usr/include/*.h, /usr/include/stand/*.h, /usr/include/sys/*.h, /usr/include/vax*/*.h, etc. The * character is used as a wildcard. Note that you can use commands, such as cat, within single backquotes (`) in the variable list.

The last entry defines the variable **EXLIB** to represent the files that should not be updated on the remote hosts.

Examples of how variables are used in distfile command entries are shown in the following sections.

File Distribution Commands

Distfile command entries that distribute files to a remote host are specified in the following format:

```
[label:] source_list -> destination_list command_list;
```

label: is optional and is used to group command entries. You can use labels to perform a partial update. Normally, rdist updates all the files and directories listed in a distfile. You can invoke rdist with a specific label; in this case, rdist executes only the entries under the specified label.

source_list specifies the directories or files on the master host that are to be used as the master copy for distributing to the remote hosts.

destination_list specifies the list of remote hosts to which source_list is to be distributed.

source_list and destination_list can consist of the following:

- Single name (for example, matisse).
- Variable defined previously in the distfile. Variables to be expanded begin with "\$", followed by the variable name in curly braces (for example, \${HOSTS}).
- List of names, separated by white space and enclosed in parentheses (for example, (/usr/lib /usr/bin /usr/ucb).

command_list consists of one or more of the commands listed in Table 16.
Each command must end in a semicolon (;).

Table 16 Distfile Commands

install	Copies source files/directories to each host in the destination list. Any of the following options can be specified:
	-b performs a binary comparison and updates files if they differ. Without this option, rdist updates files only if the size or modification time differs.
	-h follows symbolic links on the master host and copies the file(s) that the link points to. Without this option, rdist copies the name of a symbolic link.
	-i ignores unresolved links. Without this option, rdist tries to maintain the link structure of the files being copied and sends out warnings if any link cannot be found.
	-R removes files in the remote host's directory that do not exist in the corresponding directory on the master host.
	-v displays the files that are out of date on the remote host but does not update any files or send any mail.
	-w appends the full pathname (including directory subtree) to a destination directory name. For example, if file /dira/filea is copied to dirb, the resulting file is /dirb/dira/filea. Without this option, the preceding copy operation would result in /dirb/filea.
	-y does not update files on the remote host that are newer than the master copy.
	destpath installs the file on the remote host as the specified path name.
notify user[@host]	Mails a list of updated files and/or any errors that have occurred to a specified receiver. If host is not specified, the remote host name is assumed.
except file_list	Updates all files in the source list except for the file(s) specified in file_list.

Table 16 Distfile Commands

except_pat pattern	Updates all files in the source list except for those files whose names contain the pattern <i>pattern</i> . The characters "\" and "\$" must be escaped with a backslash (\).
special [file] "command"	Specifies command(s) that are to be executed on the remote host after each specified file is updated or installed. Used to rebuild databases and configuration files after a program has been updated. If <code>file</code> is not specified, <code>command</code> is performed for every updated file. <code>command</code> can contain multiple commands, each separated by semicolons. The user's home directory on the remote host is the default working directory for each command.

If there is no install command in a distfile or if the *destpath* option is not used with the <code>install</code> command, the name of the file on the master host is given to the remote host's file. Parent directories in a file's path are created on a remote host if they do not exist. <code>rdist</code> does not replace non-empty directories on a remote host. However, if the <code>-R</code> option is specified with the <code>install</code> command, a non-empty directory is removed on the remote host if the corresponding directory does not exist on the master host.

For a detailed description of commands and their options, type man 1 rdist at the HP-UX prompt.

The following two examples of file distribution commands use the variable definitions that were shown previously:

```
${FILES} -> ${HOSTS}
install -R;
except /usr/lib/${EXLIB};
except /usr/games/lib;

srcs:
   /usr/src/bin -> arpa
except_pat ( \\.o$ /SCCS\$ );
```

The first example distributes the source files defined in the variable FILES to the destination hosts defined in the variable HOSTS. rdist copies the files to each remote host, removing files in the remote host's directory that do not exist on the master directory. rdist does not update files in /usr/lib/\${EXLIB} or in /usr/games/lib.

The second example (labeled **srcs**) distributes the directory /usr/src/bin to the host arpa; object files or files that are under SCCS control are not copied.

Changed Files List Commands

The third type of Distfile entry is used to make a list of files that have been changed on the master host since a specified date. The format for this type of entry is as follows:

```
[label:] source_list :: timestamp_file command_list ;
```

label: and source_list are specified in the same manner as in the
entries to distribute files.

timestamp_file is a file on the local host, whose modification time is used as a timestamp. source_list files on the local host that are newer than the timestamp are noted in a list.

Use the **notify** command to mail the list of changed files to a specified user. The following is an example of this type of entry:

```
${FILES} :: stamp.cory
notify root@cory ;
```

In the above example, the list of files that are newer than the timestamp in **stamp.cory** are mailed to the user **root@cory**. Note that with the notify command, if no "@" appears in the user name, the remote host name is assumed.

Starting rdist

After creating the distfile on the master host, you can start **rdist** from the command line or from a **cron** file. **rdist** must be run as root on the master host. There are two forms of the **rdist** command syntax. One form is the following:

```
/usr/bin/rdist [-b] [-h] [-i] [-n] [-q] [-R] [-v] [-w] [-y] [-d var=value] [-f distfile] [-m host] ... [label]
```

- -d var=value changes the value of the variable var previously defined in the distfile. value can be a list of names enclosed in parentheses and separated by white space, a single name, or an empty string.
- -f distfile specifies distfile as the distfile to be used to update files and directories. If the distfile is not specified, rdist looks in the current working directory for the file distfile, then the file Distfile.
- -m host limits the updates to host, which is one of the hosts previously identified in the distfile. Multiple -m arguments may be specified.
- label performs only the command entries specified by label in the
 distfile.

Other options are listed in Table 17 on page 383.

The other form of the rdist command syntax is:

```
/usr/bin/rdist [-b] [-h] [-i] [-n] [-q] [-R] [-v] [-w] [-y] -c pathname ... [login@]host[:destpath]
```

-c pathname ... [login@]host[:destpath] updates file(s) in pathname on the remote host host. (The -c arguments are interpreted as a distfile.) login specifies the user name used to perform the update. destpath specifies the pathname of the installed file on the remote host.

Other options are listed in Table 17 on page 383.

Table 17 rdist Command Line Options

-b	Performs a binary comparison and updates files if they differ. Without this option, rdist updates files only if the size or modification time differs.
-h	Follows symbolic links on the master host and copies the file(s) that the link points to. Without this option, rdist copies the name of a symbolic link.
-i	Ignores unresolved links. Without this option, rdist tries to maintain the link structure of the files being copied and sends out warnings if any link cannot be found.
-м	Checks that mode, ownership, and group of updated files on the remote host are the same as master copy and updates the files if they differ. This is done in addition to any other comparison that may be in effect.
-n	Prints rdist commands on standard output on the master host without executing them. This option is useful for debugging a distfile.
-q	Suppresses printing of files being modified to standard output on the master host.
-R	Removes files in remote host's directory that do not exist on the master directory.
-v	Displays the files that are out of date on the remote host but does not update any files or send any mail.
-w	Appends the full pathname (including directory subtree) to a destination directory name.
-у	Does not update files on the remote host that are newer than the master copy.

Example Output on the Master Host

This section shows an example of what is displayed on the standard output on the master host when rdist is run. An example distfile is shown below:

```
HOSTS = (lassie benji )

FILES = ( myprog.c )
${FILES} -> ${HOSTS}
  install;
  special"cc";
  notify duncan@snoopy;
```

Using rdist **Starting rdist**

rdist is started with no command line options. The display on the standard output on the master host is shown below:

```
% /usr/bin/rdist
updating host lassie
installing: myprog.c
special "cc"
notify @lassie (duncan@snoopy)
updating host benji
installing: myprog.c
special "cc"
notify @benji (duncan@snoopy)
```

Troubleshooting rdist

Errors, warnings, and other messages are sent to standard output on the master host. Use the notify command to mail a list of files updated and errors that may have occurred to the specified users on the remote host being updated. To mail the list to a user that is not on the remote host, make sure that you specify the mail recipient as user@host.

