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SAGE
COMPUTER TECHNOLOGY

Marketing Dept.
195 North Edison Way, Suite 14
Reno, NV 89502



Dear Sage Owner,

Welcome to the world of high performance microcomputing! We hope that you enjoy your Sage Computer as much as we enjoy ours. We would like to do everything we can to make your experience with our computer pleasant and rewarding.

The attached registration card is your passport to our support services and warranty registration; please take a moment, fill it out, and return it to us. Retain this card for your records.

Please write or call us if you have any questions or problems that are not answered by your local dealer. We prefer that you complete a problem report before you contact us, as this allows you to include more detailed information on your problem. With more information we will be able to provide a more complete solution.

Address your problems to your local dealer or:

Customer Support
Sage Computer Technology
2925 Energy Way
Reno, NV 89502
702-322-8888

Serial Number: 070594

Date purchased: 12/15/85

Where purchased: Academe Computer Systems

Retain this part for your records

Tear along perforated line

LIMITED WARRANTY

For a period of 1 full year from the date of delivery, SAGE COMPUTER TECHNOLOGY warrants to the original purchaser that the computer hardware described herein shall be free from defects in material and workmanship under normal use and service.

During the warranty period, if a defect should occur, the product must be returned to SAGE and SAGE authorized dealer for repair, and proof of purchase must be presented. If the product is deemed by our purchaser agents to insure the product or assume the risk of loss or damage in transit, to prepay shipping charges to the warranty service location and to use the original shipping container or equivalent.

SAGE COMPUTER TECHNOLOGY will, at its option, repair or replace products under warranty at no additional charge except for services to repair damage resulting from accident, disaster, misuse, abuse, or modification not authorized by SAGE. Repair parts and replacement products will be furnished on an exchange basis and will be either reconditioned or new. All replaced parts and products become the property of SAGE.

No representation or other affirmation of fact, including, but not limited to, statements regarding capacity, suitability for use, or performance of the equipment, shall be or be deemed to be a warranty or representation by SAGE, or any purpose, nor give rise to any liability or obligation of SAGE whatsoever.

SAGE COMPUTER TECHNOLOGY shall have no liability or responsibility to customer or any other person or entity with respect to any liability, loss or damage caused or alleged to be caused directly or indirectly by computer equipment or programs supplied by SAGE, including but not limited to computer data or service loss or business or anticipatory profits or consequential damages resulting from the use or operation of such computer or computer programs.

Some states do not allow certain limitations to warranties so the above conditions may not apply. Therefore, although this warranty gives specific legal rights, the purchaser may have other rights which vary from state to state.

Software updates or enhancements will be directed to the person noted below:

SAGE

COMPUTER TECHNOLOGY

195 NORTH EDGEMOOR WAY, SUITE 14 • RENO, NEVADA 89502 • (702)322-6868

For more information contact our Marketing Department
or complete this card and drop it in the mail.

NAME ROGER HOWARTH

ADDRESS 29 ALMA VALE RD.

CITY BRISTOL STATE ENGLAND ZIP BS8 2AL

End user

Dealer

OEM

School

SERVICE/WARRANTY

SAGE Computer recognizes the need for prompt service to its customers. The primary service thrust will be through SAGE Computer's Divisional Offices, Authorized Service Centers, dealers and/or the factory.

WARRANTY SERVICE PROCEDURE

FOR

90-DAY WARRANTY AND 9 MONTHS EXTENDED WARRANTY

1. Only goods that have been paid for IN FULL qualify for this warranty service procedure. Also, the warranty registration card must have been filed with SAGE Computer.
2. The user or dealer requiring service assistance contacts SAGE Computer headquarters, a Divisional Office, or Authorized Service Center and describes their problem. If this problem cannot be corrected by telephone guidance then the part(s) or computer will be shipped to the nearest Authorized Service Center or the SAGE Computer factory.
 - a. Damage caused by customer abuse or software related problems are not covered by the SAGE Computer Warranty. Excessive abuse will in fact void the warranty for the damaged or tampered section, (board or other parts within the SAGE enclosure).
 - b. The cost of freight and insurance in shipping the goods to be repaired shall be paid by the owner, not SAGE Computer. However, at SAGE Computer's discretion these costs may be reimbursed.
 - c. The repaired hardware will be returned to the owner using the same shipping methods as was used by the owner to get it to the Authorized Service Center or the factory. The repaired hardware will be returned to the owner fully insured.
3. Only Sales Engineers, Customer Service Technicians, or Divisional Office Managers can authorize warranty service and/or repair exchange.
4. **24-HOUR REPAIR:** If the owner wants to exercise a 24/48-hour repair turnaround time (excluding of freight time) he/she **MUST** include such notification with their shipped product. This notification serves as authorization by the owner that their merchandise may be exchanged if it cannot be fixed in this 24 hour or 48 hour period (excluding weekends and holidays).
 - a. For hard disk malfunctions the turnaround time is 48 hours since the disk must be tested for at least 24 hours. For all other problems the turnaround time is 24 hours.
5. **NON-24HOUR REPAIR:** Generally, most repairs take about 3-4 days to complete (including weekends and holidays). Hard disk repairs generally take 5-6 days. (SAGE Computer is **NOT RESPONSIBLE** for any data on the hard disk that is lost or damaged during the repair or shipping.)

NON-WARRANTY SERVICE PROCEDURE

SAGE Computer will continue to advise repair or repair hardware units no longer under warranty.

1. User or dealer contacts SAGE Computer headquarters, Divisional Office, or Authorized Service Center and describes their problem. The problem will be evaluated and if possible repair procedures will be advised over the phone.
2. In-house repairs will be quoted according to the repair schedule. Units will be accepted for repair if they are prepaid: including all repair, shipping and insurance expenses.
3. This repair service includes hard disk drives. SAGE Computer is NOT RESPONSIBLE for any data on the hard disk that is lost or damaged during the repair or shipping.