If rdist does not update files on the remote system, check the following:

- Use the -n command line option to check the operation of a distfile. This option
 prints out the commands to standard output on the master host without executing
 them.
- Make sure that the remote system is reachable by using the ping command.
- Source files must reside on the master host where rdist is executed. Make sure
 that the files exist on the master host.
- **rdist** aborts on files that have a negative modification time (before January 1, 1970). Make sure that the source files do not have a negative modification time.

NOTE:

On NFS-mounted file systems, root may not have its usual access privileges. If **rdist** is run by root, **rdist** may fail to copy to NFS-mounted volumes.

A message that there is a mismatch of **rdist** version numbers may be caused by one of the following:

- The BSD version of the **rdist** software running on the master host is not the same as that running on the remote system. The HP-UX **rdist** software is based on BSD's version 3 of **rdist** and is compatible with other implementations of BSD's version 3 of **rdist**. Make sure the **rdist** software running on all systems is based on BSD's version 3.
- An executable version of **rdist** is not in /**usr/bin** on the remote system.

NOTE:

The ${ extstyle -M}$ command line option may not be supported by non-HP ${ extstyle rdist}$ implementations.

Using rdist

Troubleshooting rdist

Troubleshooting Internet Services

Troubleshooting Internet Services

Troubleshooting data communications problems may require you to investigate many hardware and software components. Some problems can be quickly identified and resolved. These include invalid software installation, version incompatibilities, insufficient HP-UX resources, corrupt configuration shell scripts, and programming or command errors. Other problems require more investigation.

Once identified, most problems can be resolved by the programmer, user, or node manager, using the suggestions in this chapter or the error messages documented in the link installation manuals. However, there may be problems that you should report to your Hewlett-Packard support contact. This chapter includes guidelines for submitting an HP Service Request (SR).

Chapter Overview

The strategy and tools to use while investigating the software and hardware components are provided in this chapter.

This chapter contains the following sections:

- Characterizing the Problem
- Diagnostic Tools Summary
- Diagnosing Repeater and Gateway Problems
- Flowchart Format
- Troubleshooting the Internet Services
- Reporting Problems to Your Hewlett-Packard Support Contact

Troubleshooting information for DDFA is documented in the *DTC Device File Access Utilities* manual.

Troubleshooting information for the Secure Internet Services product is documented in the section "Troubleshooting the Secure Internet Services" on page 90.

Characterizing the Problem

It is important to ask questions when you are trying to characterize a problem. Start with global questions and gradually get more specific. Depending on the response, ask another series of questions until you have enough information to understand exactly what happened. Key questions to ask are as follows:

- 1 Does the problem seem isolated to one user or program? Can the problem be reproduced? Did the problem occur under any of the following circumstances:
 - When running a program?
 - When issuing a command?
 - When using a nodal management utility?
 - When transmitting data?
- 2 Does the problem affect all users? The entire node? Has anything changed recently? The possibilities are as follows:
 - New software and hardware installation?
 - Same hardware but changes to the software. Has the configuration file been modified? Has the HP-UX configuration been changed?
 - Same software but changes to the hardware. Do you suspect hardware or software?

It is often difficult to determine whether the problem is hardware-related or software-related. The symptoms of the problem that indicate you should suspect the hardware are as follows:

- Intermittent errors.
- Network-wide problems after no change in software.
- Link level errors, from logging subsystem, logged to the console.
- Data corruption—link level trace that shows that data is sent without error but is corrupt or lost at the receiver.
- Red light on the LAN card is lit, or yellow light on the X.25/800 card is lit.

These are symptoms that would lead you to suspect the software:

- Network services errors returned to users or programs.
- Data corruption.
- Logging messages at the console.

Knowing what has recently changed on your network may also indicate whether the problem is software-related or hardware-related.

Diagnostic Tools Summary

The most frequently used diagnostic tools are listed below. These tools are documented in the link installation manuals.

Table 18 Diagnostic Tools

netstat	A nodal management command that returns statistical information regarding your network.
landiag	A diagnostic program that tests LAN connections between HP 9000 computers.
linkloop	A diagnostic program that runs link-level loopback tests between HP 9000 systems. linkloop uses IEEE 802.3 link-level test frames to check physical connectivity with the LAN. This diagnostic tool is different from the loopback capability of landiag because it tests only the link-level connectivity and not the transport-level connectivity.
ping	A diagnostic program that verifies the physical connection to a remote host and reports the round-trip communication time between the local and remote hosts. (Type man 1M ping for more information.)
psidad	A utility under DUI that can help to identify problems on the PSI/800 board/card.
rlb	A diagnostic program which tests LAN connections to other HP 9000 computers. rlb does not test a connection to an HP 1000 computer.
x25check x25server	These two work in tandem. x25server runs on the logically remote host (could be same physical host) and echoes packets sent to it over the X.25 network by x25check .
x25stat	A nodal management command that returns status and information from the X.25 device and card. It provides interface status configuration information and virtual circuit statistics.
x25upload	This is used to upload the firmware in case of problems with the firmware on the board.
Event Logging	A utility that sends informational messages regarding network activity to the system console or to a file.
Network Tracing	A utility that traces link-level traffic to and from a node. HP recommends that you enable tracing only when troubleshooting a problem unsolved by other means.

Diagnosing Repeater and Gateway Problems

If you are using a repeater and hosts on either side of the repeater are having difficulty communicating with each other, a repeater subsystem failure may have occurred. In the illustration below, all of the systems on side A are able to communicate with one another. All the systems on side B are able to communicate with each other. If communication is cut from side A to side B, the repeater subsystem is suspect for causing the fault, since it is the medium by which side A and side B communicate.

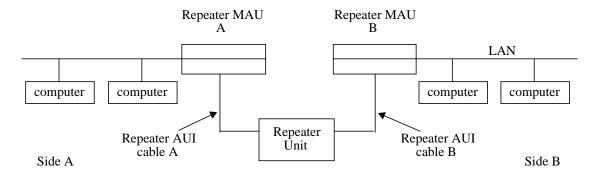


Figure 43 Troubleshooting Networks that Use Repeaters

The same concept holds for communication through a gateway. If you suspect a gateway problem, try the following procedures:

• To determine if you are set up to communicate with the desired node, execute the following:

• To obtain routing statistics, execute the following:

```
netstat -rs
```

Troubleshooting Internet Services Diagnosing Repeater and Gateway Problems

The statistics could indicate a bad route, suggesting a problem with a gateway node. If so,

- Check with the node manager of the gateway node to ascertain proper operation of the gateway.
- You can detect problems with the X.25 line by the number of errors shown when you execute the following:

x25stat -f -d /devicefile

For more information on troubleshooting gateways, refer to the appropriate link manual. For information on repeaters, refer to the *HP-PB LAN Interface Controller (LANIC) Installation Manual*.

Flowchart Format

The flowcharts in this chapter each have a corresponding set of labeled explanations. You can follow the flowcharts alone or follow the flowcharts and read the explanations for more detail. The explanations are on the pages that follow each flowchart.

n Start of	Figure flow chart n ; reenter current flow chart
n Go to a	and enter flowchart <i>n</i>
Make	a decision
Perfor	rm an action
Exit f	lowchart

Troubleshooting the Internet Services

When troubleshooting problems with the Internet Services, you need a reference point to work from. For example, does the problem exist on the remote system or on the local system? However, the terms "local" and "remote" are limited in their description of complex communications, such as when a local system logs onto a remote system and then the remote system logs back onto the local system. At that point, which is the local system and which is the remote system?

A better solution is to use the terms "client" and "server." The term "client" refers to a process that is requesting a service from another process. The term "server" refers to a process or host that performs operations requested by local or remote hosts that are running client processes.

HP has implemented a "super-server" known as the internet daemon, inetd. This program acts like a switchboard; that is, it listens for any request and activates the appropriate server based on the request.

A typical network service consists of two cooperating programs. The client program runs on the requesting system. The server program runs on the system with which you want your system to communicate. The client program initiates requests to communicate. The server program accepts requests for communication. For example, the network service rlogin is the client program that requests a login to a remote HP-UX or UNIX system. When the request to log in is received on the remote host by inetd, inetd invokes the server program for rlogin called rlogind to handle the service request.

Error Messages

The error messages generated by a service as seen on the client can be generated by the client or the server. Error messages from the client occur before a connection is completely established. Error messages from the server occur after a connection is completely established.

Whenever you receive an error message, follow the corrective action supplied in the man page for that service. The error message is preceded by the name of the service. Table 19 shows the appropriate man page to consult for a description of the error messages:

Table 19 Reference Pages for Error Messages

Service	Client	Server
telnet	telnet(1)	telnetd(1M)
ftp	ftp(1)	ftpd(1M)
rlogin	rlogin(1)	rlogind(1M)
remsh	remsh(1)	remshd(1M)
rcp	rcp(1)	remshd(1M)
ruptime	ruptime(1)	rwhod(1M)
rwho	rwho(1)	rwhod(1M)
ddfa	user application	ocd(1M)

If the server or the client is not an HP 9000 computer, refer to the appropriate user's manual or system administration manual for that system. There is not a standard naming convention for servers or processes that activate the servers; however, you should be able to find the information in the system's documentation.

Services Checklist

- 1 Did you answer the questions in the troubleshooting checklist at the beginning of this chapter?
- 2 Run the service to your own node. To do this, your node name and internet address must be in the /etc/hosts file. If the server is successful, then the client and the server halves of the service operate correctly. This provides a starting point to determine where problems are occurring.

Flowchart 1. Checking for a Server

Follow this flowchart for all services and servers, and replace the words "service" and "server" with the appropriate service name or server name.

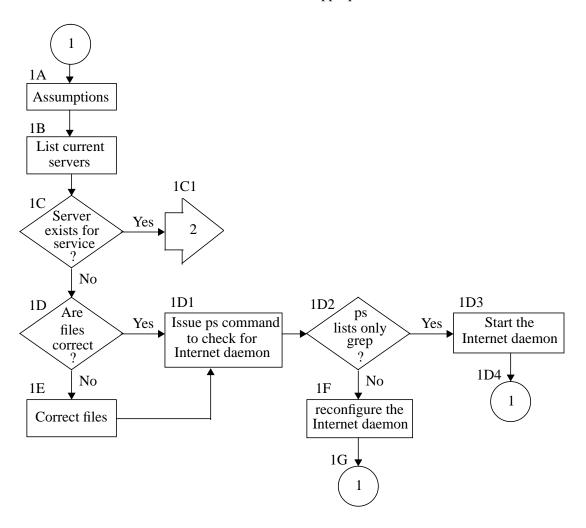


Figure 44 Flowchart 1. Checking for a Server

1A. Assumptions. Before you begin Flowchart 1, you should have verified local node operations and verified connectivity with ping (see the troubleshooting section of *Installing and Administering LAN/9000 Software*).

1B. List current servers. List the servers currently running on your system by executing the following:

netstat -a

Table 20 lists the servers required for each service.

Table 20 Servers Required for Each Service

Local Address	Client/Request	TCP State
*.ftp	ftp	LISTEN
*.telnet	telnet	LISTEN
*.login	rlogin	LISTEN
*.shell	remsh, rcp	LISTEN
*.exec	rexec library	LISTEN
*.who	rwho, ruptime	
*.smtp	sendmail SMTP	LISTEN
*.tftp	tftp	LISTEN
*.bootps	bootpd	LISTEN
*.finger	fingerd	LISTEN

Note that UDP-based protocols are datagram driven so they do not show a TCP LISTEN status.

- 1C. Server exists for service? If the server does not exist for the requested service, continue with 1D to determine why. If the server does exist for the server, continue with 1C1.
- **1C1.** Go to Flowchart 2. Go to the next flowchart to begin troubleshooting the security of the Internet Services.

Troubleshooting Internet Services Troubleshooting the Internet Services

1D. Are files correct? Is there an entry for the servers or services in the /etc/inetd.conf or /etc/services files?

Table 21 lists the entries that are required in the /etc/inetd.conf file.

Table 21 Entries Required in /etc/inetd.conf

Service Requested	inetd.conf Entry
ftp	ftp stream tcp nowait root /usr/lbin/ftpd ftpd
telnet	telnet stream tcp nowait root /usr/lbin/telnetd telnetd
rlogin	login stream tcp nowait root /usr/lbin/rlogind rlogind
remsh, rcp	shell stream tcp nowait root /usr/lbin/remshd remshd
rexec library	exec stream tcp nowait root /usr/lbin/rexecd rexecd
tftp	tftp dgram udp nowait root /usr/lbin/tftpd tftpd
bootpd	bootps dgram udp wait root /usr/lbin/bootpd bootpd
fingerd	finger stream tcp nowait bin /usr/lbin/fingerd fingerd

Check the permissions on the files in the /usr/lbin and /usr/sbin directories. The files ftpd, bootpd, telnetd, rlogind, remshd, rexed, rwhod, and inetd must be owned and executable by root only. The file fingerd should be owned and executed by bin only. No other user should have permission to write them, although all users can read them.

Table 22 on page 401 lists the entries that are required in the /etc/services file.

Table 22 Entries Required in /etc/services

Service Requested	/etc/services Entry	
ftp	ftp	21/tcp
telnet	telnet	23/tcp
sendmail/SMTP	smtp	25/tcp
rexec library	exec	512/tcp
rlogin	login	513/tcp
remsh, rcp	shell	514/tcp
rwho, ruptime	who	513/tcp
tftp	tftp	69/udp
bootpd	bootps bootpc	67/udp 68/udp
fingerd	finger	79/tcp

If the file entries or permissions are not correct, continue with 1E.

1D1. Issue ps command to check for internet daemon. To see if the **inetd** daemon is active on the server node, log in to the server node and execute the following:

s -ef grep inetd	ps -ef grep
--------------------	---------------

1D2. The ps command lists only the grep process for inetd? If the grep message is the only response, inetd is not active. If this is true, continue with 1D3.

1D3. Start internet daemon. To start **inetd**, execute the following as superuser:

/usr/sbin/inetd

or, if you want to start connection logging,

/usr/sbin/inetd -1

The /sbin/init.d/inetd shell script usually starts inetd at boot time. See "Installing and Configuring Internet Services" on page 25.

- **1D4.** Go to 1B. Once **inetd** is running, repeat this flowchart beginning with 1B.
- 1E. Correct files. If there was an incorrect entry or no entry in the /etc/inetd.conf or /etc/services files, enter the correct information and continue with 1D1.
- **1F.** Reconfigure the internet daemon. To reconfigure **inetd**, execute the following as superuser:

/usr/sbin/inetd -c

and continue with 1G.

1G. Go to 1B. Repeat flowchart from 1B to check if the server exists.

Flowchart 2. Security for telnet and ftp

Even though a server exists for a service, the server may not accept connections due to the security that has been implemented for the server.

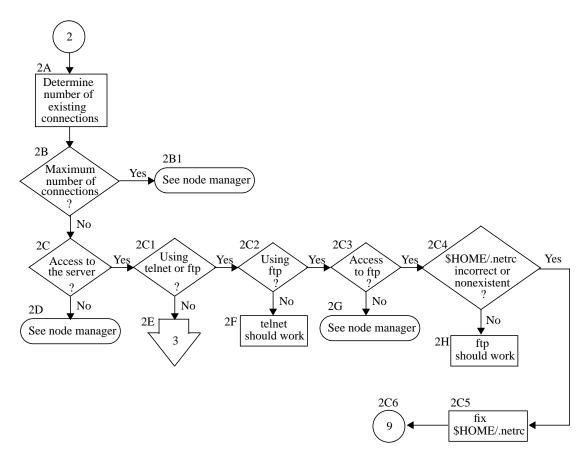


Figure 45 Flowchart 2. Security for telnet and ftp

NOTE: The corrections suggested in 2B1, 2C1 and 2F1 must be done by the superuser. Also, except for the "anonymous" user ID, **ftp** requires non-null passwords on remote user accounts.

- **2A.** Determine number of existing connections. If **inetd** was started with the **-1** option, the system log may list the number of connections. If these messages do not appear in the system log, continue with 2C, or enable the connection logging with **inetd -1**.
- Maximum number of connections? The maximum number of simultaneous connections is specified in the optional file, /var/adm/inetd.sec. When inetd is configured, it checks this file to determine the number of allowable incoming connections. Look at this file to determine how many connections are allowed. The default is 1000.
- 2B1. See node manager. If the maximum number of connections has been reached, the node manager can change this value in the /var/adm/inetd.sec file.
- Access to the server? The /var/adm/inetd.sec file also contains a list of systems that may not access the server. If inetd was started with the -1 option, the system log may list the connections that are refused access to the server. Check this log file, if it exists, or ask the node manager to verify whether you have access to the server. If you find that you do not have access to the server, continue with 2D.
- Using telnet or ftp? There are additional security files that exist for these services that must be checked. If you are using ftp or telnet go to 2C2; otherwise, go to 2E.
- Using ftp? Are you attempting to use ftp? If you are, go to 2C3; otherwise, go to 2F.
- Access to ftp? If the user you are logging in as is listed in the /etc/ftpusers file on the server system, you may not use ftp to that system. If you do not have access to ftp, go to 2G.

- **2C4.** \$HOME/.netrc file incorrect or non-existent? If this file is incorrect or non-existent, it is not used for the connection attempt. In particular, if the file exists, check its mode bits, owner ID, and syntax. Type man 4 netrc for more information. If it is correct, go to 2H.
- Fix \$HOME/.netrc. If the file is incorrect, make corrections to it and go to 2C6.
- **2C6.** Once the corrections are made, repeat this flowchart beginning with 2A.
- **2D.** See node manager. If your system was denied access to the server system by the /var/adm/inetd.sec file, but you wish to use the server, contact the node manager of the server system and request access.
- **2E.** Go to Flowchart 3. If you are using the Berkeley Services (sendmail, BIND, finger, the rexec library, or any of the "r" services), go to Flowchart 3 to begin troubleshooting the security for those services.
- **2F. telnet** should work. If you have reached this point in the flowchart, the **telnet** server exists and you have access to the system. If you are using correct syntax, if the login password you are using exists on the server system, and if none of the error messages have solved the problem, report the problem to your Hewlett-Packard support contact.
- 2G. See node manager. You are not allowed to use ftp to access the server system. Check with the node manager of the server system and request that the appropriate user name be removed from the /etc/ftupusers file.
- **2H. ftp** should work. If you have reached this point in the flowchart, the **ftp** server exists and you have access to the system. If you are using correct syntax and none of the error messages have solved the problem, report the problem to your Hewlett-Packard support contact.

Flowchart 3. Security for Berkeley Services

This flowchart is for troubleshooting security for the Berkeley Services: sendmail, BIND, finger, the rexec library, and those services that begin with "r". The following information assumes an account has a password. If it does not, the security checks are not performed.

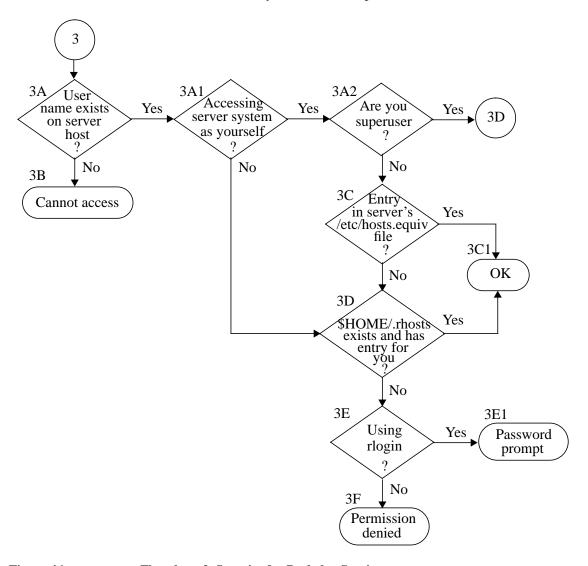


Figure 46 Flowchart 3. Security for Berkeley Services

- 3A. User name exists on server host? Does the user name that you want to log in as exists on the server host? You can specify another user's name by using the -1 option with rlogin. If the desired user name does not exist on the server host, continue with 3B.
- **3A1.** Accessing server system as yourself? If not, go to 3D.
- 3A2. Are you superuser? If you are, go to 3D; otherwise continue with 3C.
- **3B.** Cannot access. Since your user name or the user name that you want to use to log in does not exist on the remote system, you cannot log in to the remote system unless the remote system's node manager creates an account for you.
- Entry in server's /etc/hosts.equiv file? Does the server system have your official host name entered in its /etc/hosts.equiv file? If so, you should be logged into the remote system without a password prompt. If you can do this, continue with 3C1; otherwise go to 3D.
- OK. If you are using the rlogin service, you are automatically logged in. If you are using another Berkeley service, permission is granted for the operation.
- \$HOME/.rhosts file exists and has entry for you? Does the user name that you want to become on the server system have a .rhosts file in that user's \$HOME directory? If it does, does it have your local host and user name listed properly? If the \$HOME/.rhosts file does not exist on the server system, or if it does not have an entry for you, continue with 3F; otherwise continue with 3C1.
- **3E.** Using rlogin. If you are using the rlogin service go to 3E1. If you are not using rlogin, go to 3F.
- **3E1.** Password prompt. You will receive a password prompt. Enter the password for your remote user name.

Troubleshooting Internet Services Troubleshooting the Internet Services

	3F.	Permission denied. You do not have permission to access the user's account. Ask the user to add your local host and user name to his or her .rhosts file.
NOTE:	For C2 Secu Security Man	nrity, refer to A Beginner's Guide to HP-UX and the HP-UX System

Reporting Problems to Your Hewlett-Packard Support Contact

If you do not have a service contract with HP, you may follow the procedure described below but you will be billed accordingly for time and materials.

If you have a service contract with HP, document the problem as a Service Request (SR) and forward it to your Hewlett-Packard support contact. Include the following information where applicable:

 A characterization of the problem. Describe the events leading up to and including the problem. Attempt to describe the source of the problem. Describe the symptoms of the problem and what led up to the problem.

Your characterization should include the following: HP-UX commands, communication subsystem commands, job streams, result codes and messages, and data that can reproduce the problem.

Illustrate as clearly as possible the context of any message(s). Prepare copies of information displayed at the system console and user terminal.

• Obtain the version, update, and fix information for all software.

To check your Internet Services version, execute the **what service_name** command, where **service_name** is a network service specific to the networking product such as **ftp** for Internet Services.

To check the version of your kernel, execute **uname** -r.

This allows your support contact to determine if the problem is already known, and if the correct software is installed at your site.

- Record all error messages and numbers that appear at the user terminal and the system console.
- Save all network log files.

Prepare the formatted output and a copy of the log file for your Hewlett-Packard support contact to further analyze.

• Prepare a listing of the HP-UX I/O configuration you are using for your Hewlett-Packard support contact to further analyze.

Troubleshooting Internet Services

Reporting Problems to Your Hewlett-Packard Support Contact

- Try to determine the general area within the software where you think the problem exists. Refer to the appropriate reference manual and follow the guidelines on gathering information for problems.
- Document your interim or "workaround" solution. The cause of the problem can sometimes be found by comparing the circumstances in which it occurs with the circumstances in which it does not occur.
- Create copies of any Internet Services or other trace files that were active when the problem occurred for your Hewlett-Packard support contact to further analyze.
- In the event of a system failure, a full memory dump must be taken. Use the HP-UX utility /sbin/savecore to save a core dump. See the HP-UX System Administration Tasks manual for details. Send the output to your Hewlett-Packard support contact.

Complete	OCDE 225	
Symbols	OSPF, 325	statistics, 155
\$HOME/.netrc file, 61, 405	authkey statement, in gated.conf,	troubleshooting, 139
with BIND, 134	316, 325	with HP VUE, 131
\$HOME/.rhosts file, 59, 407	authorization	with NIS, 98, 106
disabling, 60	Kerberos, 65, 72, 73	see also name server, BIND
with BIND, 134	authtype statement, in gated.conf,	boot file
.forward file, 170, 178	325	configuring location of, 230
.k5login, 73, 81, 82	autonomous system, see AS	configuring name of, 227, 228, 230
@, in BIND data files, 115, 121		configuring size of, 230
	В	in bootptab , 228, 230
A	ba tag, in bootptab, 230	path name, 244
A records, 114, 117, 118, 123, 135, 136	example, 236	transfer timed out, 243
Access Violation message, 245	backbone statement, in gated.conf,	transfering with TFTP, 218
Address records, BIND	323	boot file, BIND
see A records	backbone, OSPF, 307, 323	on caching-only server, 128
aliases database, 170	configuration example, 324	on primary master, 112
adding aliases to, 171	bad bootp server address	on secondary master, 125, 126
generating, 171	message, 249	boot servers, in bootptab, 231
managing with NIS, 176, 199	bad hardware mask value	boot.cacheonly file, 128
testing, 175, 200	message, 249	boot.sec file, 125
aliasing loops, 174	bad hardware type message, 249	boot.sec.save file, 125
all hosts group, 359	bad hostname message, 241, 249	booting diskless clients, 214
All recipients suppressed	bad IP address message, 241, 249	clients that use RMP, 219
message, 174	bad reply broadcast address	BOOTP, 22, 43, 214
anonymous ftp, 52	message, 241, 249	adding clients, 227
directory structure, 55	bad subnet mask message, 241, 250	boot servers for relayed packets, 228
in SAM, 52	bad time offset message, 241, 250	common problems, 239
Secure Internet Services, 92	bad vendor magic cookie	configuration examples, 232
area border router, 307	message, 241, 250	configuration file syntax, 230
configuration example, 321	Berkeley Internet Name Domain, see	configuring, 224, 227
area statement, in gated.conf, 310	BIND	logging, 225, 238, 246
areas, OSPF, 306, 309		
defining, 310	Berkeley services, 21	tags, description of, 230, 231
example configuration, 311	bf tag, in bootptab, 228, 230	testing, 225
ARPA services, 21	BGP routing protocol, 291, 294	troubleshooting, 238
	binary option, TFTP, 237	unsupported products, 214
AS, 291, 306, 308	BIND, 22, 39, 43, 96	BOOTP relay agent, 217, 220
obtaining a number for, 292, 309	advantages, 98	adding clients, 227
AS boundary routers, 307	choosing a name server, 108	configuration example, 235
AS external routes, 329	configuring server in bootptab , 230	configuring boot servers, 228, 231
ascii option, TFTP, 237	creating subdomains, 104, 135	example, 218
Assigned Numbers Authority, 292, 309	debugging, 141, 151	bootpd, 216
authdelay statement, in ntp.conf,	dumping the database, 142	killing, 238
277	further reading, 21, 96	bootpquery, 225, 230, 239
authenticate statement, in	hostname resolution, 102	example, 236
ntp.conf, 276	logging, 140	bootptab file, 228
authentication	name space, 99	descriptions of tags, 230, 231
Kerberos, 65	resolver, 100	template for defaults, 230
NTP, 275, 276	RFCs, 96	bootreply, 216

bootrequest, 216	core dump, 410	naming conventions, 104
Bootstrap Protocol	cost clause, in gated.conf, 314, 329	registering a new domain, 104
see BOOTP, 214	cost, OSPF, 327	removing a host from, 123
bp tag, in bootptab, 231	current origin, 115, 116, 121	setting default, 111, 127, 129, 130
broadcast address, for testing BOOTP, 230		driftfile, NTP, 274
broadcast clause, in gated.conf,	D	ds tag, in bootptab, 230
299, 301	db.127.0.0 file, 115	DTC, 23
broadcast client, NTP, 266	db.cache file, 110, 113, 125	boot clients, 219
broadcast network interface, 314, 315	db. domain files, 117, 135	duplicate hardware address
broadcast statement, in ntp.conf,	adding a host to, 123	message, 241, 250
272	removing a host from, 123	DVMRP
broadcastclient statement, in	db.net files, 120	see Distance-Vector Multicast Routing
ntp.conf, 272	adding a host to, 123	Protocol
broadcasting, NTP, 266	removing a host from, 123	
configuring, 271	db.root file, 136	E
bs tag, in bootptab, 230	DDFA, 23	EGP routing protocol, 291, 294
	troubleshooting, 389	elm , 180
C	dead letter, sendmail, 190	encapsulation, IP multicast datagram, 357
cache file, BIND, 110, 113, 125	default gateway, 41	encryption of NTP packets, 275
cache_lifetime command, in	adding with SAM, 40, 41	equal cost multipath, OSPF, 293
mrouted, 363	default router, for gated, 335	Errors-To, in sendmail header, 189
caching, BIND, 101	defaultmetric statement, in	/etc/bootptab file
caching-only server, BIND, 107	gated.conf, 300	see bootptab file
configuring, 128	defaults statement, in gated.conf,	/etc/ftpusers file
can't find tc=label message, 250	328, 329	see ftpusers file
cannot route reply message, 241	designated router, OSPF, 307, 309, 315,	<pre>/etc/gated.conf file</pre>
client, NTP, 266	317	see gated.conf file
clocks, NTP, 273	diskless booting, 214	/etc/hosts file, 134
CNAME records, 118, 123	clients that use RMP, 219	see hosts file
configuration	Distance-Vector Multicast Routing	/etc/hosts.equiv file
anonymous ftp, 52	Protocol, 357	see hosts.equiv file
BIND, 109, 124, 128, 130, 136	distfile, rdist, 374	/etc/inetd.conf file
BOOTP, 227	command entries, 378	see inetd.conf file
gated, 295	creating, 376	/etc/mrouted.conf file
inetd, 44	except command, 379	see mrouted.conf file
internet addresses, 38, 40	except_pat command, 380	/etc/named.boot file
logging, 48	install command, 379	see named.boot file
mrouted, 361	list of changed files, 381	/etc/named.data directory
Name Service Switch, 29	notify command, 379	see named.data directory
NTP, 268	special command, 380	/etc/nsswitch.conf file
OSPF, 306	syntax, 376	see nsswitch.conf file
rwhod, 47	variable definitions, 377	/etc/ntp.conf file
Secure Internet Services, 75, 76, 77, 78	DNS, see BIND	see ntp.conf file
sendmail, 191	domain option, in resolv.conf, 103,	<pre>/etc/rc.config.d/netdaemons</pre>
static routes, 41, 43	130	file
tftp, 221	domain, DNS	see netdaemons file
convert_awk utility, 195	adding a host to, 123	/etc/ntp.keys file
convert_rhosts script, 134	creating subdomains, 104, 135	see ntp.keys file

/aba/maggad file	Coorne Internet Corriges version 64	nanhmandanat alaysa 217 210
/etc/passwd file see passwd file	Secure Internet Services version, 64	nonbroadcast clause, 317, 319
/etc/rc.config.d/mailservs	ftpusers file, 56, 404, 405	noripin clause, 300, 302 noripout clause, 300, 302, 304
file	C.	ospf statement, 310
see mailservs file	G gated, 22, 43, 290	passive clause, 305
/etc/rc.config.d/namesvrs file	advantages, 291	pollinterval statement, 317, 319
see namesvrs file	common problems, 348	preference clause, 300, 329, 339
/etc/rc.config.d/nfsconf file	configuring, 295	priority statement, 315
see nfsconf file	customizing routes, 335	retain clause, 336
/etc/resolv.conf file	default router, 335	retransmitinterval statement,
see resolv.conf file	holddown mode, 298	315, 319
/etc/services file	importing and exporting routes, 341	rip statement, 299
see services file	migrating from version 2.0, 295, 353	routerdeadinterval statement,
/etc/syslog.conf file	route preference, 339	316, 319
see syslog.conf file	routing table, 291	routerid statement, 310
/etc/TIMEZONE file, 268	starting, 297, 343	routers statement, 317
Ethernet, 20	static routes, 336	sourcegateways clause, 299, 301,
Ethernet multicast address, 360	supported protocols, 291	302
except command, in rdist distfile,	trace options, 337	static statement, 335
379	tracing, 343, 345	stub statement, 321
except_pat command, in rdist	troubleshooting, 345	stubhosts statement, 320, 328
distfile, 380	when to use, 42	tag value, 330
expand_alias utility, 175	GATED variable, 297, 343	traceoptions statement, 301, 337
Expire, in SOA record, 116	gated.conf file, 295	transmitdelay statement, 315
export statement, in gated.conf,	area statement, 310	trustedgateways clause, 301, 302
328, 336	authkey statement, 316, 325	type value, 330
exporting RIP routes, 302	authtype statement, 325	version clause, 301, 353
exportinterval value, in	backbone statement, 323	GATED_ARGS variable, 343
gated.conf, 330	broadcast clause, 299, 301	gated_dump file, 349
exportlimit value, in gated.conf,	checking syntax, 343	gateway, 291
330	configuration classes, 295	gateway address
	cost clause, 314, 329	for diskless clients, 230
F	defaultmetric statement, 300	in bootptab, 229, 230
File Not Found message, 244	defaults statement, 328, 329	in bootrequest, 216
file transfer, 22	examples, 297	get command, TFTP, 237
timed out, 243	export statement, 328, 336, 341	gethostbyname, 100
with TFTP, 218, 237	exportinterval value, 330	giaddr value, in bootrequest, 216
File Transfer Protocol, see ftp	exportlimit value, 330	Government Systems, Inc., 104
finger, 22	hellointerval statement, 315, 319	gw tag, in bootptab , 229, 230
.forward file, 170, 178	import statement, 341	
ftp, 22	interface clause, 300, 314 metricin clause, 300	H
anonymous, 52	· · · · · · · · · · · · · · · · · · ·	ha tag, in bootptab, 228, 230, 231 hardware address
bypassing security, 57 Secure Internet Services version, 64, 84	metricout clause, 300 migrating from version 2.0, 353	
troubleshooting, 403	migrating from version 2.0, 353 multicast clause, 301	from diskless client, 230 in bootptab, 227, 228, 230
ftpd	networks statement, 312	in bootrequest, 217
logging, 51	nobroadcast clause, 299, 301	mask, 231
restricting access, 56	nocheckzero clause, 299	111ask, 231
resureding access, 50	HOCHECKZELO Clause, 299	

hardware address not found	idlookup utility, 196	logging, 48
message, 240	IEEE 802.3, 20	software required, 20
hardware mask, in bootptab, 231	IFF_MULTICAST flag, 361	updating the software, 28
example, 235	IGMP	see Secure Internet Services
hardware type, in bootptab, 228, 230	see Internet Group Management	intra-area routing, 308
hd tag, in bootptab, 230	Protocol	IP address not found message,
header, sendmail, 179	ignore restriction flag, 278	240
HELLO routing protocol, 291, 293	IN, in BIND data file, 114	IP address, see internet address
hellointerval statement, in	IN, in BIND data files, 115	IP multicast, 355
gated.conf, 315, 319	IN-ADDR. ARPA domain, 116, 120	IP multicast addressing, 359
HINFO records, 118, 123	inetd, 44, 396	ip tag, in bootptab, 228, 230
hm tag, in bootptab, 231	adding a service, 44	IP time-to-live (TTL), in mrouted, 363
hn tag, in bootptab, 230	logging, 51, 243, 402	IP_ADDRESS variable, 43
holddown mode, gated, 298	restricting access, 46	
\$HOME/.netrc file, 61, 405	inetd.conf file, 45	K
with BIND, 134	BOOTP entry, 238	.k5login, 73, 81, 82
\$HOME/.rhosts file, 59, 407	required entries, 400	kdestroy, 70, 91
disabling, 60	Secure Internet Services, 86, 87, 88	Kerberos, 67
with BIND, 134	TFTP entry, 221, 224, 243	authentication, 65
hopcount, RIP, 298	inetd.sec file, 46, 404, 405	Authentication Server (AS), 69
hops value	with BIND, 134	authorization, 65, 72, 73
in bootptab, 231	install command, in rdist distfile,	bypassing authentication, 91, 92
in bootrequest, 216	379	enforcing authentication, 91, 92
host name	installing Internet Services, 28	forwardable tickets, 73, 74
aliases, 102	Software Distributor (SD), 28	principals, 71, 72
for diskless clients, 230	update network map, 27	protocol, 67, 68, 69, 70
in bootptab file, 227, 228, 230	inter-area routing, 308	realms, 71
translating to internet address, 102	interface clause, in gated.conf,	Ticket Granting Service (TGS), 69
when to end with a dot, 102	300, 314	utilities, 70
host name resolution, 38, 102	interface type, in bootptab, 227, 228,	kernel routing table, 291, 343
HOSTALIASES variable, 102	230	Key Distribution Center (KDC), 68, 75,
hostid field, in IP address, 359	Interior Gateway Protocol, 357	76, 77, 78
hostname, 103	internal routers, 307	DCE Security Server, 75, 76
hostname fallback, 29, 105	internet address	key, for NTP authentication, 275
hosts file, 39, 40, 43, 110	changing, 43	keys statement, in ntp.conf, 277
hosts.equiv file, 58, 407	configuring, 38	kinit, 70, 91
with BIND, 134	for diskless clients, 230	klist, 70, 91
hosts_to_named, 110, 113, 115, 120,	in bootptab, 227, 228, 230	krbval, 88, 89
125, 128	in bootreply, 217	
files created by, 111	translating to host name, 102, 120	L
HP OpenView, 27	Internet Assigned Numbers Authority,	LAN, 20
hp tag, in bootptab, 231	292, 309	landiag, 392
ht tag, in bootptab, 228, 230, 231	Internet Control Message Protocol, 359	link level address
, in a second se	Internet Group Management Protocol, 360	from diskless client, 230
I	Internet Services, 20	in bootptab , 227, 228, 230
ICMP	further reading, 21	in bootrequest, 217
see Internet Control Message Protocol	hardware required, 20	mask, 231
identd daemon, 196	installing the software, 28	link products, 20
, , , , ,	<i>6</i> · · · · · · · · · · · · · · · · · · ·	1

link state advertisements, 307	routing tables, 367	name space, DNS, 99
linkloop, 392	starting, 365	named, 22, 100
LISTEN status, TCP, 399	support tools, 369	starting, 132
local mail, 167	verifying operation, 366	startup script, 132
default routing configuration, 182	mrouted.cache file, 367	NAMED variable, 132
LOCALDOMAIN variable, 103	mrouted.conf file	named.boot file, 110
localhost	cache_lifetime command, 361	on caching-only server, 128
in /etc/hosts, 40	phyint command, 361	on primary master, 112
in BIND data files, 112, 115, 128	pruning command, 361	on secondary master, 125, 126
logging, 48, 392	tunnel command, 361	named.ca file, 110, 113, 136
BIND, 140	mrouted.dump file, 367	named.data directory, 110
BOOTP, 246	mtail utility, 204	named.run file, 141
files, 50	multicast clause, in gated.conf,	named.stats file, 155
ftpd, 51	301	named_dump.db file, 142
<pre>inetd, 51, 402, 404</pre>	multicast group, 359	nameserver option, in resolv.conf,
levels, 49	multicast group address, 359	130
sendmail, 49, 167, 168, 169	multicast network interface, 314, 315	namesvrs file, 132
xntpd , 284	example configuration, 317	NBMA network interface, 314, 317
loopback address, 40, 112, 115, 128	multicast routing cache table, mrouted,	ndots option, in resolv.conf, 102
	367	neighbor routers, 307
M	multicast routing table, mrouted, 367	netconf file, 43, 297, 343
mail, 180	multicasting, 357	netdaemons file, 220, 268, 280, 281
Mail Exchanger records, BIND	multi-homed host, 40	netdb.h, 186
see MX records	MX records, 118, 123, 139, 165, 184	netgroups, NFS, 58, 59
mail queue, 190	possible failures, 186	netid field, in IP address, 359
printing, 208	preference field, 118	.netrc file, 61, 405
queue-control files, 209		with BIND, 134
mail routing, 180	N	netstat, 42, 392, 393, 399
mailing lists, sendmail, 171	name server, BIND	Network Information Center
configuring owners for, 173	caching-only, 107	see NIC
mailq, 208	choosing a host, 108	network interface type, in bootptab,
mailservs file, 163, 165	choosing a type, 108	227, 228, 230
mailx, 180	configuring, 109, 124, 128, 136	Network Time Protocol, see NTP
make, 199	debugging, 151	networks statement, in gated.conf,
man pages, 397	dumping the database, 142	312
message header, sendmail, 179	for root domain, 100, 136	networks, defining for OSPF, 312
metricin clause, in gated.conf, 300	primary master, 107	NFS diskless, 219, 220
metricout clause, in gated.conf,	restarting, 123, 135	clients that use RMP, 219
300	running on remote host, 130	NFS Services, 20, 30, 39
migrating from gated 2.0, 295	secondary master, 107	netgroups, 58, 59
military standards, 24	starting, 132	with rdist, 385
Minimum ttl, in SOA record, 116	statistics, 155	with sendmail, 166
missing ha values message, 250	testing, 133	NFS_CLIENT variable, 165
mode-6 control messages, 282	name service, 38	NFS_SERVER variable, 164
mqueue directory, 190	choosing, 29, 39	nfsconf file, 164, 165
mrouted, 356	Name Service Switch, 29, 105	NIC, 24, 104, 110, 136
configuring, 361	debugging, 35	NIS, 30, 39
logging, 365	default configuration, 32, 105	with BIND, 98, 106

with sendmail aliases, 176, 199	supported features, 262	ospf_monitor, 347
no root name servers message,	troubleshooting, 284	owners utility, 196
145	ntp.conf file, 268, 271	·
No Such File or Directory	authdelay statement, 277	P
message, 244	authenticate statement, 276	passive clause, in gated.conf, 305
nobroadcast clause, in gated.conf,	broadcast statement, 272	passwd file
299, 301	broadcastclient statement, 272	tftp entry, 221, 240
nocheckzero statement, in	keys statement, 277	password authentication, OSPF, 325
gated.conf, 299	peer statement, 272	configuration example, 326
nomodify restriction flag, 278	prefer statement, 272	path name, for boot file, 230
nonbroadcast clause, gated.conf	restrict statement, 277	peer statement, in ntp.conf, 272
file, 317, 319	server statement, 272	peer, NTP, 265
Non-Broadcast Multi-Access Interface	trustedkey statement, 277	how many to configure, 269
see NBMA network interface	version statement, 272	Permission Denied message, 245
non-broadcast network interface	ntp.keys file, 275	phyint command, in mrouted, 362
configuration example, 318	ntpdate, 264, 285	ping, 140, 392, 399
nopeer restriction flag, 278	ntpport restriction flag, 278	Pointer records, BIND
noquery restriction flag, 278	ntpq, 268, 282	see PTR records
noripin clause, in gated.conf, 300,		point-to-point network interface, 314, 319
302	0	configuration example, 320
noripout clause, in gated.conf,	official host name, 40	pollinterval statement,
300, 302, 304	Open Shortest Path First	gated.conf file, 317, 319
noserve restriction flag, 278	see OSPF routing protocol	postmaster alias, 174
notify command, in rdist distfile,	OpenMail, 161	PPL, with BOOTP and TFTP, 214
379	OpenView, 27	prefer statement, in ntp.conf, 272
notrust restriction flag, 278	OSPF routing protocol, 291, 293	preference clause, in gated.conf,
NS records, 114, 116, 118, 121, 135, 136	area border routers, 307	300, 329, 339
nslookup, 35, 133, 140	areas, 306, 309	primary master server, BIND, 107
tracing, 37	AS boundary routers, 307	configuring, 109
nsswitch.conf file, 30, 106	AS external routes, 329	priority statement, in gated.conf,
debugging, 35	authentication, 325	315
default configuration, 32, 105	backbone, 307, 323	protocols, routing, 293
syntax, 33	configuration, 306, 309	defaults for gated, 296
NTP, 22, 43, 262	cost, 314, 327	mixing protocols, 293
authentication, 275	designated router, 307, 309, 315, 317	supported by gated, 294
broadcasting, 270	enabling, 310	pruned broadcast delivery tree, 357
configuration, 268	equal cost multipath, 293	pruning command, in mrouted, 363
configuration example, 273 configuration file, 271	importing routes, 329 interfaces, 314	PTR records, 116, 120, 122, 123
driftfile, 274	internal routers, 307	put command, TFTP, 237
	link state advertisements, 307	The state of the s
external clocks, 273 key file, 275	neighbor routers, 307	R radio clock, NTP, 273
list of Internet servers, 269	networks, 312	rbootd, 219
restriction list, 277	router interfaces, 309	starting, 220
starting, 280	sample configuration, 331	startup script, 220
starting, 260 startup script, 268, 280	stub area, 321	temporary file space required, 220
startup script, 200, 200 stopping, 281	types of interfaces, 314	rep, 23
strata, 263	ospf statement, in gated.conf, 310	bypassing security, 57
	,,,,,	-Vr seeding, 5.

fails after BIND starts, 139	RIP routing protocol, 291, 293, 298	configuring BOOTP, 224
Secure Internet Services version, 64	exporting routes, 302	configuring NTP, 268
rdist, 372	sample configuration, 302	editing /.rhosts, 59
command line options, 382	rip statement, in gated.conf, 299	editing /etc/hosts, 40
distfile, 374	ripquery, 346	editing ftpusers, 56
see also distfile, rdist	rlb, 392	editing hosts.equiv, 58
example output, 383	rlogin, 23	savecore, 410
list of changed files, 381	bypassing security, 57	/sbin/init.d/rbootd script, 220
list of update files, 373	requires password after BIND starts, 139	/sbin/savecore, 410
master host, 373	Secure Internet Services version, 64, 73,	SD (Software Distributor), 28
required remsh configuration, 375	74	search option, in resolv.conf, 103,
starting, 382	troubleshooting, 407	130
troubleshooting, 385	rlogind	secondary master server, BIND, 107
user permissions, 374	Secure Internet Services version, 64	configuring, 124
version, 385	rmail, 182	secs value, in bootrequest, 216
with NFS-mounted files, 385	RMP (Remote Maintenance Protocol), 219	Secure Internet Services, 23, 65
Refresh, in SOA record, 116	root name server, 100	clients, 75, 76, 77, 78
Remote Maintenance Protocol (RMP), 219	configuring, 136	configuration, 75, 76, 77, 78
remsh, 23	route, 41, 292	DCE Security Server, 75, 76
bypassing security, 57	ROUTE_COUNT variable, 41, 42	disabling, 85
fails after BIND starts, 139	ROUTE_DESTINATION variable, 41, 42	enabling, 84, 85
Secure Internet Services version, 64, 73,	ROUTE_GATEWAY variable, 41, 42	environment, 67, 68, 88
74	router, 291	forwardable tickets, 73, 74
setting up for rdist, 375	router interfaces, OSPF, 309	installing, 83, 84, 85
remshd	routerdeadinterval statement, in	KDC, 68, 75, 76, 77, 78
Secure Internet Services version, 64	gated.conf, 316, 319	limitations, 66
requested file not found	routerid statement, in gated.conf,	overview, 65
message, 240	310	purpose, 65
resend lines, in named.run, 147	routers statement, in gated.conf,	removing, 85
resolv.conf file, 102, 130	317	system requirements, 83
resolver, BIND, 100	routes, static, 41, 43	troubleshooting, 90
configuring, 130	routing, 41, 290	using, 91, 92
restrict statement, in ntp.conf, 277	between areas, 308	security
restricted shell, 56	daemon, 290	bypassing, 57
restriction list, NTP, 277	protocols, 290, 292	disabling .rhosts, 60
retain clause, in gated.conf, 336	verifying configuration, 42	for BIND, 131
retransmission timeout, TFTP, 244	within the same area, 308	ftpd , 56
retransmitinterval statement, in	routing table, 291	$\mathtt{inetd}, 46$
gated.conf, 315, 319	dumping contents, 346	restricted shell, 56
Retry, in SOA record, 116	ruptime, 23, 47	troubleshooting, 403
rexec, 22	rwho, 23, 47	sendmail, 22, 160
bypassing security, 57	rwhod, 23, 47	aliases, 170
RFC 1048 vendor information, 242		see also aliases database
RFCs, 24	S	convert_awk utility, 195
for BIND, 96, 131, 141	SAM, 214	default client-server operation, 187
.rhosts file, 59, 407	adding default gateway, 40, 41	default configuration file, 191
disabling, 60	anonymous ftp, 52	default routing configuration, 182
with BIND, 134	configuiring TFTP, 221	DH macro, 166

DM macro, 166	services file	T
error handling, 188	BOOTP entry, 224	tag value, in gated.conf, 330
example modifications, 192	required entries, 400	tc tag, in bootptab, 230
expand_alias utility, 175	Secure Internet Services, 89	example, 235
forwarding mail, 178	sig_named , 123, 135, 141, 142, 155	TCP LISTEN status, 399
identd daemon, 196	signals, in mrouted , 367	teleconferencing, mrouted, 356
idlookup utility, 196	SLIP, with BOOTP and TFTP, 214	telnet, 22
installation, 167	sm tag, in bootptab , 228, 230	Secure Internet Services version, 64, 73,
installing on mail client, 165	smrsh program, 196	74
installing on mail server, 164	SMTP, 169, 180	troubleshooting, 403
installing on standalone system, 162	default routing configuration, 183	telnetd
local mailing, 167	VRFY command, 202	Secure Internet Services version, 64
logging, 49, 167, 168, 169	SOA records, 116, 117, 121, 123	template for defaults, in bootptab , 230
m4 macros, 195	Software Distributor (SD), 28	TFTP, 214
mail queue, 190	sourcegateways clause, in	common problems, 243
mailing lists, 171	gated.conf, 299, 301, 302	configuring, 221
mailing to programs or files, 182	special command, in rdist distfile,	example, 237
mailing to remote systems, 169	380	file transfer options, 237
message header, 179	START_RBOOTD variable, 220	home directory, 221, 222, 240
message structure, 179	static routes, gated, 336	logging, 238
migrating configuration file, 194	static statement, in gated.conf, 335	retransmission timeout, 244
mtail utility, 204	station address	testing, 223
MX records, 184	from diskless client, 230	troubleshooting, 238
owners utility, 196	in bootptab , 227, 228, 230	unsupported products, 214
rewriting "from" line, 177	in bootrequest, 217	tftp, 22
routing, 180	mask, 231	TFTP Error Code 1 message, 244
security, 196	stratum, NTP, 263	TFTP Error Code 2 message, 245
service.switch file, 177	stub area, OSPF, 321	tftpd, 216
smrsh program, 196	configuration example, 322	threshold value, in bootrequest, 216
startup script, 163	stub statement, in gated.conf, 321	time synchronization, 263
troubleshooting, 198	stubhosts statement, gated.conf,	time-to-live, in BIND data file, 114
UUCP mailing, 168	320, 328	TIMEZONE file, 268
verbose mode, 201	subdomains, DNS, 104, 135	TOS (type of service) routing, 293
verifying installation, 167	subnet mask	traceoptions statement, in
sendmail.cf file, 180	for diskless clients, 230	gated.conf, 301, 337
example modifications, 192	in bootptab, 227, 228, 230	tracing, 392
HP-supported changes, 191	SUBNET_MASK variable, 43	gated, 337, 343, 345
migrating, 194	summary link advertisements, 321	transmitdelay statement, in
sendmail.cw file, 163	synchronization subnet, 263	gated.conf, 315
SENDMAIL_SERVER variable, 163, 165	syntax error in entry message,	Trivial File Transfer Protocol, see TFTP
SENDMAIL_SERVER_NAME variable,	241, 250	troubleshooting, 388 BIND, 139
165	SYSERR, in sendmail, 206	
Serial, in SOA record, 116, 123	syslog.conf file, 49	BOOTP, 238
server statement, in ntp.conf, 272	syslog.log file, 365	DDFA, 389
server, NTP, 265	syslogd, 49, 132, 133, 140, 225, 238,	ftp, 403 gated, 345
how many to configure, 269	246	networks using repeaters or gateways,
Service Request (SR), 409	system-to-system connectivity, 38	393
service.switch file, 177	choosing name service, 39	373

NTP, 284 rdist, 385 rlogin, 407 Secure Internet Services, 90 security, 403 sendmail, 198 servers, 398 telnet, 403 TFTP, 238	/var/mail directory, 164, 166 /var/spool/mqueue directory, 190 /var/tmp/mrouted.cache file see mrouted.cache file /var/tmp/mrouted.dump file see mrouted.dump file /var/tmp/named.run file see named.run file /var/tmp/named.stats file	Y Yellow Pages, 39 ypinit script, 176 Z zone, definition of, 108
tools, 392	see named.stats file	
TRPB	/var/tmp/named_dump.db file	
see Truncated Reverse Path	see named_dump.db file	
Broadcasting Truncated Payerse Path Broadcasting 357	vendor marie cookie, 242, 250	
Truncated Reverse Path Broadcasting, 357 trustedgateways clause, in	vendor magic cookie, 242, 250 verbose mode, sendmai1 , 201	
gated.conf, 301, 302	verbose TFTP option, 237	
trustedkey statement, in ntp.conf,	version clause, in gated.conf, 301,	
277	353	
TTL	version statement, in ntp.conf, 272	
see IP time-to-live	virtual interface table, mrouted, 367	
ttl, in BIND data file, 114	virtual links, OSPF, 324	
tunnel command, in mrouted, 362	VRFY command, SMTP, 202	
tunnelling, mrouted, 357	VUE, with BIND, 131	
type of service (TOS) routing, 293		
type value, in gated.conf, 330	Woll Known Somioss moonds DIND	
T I	Well Known Services records, BIND see WKS records	
U uname, 409	what, 409	
Universal Coordinated Time, see UTC	whois, 23	
unknown symbol in entry message, 241, 250	WKS records, 118, 123	
updating software, 28	X	
user tftp, 221, 240	X.25, 20	
user tftp unknown message, 244	with BOOTP and TFTP, 214	
/usr/bin/rmail, 182	X.400 mail, 161	
/usr/include/netdb.h, 186	x25check, 392	
/usr/share/doc, 131	x25server, 392	
UTC, 263	x25stat, 392, 394	
UUCP, 161, 168 default routing configuration, 182	x25upload, 392 xntpd, 262	
uuname, 168, 192	configuration file, 271	
	logging, 284	
V	querying, 282	
/var/adm/inetd.sec file	starting, 280	
see inetd.sec file	startup script, 268, 280	
/var/adm/syslog/syslog.log	stopping, 281	
file	XNTPD variable, 268, 280	
see syslog.log file	XNTPD_ARGS variable, 280, 281	